NC Balance of State Continuum of Care

Steering Committee Meeting
June 3, 2014
10:30 AM
Welcome

- Roll Call
- Reminders
  - *6 to mute/unmute line
  - Please do not put us on hold
    - Hold music is disruptive
Today’s Agenda

- ESG Shelter Funds Available
- ESG Funding Principles & Intent to Apply
- Coordinated Assessment Toolkit
- HMIS RFP Update
- June Subcommittee Meetings
- Regional Committee Updates
- Reminders
2: Review & Approve Minutes

- May minutes
  - [www.ncceh.org/files/4354](http://www.ncceh.org/files/4354)
Additional ESG Shelter Funds Available

- State ESG office has one-time funds available for emergency shelter operations
- Same ESG dollars rules
  - Dollar for dollar match
  - Paid by reimbursement
- Agencies with existing ESG contract for emergency shelter can apply
- Funds to be spent by August 15, 2014
- Not all requests will be funded
ESG Shelter Funds: Priority

State ESG Office will prioritize requests in this order:

1. Maintenance/minor repairs
   - Shelter rehabilitation/renovation is not eligible

2. Big ticket equipment and furniture
   - Commercial grade washers and dryers, dish washers, refrigerators, walk-in freezers, beds, etc.

3. Supplies
   - Cleaning supplies, paper products, non-perishable food items, linens, supplies for bed bug control, etc.

4. Equipment for shelter staff
   - Office furniture, office supplies, etc.
ESG Shelter Funds: Criteria

State ESG office will disperse funding based on the following criteria:

1. Size of request
   - Larger preferred

2. Ability to expend funds by August 15, 2014

3. Percentage of current contract funds requested and reimbursed through April 1, 2014

4. Demonstrated sound financial management practices

5. Results of ESG monitoring (if applicable)
ESG Shelter Funds: Process

To apply for ESG shelter funds, send an email to ncesg@dhhs.nc.gov with these two components:

1. From Regional Committee:
   - Prioritized list of requests
     - CoC/Regional Committee Prioritized Requests form
   - Process used to prioritize requests
     - Avoid conflict of interest
     - Those receiving funds do not vote on priority

2. From Agencies:
   - Organizational Request Budget form
   - Narrative: the request(s), process for cost determination, plan for spending funds by August 15, 2014, match source, percentage of current contract funds reimbursed prior to April 1, 2014
ESG Funding Principles

- General guidelines about ESG funds in BoS
  - More specific guidance once application released
  - BoS staff to use these principles when reviewing ESG applications
    - Potentially after submission to State ESG office
ESG Funding Principles

- Decisions not based on any one agency or one CoC
- Diverse and broad set of stakeholders involved, committed, and engaged in an inclusive process
  - Dept. of Commerce
  - Dept. of Labor
  - Workforce Development
  - Rural transportation services
- ESG funding formula based on future funding, not what was funded in the past; counties that did not build shelter or transitional housing should not be penalized by funding approach based on old models
ESG Funding Principles

- ESG funding formula should be fair and transparent
  - Not based on numbers of homeless people
  - Incentivize practices and programs that end homelessness
- Goal of new crisis response system
  - Get people into permanent housing quickly and stabilize them in that housing
  - Shelter plays an important role of crisis response system but not the cornerstone of our system
ESG Funding Principles

- Flexible rapid re-housing and prevention programs essential to addressing homelessness in rural communities
  - Rental assistance, flexible financial assistance, and housing stabilization
- Available funds used to retool crisis response system and create cost-effective permanent housing programs
  - Change is hard
  - A system better able to serve homeless individuals and families
  - Challenging for agencies to adapt
  - Want what is best for all persons experiencing homelessness
- Feedback – changes or additions?
ESG Intent to Apply Form

- Form for agencies to express their interest in applying for ESG funds
- Regional Committee can opt to use this form
  - To help organize expected ESG applications
  - To help agencies think through funding request
  - Not required
- NCCEH will share submissions with Regional Leads
- NCCEH will not make contact with applicants – this is responsibility of each Regional Committee
- ESG Intent to Apply form: www.ncceh.org/bos/esg
Coordinated Assessment Toolkit

- Overview
  - Coordinated Assessment required by HUD
  - Systematic/standardized procedures
    - Access
    - Assessment
    - Referral
- August 2013: BoS CA workgroup started work
- November 2013: Steering Committee ok’ed
  - Vision statement, guiding principles, creating CA Toolkit
Coordinated Assessment Toolkit

- Build plane while flying
  - Not a finished product
  - Learn by doing
- Sea change
  - Asking a lot of community partners
  - Required for CoC- and ESG-funded agencies
Coordinated Assessment Toolkit

- **Coordinated Assessment Toolkit Goals**
  - **Some standardization**
    - Training materials
    - CA Explainer, vision, guiding principles, governance
  - Assessment tool
  - Form for Regional Committee plan walks through decisions
  - **Some flexibility**
    - Plans designed at Regional Committee level
    - Allows for local customization depending on resources
  - Support
Coordinated Assessment Toolkit

- **Timeline**
  - **June**
    - Regional Committees review Coordinated Assessment Toolkit
    - Regional Committees elect a Coordinated Assessment Lead
    - Provide feedback to BoS CA Workgroup
  - **July**
    - BoS Coordinated Assessment Workgroup incorporates Regional Committee feedback into second draft of Coordinated Assessment Toolkit
  - **August**
    - Steering Committee votes on Coordinated Assessment Toolkit
Coordinated Assessment Toolkit

- Timeline, Cont.
  - August/September
    - Coordinated Assessment Workshops with NC BoS staff
    - Community Stakeholders work together on plan
    - Coordinated Assessment Council established
  - Fall 2014
    - Plans due to Coordinated Assessment Council
    - Plans approved on a rolling basis
  - 2015
    - Coordinated Assessment implementation in NC BoS
    - Evaluation of how coordinated assessment system is working
Coordinated Assessment Toolkit

- Coordinated Assessment Toolkit next steps
  - Regional Leads present to Regional Committee
  - Feedback by June 30 via Regional Lead or Coordinated Assessment Lead to bos@ncceh.org
    - Does your Regional Committee support the guidelines, vision, and governance structure in the Coordinated Assessment Toolkit?
    - Do the timeline, process and next steps seem feasible?
    - Suggestions for additional resources?
Coordinated Assessment Toolkit

- 3-part assessment tool
  - One of the standardized elements
  - Goal: everyone entering a homeless program in BoS is assessed in the same way using the same tool
    - Training mandatory for each of the 3 elements
    - Different people using the same tool the same way
  - Referral elements will have to be customized by each Regional Committee
    - Based on programs available locally
    - Work on this at Coordinated Assessment workshops
Coordinated Assessment Toolkit

- 3-part assessment tool

1. Emergency Response Screening
   - Given immediately as people present to enter the system
   - Includes prevention and diversion screen
   - Can reduce entries into system by 30%
Coordinated Assessment Toolkit

- 3-part assessment tool

2. Service Assessment & Prioritization Tool (VI-SPDAT)
   - Given 14 days after someone enters system
   - Potential referral to RRH, TH, PSH program
   - Prioritization within referral group
     - Scores determine who gets services next, creates a system that is not first come, first served
Coordinated Assessment Toolkit

3. Case Management Assessment
   - Based on Arizona Self-Sufficiency Matrix
   - Given at program entry, housing entry, every 6 months thereafter, 12 months after assistance ends
   - Supports case management
   - Tracks client outcomes
Coordinated Assessment Toolkit

- Partnership Packet, Sample MOUs
  - Practical, hands on pieces designed to help get folks to the table
- Not policy, not in Coordinated Assessment Toolkit
- Part of curriculum for Coordinated Assessment Workshops
- General info/best practices
- Organization-specific info
  - Contacts outside of BoS doing CA who can “vouch” for participating in the process
Coordinated Assessment Toolkit

- Form for Regional Committee Plan
  - Walks Regional Committees through questions to answer at the local level
    - System model (choice of 2)
    - Agencies as coordinated assessment sites
    - Agencies participating in coordinated assessment
    - How coordinated assessment will link up with existing systems
      - prevention, CA, mental health, DSS, legal/judicial
Coordinated Assessment Toolkit

- Form for Regional Committee Plan, Cont.
  - Referral process
  - Oversight
- Appendices
  - Program rules & MOUs
  - Charts of resources to use during assessment process
    - Prevention & diversion
    - Mainstream resources
    - Foreclosure prevention
  - Diagrams of how individuals and families progress through system
HMIS RFP Update

- CHIN Governance Committee reviewing applications
- Applicants not participating to avoid conflict of interest
  - NCCEH staff and board members
  - 4 BoS reps, have non-conflicted alternates and/or reps
Upcoming Meetings

- **Rescheduled from May 22**
  - Thursday, June 5, Data Quality Subcommittee
    - New time: 2:00-3:00 pm
    - CHIN users register
      - [http://www.ncceh.org/events/691/](http://www.ncceh.org/events/691/)

- Friday, June 20, Rapid Rehousing Subcommittee
  - Regular time: 10:30-11:30 am
  - RRH program members register
    - [http://www.ncceh.org/events/693/](http://www.ncceh.org/events/693/)
9: Regional Committee Updates

- Other news and updates from your community?
Reminders

- **Regional Leads:** Organize priority voting process if more than one shelter is applying for available ESG shelter funds
- **Regional Leads:** Distribute ESG Intent to Apply if you want to use it
- **Regional Leads:** Review the coordinated assessment toolkit with Regional Committee members
  - Send feedback to [bos@ncceh.org](mailto:bos@ncceh.org) by June 30
- **Regional Committees:** elect a person to serve as your Coordinated Assessment Lead & notify [bos@ncceh.org](mailto:bos@ncceh.org)
- **CHIN Users:** Register for & attend the Data Quality Subcommittee
  - [http://www.ncceh.org/events/691/](http://www.ncceh.org/events/691/)
- **RRH Program Managers:** Register for & attend RRH Subcommittee
  - [http://www.ncceh.org/events/693/](http://www.ncceh.org/events/693/)
Wrap Up

- Keep in touch
  - bos@ncceh.org
  - (919) 755-4393