NC Balance of State Continuum of Care

Steering Committee Meeting

July 1, 2014
10:30 AM
Welcome

- Roll Call
- Reminders
  - *6 to mute/unmute line
  - Please do not put us on hold
    - Hold music is disruptive
Today’s Agenda

- ESG Shelter Operations Funds & Application Update
- Coordinated Assessment Toolkit Feedback
- Performance Improvement Process (PIP)
- HMIS RFP Update
- Mayors Challenge to End Veteran Homelessness
- July Meetings
- Regional Committee Updates
- Reminders
2: Review & Approve Minutes

- June minutes
  - ncceh.org/files/4462
ESG Shelter Operations Funds

- State ESG Office announced awards for one-time shelter operations money
- BoS agencies awarded $156,841
  - 9 of 13 awards from BoS
  - 57% of total award amount
# ESG Shelter Operations Funds

<table>
<thead>
<tr>
<th>Awarded Agencies</th>
<th>Regional Committee</th>
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<tbody>
<tr>
<td>ECHO Ministry</td>
<td>Davie Surry Stokes</td>
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<tr>
<td>Family Care of Catawba County</td>
<td>Catawba</td>
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<td>Family Services of Piedmont</td>
<td>Piedmont</td>
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<td>Greenville Community Shelter</td>
<td>Pitt</td>
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<td>Meeting Place One</td>
<td>Burke</td>
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<td>Safe Space</td>
<td>Kerr Tar</td>
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<td>SFVC</td>
<td>Southeast</td>
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<tr>
<td>Union County Community Shelter</td>
<td>Piedmont</td>
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<tr>
<td>United Community Ministries</td>
<td>Twin County</td>
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</tbody>
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ESG Application Update

- Application coming soon
- Will detail application process and funding availability
  - Application process
    - Project applications + Regional application
    - Regional Committees determine funding requests
  - Funding availability
    - By Regional Committee
    - **Maximum** amounts for Emergency Response
      - Shelter & grandfathered transitional housing
    - **Minimum** amounts for Housing Stabilization
      - Rapid re-housing & targeted prevention
ESG Intent to Apply

- Optional form for agencies to express interest in applying for ESG funds
- Regional Committee can use this form
  - To help organize expected ESG applications
  - To help agencies think through funding request
  - Not required
- NC BoS staff will forward submissions to Regional Leads weekly
- NC BoS staff will not make contact with applicants – this is responsibility of each Regional Committee
- ESG Intent to Apply form: [www.ncceh.org/bos/esg](http://www.ncceh.org/bos/esg)
Coordinated Assessment Toolkit

- Regional Committees reviewed CA Toolkit in June
- Received feedback from 10 Regional Committees
  - No changes or additions to incorporate
- Additional thoughts at this time?
  - Does your Regional Committee support the guidelines, vision, and governance structure in the Coordinated Assessment Toolkit?
  - Do the timeline, process and next steps seem feasible?
  - Suggestions for additional resources?
Coordinated Assessment Toolkit

• Next steps
  • Coordinated assessment workgroup meeting
    • Incorporating feedback into second draft of Toolkit
    • Any interested party invited to attend
      • Tuesday July 8, 10-11:30 a.m.
      • Email bos@ncceh.org for agenda and call-in info
  • Revised Toolkit presented at August Steering Committee meeting for approval
Coordinated Assessment Toolkit

Next steps

- Coordinated assessment workshops
  - Groups of tiered Regional Committees
    - Grouped with like-sized, like-resourced communities
  - 2 days
  - In Raleigh, August – September
  - Delegation from Regional Committee to attend

Content

- Select model
- Map system access
- Refine referral and wait list process
Performance Improvement Process

- HEARTH changed the level at which HUD measures performance
  - Section 427(b)(1)(A)
  - From program level to community/CoC level
  - HUD measures NC Balance of State as an entire CoC on our progress towards reducing and ending homelessness
Performance Improvement Process

- HEARTH outlines some processes for strategic planning and project performance measurement
  - Determine which projects to fund in CoC application process
  - Set quantifiable performance measures
  - Create timelines for task completion
  - Analyze project outcomes
- Having measurement processes in place will ensure
  - NC BoS is eligible for maximum HUD funding
  - NC BoS making best use of funds available
Performance Improvement Process

- NC BoS staff have developed a Performance Improvement Process for CoC grantees
  - Formalizing what is already in place
  - Improving on some elements
    - New QPR
Performance Improvement Process

- Goals
  - Improve CoC-funded project performance
  - Ensure BoS funding used in most effective way possible
  - Improve overall CoC performance as measured by HUD
Performance Improvement Process

- 2 prongs of PIP
  - Ongoing
    - NC BoS staff will focus on this first
  - Targeting low performers
    - NC BoS will determine how to target, work on this later
Performance Improvement Process

- Ongoing
  - Four reports due for each annual grant
    - 3 QPRs – due at the end of first, second and third quarters
    - 1 APR – due at grant’s end
Performance Improvement Process

- NC BoS will email grantees in advance of QPR/APR deadlines
- New QPR
  - Streamlined
  - Pre-populated
  - Focused around performance measures from HUD
    - Entry destination
    - Length of stay
    - Unit utilization
    - Housing stability
    - Increase income
    - Mainstream benefits
- Different process between NC BoS and grantees
Performance Improvement Process

- PIP Training
  - Required for CoC grantees
  - Same training offered twice
    - Tuesday August 12, 2-3:00 pm
    - Thursday August 14, 10:30-11:30 am
  - Register on NCCEH website
  - Link will be sent to CoC grantees
HMIS RFP Update

- CHIN Governance Committee reviewing applications
- Applicants not participating to avoid conflict of interest
  - NCCEH staff and board members
  - 4 BoS reps, have non-conflicted alternates and/or reps
Mayor’s Challenge to End Veterans Homelessness

- White House event
  - First Lady Michelle Obama
  - HUD Secretary Shaun Donovan
  - VA Interim Secretary Gibson
  - Officials from USICH and National League of Cities
  - Challenging mayors to end veteran homelessness by 2015
  - Redoubled efforts to end veteran homelessness

- NCCEH blog: ncceh.org/2014/06/13/first-lady-michelle-obama-announces-mayors-challenge-to-end-veteran-homelessness/
Upcoming Meetings

- **Tuesday July 8**, Coordinated Assessment Workgroup
  - 10:00 – 11:30 a.m.
  - Email **bos@ncceh.org** if you’d like to attend

- **Monday July 21**, Data Quality Subcommittee
  - 10:30 – 11:30 a.m.
  - Register: [ncceh.org/events/753](http://ncceh.org/events/753)
9: Regional Committee Updates

- Other news and updates from your community?
Reminders

• Regional Leads: Distribute link to ESG Intent to Apply form if you plan to use it
  • [ncceh.org/bos/esg/](http://ncceh.org/bos/esg/)

• Coordinated Assessment workgroup meeting
  • Email [bos@ncceh.org](mailto:bos@ncceh.org) to attend
  • Tuesday, August 8 at 10-11:30 am

• CoC grantees: Register for one of two PIP trainings
  • Tuesday, August 12, 2:00-3:00 pm
  • Thursday, August 14, 10:30-11:30 am
Reminders, Cont.

- Questions or comments about HMIS RFP
  - Paulette White, (252) 258-3909, paulette.white@pittcountync.gov
  - Ellen Blackman, (919) 587-0363, eblackman@eastpointe.net

- Get your mayor and other community members involved with ending veteran homelessness: ncceh.org/2014/06/13/first-lady-michelle-obama-announces-mayors-challenge-to-end-veteran-homelessness

- CHIN Users: Register for & attend the Data Quality Subcommittee
Wrap Up

- Keep in touch
  - bos@ncceh.org
  - (919) 755-4393