Steering Committee Meeting
January 7, 2020
10:30 AM
Welcome

Reminders
Your line is muted.
We will unmute the line during Q&A pauses.
The chat box is available to use anytime.
Roll Call

• We will conduct Roll Call for Regional Leads and at-large members to confirm quorum for voting.

• Other participants should enter their full names so we know they are here and included in the minutes.
Agenda
Agenda

- Consent Agenda
- Staff Updates
- 2020 Steering Committee Member Introductions
- Coordinated Entry Evaluation
- SSVF Letter of Support
- 2020 Point-in-Time/Housing Inventory Count Update
- Funding and Performance Subcommittee Update
Review & approve consent agenda

Consent agenda:
https://www.ncceh.org/bos/steeringcommittee/

- The consent agenda was sent to the Steering Committee prior to the meeting as part of a board packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

Changes or discussion?
Staff Updates
2020 Steering Committee Introductions
Introducing the 2020 NC BoS Steering Committee

- Each member (including alternates) will briefly introduce themselves:
  - Name, Agency, Title
  - How long have you served on the Steering Committee?
  - What unique experience do you bring to the Steering Committee?
  - What do you hope to accomplish with the Steering Committee this year?
## 2019 Regional Steering Committee Members

<table>
<thead>
<tr>
<th>Region</th>
<th>Regional Lead</th>
<th>Alternate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Region 1</td>
<td>Not submitted</td>
<td>Not submitted</td>
</tr>
<tr>
<td>Region 2</td>
<td>Kristen Martin</td>
<td>Emily Lowery</td>
</tr>
<tr>
<td>Region 3</td>
<td>Sabra Rock</td>
<td>Gail Henson</td>
</tr>
<tr>
<td>Region 4</td>
<td>Mary Boyles</td>
<td>Teena Willis</td>
</tr>
<tr>
<td>Region 5</td>
<td>Melissa McKeown</td>
<td>Andrea Merrimen</td>
</tr>
<tr>
<td>Region 6</td>
<td>LaTonya Penny</td>
<td>Natasha Elliott</td>
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<tr>
<td>Region 7</td>
<td>Not submitted</td>
<td>Not submitted</td>
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</table>
# 2019 Regional Steering Committee Members

<table>
<thead>
<tr>
<th>Region</th>
<th>Regional Lead</th>
<th>Alternate</th>
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<tbody>
<tr>
<td>Region 8</td>
<td>Not Submitted</td>
<td>Not Submitted</td>
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<tr>
<td>Region 9</td>
<td>James Mercer</td>
<td>Melissa Elliott</td>
</tr>
<tr>
<td>Region 10</td>
<td>LaTasha McNair</td>
<td>DJ Coles</td>
</tr>
<tr>
<td>Region 11</td>
<td>Melissa Eastwood</td>
<td>Cherri Brunson</td>
</tr>
<tr>
<td>Region 12</td>
<td>Jim Cox</td>
<td>Tujunda Sanders</td>
</tr>
<tr>
<td>Region 13</td>
<td>Tharesa Lee</td>
<td>Not Submitted</td>
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</table>
# 2019 At-large Members Slate

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td><strong>Lived Experience</strong></td>
<td></td>
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</tr>
<tr>
<td>Eric Edwards, Transylvania Association for Disabled Citizens</td>
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<td></td>
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<tr>
<td><strong>Partner Sectors</strong></td>
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<tr>
<td>Deena Fulton, North Carolina Coalition Against Domestic Violence</td>
<td>Parker Smith, Pisgah Legal Services</td>
<td></td>
</tr>
<tr>
<td>Ellen Blackman, NC Housing Finance Agency</td>
<td>Todd Rosendahl, Point Source Youth</td>
<td></td>
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<tr>
<td>Michael Dineen, PHA City of Lenoir</td>
<td>Brooks Ann McKinney, Moses Cone Health</td>
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<td></td>
<td></td>
<td></td>
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<tr>
<td><strong>Government</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Angela Harper King, NC DHHS, Division of MH/DD/SA Services</td>
<td>Lisa Phillips, NC Homeless Education Program, DCDPI</td>
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<tr>
<td>Jessa Johnson, NC DHHS, Supportive Housing</td>
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Next steps

- All Steering Committee members will need to complete the Conflict of Interest form.
- All Regional Committees are asked to submit names and contact info for their leadership positions to NCCEH staff: https://forms.gle/tnicGGYaAHiGb2Mw6
- Watch the Steering Committee Orientation Webinar: This webinar is highly encouraged for new Steering Committee members and a good refresher for standing Steering Committee members
  - Recording: http://bit.ly/2ZAEzKt
# 2020 Steering Committee Meetings

<table>
<thead>
<tr>
<th>Month</th>
<th>Date</th>
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<tbody>
<tr>
<td>January</td>
<td>1/7/2020</td>
</tr>
<tr>
<td>February</td>
<td>2/4/2020</td>
</tr>
<tr>
<td>March</td>
<td>2/3/2020</td>
</tr>
<tr>
<td>April</td>
<td>4/7/2020</td>
</tr>
<tr>
<td>May</td>
<td>5/5/2020</td>
</tr>
<tr>
<td>June</td>
<td>6/2/2020</td>
</tr>
<tr>
<td>July</td>
<td>7/7/2020</td>
</tr>
<tr>
<td>August</td>
<td>8/4/2020</td>
</tr>
<tr>
<td>September</td>
<td>9/1/2020</td>
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<tr>
<td>October</td>
<td>10/6/2020</td>
</tr>
<tr>
<td>November</td>
<td>11/3/2020</td>
</tr>
<tr>
<td>December</td>
<td>12/1/2020</td>
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</tbody>
</table>
Annual Coordinated Entry Evaluation
The CoC evaluates the CE system to understand how we are doing and mark areas for improvement.

Current CE evaluation framework:

- Surveys provided to:
  - People currently experiencing homelessness, after VI-SPDAT
  - People in RRH and PSH programs
  - CE participating providers
- RRH surveys distributed on rolling basis
- VI-SPDAT surveys during two-week period (set by Coordinated Entry Council)
- PSH surveys during two-month period, end the same week as VI-SPDAT surveys (set by CEC)
RRH surveys should be distributed now

- To all currently enrolled RRH clients
- To all future RRH clients, on a rolling basis

- All materials available at www.ncceh.org/coordinatedentry
CEC decided to end survey collection April 4.

• Surveys should be distributed with every VI-SPDAT for 2 weeks starting Sunday, March 22.
• Surveys will be distributed to PSH clients (only those enrolled in the last year) for 2 months prior, starting February 4
## CE Evaluation Timeline

<table>
<thead>
<tr>
<th>Activity</th>
<th>Start</th>
<th>Finish</th>
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</thead>
<tbody>
<tr>
<td>Surveys distributed to RRH clients</td>
<td>Ongoing</td>
<td></td>
</tr>
<tr>
<td>Surveys distributed to PSH clients</td>
<td>February 4, 2020</td>
<td>April 4, 2020</td>
</tr>
<tr>
<td>Survey distributed to people receiving VI-SPDAT</td>
<td>March 22, 2020</td>
<td>April 4, 2020</td>
</tr>
<tr>
<td>All surveys collected and turned in to NCCEH</td>
<td>March 22, 2020</td>
<td>April 10, 2020</td>
</tr>
<tr>
<td>Survey data analysis by NCCEH</td>
<td>April 10, 2020</td>
<td>May 1, 2020</td>
</tr>
<tr>
<td>Analysis presented to Coordinated Entry Council</td>
<td>May 18, 2020</td>
<td></td>
</tr>
<tr>
<td>Analysis presented to Steering Committee</td>
<td>June 2, 2020</td>
<td></td>
</tr>
</tbody>
</table>
We need your help!

• To be a robust evaluation we need enough data from each region.
• We plan to provide a regional breakdown (per ESG office request) in the analysis this year.
• Having few respondents from a region could mis-represent the CE process in that region.
SSVF Letter of Support
Supportive Services for Veteran Families Program (SSVF)

- Serves Veteran households
- Provides Rapid Re-housing and Prevention services
- Application due January 31
- Letter of Support requires agency to
  - Participate in Regional Committees
  - Participate in the PIT Count
  - Take all referrals through the Coordinated Entry System
2020 Point-in-Time/Housing Inventory Count
Our goal for 2020

The NC Balance of State CoC will complete an accurate and comprehensive Point-In-Time and Housing Inventory Count in 2020 throughout all of our regions.
"Snapshot" of our system

The count is a snapshot of homelessness on a given night. (January 29, 2020)
PIT/HIC data is an important tool and resource for your communities

Inclusive count of homeless populations
  Includes non-HMIS agencies
  Includes unsheltered homeless populations

Can use local and regional data to:
  Understand size/scope of homeless populations
  Assess system for gaps (do your programs match your populations needs?)
  Track increases/decreases
  Locate and engage unsheltered homeless populations
  Raise community and political awareness of homelessness
Key Terms

Point-In-Time Count (PIT)

Count of people experiencing homelessness on one night

Housing Inventory Chart (HIC)

Count of the beds in the homelessness system

Temporary: Shelters and Transitional Housing
• While here, people are counted as experiencing literal homelessness in the PIT

Permanent: Rapid Rehousing and Permanent Supportive Housing
• While here, people are not counted as experiencing homelessness – but we still use the surveys to inform our reports!
## Regional Teams

<table>
<thead>
<tr>
<th>Date</th>
<th>Benchmark</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>Keep NCCEH and Regional Committee informed of progress and participate in planning calls with other regional teams.</td>
</tr>
<tr>
<td>January</td>
<td>Train all volunteers and finalize logistics for the night of the count and up to 7 days after for service-based counts</td>
</tr>
<tr>
<td>January 8</td>
<td>Regional Lead update call</td>
</tr>
<tr>
<td>January 15</td>
<td>Final Virtual Open Office Session</td>
</tr>
<tr>
<td>January 29</td>
<td>2020 PIT/HIC Count Day!</td>
</tr>
<tr>
<td>February</td>
<td>Wrap Up: Regional Committee works with Regional Count Team to thank team members, agencies, donors, and volunteers</td>
</tr>
</tbody>
</table>
Stay Connected

https://www.ncceh.org/datacenter/pointintimehowto/

This page on the NCCEH website is the go-to place to find regular updates, trainings, and other important information.
Funding and Performance Subcommittee Update
FPS has a specific role to play for the NC BoS CoC.

From the NC BoS CoC Governance Charter, the FPS will:

• Assist the Steering Committee to set goals and priorities for the CoC and to make funding decisions.
• Analyze relevant data including, but not limited to, system performance measures, progress toward ending homelessness among subpopulations, and resource allocation.
FPS will be working to fulfill its role to look at and share data regularly.

• Work with HMIS@NCCEH to pull data from HMIS.

• As a subcommittee, assess available information and develop a shared knowledge about what is happening in the CoC.

• Work with NC BoS CoC staff to create a dashboard to share monthly with the Steering Committee.

• Discuss what steps might be taken to have a greater impact and bring this wisdom to the Steering and Regional Committees.
Bringing together pieces of the puzzle

*Looking at data regularly gives us insight into our system:*

- What is the scope of our work?
- What are some of the major activities?
- What is happening over time?
- Is there any impact if we change how we do things?
- Are there ways to improve our data?
FPS will develop a dashboard that the Steering Committee will review at each meeting!

Dashboards as a tool can:

• Demystify data
• Replace complexity with insight
• Draw attention to important data
• Increase interactivity and exploration
• Develop strategies for impact

Hope to have an initial dashboard to use at the February 2020 Steering Committee meeting!
Meetings and Reminders
Meetings & Reminders

- **PIT/HIC Lead Update Call**
  - Wednesday, January 8, 1:30-2:30 PM
  - To join the meetings, log in here: [https://global.gotomeeting.com/join/791696621](https://global.gotomeeting.com/join/791696621)
  - Audio: (646) 749-3112 and Access Code: 791-696-621

- **PIT Virtual Open Office Session**
  - Wednesday, January 15, 1:30-2:30 PM
  - To join the meetings, log in here: [https://global.gotomeeting.com/join/791696621](https://global.gotomeeting.com/join/791696621)
  - Audio: (646) 749-3112 and Access Code: 791-696-621

- **Funding and Performance Subcommittee Meeting**
  - January 17, 1:00-2:30 PM
  - We are accepting new members to serve on this committee. Please email [bos@ncceh.org](mailto:bos@ncceh.org) if interested.
  - Presentation: [https://global.gotomeeting.com/join/791696621](https://global.gotomeeting.com/join/791696621)
  - Audio: (646) 749-3112 Access Code: 791-696-621
Meetings & Reminders

• **Call for ESG Workgroup members**
  • If you are interested in serving on the ESG Workgroup, submit your information here: [https://forms.gle/vbnkPFu3u1Nyewn78](https://forms.gle/vbnkPFu3u1Nyewn78)

• **Coordinated Entry Council Meeting**
  • TBD (rescheduling due to MLK Holiday)
  • Presentation: [https://global.gotomeeting.com/join/791696621](https://global.gotomeeting.com/join/791696621)
  • Audio: (646) 749-3112 Access Code: 791-696-621
Adjournment

Next Steering Committee Meeting:
Tuesday, February 4, 10:30 AM – 12:00 PM

Keep in touch
bos@ncceh.org
919.755.4393
Roll Call

- Other participants should enter their full name so we know they are here and included in the minutes.