North Carolina Balance of State Continuum of Care

Annual Census: People & Bed Counts for Point-in-Time Count and Housing Inventory Chart

Orientation & Launch

November 6, 2019
Welcome

• Your line is muted to reduce background noise
• We’ll unmute the line during Q & A pauses
• The chat box is available – we invite you to use it!
  • Chat is a great way to pose a question or share ideas during the presentation.
• This webinar will be recorded.
Participants on the Webinar

Regional Leads/PIT HIC Leads:
• We’ll do a roll call at the beginning of the webinar to document who is here.

Everyone on the call:
• Please your full name so we know you’re here, so we respond to your chat during the meeting, and so we can include you in the notes and future communication about the count.
How to edit your name/email information:

1. Open the GoToMeeting software.
2. Click on the settings icon, then select "Edit Your Name and Email."
Slides & resources will be available!

• We're covering a lot of ground today.

• We'll post these slides and companion resources on the website. [https://www.ncceh.org/datacenter/pointintimehowto/](https://www.ncceh.org/datacenter/pointintimehowto/)

• This information will be good to share with your team, so everyone is starting from the same place.
North Carolina Balance of State Continuum of Care

Annual Census: People & Bed Counts for Point-in-Time Count and Housing Inventory Chart

Orientation & Launch

November 6, 2019
Agenda

• Purpose of the annual count
• What we’re counting & how we’re collecting data
• Key Roles
• Strategies and Resources PIT/HIC Leads
• Timeline
Our goal for 2020

The NC Balance of State CoC will complete an accurate and comprehensive Point-In-Time and Housing Inventory Count in 2020 throughout all of our regions.
PIT 2019: Total People Counted by Region

<table>
<thead>
<tr>
<th>Region</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Region 5</td>
<td>532</td>
</tr>
<tr>
<td>Region 3</td>
<td>514</td>
</tr>
<tr>
<td>Region 7</td>
<td>373</td>
</tr>
<tr>
<td>Region 1</td>
<td>283</td>
</tr>
<tr>
<td>Region 4</td>
<td>259</td>
</tr>
<tr>
<td>Region 9</td>
<td>232</td>
</tr>
<tr>
<td>Region 2</td>
<td>187</td>
</tr>
<tr>
<td>Region 10</td>
<td>168</td>
</tr>
<tr>
<td>Region 12</td>
<td>136</td>
</tr>
<tr>
<td>Region 13</td>
<td>135</td>
</tr>
<tr>
<td>Region 6</td>
<td>78</td>
</tr>
<tr>
<td>Region 8</td>
<td>42</td>
</tr>
<tr>
<td>Region 11</td>
<td>39</td>
</tr>
</tbody>
</table>

*We could not ascertain the region/county for 11 people who were interviewed (unsheltered).*
Why Count?
PIT/HIC data is an important tool and resource for your communities

Inclusive count of homeless populations

- Includes non-HMIS agencies
- Includes unsheltered homeless populations

Can use local and regional data to:

- Understand size/scope of homeless populations
- Assess system for gaps (do your programs match your populations needs?)
- Track increases/decreases
- Locate and engage unsheltered homeless populations
- Raise community and political awareness of homelessness
What are we counting?
"Snapshot" of our system

The count is a snapshot of homelessness on a given night. (January 29, 2020)
What we're counting:

Beds and Units
How much capacity does our system have?

People
How many people are experiencing homelessness?
Key Terms

Point-In-Time Count (PIT)
Count of people experiencing homelessness on one night

Housing Inventory Chart (HIC)
Count of the beds in the homelessness system

Temporary: Shelters and Transitional Housing
• While here, people are counted as experiencing literal homelessness in the PIT

Permanent: Rapid Rehousing and Permanent Supportive Housing
• While here, people are not counted as experiencing homelessness – but we still use the surveys to inform our reports!
Point-in-Time Count (PIT)
Data Collection
Point-in-Time Count (PIT)
Snapshot count of people experiencing homelessness (HUD Definition)

Unsheltered Count
People staying in places not meant for human habitation
- Outdoors (streets, park benches, under bridges, etc.)
- Tents/Encampments
- Vehicles
- Bus or train stations
- Abandoned buildings

Sheltered Count
People staying in emergency shelter or transitional housing dedicated to people experiencing homelessness
What programs are included in the sheltered PIT?

Emergency Shelter

- Year-Round Shelters
- Seasonal (cold weather) shelters
- Domestic Violence Shelters
- Hotel/Motel Programs

Transitional Housing

Must be dedicated homelessness programs that provide a temporary place to stay:

1. Primary intent is to serve people experiencing homelessness
2. Homelessness is an eligibility requirement
3. Actual program participants are predominantly experiencing homelessness
What is collected as part of the PIT?

Details on who is experiencing homelessness

Number of people
Age group
Household type
Location
Gender, race, ethnicity
Subpopulations
  - Disabled
  - Veteran
  - Chronic homelessness
  - Youth
Data Collection for Point-in-Time Count

Unsheltered Count

Counting Us App

Night of Count:
Jan 29

Service Based Counts:
Jan 29-Feb 5

Sheltered Count

Night of Count:
Jan 29
Service Based Counts:
Jan 29-Feb 5

Work with NCCEH Data Center to finalize data and submit reports

NCCEH staff will assist agency staff to gather and report data by 2/14/20
Data Collection for Point-in-Time Count

<table>
<thead>
<tr>
<th>Unsheltered Count</th>
<th>Sheltered Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>HMIS ES + TH</td>
<td>Non-HMIS ES + TH</td>
</tr>
</tbody>
</table>

**Counting Us App**

**Night of Count:**
Jan 29

**Service Based Counts:**
Jan 29-Feb 5
## Data Collection for Point-in-Time Count

### Unsheltered Count

<table>
<thead>
<tr>
<th>Counting Us App</th>
<th>HMIS ES + TH</th>
</tr>
</thead>
</table>

### Sheltered Count

<table>
<thead>
<tr>
<th></th>
<th>Non-HMIS ES + TH</th>
</tr>
</thead>
<tbody>
<tr>
<td>HMIS Reports</td>
<td></td>
</tr>
</tbody>
</table>

### Night of Count:
- Jan 29

### Service Based Counts:
- Jan 29-Feb 5

Work with NCCEH Data Center to finalize data and submit reports.

Night of Count: January 29th

NCCEH staff will assist agency staff to gather and report data by 2/14/20.
# Data Collection for Point-in-Time Count

## Unsheltered

<table>
<thead>
<tr>
<th>Method</th>
<th>Counting Us App</th>
<th>HMIS Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Night of Count:</td>
<td>Jan 29</td>
<td></td>
</tr>
<tr>
<td>Service Based Counts:</td>
<td>Jan 29-Feb 5</td>
<td></td>
</tr>
</tbody>
</table>

## Sheltered Count

<table>
<thead>
<tr>
<th>Method</th>
<th>HMIS ES + TH</th>
<th>Non-HMIS ES + TH</th>
</tr>
</thead>
<tbody>
<tr>
<td>Counting Us App</td>
<td></td>
<td></td>
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<tr>
<td>Night of Count:</td>
<td>Jan 29</td>
<td></td>
</tr>
<tr>
<td>Service Based Counts:</td>
<td>Jan 29-Feb 5</td>
<td></td>
</tr>
</tbody>
</table>

Work with NCCEH Data Center to finalize data and submit reports.
## Data Collection for Point-in-Time Count

<table>
<thead>
<tr>
<th>Unsheltered</th>
<th>Sheltered Count</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>HMIS ES + TH</td>
</tr>
<tr>
<td>Counting Us App</td>
<td>HMIS Reports</td>
</tr>
<tr>
<td>Night of Count: Jan 29</td>
<td>Work with NCCEH Data Center to finalize data and submit reports</td>
</tr>
<tr>
<td>Service Based Counts: Jan 29-Feb 5</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Aggregate Reports*
Help us streamline our work and ensure the best data quality; Encourage programs to use the Counting Us App!

<table>
<thead>
<tr>
<th></th>
<th>HMIS</th>
<th>Non-HMIS Total</th>
<th>Non-HMIS (Non-DV)</th>
<th>Non-HMIS DV Only</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Shelter</td>
<td>28</td>
<td>85</td>
<td>40</td>
<td>45</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>12</td>
<td>33</td>
<td>28</td>
<td>5</td>
</tr>
<tr>
<td>Rapid Rehousing</td>
<td>21</td>
<td>3</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Permanent Housing</td>
<td>22</td>
<td>36</td>
<td>36</td>
<td>0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>83</strong></td>
<td><strong>157</strong></td>
<td><strong>106</strong></td>
<td><strong>51</strong></td>
</tr>
</tbody>
</table>
Counting Us App

- New/Improved from last year
- Used nationwide
- Includes expert technical support
- Includes all questions required by HUD
- Use on phones, tablets, computers
- Low-barrier access and use (does require sign-up)
- Ongoing training dates for everyone starting in November
- Available for agencies and volunteers to practice with starting in mid-November.
- App will "go live" on the night of the count
- Data submitted will be immediately able to be viewed, allowing for quicker response and reporting
Housing Inventory Chart
Data Collection
Housing Inventory Chart (HIC)

Snapshot inventory of resources to shelter or house experiencing homelessness

Beds + Units
- Temporary Sheltered
  - Emergency Shelter (ES)
  - Transitional Housing (TH)

Permanent Housing
- Rapid Rehousing (RRH)
- Permanent Supportive Housing (PSH)
- Other Permanent Housing (OPH)

People in Beds + Units
Summary of people served
What is collected as a part of the HIC?

Snapshot inventory of resources to shelter or house experiencing homelessness

Beds + Units

Project Type
Bed + Unit Inventory
  # Beds & Units
Location/service area
Beds + Units dedicated to subpopulations

People in Beds + Units

Aggregate data on the number of people served in the project on the night of the count.
Beds and Units
Number of People in Beds and Units
# Data Collection for Housing Inventory Chart

<table>
<thead>
<tr>
<th>Temporary Sheltered</th>
<th>Permanent Housing</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HMIS</strong> ES + TH</td>
<td><strong>Non-HMIS</strong> ES + TH</td>
</tr>
<tr>
<td><strong>HMIS</strong> ES + TH</td>
<td><strong>HMIS</strong> RRH + PSH + OPH</td>
</tr>
<tr>
<td><strong>Non-HMIS</strong> ES + TH</td>
<td><strong>Non-HMIS</strong> RRH + PSH + OPH</td>
</tr>
</tbody>
</table>

**HMIS Reports:**
Work with NCCEH Data Center to finalize data and submit reports

**People Count:**
- Counting Us Survey App (Due 2/5/2020)

**Bed + Unit survey**
- with NCCEH staff (Due 2/28/20)
# Data Collection for Housing Inventory Chart

<table>
<thead>
<tr>
<th>Temporary Sheltered</th>
<th>Permanent Housing</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HMIS ES + TH</strong></td>
<td><strong>HMIS RRH + PSH + OPH</strong></td>
</tr>
<tr>
<td><strong>Non-HMIS ES + TH</strong></td>
<td><strong>Non-HMIS RRH + PSH + OPH</strong></td>
</tr>
<tr>
<td><strong>HMIS Reports:</strong> Work with NCCEH Data Center to finalize data and submit reports</td>
<td><strong>HMIS Reports:</strong> Work with NCCEH Data Center to finalize data and submit reports</td>
</tr>
<tr>
<td>People Count: <em>Counting Us Survey App</em> (Due 2/5/2020)</td>
<td>People Count: <em>Counting Us Survey App</em> (Due 2/5/2020)</td>
</tr>
<tr>
<td><strong>Bed + Unit survey</strong> with NCCEH staff (Due 2/28/20)</td>
<td><strong>Bed + Unit survey</strong> with NCCEH staff (Due 2/28/20)</td>
</tr>
</tbody>
</table>
# Combining Data & Reporting

NCCEH Staff will combine data and create reports.

<table>
<thead>
<tr>
<th>Data Collected</th>
<th>Type</th>
<th>Contributes to Point in Time Count (PIT)</th>
<th>Contributes to Housing Inventory Count (HIC)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>People</strong></td>
<td>Unsheltered</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Sheltered (ES +TH)</td>
<td>✓</td>
<td>✔</td>
</tr>
<tr>
<td></td>
<td>Permanent Housing (RRH + PSH +OPH)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Beds + Units</strong></td>
<td>Sheltered (ES +TH)</td>
<td></td>
<td>✔</td>
</tr>
<tr>
<td></td>
<td>Permanent Housing (RRH + PSH +OPH)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Unsheltered Count
The unsheltered count should be as comprehensive as possible to get an accurate count.

**Street-based Count : January 29**
- Canvas entire area or go to known locations people stay
- Done on the night of the PIT into the morning after

**Service-based Count : January 29-February 5**
- Survey people in food pantries/soup kitchens, DSS, clinics, libraries, day centers, etc.
- Ask where people slept on the night of the PIT (January 29)
- Done within 7 days after the PIT date
- Only counts people who were experiencing homelessness on the night of the count (January 29)
Planning for the Unsheltered Count

• Using information from last year, build a map of where you think people might be unsheltered.

• To get a sense of where to count: Reach out to outreach teams, law enforcement, schools, colleges, probation officers, and others who may be in contact with people who are unsheltered.

• Encourage people to download the App and participate in trainings ahead of time.

• Incentives can be helpful – incentives are things like gift cards, bus passes, food, and hygiene items.

• Additional training is needed because volunteers might:
  • Be unfamiliar with homelessness
  • Have never done a count before
  • Need help to understand the safety and procedures that are part of conducting an unsheltered count.

• Have a plan for what to do if people ask for resources during the count.
2019 Heat Map: Unsheltered Count
Help us cover all counties throughout the region!
Key Roles for 2020
Coordination & Planning

NCCEH

• Design the system to collect, analyze and report on data.
• Support PIT/HIC Leads and Teams to set a plan
• Provide training resources for PIT/HIC Leads and volunteers

Regional Committees

• Select a PIT/HIC Lead for the region
• Support PIT/HIC team as needed.
• Consider participating as a volunteer during the night of the count.

Regional PIT/HIC Leads

• Facilitate a plan to conduct the Regional Count.
• Support the PIT/HIC Regional Planning team to raise awareness, recruit volunteers, reach out to agencies, and conduct the count

Regional PIT/HIC Teams

• Support the plan to conduct the Regional Count.
• Help raise awareness, recruit volunteers, reach out to agencies, and conduct the count
Collecting Data

NCCEH

- Host the app and provide trainings
- Host a “PIT Hotline” on the night of the count
- Conduct interviews with Non-HMIS agencies
- Pull HMIS reports and work with HMIS agencies to finalize reports

Regional PIT/HIC Teams

- Set a plan to interview people who are unsheltered and sheltered
- Identify how many volunteers are needed
- Recruit and train volunteers
- Be available on the night of the count to support volunteers and agencies

Non-HMIS Projects

- Inform Regional PIT/HIC Team or NCCEH if volunteers are needed on the night of the count
- Work with staff or volunteers to conduct surveys of everyone in the program on the night of the count, submit data using the App
- Participate in Housing Inventory interviews with NCCEH

HMIS Projects

- Work with NCCEH to review HMIS reports
- Verify reports are final
Follow-Up

**NCCEH**
- Review data and reach out to volunteers, agencies, and PIT/HIC Leads, if there are any questions
- Combine data and report to HUD
- Share outcomes with NC BoS CoC stakeholders

**Regional PIT/HIC Teams**
- Be available to help answer questions and/or help NCCEH staff get answers from agencies/volunteers in the region as needed
- Thank volunteers and agencies

**Project Staff**
- Respond to NCCEH if there are questions about data that was submitted

**Volunteers**
- Respond to NCCEH if there are questions about data that was submitted
Strategies & Resources for Regions
Benchmarks Tool

The Benchmarks Tool helps Regional Teams plan and implement the count. It helps teams:

- Identify critical activities and set a timeline
- Engage agencies and volunteers
- Ensure coverage across entire region
- Ensure data collected is complete and accurate
## Regional Teams

<table>
<thead>
<tr>
<th>Date</th>
<th>Benchmark</th>
</tr>
</thead>
<tbody>
<tr>
<td>October</td>
<td>Regional Committees identify Regional Count Team Leads</td>
</tr>
<tr>
<td>Nov 8</td>
<td>Confirm who the Regional Count Lead is with NCCEH</td>
</tr>
<tr>
<td>Nov 8-</td>
<td>Regional Lead assembles a Regional Count Team</td>
</tr>
<tr>
<td>Nov 20</td>
<td></td>
</tr>
<tr>
<td>Nov-Jan</td>
<td>Regional Count Team meets regularly to prepare for the count</td>
</tr>
<tr>
<td>Nov-Jan</td>
<td>Keep NCCEH and Regional Committee informed of progress and participate in</td>
</tr>
<tr>
<td></td>
<td>planning calls with other Regional Teams.</td>
</tr>
<tr>
<td>February</td>
<td>Wrap Up: Regional Committee works with Regional Count Team to thank team</td>
</tr>
<tr>
<td></td>
<td>members, agencies, donors, and volunteers</td>
</tr>
</tbody>
</table>
Regional Count Team Membership

- People with lived experience
- Youth with lived experience and youth in the community
- People from the Regional Committee
- Staff from agencies in the homeless system
- Staff from partnering agencies, like DSS
- Outreach Teams and first responders
- Schools & Colleges
- Food Pantries
# Get the word out & engage people

<table>
<thead>
<tr>
<th>Date</th>
<th>Benchmark</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nov-Jan</td>
<td>Promote the Count to engage people experiencing homelessness, agencies, community organizations, and community members.</td>
</tr>
<tr>
<td>Nov-Jan</td>
<td>Recruit Volunteers</td>
</tr>
<tr>
<td>Nov-Jan</td>
<td>Facilitate trainings for volunteers and agencies, answer questions about the count as they come up. Direct people to NCCEH, as needed.</td>
</tr>
<tr>
<td>Date</td>
<td>Benchmark</td>
</tr>
<tr>
<td>----------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>November</td>
<td>Decide what strategies the team will use to get the word out. Social media? Posters? Presentations?</td>
</tr>
<tr>
<td>November</td>
<td>Create a list of partners the team can approach to support the count. Set a plan to reach out to share information and recruit volunteers.</td>
</tr>
<tr>
<td>November</td>
<td>Identify if there are any new agencies since the last count. Let NCCEH know and set a plan to reach out to the new agencies.</td>
</tr>
<tr>
<td>November</td>
<td>Determine if incentives will be made available for people who are interviewed, what they will be, and set a plan to pay for them/raise donations</td>
</tr>
</tbody>
</table>
## December: Get Ready!

<table>
<thead>
<tr>
<th>Date</th>
<th>Benchmark</th>
</tr>
</thead>
<tbody>
<tr>
<td>December</td>
<td>Reach out to agencies serving people experiencing homelessness to share information, answer questions, invite staff to training, and direct them to resources on the NCCEH website.</td>
</tr>
<tr>
<td>December</td>
<td>Identify locations and sites for the unsheltered count</td>
</tr>
<tr>
<td>December</td>
<td>Identify locations for the unsheltered service-based count</td>
</tr>
<tr>
<td>December</td>
<td>Review work to date and confirm there is a plan to collect data in every county in the region</td>
</tr>
<tr>
<td>December</td>
<td>Assess how many volunteers are needed for the unsheltered street count and service-based count and at non-HMIS shelters. Based on who has already signed up, set a goal for how many additional volunteers are needed.</td>
</tr>
</tbody>
</table>
Emergency Shelter, Transitional Housing, and Permanent Housing Agencies

• NCCEH will send out information to Regional PIT/HIC Teams with a list of all agencies that participated in 2019.

• Reach out to agencies well in advance of the count to fill them in on the process and invite them to participate. Find out if they need volunteer support.

• Many agencies will have participated in prior years and may be willing to reach out to an agency new to the process.

• Encourage non-HMIS agencies to sign up for the App so they can get used to it before the count.

• Include non-HMIS agencies on the Regional PIT/HIC Team.
## January: Go Time

<table>
<thead>
<tr>
<th>Date</th>
<th>Benchmark</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 1-17</td>
<td>Surge: Recruit additional volunteers as needed</td>
</tr>
<tr>
<td>January 10</td>
<td>Identify what resources volunteers can offer if someone who is surveyed asks for help.</td>
</tr>
<tr>
<td>January 10</td>
<td>Finalize plan for unsheltered street count and service-based count</td>
</tr>
<tr>
<td>January 24</td>
<td>Assign volunteers, share assignments, and confirm details with volunteers</td>
</tr>
<tr>
<td>January 29</td>
<td>Conduct the Point-in-Time Count.</td>
</tr>
<tr>
<td>January 29 - February 5</td>
<td>Conduct Service-Based Count</td>
</tr>
<tr>
<td>February</td>
<td>Respond re: inquiries from NCCEH regarding questions or help contacting agency partners</td>
</tr>
<tr>
<td>Date:</td>
<td>Activity:</td>
</tr>
<tr>
<td>---------------------------</td>
<td>---------------------------------------------------------------------------</td>
</tr>
<tr>
<td>November-January</td>
<td>NCCEH Trainings and support to prepare for conduct the count</td>
</tr>
<tr>
<td>November</td>
<td>Build Regional PIT/HIC Teams and prepare for the count</td>
</tr>
<tr>
<td>December</td>
<td>Reach out to agencies, recruit volunteers, and set plan for night of the count</td>
</tr>
<tr>
<td>January</td>
<td>Finalize plans, prep agencies and volunteers</td>
</tr>
<tr>
<td>January 29</td>
<td>Point in Time Count</td>
</tr>
<tr>
<td>January 29-February 5</td>
<td>Service-Based Count</td>
</tr>
<tr>
<td>February 14-28</td>
<td>Non-HMIS PIT and HIC survey completed with NCCEH</td>
</tr>
<tr>
<td>February-March</td>
<td>NCCEH creates reports and follows up with Regional PIT/HIC Teams if there are questions</td>
</tr>
<tr>
<td>April</td>
<td>PIT and HIC reports finalized and submitted to HUD.</td>
</tr>
</tbody>
</table>
Training
## NCCEH Trainings and Open Office Sessions

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Focus</th>
</tr>
</thead>
<tbody>
<tr>
<td>November 13</td>
<td>1:30-2:30</td>
<td>Conducting the count &amp; Orientation to the App</td>
</tr>
<tr>
<td>November 20</td>
<td>1:30-2:30</td>
<td>Virtual Open Office Session</td>
</tr>
<tr>
<td>November 25</td>
<td>1:30-2:30</td>
<td>Conducting the count &amp; Orientation to the App</td>
</tr>
<tr>
<td>December 11</td>
<td>1:30-2:30</td>
<td>Virtual Open Office Session</td>
</tr>
<tr>
<td>December 18</td>
<td>1:30-2:30</td>
<td>Conducting the count &amp; Orientation to the App</td>
</tr>
<tr>
<td>January 15</td>
<td>1:30-2:30</td>
<td>Virtual Open Office Session</td>
</tr>
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**Trainings: Conducting the Count & Orientation to the App**

Trainings open to all: Regional Team members, Agency Staff, and Volunteers. Cover basics of participating in a count and orientation to the App.

**Virtual Open Office Sessions**

Virtual Open Office Sessions are for anyone involved in the count can join the call and ask questions about the App, conducting surveys, etc.
Regional Trainings

Training with volunteers should be close to the date of the count: January 29, 2020

Topics to cover:

- Overview and purpose of the PIT/HIC
- How to use the App and collect survey info (can reference content from NCCEH website):
  - Support to sign up and test the App
- How to approach people living unsheltered:
  - Respect privacy, space, and confidentiality
  - Consideration about bringing law enforcement
- Safety guidelines & emergency protocols
- Logistics
  - Check-in location, time out and back, team members
NCCEH is hosting calls for Regional Leads and members of Regional PIT/HIC Teams

<table>
<thead>
<tr>
<th>Date</th>
<th>Activity</th>
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<tbody>
<tr>
<td>November 6 – 1:30-2:30</td>
<td>Orientation</td>
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<tr>
<td>December 4 – 1:30-2:30</td>
<td>Review Progress/Volunteer Recruitment</td>
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<tr>
<td>January 8 – 1:30-2:30</td>
<td>Review Progress/Problem Solving</td>
</tr>
<tr>
<td>January 22 – 1:30-2:30</td>
<td>Last Minute Prep</td>
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Stay Connected

https://www.ncceh.org/datacenter/pointintimehowto/

This page on the NCCEH website is the go-to place to find regular updates, trainings, and other important information.
Contact us!

Reach out with PIT/HIC questions – we're here to support you!

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