

Piedmont Regional Committee Case Conferencing

Date: Thursday, October 4, 2018

Location: Opportunity House, 72 Corban Ave. SW, Concord, NC

Meeting Minutes

Meeting Facilitated By: Teresa Robinson

Attendees:

Mark Prevette	Crisis Ministries of Davidson County	Case Manager
Jim Hood	Opportunity House	Pastor
Cameron Rifkin	Community Link	Housing Coordinator
Melissa McKeown	Community Shelter of Union County	COO
Tiffany Settles	Opportunity House	Volunteer
Kendra Coney	Rowan Helping Ministries	Housing Coordinator

Agenda

- Rapid Rehousing Referral
 - Per decision of the group, when there is a RRH slot available in between case conferencing meetings, the household referred will be the next highest voted on household from the most recent meeting. With one slot available, the household that was referred was from Cabarrus County.
- Community Updates
 - o Union County Shelter new name: Community Shelter of Union County
- HMIS Intake Forms
 - Be sure to use the updated forms to include gathering info surrounding Hurricane Florence. This will affect data quality if information is not collected
- HMIS Process Changes
 - Prevention and Diversion screen will be its own project where people are entered into and exited from based on outcomes
 - o All households entered into the CA project will need to have been administered the P&D screen
 - Cabarrus County- process will not change. Opportunity House staff will still complete ROI's and verification of homelessness and CA lead will collect and enter the households into HMIS
 - Veterans- with remaining resources in our region, we will still capture information on Veteran status and connect these households to the VAMC in Salisbury to ensure they are accessing all of the resources possible based on their veteran status
 - Expressed need from the group to connect with the Veteran Service offices in their counties
- Current Waitlist
 - Most challenging cases are single and family households that have \$0 income. Lack of options/resources in each county also limits assistance and reach
 - Permanent Supportive housing scoring households are all unsheltered living in tent cities.
- Permanent Supportive Housing
 - New referrals to the program must be documented as chronic
 - Referrals will not be voted on the same way as Rapid Rehousing but will be based on severity and prioritization

- Case Conferencing
 - 2nd case conferencing of the month will occur on every 3rd Thursday beginning on November 15th at 10AM. This meeting will at most last 1 hour. We will be discussing the waitlist and troubleshooting any challenges
- New Webpage
 - https://www.ncceh.org/bos/region5/

Next Meeting

November 8, 2018- Stanly County