NC Balance of State Continuum of Care

Steering Committee Meeting
August 7, 2018
10:30 AM
Welcome

- Reminders
  - *6 to mute/unmute line
  - Please do not put us on hold
  - The chat box is available

This box is located in the top, center of your screen
Roll Call

- We will conduct Roll Call for Regional Leadership and At-Large Members to ensure quorum for votes
- Other participants should enter their full name so we know they are here and included in the minutes.
Agenda
Today’s agenda

- Consent Agenda
- New NCCEH Staff Member Introduction
- At-large Steering Committee Membership Change
- CoC Application
- NCCADV DV-RRH Project
- ESG Application
- HMIS Transition
- System Performance Measures
Consent Agenda
Review & approve consent agenda

- The consent agenda was sent to the Steering Committee prior to the meeting as part of a board packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.
Review & approve consent agenda

- Consent agenda: http://www.ncceh.org/files/9404/
- Changes or discussion?
New NCCEH Staff Member
Bagé Shade, MSW

- She comes to us from Triangle Family Services in Raleigh, NC where she served as a Program Manager and Case Manager.
- She will be working on the NC BoS CoC team.
At-large Membership Change
Eric Edwards, Champions for Change

- Shelter Manager at The Haven in Brevard, NC
- Serves on the Champions 4 Change Board and is currently working to open a chapter in Brevard, NC.
- A member of Civitan, a help coach for the Special Olympics, and instructor of the “Getting Ahead” program for those with troubled pasts.
Eric Edwards, Champions for Change

- Discussion
- Motion to nominate?
The CoC competition is now open!

- HUD released the CoC NOFA on June 20
- The CoC consolidated application is due September 18

Final funding amounts have now been released by HUD
- Annual Renewal Demand (ARD): $8,388,382
- Bonus Funding: $699,562
- DV Bonus: $1,165,937
- Planning: $349,781

Funding will be tiered again in this competition:
- Tier 1: 94% of ARD
- Tier 2: 6% of ARD plus Bonus
Steering Committee plays a critical role in the CoC competition

- The Governance Charter creates a Scorecard Committee and Project Review Committee to provide recommendations to the Steering Committee for approval.
  - Scorecard Committee prepares the new and renewal scorecards to score CoC applications.
  - PRC uses the scorecards to score applications and ranks the projects based on CoC priorities, standards, and points.
    - The PRC may choose to reallocate funds from low-performing/low-spending renewals to create new projects.
Steering Committee will have a special meeting to review the recommendation

- Steering Committee will meet on August 30 at 10:30 AM to discuss the recommendation and approve the final project prioritization list.

- Staff anticipate posting the full application on September 12 at [www.ncceh.org](http://www.ncceh.org) for the CoC to review.
CoC competition timeline

- **August 8**: PRC holds first meeting
- **August 9**: Second due date for project application materials
- **August 12-22**: PRC reviews and scores application. Phone calls with staff.
- **August 29**: PRC meets to create ranked list of projects
- **August 30**: Special Steering Committee meeting to approved ranked list of projects
- **August 30-31**: Project applicants notified if project included in the final application
- **August 31**: Project applicants submit final edited application in esnaps
- **September 6**: Appeal deadline (as needed)
- **September 7**: PRC meets to consider appeals (as needed)
- **September 11**: Steering Committee meeting
- **September 18**: CoC application due to HUD
We need help with the CoC Application!

- Please fill out this survey on what’s happening in your region: https://goo.gl/forms/gHO3ZhqwSmdBXD803
- Your answers help us get more points on the CoC application and raise the likelihood of receiving more funding
- Only regions 1, 2, and 5 have completed the survey
- Please submit responses by Friday, August 10.
NCCADV DV-RRH Project
NC Coalition Against Domestic Violence

- NCCADV intends to submit an application for CoC Bonus Funding for a DV-RRH project.
- To meet new project threshold, they need to present their proposal to the community for support and feedback.
- They will sub-grant to NC BoS CoC providers. Do not have a single Regional Committee from which to obtain support.
- Cassandra Rowe, Health Program Coordinated, from NCCADV will present.
Questions or feedback?
ESG Application
ESG Regional Application Deadline

- ESG Regional Application due by **5:00 PM on October 26.** Must be received (not postmarked) by the NC ESG Office.

- Please note that each Regional Committee should submit the following in a 3-ring binder(s) no larger than 2 inches each, tabbed according to the checklist in the RFA:
  - One Regional Application
  - One Project Application for each of the agencies recommended for funding
  - One soft (electronic) copy on a flash drive of the complete application.
Application Tutorials

- Project Application Overview: https://attendee.gotowebinar.com/register/165243228301298689

- Regional Lead and Fiscal Sponsor Application Overview https://attendee.gotowebinar.com/register/2717405996825470465
### 2018-2019 ESG RFA Timeline

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 17, 2018</td>
<td>Fiscal Sponsor Application Due</td>
</tr>
<tr>
<td>September 24, 2018</td>
<td>Fiscal Sponsor Notified of Decision</td>
</tr>
<tr>
<td><strong>October 26, 2018</strong></td>
<td><strong>Regional Application Due</strong></td>
</tr>
<tr>
<td>October 29 - November 9, 2018</td>
<td>Application Review</td>
</tr>
<tr>
<td>November 26, 2018</td>
<td>Funding Decisions Announced</td>
</tr>
<tr>
<td>December 7, 2018</td>
<td>Agency’s intent to appeal Due</td>
</tr>
<tr>
<td>December 14, 2018</td>
<td>Appeals &amp; Special Consideration Materials Due</td>
</tr>
<tr>
<td>December 21, 2018</td>
<td>Fiscal Sponsor Contacts</td>
</tr>
<tr>
<td>January 4, 2019</td>
<td>Appeals Answered</td>
</tr>
<tr>
<td>January 4, 2019</td>
<td>Contracts Sent Out</td>
</tr>
</tbody>
</table>
## NC BoS CoC ESG Funding Process

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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</thead>
</table>
| August 1   | Submit the ESG Funding Priorities worksheet with approval from the Regional Committee
|            | *Missing Regions: 3, 5, 6, 7, 8, 12, 13*                             |
| September 7| Project Applications are due to Funding Process Committee for review  |
| September 28| Submit full application to NCCEH for review and feedback              |
| October 1-12| Staff calls with Funding Process Leads to give feedback and recommendations |
| October 26 | Complete final review of full application and submit to ESG office by October 26* |
Resources

- ESG Funding Process Tips Documents
- ESG Funding Priorities Document
- ESG Funding Priorities Worksheet
- ESG Scorecard

All resources are posted on our website: http://www.ncceh.org/bos/esg/

ESG Scorecard Webinar: Friday, August 17 11:00-12:00
- View presentation by typing this address in your browser: join.me/nccehdata
- Listen via phone: 917-960-3860 pin: 494 778 537#
ESG RFA Overview

- ESG office priorities:
  - Vet project applicants thoroughly:
    - Capacity
    - Financial Stability
    - Expenditure History
    - Data Collection
ESG RFA Overview

- ESG office priorities:
  - Coordinated Entry
  - Adherence to Written Standards
  - Participation in LPA planning/coordination
  - Housing First
  - VAWA
ESG RFA: Fiscal Sponsors

- Not required

- If LPA chooses a fiscal sponsor, they must cover the whole LPA and all funded projects in the LPA
  - LPA must submit for approval the fiscal sponsor two weeks prior to the application submission deadline.
Appeals process

- Intent to appeal must be filed in writing by December 7, 2018.
- Appeal must be filed in writing by December 14, 2018.
- NC ESG Office will respond within 30 days.
HMIS Transition
HMIS Transition has been delayed

- Mediware has now provided a demo site, NCCEH staff doing quality assurance.
- Depending on the amount of editing needed, final transition is not expected until mid-September.
  - Continue work as usual until notified!

- NCCEH has an MOU with the NC HMIS Governance Committee to continue using NC HMIS
  - Paying a percentage of the NC HMIS implementation while we wait for the new system
  - MOU good until September 30
HMIS Transition has been delayed

- Per the NC BoS CoC Governance Charter approved in June, NCCEH is serving as the HMIS Lead for the CoC.
  - Contracting for services with MCAH until the new system is up and running.

- HMIS Advisory Board continues to work on the governance in anticipation of the new system.
Questions?
System Performance Measures
System Performance Measures

1. Length of Time Homeless
2. Return to Homelessness
3. Number of Homeless
4. Increase in Income
5. First Time Homeless
6. Exits and Retention of PH
What HMIS client data is included?

- October 1, 2016 to September 30, 2017 (up to 24 months back)
- Any person who entered SO, ES, SH, TH, RRH and/or PSH during the reporting period
- Data are reported for individuals and person in families
1 Length of Time Homeless

**Definition**
The length of time persons are homeless in emergency shelter, safe haven, and transitional housing projects

**Goal**
Reduction in the average and median length of time persons remain homeless
Meet Henrietta
Length of Time Homeless

Measure 1a Based on Entries and Exits

30 + 152 = 182

ES Program Entry: 12/1/15
ES Program Exit: 12/31/15

TH Program Entry: 1/1/16
TH Program Exit: 6/1/16
Length of Time Homeless

Measure 1b Based on Approximate Start Date + Entries and Exits

Approx. date homelessness started
11/1/15

30 + 30 + 152 = 212

ES Program Entry
12/1/15

ES Program Exit
12/31/15

TH Program Entry
1/1/16

TH Program Exit
6/1/16
Approximate Start Date is in the Homeless History section of HMIS Intake

<table>
<thead>
<tr>
<th>Prior Living Situation (Immediately Prior to Entry)</th>
<th>Place not meant for habitation (HUD)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Length of Stay in Previous Place</td>
<td>One month or more, but less than 90 days ▼</td>
</tr>
<tr>
<td>Approximate date homelessness started:</td>
<td>01 / 01 / 2017 ▶ ▼</td>
</tr>
<tr>
<td>Regardless of where they stayed last night - Number of times the client has been on the streets, in ES, or SH in the past three years including today</td>
<td>Four or more times (HUD) ▼</td>
</tr>
<tr>
<td>Total number of months homeless on the street, in ES or SH in the past three years</td>
<td>6 ▼</td>
</tr>
</tbody>
</table>
What’s the difference between Average and Median?

Average = 105 days

Adding 30, 45, 60, 90 and 300 and then dividing by five equals 105 days

Median = 60 days

50% of clients stayed less than 60 days and 50% stayed more than 60 days and
Average Length of Time Homeless by Year

Average LOT in ES

FY15: 79
FY16: 77
FY17: 61

Average LOT in ES and TH

FY15: 99
FY16: 90
FY17: 77
Median Length of Time Homeless by Year

<table>
<thead>
<tr>
<th>Year</th>
<th>Median LOT in ES</th>
<th>Median LOT in ES and TH</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY15</td>
<td>33</td>
<td>41</td>
</tr>
<tr>
<td>FY16</td>
<td>32</td>
<td>35</td>
</tr>
<tr>
<td>FY17</td>
<td>32</td>
<td>37</td>
</tr>
</tbody>
</table>
Entries, Exits, and Null Data Impact

Entries/Exits
  Date accuracy
  Project type (only for ES and TH are included)

Inaccurate Responses
  ES and TH entries need clients in beds. Are there practices that prevent accurate Entry or Exit dates?

What else?
  Are there other reasons this may have increased?

⚠️ Remember: Missing data is ALWAYS better than inaccurate data
Returns to Homelessness

Definition
The number of persons who return to street outreach, emergency shelter, transitional housing, or permanent housing projects after previously exiting to a permanent housing destination

Goal
Reduction in the percent of persons who return to homelessness
2 Returns to Homelessness

Did the client really exit to permanent housing?

Client exits homelessness to a permanent housing destination

Client is in a homeless project

Client is no longer housed and returns to homelessness
Percentage of Permanent Housing Returns to Homelessness in 2 Years

Source: BoS SPM data
3 Number of Homeless Persons

Definition

(1) The number of sheltered and unsheltered homeless persons counted as homeless on PIT

(2) The number of sheltered homeless in HMIS in ES, SH and TH during the reporting period

Goal

Reduction in the number of persons who are homeless
Number of Homeless Persons

PIT Night Count

Unsheltered + Sheltered

HMIS Annual Data

All clients who entered a homeless project during the reporting period
Unduplicated Annual Count

Total Persons in ES or TH:
- FY 2015: 6039
- FY 2016: 6322
- FY 2017: 6258

Source: BoS SPM data
4 Employment and Income Growth

Definition

Percentage change in the number of clients with employment income, non-employment, and total income

Divided into two groups: stayers with at least one Annual Assessment and leavers exiting during the reporting period

Only for CoC-Funded Projects

Goal

Increase in the percent of adults who gain or increase employment or non-employment cash income over time
Increases in Employment and Income amongst Stayers

<table>
<thead>
<tr>
<th></th>
<th>Percentage of Clients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stayers with Increased Earned Income</td>
<td>FY 15: 5%</td>
</tr>
<tr>
<td>Stayers with Increased Non-Employment Income</td>
<td>FY 15: 22%</td>
</tr>
<tr>
<td>Stayers with Increased Income (Total)</td>
<td>FY 15: 26%</td>
</tr>
</tbody>
</table>

Source: BoS SPM data
<table>
<thead>
<tr>
<th>Percentage of Clients</th>
<th>FY 15</th>
<th>FY 16</th>
<th>FY 17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leavers with Increased Earned Income</td>
<td>9%</td>
<td>13%</td>
<td>16%</td>
</tr>
<tr>
<td>Leavers with Increased Non-Employment Income</td>
<td>24%</td>
<td>17%</td>
<td>18%</td>
</tr>
<tr>
<td>Leavers with Increased Income (Total)</td>
<td>31%</td>
<td>28%</td>
<td>32%</td>
</tr>
</tbody>
</table>

Source: BoS SPM data
5 First Time Homeless

Definition

(1) Change in the number of homeless persons in ES, SH, and TH projects with no prior enrollments in HMIS

(2) Change in the number of persons in ES, SH, TH, and PH projects with no prior enrollments in HMIS

Goal

Reduction in the number of persons who become homeless for the first time
Clients Served for the First Time
without entries in last two years

<table>
<thead>
<tr>
<th>FY15</th>
<th>FY16</th>
<th>FY17</th>
</tr>
</thead>
<tbody>
<tr>
<td>4069</td>
<td>4450</td>
<td>4432</td>
</tr>
<tr>
<td>5222</td>
<td>5791</td>
<td>5456</td>
</tr>
</tbody>
</table>

Source: BoS SPM data
Permanent Housing Placement & Retention

**Definition**

The number of clients enrolled in emergency shelter, safe haven, transitional housing, rapid rehousing or permanent supportive housing who exit to permanent housing destination or remain in permanent housing.

**Goal**

Increase in percentage of people who exit to or retain permanent housing.
7b.1 Change in exits to permanent housing destinations from Emergency Shelter, Transitional Housing, or Rapid Re-Housing
7b.2 Change in exits to permanent housing from Permanent Supportive Housing
7b.2 Change in retention of permanent housing from Permanent Supportive Housing
Exits to (or Retention of) Successful Destinations

SO Exits to positive destinations:
- FY15: 53%
- FY16: 28%
- FY17: 39%

ES, TH, and RRH Exits to permanent destinations:
- FY15: 42%
- FY16: 43%
- FY17: 43%

PSH retention or exits to permanent destinations:
- FY15: 96%
- FY16: 97%
- FY17: 99%

Source: BoS SPM data
Data Quality
Exits Destinations DQ Completeness

Percentage of Null Destinations

- SO: 58%, FY15 31%, FY16 30%, FY17 5%
- ES: 47%, FY15 42%, FY16 5%
- TH: 12%, FY15 17%, FY16 17%
- RRH: 7%, FY15 5%, FY16 2.60%, FY17 0%
- PSH, OPH: 3%, FY15 1%, FY16 0%

Source: BoS SPM data
FY17 Timeliness DQ - S0

Percentage of Null Destinations

- 0 days: 5% (Entry), 10% (Exit)
- 1-3 days: 0% (Entry), 5% (Exit)
- 4-6 days: 10% (Entry), 0% (Exit)
- 7-10 days: 5% (Entry), 0% (Exit)
- 11+ days: 80% (Entry), 85% (Exit)

Source: BoS SPM data

Legend:
- Dark brown: Count of Entry Records
- Light gray: Count Exit Records
FY17 Timeliness DQ - ES

Percentage of Null Destinations

<table>
<thead>
<tr>
<th>Days</th>
<th>Count of Entry Records</th>
<th>Count Exit Records</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 days</td>
<td>13%</td>
<td>15%</td>
</tr>
<tr>
<td>1-3 days</td>
<td>9%</td>
<td>30%</td>
</tr>
<tr>
<td>4-6 days</td>
<td>13%</td>
<td>3%</td>
</tr>
<tr>
<td>7-10 days</td>
<td>7%</td>
<td>10%</td>
</tr>
<tr>
<td>11+ days</td>
<td>20%</td>
<td>37%</td>
</tr>
</tbody>
</table>

Source: BoS SPM data
FY17 Timeliness DQ – TH

- 0 days: 9% Count of Entry Records, 6% Count Exit Records
- 1-3 days: 18% Count of Entry Records, 15% Count Exit Records
- 4-6 days: 6% Count of Entry Records, 12% Count Exit Records
- 7-10 days: 11% Count of Entry Records, 6% Count Exit Records
- 11+ days: 56% Count of Entry Records, 62% Count Exit Records

Source: BoS SPM data
FY17 Timeliness DQ – RRH

Percentage of Null Destinations

<table>
<thead>
<tr>
<th>Days</th>
<th>Entry Records</th>
<th>Exit Records</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 days</td>
<td>13%</td>
<td>8%</td>
</tr>
<tr>
<td>1-3 days</td>
<td>9%</td>
<td>6%</td>
</tr>
<tr>
<td>4-6 days</td>
<td>7%</td>
<td>4%</td>
</tr>
<tr>
<td>7-10 days</td>
<td>10%</td>
<td>5%</td>
</tr>
<tr>
<td>11+ days</td>
<td>61%</td>
<td>76%</td>
</tr>
</tbody>
</table>

Source: BoS SPM data
FY17 Timeliness DQ – PSH

Source: BoS SPM data
Meetings & Reminders
Meetings & Reminders

- Project Review Committee Meeting Dates:
  - Orientation: Wednesday, August 8 10:00-12:00
  - Tiering & Ranking: Wednesday, August 29 2:00-4:00
  - Appeals: Friday, September 7th 11:30-12:30
Meetings & Reminders

- ESG Funding Process Lead Status Calls: Weekly on Fridays 10:00-11:00am

- ESG Scorecard Webinar: Friday, August 17 11:00-12:00
  - View presentation by typing this address in your browser: join.me/nccehdata
  - Listen via phone: 917-960-3860 pin: 494 778 537#
Meetings & Reminders

- BoS User Meeting: Thursday, August 16 1:00-2:30
  Register here: http://www.ncceh.org/events/1260/

- Special Steering Committee Meeting:
  Thursday, August 30 10:30-11:30

- In-person Steering Committee Meeting:
  Tuesday, September 18 10:00-3:00, Winston-Salem, NC
Meetings & Reminders

• McKinney-Vento Liaisons Webinar: Tuesday, September 25th 11:00-12:00

• Rapid Re-housing for Youth Recording:
  https://recordings.join.me/X0cnADXZ70OByxqFQX01ig

• July HMIS User Meeting Recording:
  https://recordings.join.me/ZIVtlTgEUUiYltGi2O_aZg
Wrap Up

- Special Meeting: August 30, 2018 10:30-11:30am

- Next Steering Committee Meeting:
  Tuesday, September 11, 2018, 10:30 am – 12:00 pm

- Keep in touch
  - bos@ncceh.org
  - (919) 755-4393
Final Roll Call

*If your first and last name are in your profile, then you will be on the attendance report.