Welcome

1. Introductions
2. AHAR Data
3. DQ Check:
   a. Length of Time Homeless
   b. Returns to Homelessness
4. Helpdesk Q&A
AHAR contains data from 2 sources:

- **Point in Time Data**
- **HMIS Data**
Your HMIS Data MATTERS!

Universal Data Elements
Gender
Entry Date, etc.

Project Descriptor Elements
Project Type
Bed and Unit Inventories
HMIS data is based on HUD UDEs

October 1 to September 30 of the following year (12 months)

Any person who enters ES, TH and/or PSH during reporting period

Data are reported for individuals and person in families

Veterans are counted in a separate AHAR submission
Some HMIS data is not included

- Homeless people who only use a supportive service program
- People in shelters that target victims of domestic violence
- People who are service resistant and do not access any type of homeless residential program
PIT data is also included in the AHAR

“Snapshot” of homelessness on a single night in late January

Unsheltered homeless population

Subpopulations: chronically homeless, mentally ill, veterans, unaccompanied youth, HIV/AIDS
Each category is evaluated for usability

**Coverage**
At least 50% of the beds in a category must be participating in HMIS.

**Utilization**
Bed utilization rates must be between 65% to 105%

**Data Quality**
Low rate of missing data
Data reflects what is valid
Information is consistent across time
Unduplicated Annual Count

Source: Durham AHAR data
Estimated Total Client through the Year

Source: Durham AHAR data
Entries & Exits impact

Entries & Exits

Enter Data As mode for accurate project
Backdate mode for accurate dates

Timeliness

Delaying data entry increases risks to data quality

Remember: Missing data is ALWAYS better than inaccurate data
Families in Emergency Shelter

Total Persons in Family ES by Year

- FY 2015
- FY 2016
- FY 2017

FY17 Number in ES for Families by Household Size

- 2 Persons
- 3 Persons
- 4 Persons
- 5 or more persons

Source: Durham AHAR data
Families in Permanent Supportive Housing

Total Persons in Family PSH by Year

- FY 2015: 140
- FY 2016: 60
- FY 2017: 140

FY17 Number in PSH for Families by Household Size

- 2 Persons
- 3 Persons
- 4 Persons
- 5 or more persons

[Bar chart and pie chart showing data]
Households impact

**Households Tab**

Household Tab connects ROIs, Entries, Exits
Managing Households is hard, here’s our [guide](#)

**Entry Intake**

Relationship to HoH on Entry is source for HUD
All adults Households can exist!

Remember: Missing data is ALWAYS better than inaccurate data
Individuals in Emergency Shelter

**Total Individuals by Year**

- FY 2015: [Bar Graph]
- FY 2016: [Bar Graph]
- FY 2017: [Bar Graph]

**Pie Charts**

- **Age**
  - 18 to 24
  - 25 to 30
  - 31 to 50
  - 51 to 61
  - 62 and older

- **Veteran Status**
  - Yes
  - No
  - Missing

- **Disability**
  - Yes
  - No
  - Missing

Source: Durham AHAR data
Individuals in Transitional Housing

Total Individuals by Year

- FY 2015: 120
- FY 2016: 130
- FY 2017: 110

Number of Persons by Age

- 18 to 24
- 25 to 30
- 31 to 50
- 51 to 61
- 62 or older

Source: Durham AHAR data
Individuals in Permanent Supportive Housing

Total Persons in Individual PSH by Year

- FY 2015: 200
- FY 2016: 150
- FY 2017: 250

Number of Persons by Age

- 18 to 24
- 25 to 30
- 31 to 50

Source: Durham AHAR data
Universal Data Elements impact

Null values
Client Doesn’t Know, Client Refused, Data Not Collected

Missing data
Could be missing or could be misplaced with wrong EDA mode or Backdate

Data Conflict or Inaccurate responses
When two answers can’t both be true

Remember: Missing data is ALWAYS better than inaccurate data
<table>
<thead>
<tr>
<th>Category</th>
<th>Total Persons</th>
<th>Average Utilization Rate</th>
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<tr>
<td>Emergency Shelters for Families</td>
<td>349</td>
<td>88%</td>
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<tr>
<td>Emergency Shelters for Individuals</td>
<td>767</td>
<td>92%</td>
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<tr>
<td>Transitional Housing for Families</td>
<td>0</td>
<td>0%</td>
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<tr>
<td>Transitional Housing for Individuals</td>
<td>107</td>
<td>84%</td>
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<tr>
<td>Permanent Supportive Housing for Families</td>
<td>131</td>
<td>95%</td>
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<tr>
<td>Permanent Supportive Housing for Individuals</td>
<td>243</td>
<td>101%</td>
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</table>

Source: FY17 Durham AHAR data
Bed & Unit Inventory Impact

Contact the HelpDesk through our new [Bed & Unit Inventory Update Form]!
DQ Check:  
System Performance Measures
7 measures to gauge impact

Help communities view their progress towards preventing and ending homelessness

The measures are interrelated and provide a more complete picture of system performance

Identify areas for improvement, needs, gaps
SPM data is pulled from two sources

<table>
<thead>
<tr>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>F</th>
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<td>1E05</td>
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<td>ESH</td>
<td>CASA</td>
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<td>Macnemar Group Home</td>
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<td>ESH</td>
<td>CASA</td>
<td>McKinney Team Housing</td>
<td>3723</td>
</tr>
</tbody>
</table>

HMIS

HDX

Housing Inventory Chart (HIC)
Point-in-Time Count (PIT)
What HMIS client data is included?

- October 1, 2015 to September 30, 2017 (24 months)
- Any person who entered SO, ES, SH, TH, RRH and/or PSH during the reporting period
- Data are reported for individuals and person in families
System Performance Measures

1. Length of Time Homeless
2. Returns to Homelessness
3. Number of Homeless
4. Increases in Income
5. First Time Homeless
6. Exits and Retention of Permanent Housing
Data Quality Check:
System Performance Measures

1. Length of Time Homeless
2. Returns to Homelessness
3. Number of Homeless
4. Increases in Income
5. First Time Homeless
6. Exits and Retention of Permanent Housing
1 Length of Time Homeless

Definition
The length of time persons are homeless in emergency shelter, and transitional housing projects

Goal
Reduction in the average and median length of time persons remain homeless
Meet Henrietta
1 Length of Time Homeless

ES Program
Entry 12/1/15
Exit 12/31/15

TH Program
Entry 1/1/16
Exit 6/1/16

30 + 152 = 182
Length of Time Homeless

Based on Approximate Start Date + Entries and Exits

Approx. date homelessness started 11/1/15

ES Program Entry 12/1/15
ES Program Exit 12/31/15

TH Program Entry 1/1/16
TH Program Exit 6/1/16

30 + 30 + 152 = 212
Approximate Start Date is in the Homeless History section of HMIS Intake

<table>
<thead>
<tr>
<th>Prior Living Situation (Immediately Prior to Entry)</th>
<th>Place not meant for habitation (HUD)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Length of Stay in Previous Place</td>
<td>One month or more, but less than 90 days</td>
</tr>
<tr>
<td>Approximate date homelessness started:</td>
<td>01 / 01 / 2017</td>
</tr>
<tr>
<td>Regardless of where they stayed last night - Number of times the client has been on the streets, in ES, or SH in the past three years including today</td>
<td>Four or more times (HUD)</td>
</tr>
<tr>
<td>Total number of months homeless on the street, in ES or SH in the past three years</td>
<td>6</td>
</tr>
</tbody>
</table>
What’s the difference between Average and Median?

Average = 70 days
Adding 30, 45, 60, 90 and 125 and then dividing by five equals 70 days

Median = 60 days
50% of clients stayed less than 60 days and 50% stayed more than 60 days and
Median Length of Time Homeless by Year

1 Length of Time Homeless
Entry/Exit only

Source: Durham SPM data
Median Length of Time Homeless by Year

1.2 Length of Time Homeless

with Approx Date Homelessness Started

Source: Durham SPM data
Average and Median Length of Time Homeless by Project Type

1 Length of Time Homeless
Entry/Exit only

- Emergency Shelter only
- Emergency Shelter and Transitional Housing
Entries, Exits, and Null Data Impact

Entries/Exits
- Date accuracy
- Project type (only for ES and TH are included)

Inaccurate Responses
- ES and TH entries need clients in beds. Are there practices that prevent accurate Entry or Exit dates?

Null Responses
- Approximate Start Date must be collected

Remember: Missing data is ALWAYS better than inaccurate data
2 Returns to Homelessness

**Definition**

The number of persons who return to street outreach, emergency shelter, transitional housing or permanent housing projects after previously exiting to a permanent housing destination

**Goal**

Reduction in the percent of persons who return to homelessness
2 Returns to Homelessness

Client is a homeless project

Client exits homelessness to a permanent housing destination

Did the client really exit to permanent housing?

Client is no longer housed and returns to homelessness
Percentage of Permanent Housing Returns to Homelessness

Source: FY17 Durham SPM data
Number of Persons Returning to Homelessness, FY17

2 Returns to Homelessness

Source: FY17 Durham SPM data
Entries, Exits, and Null Data Impact

**Inaccurate Responses**

Permanent Housing Destinations should be accurate. Check the Exit Destination Guide for descriptions. Know what project types are in your community.

**Null Responses**

Destination must be collected (for all clients) in order for this measure to be accurate.

---

Remember: Missing data is ALWAYS better than inaccurate data.
## 2 Returns to Homelessness

How to read the 0701 Returns to Homelessness Report in ART

<table>
<thead>
<tr>
<th>Measure 2a and 2b: The extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6 to 12 months (and 24 months in a separate calculation)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number of Persons who Exited to Permanent Housing Destination (2 years Prior)</td>
</tr>
<tr>
<td>Exits from ES</td>
</tr>
<tr>
<td>Exits from TH</td>
</tr>
<tr>
<td>Exits from All PH</td>
</tr>
<tr>
<td>TOTAL Returns</td>
</tr>
</tbody>
</table>

- **Total Clients Exiting to Permanent Housing**
- **Returns within narrow six or twelve month range**
- **Total Clients Returning within two years**
ncceh.org/hmis
access local support for Balance of State, Wake, Durham, & Orange CoCs

919.410.6997 or hmis@ncceh.org
helpdesk for local support