

# TRILLIUM'S PERMANENT SUPPORTIVE HOUSING PROGRAM

*TALAIKA GOSS-WILLIAMS*

Transforming Lives



# Who is Trillium???

- Trillium Health Resources is a managed care organization (LME/MCO) that manages mental health, substance use and intellectual/developmental disability services in a 24-county area in eastern North Carolina. We are responsible for managing state and federally funded services for people who receive Medicaid, are uninsured or cannot afford services.

# Trillium's Housing Commitment

In support of our mission Trillium is committed to the goal of collaborating with the community to provide safe, decent and affordable housing for persons in our catchment area who live with mental illness, developmental disability and/or substance use disorders.



# Trillium's Belief

Trillium believes until an individual has stable, safe, and affordable housing, even the best treatment and rehabilitation services won't be effective.



# Permanent Supportive Housing

# What is Permanent Supportive Housing???

- Housing program that provides rental assistance to hard to serve homeless individuals and/or families with a disabling condition.

# Trillium PSH Programs

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- 2 PSH Programs:
  - Trillium PSH#1 - 81 units
  - Trillium PSH #2 - 10 units

# Trillium's Housing Staff

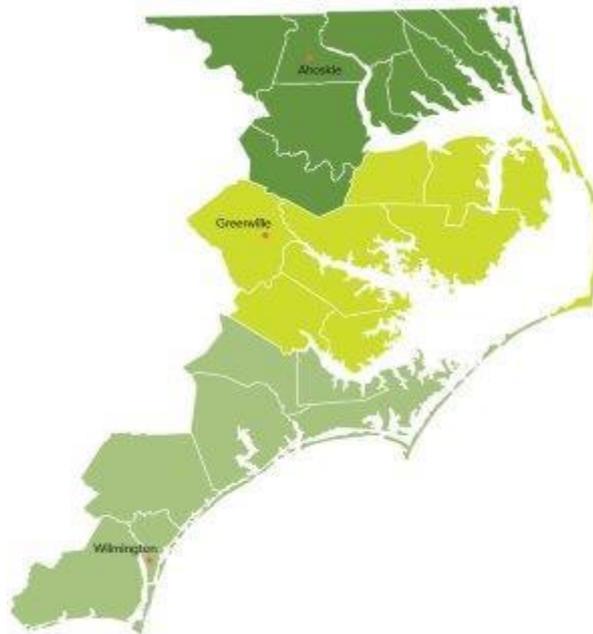
- 1 Housing Director
- 1 Housing Manager
- 2 Housing Coordinators
- 3 PSH Coordinators
- 1 Administrative Assistant

## PSH Program:

- 1 PSH Coordinator covers Northern & Central Regions
- 2 PSH Coordinators covers Southern Region

# Trillium's PSH coverage area??

Beaufort  
Bertie  
Camden  
Carteret  
Chowan  
Craven  
Currituck  
Dare  
Gates  
Hertford  
Hyde



Jones  
Martin  
Northampton  
Onslow  
Pamlico  
Pasquotank  
Perquimans  
Pitt  
Tyrell  
Washington

# Regional Committees'

- Trillium's PSH program stretches over 4 regional committees' within BoS.
  - Region 9 (8 county)\*
  - Region 11 (10 counties)
  - Region 12 (5 counties)
  - Region 13 (5 counties)

\*Although, region 9 has 8 counties Trillium covers Northampton county only.

# Referral Process

- Individuals/Families enter system thru our 4 regional committees' coordinated entry system.
- Referrals are sent to our 2 Housing Coordinators
- Housing Coordinators along with Housing Manager assigns to appropriate PSH Coordinators according to most vulnerable and region/county

# Our Housing Philosophy.....

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***HOUSING FIRST***

# Our Model....Housing First!

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- Housing First is an approach that centers on providing homeless individuals/families with housing quickly *and then* providing services as needed *and* desired by the individual/family.

***NO SERVICES ARE REQUIRED TO  
MAINTAIN/OBTAIN HOUSING!!!***

# How Trillium administers PSH using Housing First

- PSH Staff are not clinically trained.....we are *Houser's!*
- PSH Coordinators offer choice where individuals/families want to live.....give them the power!!!
- Do NOT refer to individuals/families enrolled in our PSH program as clients but as tenants.....its a housing program.
- PSH Coordinators never push services on any tenant but always have resources available if needed.
- PSH Coordinators make regular contact with tenants.

# Benefits of using the Housing First model

- Be able to house individuals/families
- Decreasing homelessness
- Individuals receiving medical, behavioral, and/or substance use care for the first time.....***recovery!***
- Reunification with family and friends
- Employment/School/Training opportunities
- Smiles/Tears of accomplishment

# Challenges of using the Housing First model

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- Refocusing Staff
- Rehousing tenants multiple times
- Negotiating with landlords
- Watching tenants lose housing or relapse

# Housing First Success Story



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Questions???

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