

October 2023 Dialogue Call

10/17/23

Agenda:

- Introductions
- STL updates
- SOAR provider updates
- Planning for 2023 SOAR Annual Meeting
- Open discussion/Q&A

STL updates:

- DDS call center reps need to look in eView for 1696s to confirm - ensure they check eView
 - S/O Connie Ness
- Medicaid Expansion officially coming Dec. 1
 - ePASS demo recording is live: <https://www.youtube.com/watch?v=204bNI5pGkI>
 - Medicaid Expansion website is live: <https://medicaid.ncdhhs.gov/north-carolina-expands-medicaid#FreematerialsfortalkingaboutNCMedicaidExpansion-2130>
- STL conference in Charlotte 10/24-25, panel with Adriana Diaz, Sheila Crump, Michelle Armstrong-Lavine and Cynthia Alexander on SOAR in Mecklenburg Co.!!
 - Any questions you want me to bring to other STLs/SOAR National?
- Provider survey is coming, MAKE SURE you answer it or you will be removed from list of Active SOAR Providers and SOAR email listserv.

Planning for 2023 SOAR Annual Meeting:

- Per Angela
 - As per our division director, all NC DDS PRO outreach actions have been paused until a permanent, federal budget can be signed. I have asked management to please make an exception for the quarterly meeting. **I would like to assume a permanent budget will be in place before the annual SOAR meeting** and would like to plan accordingly.
 - **Rather do it later to include DDS**
 - Possibly bringing a SOAR examiner - conversation was placed on hold d/t to the budget but I am hoping they will approve.
- Pittsboro or Durham?
 - Durham
- Preference on day of the week?
 - Thursday the 30th
- Schedule?
 - 10:30 to 3:30?
 - Yes
 - Lunch 12:30-1:15
- Topic ideas?

- SSA/DDS
 - Q&A time
 - Obstacles on their end with SOAR
 - Missing 1696s
 - New guidelines on how much time it should take for case to go from SSA to DDS
 - Processing times for applications
 - Establishing some sort of confirmation for receiving documents
 - Tip and tricks time
- Feedback on last year's meeting
 - Before DDS left, complete strategic planning activity from last year
 - Use microphone
 - Bring fidget toys

Open Discussion / Q&A

- Connie Ness: many people in Family Planning Medicaid will become eligible for comprehensive benefits after North Carolina implements Medicaid expansion. By being in the Family Planning Medicaid plan now, people who are eligible will automatically be enrolled in Medicaid expansion once the program goes live
 - Can we confirm this? - Adriana will ask at next Medicaid workgroup meeting