



# North Carolina Balance of State Continuum of Care

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## CY2024 Emergency Solutions Grant Scorecard

Project Type	Accuracy and Appropriateness of Responses	Score (Met/Unmet)	Notes
All	Is the applicant a local government and/or private nonprofit organization with 501c 3 status (excludes Public Housing Authorities which are not eligible for ESG funding)? <i>[Project Application, Section 1: Organization Information, Applicant Organization Information]</i>	<b>Threshold:</b> <input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	Did the applicant submit all required materials before the deadline as established by the CoC?  <i>[Deadline 5PM on July 12, 2023]</i>	<b>Threshold:</b> <input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	Did the applicant answer all relevant questions in the general and project application sections and complete the budget form appropriately? <i>[Project Application &amp; Budget Form]</i>	<b>Threshold:</b> <input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	Does the budget request match the ESG activity completed in the application?  <i>[Project Application &amp; Budget Form]</i>	<b>Threshold:</b> <input type="checkbox"/> Met <input type="checkbox"/> Unmet	

Project Type	Project Need	Score (Met/Unmet)	Notes
All	Does the applicant include a detailed description of the organization's mission and do the services described seem relevant to that mission? <i>[Project Application, Section 1, Organization Mission]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	

Project Type	Agency's Relationship to Community	Score (Met/Unmet)	Notes
All	Did the applicant attend at least 75% of Regional Committee Meetings between June 1, 2022 and May 31, 2023? [Regional Prioritization Form]	<input type="checkbox"/> Met  <input type="checkbox"/> Unmet	

Project Type	Organizational Funding and Capacity	Score (Met/Unmet)	Notes
All	Is the funding amount feasible for the organization based on capacity?  [Project Application, Section 2: Organizational Capacity & Stability]	<input type="checkbox"/> Met  <input type="checkbox"/> Unmet	
All	Does the chart indicate staff capacity is reasonable for the project type?  [Project Application, Section 2: Organizational Capacity & Stability, Organizational Staff Capacity]	<input type="checkbox"/> Met  <input type="checkbox"/> Unmet	
All	Does the applicant effectively explain how the organization will ensure its ability to meet spending targets?  [Project Application, Section 2: Organizational Capacity & Stability, Financial Capacity]	<b>Threshold:</b>  <input type="checkbox"/> Met  <input type="checkbox"/> Unmet	
All	Does the applicant demonstrate an ability to spend NC ESG dollars in a timely manner? If not, do they adequately explain a plan to do so in CY2024.  [Project Application, Section 2: Organizational Capacity & Stability, Financial Capacity]	<input type="checkbox"/> Met  <input type="checkbox"/> Unmet	
All	Has the agency had any HUD and/or ESG findings, resolved and/or unresolved, within the past 5 years?  [Project Application, Section 2: Organizational Capacity & Stability, Organizational Capacity to Meet HUD Guidelines]	<input type="checkbox"/> Met  <input type="checkbox"/> Unmet	

Project Type	Equity	Score (Met/Unmet)	Notes
All	Does the applicant provide guidelines/program rules in other languages besides English? [Supplemental Information Form]	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	Does the applicant have client-facing bilingual staff? [Supplemental Information Form]	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	Does the applicant have an arrangement for professional/trained interpretation services? In-person or remote interpretation from trained providers are both applicable. Staff can be considered interpreters. if they have been trained or certified as interpreters. Bi-lingual staff or volunteers without documented training (internal or external) or certification do not qualify as trained interpreters. [Supplemental Information Form, Contract for Services]	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	Does the applicant have an Anti-Discrimination Policy in full compliance with the NC BoS CoC? [Supplemental Information Form: Anti-Discrimination Policy]	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	Does the applicant hold annual training on its Anti- Discrimination Policy, as required by the CoC Anti-Discrimination Policy? [Supplemental Information Form]	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	<p>Has the applicant engaged in professional racial equity training in the past 12 months for the purpose of impacting equity within the agency?</p> <p>Examples include the Racial Equity Institute (REI) Phase 1 or Groundwater trainings, Organizing Against Racism (OAR) training, or Race Forward Training.</p> <p>[Supplemental Information Form]</p>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	

All	Does the applicant have an equal access hiring clause in job postings? <i>[Supplemental Information Form: Copy of last job posting]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	<b>(For nonprofit agencies only):</b> Individuals who are Black, Indigenous, or People of Color (BIPOC) comprise at least 20% of the agency's Board of Directors. <i>[Supplemental Information Form; Board List]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	<b>(For nonprofit agencies only):</b> How many members of the agency's Board of Directors have experienced homelessness? Benchmark at 20%. <i>[Supplemental Information Form; Board List]</i>	<input type="checkbox"/> Met – 20% or above <input type="checkbox"/> Unmet – less than 20%	
All	What percent of the agency's managers or director-level positions are BIPOC? Benchmark at 20%. <i>[Supplemental Information Form]</i>	<input type="checkbox"/> Met – 20% or above <input type="checkbox"/> Unmet – less than 20%	
All	Has the agency incorporated the NC BoS CoC Client Bill of Rights into internal policies and procedures? <i>[Supplemental Information Form]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	Has the agency changed an internal policy within the last 12 months as a result of feedback from current/former clients? <i>[Supplemental Information Form]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	Has project staff attended community events, conferences, or panel conversations in the past 12 months on the topic of racial equity, anti-racism, or indigenous rights? Please include the number of staff that attended. Benchmark at 80% of total staff. <i>[Supplemental Information Form]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
All	Do agency hiring announcements cite lived experience of homelessness as a relevant skill for open positions at all levels in the agency? <i>[Supplemental Information Form]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	

All	What percentage of agency staff involved in operating or administering ESG-eligible activities have experienced homelessness? Benchmark at 10%. [Supplemental Information Form]	<input type="checkbox"/> <b>Met – 10% or above</b>  <input type="checkbox"/> <b>Unmet – below 10%</b>	
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Project Type	Agency's Relationship to Community	Score (Met/Unmet)	Notes
SO	Does the applicant adequately describe the coordinated entry process and how their agency programs participate in the system? [Project Application, Street Outreach Project Description]	<input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	
SO	Does the agency demonstrate they fully participate, or will fully participate, in the local coordinated entry system and attend and/or plan to regularly attend case conferencing meetings? [Project Application, Street Outreach Project Description; Regional Prioritization Form]	<input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	

Project Type	Project Performance	Score (Met/Unmet)	Notes
SO	What percentage of people served by the SO project had disabling conditions? Benchmark 50%. [APR Q13a2]	<input type="checkbox"/> <b>Met – 50% or higher</b>  <input type="checkbox"/> <b>Unmet – 49% or lower</b>	
SO	Are all households enrolled in the project eligible for SO services? [APR Q15]	<input type="checkbox"/> <b>Met: Yes</b>  <input type="checkbox"/> <b>Met: No</b>	
SO	What percentage of people exited to a positive housing destination? Benchmark 20%. [APR Q23c]	<input type="checkbox"/> <b>Met – 20% or higher</b>  <input type="checkbox"/> <b>Unmet – 19% or lower</b>	
SO	What percentage of people exited to shelter? Benchmark 20%. [APR Q23c]	<input type="checkbox"/> <b>Met – 20% or higher</b>  <input type="checkbox"/> <b>Unmet – 19% or lower</b>	
SO	What percentage of people served by the project were chronically homeless? Benchmark 30%.  [CH Report A003]	<input type="checkbox"/> <b>Met – 30% or higher</b>  <input type="checkbox"/> <b>Unmet – 29% or lower:</b>	

Project Type	Project Design	Score (Met/Unmet)	Notes
SO	Does the project's Policies and Procedures follow the NC BoS CoC Written Standards for each activity type for which the agency is requesting funding? <i>[Project Application, Street Outreach Project Description; Policies &amp; Procedures]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
SO	Does the project ensure that participants are not screened out based on the following? <ul style="list-style-type: none"> <li>• Having too little or no income</li> <li>• Active or history of substance abuse</li> <li>• Having a criminal record (with exceptions for state mandated restrictions)</li> <li>• History of domestic violence (e.g., lack of protective order, or separation from abuser, or law enforcement involvement)</li> <li>• Failure to provide identification documents such as driver's license, social security card, or birth certificate.</li> </ul> <i>[Project Application, Street Outreach Project Description; Policies &amp; Procedures]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
SO	Does the applicant adequately explain the agency's capacity and experience with implementing Street Outreach? <i>[Project Application, Street Outreach Project Description]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
SO	Does the applicant describe street outreach project design, including how it is conducted, how participants are contacted and engaged, and how often outreach is done? <i>[Project Application, Street Outreach Project Description]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	

Project Type	Agency's Relationship to Community	Score (Met/Unmet)	Notes
ES	Does the applicant adequately describe the coordinated entry process and how their agency programs participate in the system? <i>[Project Application, Emergency Shelter Project Description]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
ES	Does the agency demonstrate they fully participate, or will fully participate, in the local coordinated entry system and attend and/or plan to regularly attend case conferencing meetings? <i>[Project Application, Emergency Shelter Project Description &amp; Regional Prioritization Form]</i>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	

Project Type	Project Performance	Score (Met/Unmet)	Notes
ES	What percentage of people served by the shelter had disabling conditions? Benchmark 50%. <i>[APR Q13a2]</i>	<input type="checkbox"/> Met: 50% or higher <input type="checkbox"/> Unmet: 49% or lower	
ES	What percentage of adults increased earned cash income? Benchmark 10%. <i>[APR Q19a1/2]</i>	<input type="checkbox"/> Met: 10% or higher <input type="checkbox"/> Unmet: 9% or lower	
ES	What is the median length of project participation for leavers? Benchmark 90 to 180 days. <i>[APR Q22b]</i>	<input type="checkbox"/> Met: 90 days to 180 days <input type="checkbox"/> Unmet: 89 days or less <input type="checkbox"/> Unmet: 181 days or more	
ES	What percentage of people exited to a permanent destination? Benchmark 40%. <i>[APR Q23c]</i>	<input type="checkbox"/> Met: 40% or higher <input type="checkbox"/> Unmet: 39% or lower	
ES	What percentage of people served by the project were chronically homeless? Benchmark 25%. <i>[CH Report A003]</i>	<input type="checkbox"/> Met: 25% or higher <input type="checkbox"/> Unmet: 24% or lower:	

Project Type	Project Design	Score (Met/Unmet)	Notes
ES	<p>Do the project's Policies and Procedures follow the NC BoS CoC Written Standards for each activity type for which the agency is requesting funding?  <i>[Project Application, Emergency Shelter Project Description; Policies &amp; Procedures]</i></p>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
ES	<p>Does the project ensure that participants are not screened out based on the following?</p> <ul style="list-style-type: none"> <li>• Having too little or no income</li> <li>• Active or history of substance abuse</li> <li>• Having a criminal record (with exceptions for state mandated restrictions)</li> <li>• History of domestic violence (e.g., lack of protective order, or separation from abuser, or law enforcement involvement)</li> <li>• Failure to provide identification documents such as driver's license, social security card, or birth certificate.</li> </ul> <p><i>[Project Application, Emergency Shelter Project Description; Policies &amp; Procedures]</i></p>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
ES	<p>Does the applicant adequately explain the agency's capacity and experience with implementing Emergency Shelter?  <i>[Project Application, Emergency Shelter Project Description]</i></p>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
ES	<p>Does the program have dedicated staff for landlord engagement?  <i>[Project Application, Emergency Shelter Project Description]</i></p>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	
ES	<p>Does the organization anticipate a reasonable number of households exiting to positive destinations in CY2024?  <i>[Project Application, Emergency Shelter Project Description]</i></p>	<input type="checkbox"/> Met <input type="checkbox"/> Unmet	



Project Type	Agency's Relationship to Community	Score (Met/Unmet)	Notes
RRH	Does the applicant adequately describe the coordinated entry process and how their agency programs participate in the system?  <i>[Project Application, Rapid Rehousing Project Description]</i>	<input type="checkbox"/> <b>Met</b> <input type="checkbox"/> <b>Unmet</b>	
RRH	Does the agency demonstrate they fully participate, or will fully participate, in the local coordinated entry system and attend and/or plan to regularly attend case conferencing meetings?  <i>[Project Application, Rapid Rehousing Project Description]</i>	<input type="checkbox"/> <b>Met</b> <input type="checkbox"/> <b>Unmet</b>	
RRH	Does the agency receive all referrals for their project through coordinated entry? <i>[Project Application, Rapid Rehousing Project Description]</i>	<input type="checkbox"/> <b>Met</b> <input type="checkbox"/> <b>Unmet</b>	

Project Type	Project Performance	Score (Met/Unmet)	Notes
RRH	What percentage of people served by the rehousing project had disabling conditions? Benchmark 35%. <i>[APR Q13a2]</i>	<input type="checkbox"/> <b>Met: 35% or higher</b> <input type="checkbox"/> <b>Unmet: 34% or lower</b>	
RRH	Are all households enrolled in the project eligible for RRH services? <i>[APR Q15]</i>	<input type="checkbox"/> <b>Met: Yes</b> <input type="checkbox"/> <b>Unmet: No</b>	
RRH	What percentage of adults increased earned cash income? Benchmark 20%. <i>[APR Q19a1/2]</i>	<input type="checkbox"/> <b>Met: 20% or higher</b> <input type="checkbox"/> <b>Unmet: 19% or lower</b>	
RRH	What is the median length of project participation for leavers? Benchmark 180 to 270 days. <i>[APR Q22b]</i>	<input type="checkbox"/> <b>Met: 180 to 270 days</b> <input type="checkbox"/> <b>Unmet: 179 days or less</b> <input type="checkbox"/> <b>Unmet: 271 days or more</b>	

RRH	What percentage of people exited to a permanent destination? Benchmark 80%. [APR Q23c]	<input type="checkbox"/> <b>Met: 80% or higher</b>  <input type="checkbox"/> <b>Unmet: 79% or lower</b>	
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Project Type	Program Design	Score (Met/Unmet)	Notes
RRH	Do the program's Policies and Procedures follow the NC BoS CoC Written Standards for each activity type for which the agency is requesting funding? <i>[Project Application, Rapid Rehousing Project Description; Policies &amp; Procedures]</i>	<b>Standard</b> <input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	
RRH	Does the project ensure that participants are not screened out based on the following? <ul style="list-style-type: none"> <li>• Having too little or no income</li> <li>• Active or history of substance abuse</li> <li>• Having a criminal record (with exceptions for state mandated restrictions)</li> <li>• History of domestic violence (e.g. lack of protective order, or separation from abuser, or law enforcement involvement)</li> <li>• Failure to provide identification documents such as driver's license, social security card, or birth certificate.</li> </ul> <i>[Project Application, Rapid Rehousing Project Description; Policies &amp; Procedures]</i>	<input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	
RRH	Does the project ensure that participants are not terminated from the program for the following reasons? <ul style="list-style-type: none"> <li>• Failure to participate in supportive services</li> <li>• Failure to make progress on a service plan</li> <li>• Loss of income or failure to improve income</li> <li>• Domestic violence</li> </ul>	<input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	

	<ul style="list-style-type: none"> <li>Any other activity not covered in a lease agreement typically found in the project's geographic area</li> <li>Failure to maintain recovery</li> </ul> <i>[Project Application, Rapid Rehousing Project Description; Policies &amp; Procedures]</i>		
RRH	<p>Does the applicant adequately explain the agency's capacity and experience with implementing Rapid Rehousing?</p> <i>[Project Application, Rapid Rehousing Project Description]</i>	<input type="checkbox"/> <b>Met</b> <input type="checkbox"/> <b>Unmet</b>	
RRH	<p>Does the program have dedicated staff for landlord engagement?</p> <i>[Project Application, Rapid Rehousing Project Description]</i>	<input type="checkbox"/> <b>Met</b> <input type="checkbox"/> <b>Unmet</b>	
RRH	<p>Does the program use a progressive approach for determining the duration and amount of rental assistance provided?</p> <i>[Project Application, Rapid Rehousing Project Description]</i>	<input type="checkbox"/> <b>Met</b> <input type="checkbox"/> <b>Unmet</b>	
RRH	<p>Does the agency have adequate relationships with community partners? (Example: relationships with employment and income programs)</p> <i>[Project Application, Rapid Rehousing Project Description]</i>	<input type="checkbox"/> <b>Met</b> <input type="checkbox"/> <b>Unmet</b>	

Project Type	Agency's Relationship to Community	Score (Met/Unmet)	Notes
HP	<p>Does the applicant adequately describe the coordinated entry process and how their agency programs participate in the system?</p> <i>[Project Application, Homelessness Prevention Project Description]</i>	<input type="checkbox"/> <b>Met</b> <input type="checkbox"/> <b>Unmet</b>	
HP	<p>Does the agency demonstrate they fully participate, or will fully participate, in the local coordinated entry system and attend and/or plan to regularly</p>	<input type="checkbox"/> <b>Met</b> <input type="checkbox"/> <b>Unmet</b>	

	attend case conferencing meetings? <i>[Project Application, Homelessness Prevention Project Description; Regional Prioritization Form]</i>		
HP	Does the agency receive all referrals for their project through coordinated entry? <i>[Project Application, Homelessness Prevention Project Description]</i>	<input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	

Project Type	Project Performance	Score (Met/Unmet)	Notes
HP	What percentage of people served by the prevention project had disabling conditions? Benchmark 35%. <i>[APR Q13a2]</i>	<input type="checkbox"/> <b>Met: 35% or higher</b>  <input type="checkbox"/> <b>Unmet: 34% or lower</b>	
HP	What percentage of adults increased earned cash income? Benchmark 10%. <i>[APR Q19a1/2]</i>	<input type="checkbox"/> <b>Met: 10% or higher</b>  <input type="checkbox"/> <b>Unmet: 9% or lower</b>	
HP	What is the median length of project participation for leavers? Benchmark 90 days or less. <i>[APR Q22b]</i>	<input type="checkbox"/> <b>Met: 90 days or less</b>  <input type="checkbox"/> <b>Unmet: 91 to 180 days</b>  <input type="checkbox"/> <b>Unmet: 181 days or more</b>	
HP	What percentage of people exited to a permanent destination? Benchmark 80%. <i>[APR Q23c]</i>	<input type="checkbox"/> <b>Met: 80% or higher</b>  <input type="checkbox"/> <b>Unmet: 79% or lower</b>	

Project Type	Program Design	Score (Met/Unmet)	Notes
HP	Do the project's Policies and Procedures follow the NC BoS CoC Written Standards for each activity type for which the agency is requesting funding? <i>[Project Application, Homelessness Prevention Project Description; Policies &amp; Procedures]</i>	<b>Standard</b> <input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	
HP	Does the project ensure that participants are not screened out based on the following? <ul style="list-style-type: none"> <li>Having too little or no income</li> </ul>	<input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	

	<ul style="list-style-type: none"> <li>• Active or history of substance abuse</li> <li>• Having a criminal record (with exceptions for state mandated restrictions)</li> <li>• History of domestic violence (e.g. lack of protective order, or separation from abuser, or law enforcement involvement)</li> <li>• Failure to provide identification documents such as driver's license, social security card, or birth certificate.</li> </ul> <p><i>[Project Application, Homelessness Prevention Project Description]</i></p>		
HP	<p>Does the applicant adequately explain the agency's capacity and experience with implementing a Homelessness Prevention program?</p> <p><i>[Project Application, Homelessness Prevention Project Description]</i></p>	<input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	
HP	<p>Does the applicant describe how the project is targeting assistance to those most likely to become homeless and/or return to homelessness that matches the CoC's Written Standards?</p> <p><i>[Project Application, Homelessness Prevention Project Description; Policies &amp; Procedures]</i></p>	<input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	
HP	<p>Does the program have dedicated staff for landlord engagement?</p> <p><i>[Project Application, Homelessness Prevention Project Description]</i></p>	<input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	
HP	<p>Does the project use a progressive approach for determining the duration and amount of rental assistance provided?</p> <p><i>[Project Application, Homelessness Prevention Project Description]</i></p>	<input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	
HP	<p>Does the agency have adequate relationships with community partners? (Example: relationships with employment and income programs)</p> <p><i>[Project Application, Homelessness Prevention Project Description]</i></p>	<input type="checkbox"/> <b>Met</b>  <input type="checkbox"/> <b>Unmet</b>	

Project Type	HMIS/Comparable Database	Score (Met/Unmet)	Notes
HMIS	Does the agency utilize HMIS or a comparable database? [Project Application, HMIS/Comparable Database System Application]	<input type="checkbox"/> <b>Met</b> <input type="checkbox"/> <b>Unmet</b>	
HMIS	Does the organization adequately describe its experience with implementing HMIS (or comparable database) activities? [Project Application, HMIS/Comparable Database System Application]	<input type="checkbox"/> <b>Met</b> <input type="checkbox"/> <b>Unmet</b>	
HMIS	<b>Returning Applicants:</b> Does the applicant's APR indicate a below 10% error rate for all universal data elements? [APR Q6a-c]	<input type="checkbox"/> <b>Met: Below 10% error rate</b> <input type="checkbox"/> <b>Unmet: 10% or higher error rate</b>	
HMIS	Does the organization have adequate staffing to meet CoC data timeliness and data quality standards? [Project Application, HMIS/Comparable Database System Application]	<input type="checkbox"/> <b>Met</b> <input type="checkbox"/> <b>Unmet</b>	