

North Carolina Balance of State Continuum of Care

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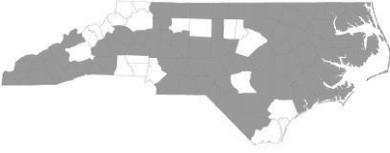
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NC Balance of State CoC Steering Committee Consent Agenda and Updates

March 1, 2022

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Section I. NC BoS CoC Steering Committee Consent Agenda

The following will be voted on at the March 1, 2022, NC BoS CoC Steering Committee meeting:

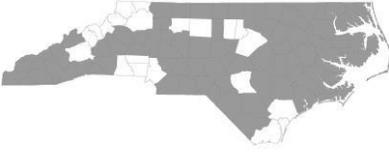
February 1, 2022, Steering Committee Minutes

Available here: <https://www.ncceh.org/bos/steeringcommittee/>

**Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.*

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Section II. Updates

Racial Equity Subcommittee Meeting

Wednesday, March 16, 11:30 A.M. – 12:30 P.M.

Presentation:

<https://global.gotomeeting.com/join/791696621> Audio:

(646) 749-3112 Access Code: 791-696-621

NC Local Leadership Response Sharing Call

Every other Wednesday, March 16, 1:00 – 2:00 P.M.

Presentation:

<https://zoom.us/j/5799039481?pwd=UFkwNCtLdUszeG94Y2prS0ttRkVmdz09>

Audio: (646) 749-3112 Access Code: 975-793-733

NC BoS CoC HMIS User Meeting

Thursday, March 17, 1:00 - 2:30 P.M.

Presentation: <https://global.gotomeeting.com/join/791696621>

Coordinated Entry Council Meeting

Monday, March 21, 10:00 – 11:30 A.M.

Presentation:

<https://www.gotomeet.me/NCEndHomelessness> Audio:

(646) 749-3112 Access Code: 975-793-733

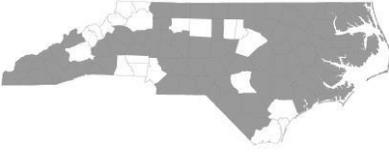
Funding and Performance Subcommittee Meeting

Thursday, March 24, 11:00 A.M. – 12:00 P.M.

Presentation: uberconference.com/briannnceh

Audio: (401) 283-4752 Pin: 13939





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Section III. Meeting Minutes and Supporting Materials

Racial Equity Subcommittee Meeting

February 16, 2022, Minutes

Attendees: Dr. Deniece Cole, Bonnie Harper, Dr. Cherie Lindsay-Chapman, Angela Wallace, Elle Evans Peterson, Lori Watts, Kenett Melgar, Angela Harper King, Makala Perez, Manuel Hyman, Teresa Robinson Jefferey Rawlings

Staff: Laurel McNamee, Andrea Carey, Sarah Murray, Ryan Fehrman

Staffing announcement: Ryan Fehrman introduced himself and made an announcement that Jeremy Ratcliff is no longer with the agency.

RE Subcommittee Updates: Laurel McNamee lead a discussion about how to improve participation in subcommittee meetings and noted that subcommittee meetings have become more staff heavy with updates and set the intention for more participation from members in 2022. One change that will begin with this meeting is the inclusion of an option for subcommittee members to add agenda items for the next meeting.

Laurel also noted that there was an open opportunity to participate in the National Alliance to End Homelessness, Racial Equity Network, which is a listserv that hopes to connect CoC's across the country that are prioritizes the work of racial equity. The group decided to join as an entire subcommittee rather than electing leaders to join as representatives.

Workgroup Updates:

- RE Equity Initiative: Andrea Carey presented an update on the Equity Initiative, which was formed by an invitation from HUD to participate, and which has set goals to create a replacement to the VI-SPDAT. The Core Team is the small group charged with leading this process with support from HUD TA. Need more people to participate in the Core Team! Interested people should contact Andrea at andrea@ncceh.org
- Elle Peterson asked what skill set would be ideal for participation in this group.
- Andrea noted diversity of experience, cultural/racial lens, people with lived experience of homelessness, those that represent different stakeholders. Core Team meets at 9am on Thursday mornings.
- Angela Harper King noted the need for people with experience working with people



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with criminal backgrounds (or someone with a background themselves) and re-emphasized the need for more people on the core team, who could speak from their own diverse perspectives.

- Dr. Deniece Cole: noted that she reached out to a re-entry coordinator but said that he could provide materials for a discussion about re-entry if requested.

Racial Equity Dialogue Series: Sarah Murray provided an update that she will be taking over coordination of the Dialogue Series in Jeremy Ratcliff's absence. Provided an overview of the Dialogue series and noted that she will be reaching out next week to re-convene the RE Dialogues work group. Sarah noted that this work group can also use more people!

2022 Goals: Andrea presented a conversation to discuss the goals for 2022. Utilized the tool Jamboard to facilitate participation from the subcommittee. Subcommittee members offered ideas for future initiatives including advocacy for affordable housing, additional forums, or public facing events, pushing for increased accountability by landlords to maintain safe and decent affordable housing. Members expressed that Fair Housing laws need to be promoted, disseminated, and enforced. More education and landlord recruitment for Fair Housing may be needed. The group discussed having a forum on Fair Housing including property owners and tenants and expressed that tenants need to know and understand their rights across the state. Angela Harper King emphasized that this conversation is happening in other spaces as well and noted that what is needed is "safe, decent, and affordable housing". Conversation centered heavily on increasing political advocacy and education around fair housing.

Andrea led the group to begin thinking about which initiatives could take place in workgroups vs. the subcommittee as a whole. The group decided to continue the conversation of how to tackle the initiatives at the next meeting for the sake of time.

Celebrations/Announcements:

Dr. Deniece Cole: there is a Duplin Christian ministries COVID vaccine event: Feb 26, 10am-12pm

Agenda items for next meeting:

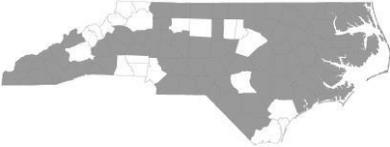
BoS Scorecard updates

Dialogues work group will bring ideas about incorporating future topics into current planning.

Next Meeting: March 16, 2022, at 11:30 am.

Coordinated Entry Council Meeting





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February 21, 2022, Minutes

Attendees:

Coordinated Entry Regional Leadership: Robert Cochran (Region 1); Kristen Martin (Region 2); Michele Knapp (Region 4); Jeff Rawlings (Region 7); Emily Locklear, Hollie Oxendine (Region 8); Shawanda Barnes (Region 9); John Apol (Region 10); Michele Welsh (Regions 11 & 13); Lynne James (Region 12)

Statewide Representatives: Stephanie Williams; Angela Harper King; Fredrika Murrill
Unsheltered Access Coordinators: Trisha Ecklund; Tonya Freeman; Troy Walkup; Cindy Hall; Stephanie Elliott; Whitney Smith

NCCEH staff and other participants: Bonnie Harper; Pamela Hinton; Andrea Carey; Laurel McNamee; Nicole Purdy; Adrianna Coffee; Ashley Von Hatten

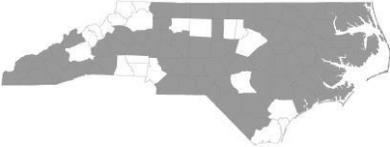
Unsheltered Coordinated Entry Access:

- Data review: Andrea Carey gave a regional overview of the 2020 unsheltered PIT numbers versus the 2022 unsheltered PIT, with the 2022 BoS total of 653.
- Community spotlight: Cindy Hall and Jeff Rawlings shared the Region 7 unsheltered access/PIT process. They stated things that went well included, (1) in contact with every county prior to outreach and all counties being well versed in coordinated entry, (2) the data entry team was very active in reaching out to households on the BNL and entering and/or updating current living situation, and (3) volunteers were well coordinated. They shared some of the challenges, (1) year-round outreach as opposed to the one night of unsheltered PIT, as stakeholders and volunteers use the night of PIT for fundraising and awareness, and (2) lack of emergency shelter in every county. Cindy and Jeff stated they have already started planning for the 2023 unsheltered access/PIT count. Other regions shared challenges with difficulty to reconnect with households after the first engagement, transitioning data from the community partners to the BNL, and weather as an obstacle for planned community events. Regions also shared the gift cards for PIT supplies were helpful and partners were able to purchase items such as blankets, bike locks, and socks.
- Unsheltered Access Coordinators: The goal is to ensure all people living unsheltered connect to services through building trusting relations, collecting contact information, assessment and referral to BNL, and referral to emergency shelter. The Unsheltered Access Coordinator elected term is May through April and regions should continue to have conversations with Regional leadership to ensure this position is filled.
- Next steps: Coordinated Entry Leads and Unsheltered Access Coordinators should set up monthly check-ins and continue to update the Unsheltered CE Planning workbook.

Emergency Housing Vouchers:

Ashley Von Hatten provided an overview of the NC Commission of Indian Affairs CE Lead





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training. CE staff have two roles (1) certification of referral to ensure the referral fits within the NC BoS CoC priorities, and (2) spot-check the application to ensure the process goes smoothly and quickly. CE Leads can access the EHV portal through their Back@Home-CV portal, which includes step-by-step instructions, the link to the EHV referral sheet, and training materials. CE Leads will only review and certify referrals for households that are currently homeless. Other referrals (from permanent housing providers) will be reviewed and certified by NCCEH staff.

NC BoS CoC CE 2022 Goals:

Ashley provided an overview of NCCEH's 2022 goals for Coordinated Entry, which include, (1) unsheltered CE access, (2) training for case conferencing structure, (3) new prioritization and assessment, (4) Veteran services integrations, and (5) NC Bos CoC and SSO-CE-funded agency goals.

HUD CE Equity Initiative:

Ashley provided information on HUD's CE Equity Initiative, as NC BoS CoC is joining other CoCs from across the country to receive HUD technical assistance to work on improving racial disparities in coordinated entry access, assessment, and prioritization. The current Core Team (Prioritization Work Group of the Racial Equity Subcommittee and four NCCEH staff) is charting out what perspectives/experiences they bring to the team and identifying who is missing (what voices/representatives are not present). Next steps include working on a plan to identify and recruit members.

Next Meeting: March 21, 2022, at 10 am.



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Lived Expertise Advisory Council

February 11, 2022, Minutes

Attendees: Jeffrey Rawlings co-chair, Rachelle Dugan, Eric Edwards, Melissa Hewitt, Laurel McNamee

Inspiring Uplift: Jeff Rawlings: quote from Eleanor Roosevelt, “Great minds discuss ideas. Average minds discuss events. Small minds discuss people” but in reverse. Helpful to start with small minds and work up toward greatness and discussing ideas. Rachelle will offer uplift in March.

Payments: All invoices have been submitted and compensation should be arriving soon. Discussed methods of noting participation each month for events approved by NCCEH as well as LEAC work that is identified by members. Laurel confirmed that she can be notified by email or text.

Discussion:

- Preparing for the conference panel presentation:
 - Reviewed previously discussed agenda for the panel presentation at the Bringing it Home conference, that each member will introduce themselves, discuss an aspect of their experience of homelessness that defies the stereotypes of homelessness, one aspect of the service system that helped end their homelessness, and one aspect that was a barrier to regaining housing. Will then discuss the LEAC, its history and its goals for the year.
 - Practice what each person will say:
 - Jeff volunteered by sharing experience of homelessness while in college. Laurel offered feedback on how to refine the story to make it powerful within a short period of time.
- Subcommittee membership: Openings on Funding and Performance subcommittee. Discussed the nature of the work of this subcommittee. Melissa Hewitt is interested but would like to learn more about the commitment and the work. Will set up a meeting with Brian to learn more
- Update from Jeff on Equity Initiative:
 - Last meeting the group talked about what had been done and what needed to be moved forward. The group is ahead of some other CoCs in that they are actually meeting. Looking to establish a quorum of LE within the Equity Initiative core team meetings. Equity Initiative is a group that is looking to improve



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Adjourn.

Next meeting: March 11, 2022, at 11:30am.

NC Balance of State CoC Funding and Performance Subcommittee January 27, 2022, Minutes

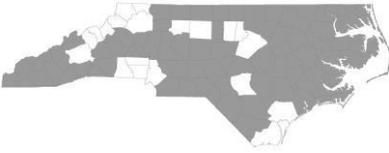
Members Present: Amy Modlin, Melissa McKeown, Talaika Williams, Sarah Lancaster

NCCEH Staff Present: Brian Alexander, Andrea Carey, Jeremy Ratcliff, Allie Card

Minutes:

- Brian welcomed members of the subcommittee and highlighted the meeting agenda.
- Brian introduced this year's process for developing the CoC Funding Priorities document.
 - CoC Funding Priorities set overall and regional priorities for the annual CoC program funding competition.
 - FPS members need to review FY21 CoC Funding Priorities to determine if/what needs to be updated to reflect current priorities
 - Currently, the document breaks the priorities into two sections:
 - CoC-wide priorities. The FY21 CoC-wide priorities were:
 - Ensure essential infrastructure elements are in place, including HMIS and coordinated entry
 - Ensure adequate coverage of PSH across the CoC
 - Increase the availability of RRH
 - Ensure CoC funding is being used well, including potentially re-allocating some funding from projects that have patterns of low spending or poor performance
 - Regional priorities for RRH and PSH projects
 - In the past two years, the Project Review and Steering Committees have used these extensively to make funding decisions
 - Placing HMIS and SSO-CE applications at the top of the ranking list
 - Expanding an initial SSO-CE grant to extend coverage of the grant to fund CE activities in more regions
 - Using regional priorities in final decisions to include new projects
 - PRC/Steering Committee weighted priority 2 and 3 projects to pull them higher in the final ranking list
 - Reallocating projects with low spending or poor performance and using the funding to seed new PSH and RRH projects





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- Brian highlighted next steps and timeline for this year’s process
 - Staff will email members the FY21 CoC Funding Priorities document.
 - Members should review the document in advance of the next meeting.
 - Members will provide feedback and direction at the next meeting.
 Members should think about the following upon review:
 - Does the overall structure of the CoC Funding Priorities still make sense?
 - If not, how should we approach the guidance?
 - If so, are there specific changes that we should make in the overall CoC priorities? Do we still believe these are the main priorities or is something missing?
 - If so, does the priority structure for the regional priorities still make sense?
- Brian provided an update on the relaunch of the HMIS Recruitment process
 - The CoC held an HMIS Recruitment webinar for Regional Lead Alternates on Tuesday, 01/25.
 - 6 attended the webinar (2 regions have not yet elected their RLAs (Regions 1, 13).
 - Staff updated HMIS recruitment resources and will post them by the end of this week.
 - Webinar recording
 - 2021 Housing Inventory Count with contact information
 - Sample scripts
 - Simple HMIS Guide for new participating agencies
 - Posted
 - at: <https://www.ncceh.org/bos/subcommittees/fundingandperformancesubcommittee/>
 - Staff shared the initial timeline:

Activity	Timeline
✓ Kickoff Training	January 25, 2022
Resources posted to NCCEH website	January 28, 2022 (no later than)
Form regional recruitment committees	February 28, 2022
Develop regional recruitment plans	March 15, 2022
Begin outreach and engagement	March 15, 2022
First monthly report due	April 15, 2021
Subsequent monthly reports due	15 th of the following month



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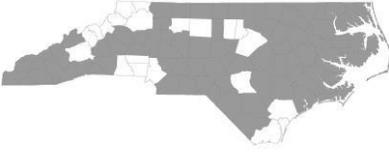
- Staff suggested assigning FPS members to be primary contacts for regions.
 - Engage their RLA partner monthly through email or phone call.
 - Serve as point of contact throughout the year when support is needed.
 - Familiarize yourself with non-participating agencies and help brainstorm with RLA and/or local recruitment committee
 - Attend follow-up engagement meetings with local committee members and/or get NCCEH Data Center staff involved in the process
 - Members agreed that this added layer of support could help the CoC succeed. The subcommittee made the following assignments to members:
 - Sarah Lancaster: Regions 1, 2, 6
 - Bonnie Harper: Regions 3, 4
 - Melissa McKeown: Regions 5, 7, 10
 - Amy Modlin: Regions 8, 9, 13
 - Talaika Williams: Regions 11, 12
 - Brian will send a follow-up email to primary contacts with the RLA name and contact information for each assigned region.
- Andrea provided an overview of data dashboard information that she will share with the Steering Committee next week. This Steering Committee presentation will focus on re-orienting continuing members and orienting new members of the committee.

The February meeting was held on February 24, 2022.

Next meeting: March 24, 2022, at 11 am.

Next Steering Committee meeting: April 5, 2022, at 10:30 AM





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