

## As of March 31, 2021 NC SOAR Outcomes

Total usable outcomes reports received*	3,721
Total Approved	2,773
Total Denied	933
Total Death Before Decision	16
Average time between completion of application and determination for initial applications	121 days
Median number of days between completion of application and determination on initial applications	89 days
Percentage of caseworkers becoming the 1696	98%
Average length of time homeless	3 years
Percentage of applications approved (not including deaths before decisions)	75%
Percentage that required CE	35%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$37,596,358.90

<sup>\*</sup>Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	7	100% (7/7)	N
Beaufort	1	100% (1/1)	N
Bladen	2	0% (0/2)	N
Brevard	1	100% (1/1)	N
Brunswick	5	60% (3/5)	N
Buncombe		75% (421/560);	Y: 1 FTE, 2 PTE
	562	2 Deaths Before Decision	
Burke	38	97% (37/38)	Y: 1 FTE, 2 PTE
Cabarrus	1	0% (0/1)	N
Caldwell	2	50% (1/2)	N
Carteret	1	100% (1/1)	N
Catawba		80% (47/58);	Y: 1 FTE
	59	1 Death Before Decision	
Chatham	3	67% (2/3)	N
Cleveland	22	59% (13/22)	N
Craven	1	100% (1/1)	N
Cumberland	24	63% (15/24);	N
Davidson	7	86% (6/7)	N
Durham		85% (395/468);	Y: 2 FTE, 1 PTE
	468	1 Death Before Decision	
Edgecombe	4	50% (2/4)	N
Forsyth	171	87% (149/171)	N
Gaston	21	95% (20/21)	Y: 1 PTE
Granville	3	67% (2/3)	N
Guilford		49% (111/228)	Y: 2 FTE
	228	1 Death Before Decision	
Haywood	1	100% (1/1)	N
Henderson		59%(33/56);	N
	57	1 Death Before Decision	
Iredell	86	90% (77/86)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Macon	1	0% (0/1)	N
Madison	1	100%(1/1)	N
Martin	2	50% (1/2)	N
McDowell	3	67% (2/3)	N
Mecklenburg		81% (415/512);	Y: 4 FTE, 1 PTE
	512	2 Deaths Before Decision	
Nash	1	100% (1/1)	N N 2 FTF 4 PTF
New Hanover	921	69% (566/821); 5 Deaths Before Decision	Y: 2 FTE, 1 PTE
Onslow	821	100% (2/2)	N
	2		
Orange	81	82% (65/79); 2 Death Before Decision	Y: 1FTE
Pasquotank	2	50%(1/2)	N
Pender	4	25% (1/4)	N
Person	1	100% (1/1)	N
Pitt	1	59% (49/83)	Y: 1 PTE
1100	84	1 Death Before Decision	1.1112
Polk	1	100%(1/1)	N
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100% (2/2)	N
Rutherford	1	100%(1/1)	N
Sampson	1	100% (1/1)	N
Stanly	1	100%(1/1)	N
Surry	6	50% (3/6)	N
Transylvania	6	50% (3/6)	N
Union		100% (4/4)	N
	5	1 Death Before Decision	
Vance	5	100% (5/5)	N
Wake		75% (287/383)	Y: 3 FTE
	383	1 Death Before Decision	
Watauga	4	50% (2/4)	N
Wayne	9	89% (8/9)	N
Wilkes	1	100% (1/1)	N