

## As of December 31, 2020 NC SOAR Outcomes

Total usable outcomes reports received*	3,686
Total Approved	2,752
Total Denied	919
Total Death Before Decision	16
Average time between completion of application and determination for initial applications	121 days
Median number of days between completion of application and determination on initial applications	89 days
Percentage of caseworkers becoming the 1696	98%
Average length of time homeless	2 years, 11 months
Percentage of applications approved (not including deaths before decisions)	75%
Percentage that required CE	35%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$37,327,603.48

<sup>\*</sup>Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	7	100% (7/7)	N
Beaufort	1	100% (1/1)	N
Bladen	2	0% (0/2)	N
Brevard	1	100% (1/1)	N
Brunswick	5	60% (3/5)	N
Buncombe		75% (421/560);	Y: 1 FTE, 2 PTE
	562	2 Deaths Before Decision	
Burke	37	97% (36/37)	Y: 1 FTE
Cabarrus	1	0% (0/1)	N
Caldwell	2	50% (1/2)	N
Carteret	1	100% (1/1)	N
Catawba		80% (47/58);	Y: 1 FTE
	59	1 Death Before Decision	
Chatham	3	67% (2/3)	N
Cleveland	22	59% (13/22)	N
Craven	1	100% (1/1)	N
Cumberland	24	63% (15/24);	N
Davidson	7	86% (6/7)	N
Durham		84% (391/463);	Y: 1 FTE, 1 PTE
	464	1 Death Before Decision	
Edgecombe	4	50% (2/4)	N
Forsyth	171	87% (149/171)	N
Gaston	20	95% (19/20)	Y: 1 PTE
Granville	3	67% (2/3)	N
Guilford		51% (110/218)	Y: 2 FTE
	218	1 Death Before Decision	
Haywood	1	100% (1/1)	N
Henderson		59%(33/56);	N
	57	1 Death Before Decision	
Iredell	86	90% (77/86)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Macon	1	0% (0/1)	N
Madison	1	100%(1/1)	N
Martin	2	50% (1/2)	N
McDowell	3	67% (2/3)	N
Mecklenburg		81% (414/510);	Y: 4 FTE, 1 PTE
	510	2 Deaths Before Decision	
Nash	1	100% (1/1)	N 2 FTF 4 PTF
New Hanover	907	69% (554/807); 5 Deaths Before Decision	Y: 2 FTE, 1 PTE
Onslow	807	100% (2/2)	N
	2		
Orange	91	82% (65/79); 2 Death Before Decision	Y: 1FTE
Pasquotank	81		N
Pender	4	50%(1/2) 25% (1/4)	N
Person	1	100% (1/1)	N
Pitt	1	59% (49/83)	Y: 1 PTE
Fitt	84	1 Death Before Decision	1.1716
Polk	1	100%(1/1)	N
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100% (2/2)	N
Rutherford	1	100%(1/1)	N
Sampson	1	100% (1/1)	N
Stanly	1	100%(1/1)	N
Surry	5	40% (2/5)	N
Transylvania	5	60% (3/5)	N
Union	1	100% (4/4)	N
	5	1 Death Before Decision	
Vance	5	100% (5/5)	N
Wake		75% (287/381)	Y: 4 FTE
	382	1 Death Before Decision	
Watauga	4	50% (2/4)	N
Wayne	9	89% (8/9)	N
Wilkes	1	100% (1/1)	N