## Mecklenburg County SOAR Outcomes

<table>
<thead>
<tr>
<th>Metric</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total usable outcomes reports received*</td>
<td>498</td>
</tr>
<tr>
<td>Total Approved</td>
<td>406</td>
</tr>
<tr>
<td>Total Denied</td>
<td>90</td>
</tr>
<tr>
<td>Total Death before Decision</td>
<td>2</td>
</tr>
<tr>
<td>Average time between completion of application and determination on initial applications</td>
<td>106 days</td>
</tr>
<tr>
<td>Percentage of caseworkers becoming the 1696</td>
<td>90%</td>
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<tr>
<td>Average length of time homeless</td>
<td>3 years, 8 months</td>
</tr>
<tr>
<td>Percentage of applications approved (not including deaths before decisions)</td>
<td>82%</td>
</tr>
<tr>
<td>Percentage that required CE</td>
<td>42%</td>
</tr>
<tr>
<td>Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)</td>
<td>$6,004,552.28</td>
</tr>
</tbody>
</table>

* Some outcomes forms are received and do not have enough completed fields to be considered ‘usable’ for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.
Caseworkers who have completed Outcome Reports:

- Michelle Armstrong-Lavine (88 cases)
- Danielle Arthur (20 cases)
- Marcus Boyd (1 case)
- Megan Coffey (1 case)
- Kathryn Coiner-Collier (6 cases)
- Sheila Crump (67 cases)
- James Davis (19 cases)
- Juaniska Davis (1 case)
- Angela Dreher (2 cases)
- Brittney Gomez (2 cases)
- Mike Harmon (3 cases)
- Ramona Havas (1 case)
- Christina Heggins (59 cases)
- Christy Howey (1 case)
- Joann Markley (1 case)
- Lisa Marx (8 cases)
- Grace Maynard (125 cases)
- Jessica Modra (1 case)
- Robert Nesbit (4 cases)
- Nyesha Pettway (16 cases)
- Zondra Rideout (12 cases)
- Adia Robinson (1 case)
- Nicole Sherrill-Corry (2 cases)
- Loretta Tillman (26 cases)
- Jill Valente (3 cases)
- Kisha White (4 cases)
- Allison Winston (3 cases)
- Melissa Zhiss (19 cases)