Vision / Mission

Increasing the quality and use of data to help end of homelessness in North Carolina.

OR

To help end homelessness in North Carolina by collecting and reporting data that can be used to evaluate and improve program performance, system performance, and access to housing and services.

OR

Collecting timely, accurate and complete data for participants to ensure effective delivery of housing and services to end homelessness in North Carolina.

OR

To help end homelessness in North Carolina by providing a data management platform that is transparent, flexible, collaborative, quality focused, and client centered.

Guiding Principles

HMIS@NCCEH is:

**Transparent** in our communication. Policies and processes that drive decision making are available to actual and potential system users and community leaders. Data is available and accessible to stakeholders and the community.

**Flexible** in our approach. Policies, procedures, and processes are routinely and systematically reviewed and modified / updated to meet client, end user, and other stakeholder needs.

**Collaborative** in our processes. We value the expertise of our stakeholders and have mechanisms in place to solicit, and operationalize, input from actual and potential users. Collaborative processes drive decision making and end users have representation in the decision making process.

**Quality focused** in our work. We use standardized processes, procedures, and training to ensure data quality is not compromised and end users can produce quality data reports to drive agency and system-level decision-making.

**Client-centered** in all we do. True to our mission, our work is to end homelessness. We will optimize the performance of the HMIS system to this end.