

# Piedmont Regional Committee Case Conferencing

Date: Thursday, August 8th, 2019 Location: Webinar/UberConference

**Meeting Minutes** 

Meeting Facilitated By: Teresa Robinson

#### Attendees:

NAME	AGENCY	TITLE
Mary Ann Winn Daley	Crisis Ministries of Davidson County	Case Manager
Brianna Vineyard	Volunteers of America	Team Lead
Kimberly Fowler	Family Crisis Council of Rowan	Shelter Director
Kendra Coney	Rowan Helping Ministries	Housing Coordinator
Sonia Gibbs	Family Crisis Council of Rowan	Transitional Housing Manager
April Lawson	Family Services of Davidson	Shelter Services Coordinator

#### **Agenda**

#### • Case Conferencing Prioritization

o Breakdown of current community list and review of current list using ScreenShare

## Highest Scoring

- o PSH Scoring-37 households
- o RRH Scoring-256 households
- Over 100 Scoring below the community threshold for assistance and several entries with no VI-SPDAT in HMIS

#### • Long Stavs in Shelter

- o 230 households on the community list for over 90 days
- o 20 of those have been on the list for over 1 year

#### Removals from CE List

- When to remove households from the community list
  - 90 days after being housed via RRH or PSH resources
  - Immediately after exit from shelter to a temporary or permanent living situation (including family, friends, hotel paid for by anyone other than the shelter/agency)
  - 90 days after no contact with shelter (ex. Banned households from shelter, unknown exits with no exit interview

#### • Veteran Referrals-Brianna Vineyard

- If Veteran households are unsure of their discharge status, they can sign an ROI with Volunteers of America to verify this information on their behalf
  - Program provides temporary assistance for Veterans, getting employment and accessing as many benefits as possible is important so that they can maintain their housing after assistance is over
  - VOA is wanting to improve communication to clients and their staff about the SSVF program to ensure that accurate information is provided and that people are aware of what the program does and doesn't provide
  - VOA services all counties in our 5 county region and have the ability to travel to each agency
    as needed to meet with clients, staff, and whomever in order to get Veterans access to the
    resources they need

#### • Other Updates

- Mary Ann Daley- Davidson County has limited transitional and low income properties, many people in shelter for extended periods of time are waiting on disability funds. The combination of not having work, no other income very much limit access to people in need of housing
- o Rowan Staff- developing relationships with landlords has been key to getting people housed
- o Having limited housing openings with RRH is challenging as well

## County Updates

- Davidson
  - New shelter is in the process of moving forward, they just received a grant from United Way
  - August 20<sup>th</sup> Open House Event to welcome Tim Tilly, the new Executive Director of Family Services of Davidson
- o Rowan
  - Kendra Coney- Starting a revised housing program "Let's Talk Housing" program that will occur 3x a month
    - The program will cover topics like: avoiding homelessness, working with landlords, tenant rights, etc.
  - Agency is hiring an intake specialist
  - The agency is working hard at staying in contact with landlords, working with disgruntled landlords that have been upset with costly eviction processes and damages on units when households exit
  - Kendra Coney will work with DV shelters to host Let's Talk Housing on site
  - Sonia Gibbs- can house transitional households from outside of Rowan county in transitional housing. She is working with Frank Bryant with the Key Program for people who relocate to Charlotte with disabilities
- PRC Webpage
  - o <a href="http://www.ncceh.org/box/region5/">http://www.ncceh.org/box/region5/</a>

### **Next Meeting**

September 11, 2019- Union County, Community Shelter of Union County (NEW LOCATION!)

• Case Conferencing will be held immediately after (12:00-1:30) the PRC Regional Meeting (10-12pm)