



Speaker Biographies

Brian Alexander

Brian K. Alexander serves as a Project Specialist for the North Carolina Coalition to End Homelessness (NCCEH). In April 2016, Brian Alexander joined the NCCEH, a statewide membership nonprofit that works to secure resources, encourage public dialogue, and advocate for public policy change to end homelessness. Brian works as part of the team overseeing the Balance of State Continuum of Care, the 79 County region creating a system of care and implementing best practice programs to end homelessness. Brian has worked in homeless services since 2003. Starting as a front-line worker at Homeward Bound of WNC's day center, he transitioned to multiple roles within the agency including shelter director, supportive housing case manager, operations director, and finally Executive Director in his final six years. Under his leadership, Homeward Bound evolved from a traditional homeless service agency focused on basic needs to one leading its community in ending homelessness using Housing First programs. During his tenure, Homeward Bound permanently housed over 1400 individuals with a housing retention rate of 89%, leading the community to a reduction in chronic homelessness by 75%. Brian has served as a community leader on the Asheville/Buncombe County Homeless Initiative Advisory Committee and as Regional Lead for Henderson County's Regional Committee.

Terry Allebaugh

Terry Allebaugh serves as the Community Impact Coordinator for the North Carolina Coalition to End Homelessness and is embedded as the Ending Veteran Homelessness Coordinator for the North Carolina Department of Military and Veteran Affairs. He previously served as the Executive Director for the Community Shelter and as the founder/director of Housing for New Hope in Durham. He has 30 years of experience working with homeless people and organizations, as well as engaging public and private leaders across the state to create more resources and structure better performing systems.

Gwen Belcredi

Gwen Belcredi is a Senior Supportive Housing Development Officer with the North Carolina Housing Finance Agency (NCHFA). She joined the NCHFA in 1989 with the Rental Investment group, working in asset management/compliance. In 2007, she moved over to the Supportive Housing Development Team. Prior to joining the agency, she worked in the private real estate/asset management industry giving her a total of 30 years in the housing industry.

Margrit Bergholtz

Margrit Bergholtz is a Senior Supportive Housing Development Officer with the North Carolina Housing Finance Agency. She has over twenty-five years of experience in affordable housing and community development. She has worked for state and local governments, including Los Angeles County and the City of Philadelphia; local and national nonprofits including the Durham Affordable Housing Coalition and the National Trust for Historic Preservation; and internationally with the Local Government Initiative in Bulgaria sponsored by the U.S. Agency for International Development. Ms. Bergholtz has a Master's Degree in Regional Planning from the University of North Carolina at Chapel Hill.

Beth Bordeaux

Beth Bordeaux is a founder and owner of Partners for Impact, LLC. She is an executive leader with direct experience and competencies in best practice homeless services, program design, data utilization, nonprofit organizational development, organizational change, conflict resolution, board and staff development, community planning, and the essentials of collaboration and collective impact. Although Partners for Impact is newly established in 2016, Beth has served nonprofits, local governments, and community coalitions for over 26 years, including eight years consulting. She has worked in programs supporting individuals and families with many types of needs: mental health, developmental disabilities, substance abuse, housing, childcare and child care quality, early intervention, maternity care, domestic violence, faith support, education, and basic needs such as food and shelter. Beth has a Master's of Social Work degree from the University of North Carolina in Chapel Hill with a macro concentration in Management, Planning, and Community Practice and a Bachelor's of Social Work degree from East Carolina University.

Kathy Bragg

Kathy is a graduate of UNC-Chapel Hill, majoring in Economics and Public Administration. She has enjoyed a 27 year career in nonprofit management. Currently, Kathy is the Executive Director of the Union County Community Shelter. The Community Shelter provides homeless shelter services for individuals and families and operates a soup kitchen serving three meals daily. Since joining the shelter team in 2011, the Community Shelter has tripled its revenue and reach, including developing significant re-housing programs for the homeless. Currently, Kathy is leading the Community Shelter in a \$4 million capital project slated to open two new buildings in 2018. Prior to coming to the Community Shelter, Kathy served as the Executive Director of the American Red Cross. Under her leadership Kathy helped the chapter achieve High Performing Chapter Status ranking it in the top 10% of Red Cross chapters in the nation and was named to the President's Advisory Council in Washington, DC. Kathy currently serves on the Board of Directors of the NC Coalition to End Homelessness and has held recent board positions at Union County Chamber of Commerce, the United Way of Central Carolina's Regional Executive Council, and Union Symphony. In 2012 Kathy was named Union County Business Woman of the Year and helped to found and lead the Chamber of Commerce Women in Business program.

Lindsay Caldwell

Lindsay Caldwell is a Licensed Clinical Social Worker and the Clinical Director for Hope Services, LLC. She has been with Hope Services since 2007 and currently serves on the Executive Team for the agency. She

has a passion for Evidenced Based Therapy. She is rostered in Parent Child-Interactions Therapy (PCIT) from PCIT of the Carolinas and Duke University Center for Child and Family Health. She is also a Level 1 trainer in PCIT and enjoys training new clinicians in this model. She is rostered in Trauma-Focused Cognitive Behavioral Therapy (TF-CBT) from Duke University and the Center for Child and Family Health and has a heart for working with families who have experienced trauma. She is Accredited in Level 4 and 5 Triple P (Positive Parenting Program), standard and stepping stones. She is trained in Eco Systemic Family Therapy and working towards her trainer certification. Finally, she is trained in Cognitive Behavioral Therapy and Dialectical Behavioral Therapy. Lindsay has experience with individuals, families, and groups. As the agency's Clinical Director, she is dedicated to ensuring that Hope Services is providing quality supervision and training in evidenced based practices to staff in order to continually improve clinical approaches. In order to continually improve services as well as take part in policy development more globally, she currently serves on Alliance's Clinical Advisory Committee, Clinical Director/Medical Director collaborative, Intensive In-Home collaborative and oversees the agency's Clinical Team. She often provides training to various agencies in the community to educate on topics such as mental health, childhood trauma, human development, parent child interactions, and attachment as well as various other topics. She is married and a mama of 3 sweet kiddos!

Liz Classen-Kelly

Liz Clasen-Kelly has worked to end homelessness for the last two decades. She currently serves as the Executive Director of the Men's Shelter of Charlotte, one of the largest emergency shelters in the Southeast. In addition, she has served as the project manager of 'Housing First Charlotte Mecklenburg,' the community's effort to end chronic homelessness. The Charlotte Hornets recently recognized Liz as their "Rising Star."

Megan Coffey

Megan Coffey has worked for Mecklenburg County Homeless Services since January 2002. Before Coordinated Entry began in May 2014, Homeless Services provided outreach, engagement, and short term case management services to persons experiencing homelessness via HUD.

Vickie Craighead-Davis

Vickie Craighead-Davis has been with the Men's Shelter of Charlotte for four years. Vickie completed her Bachelor's of Science at Johnson C. Smith in Criminal Justice. Vickie went on to receive her Master's degree in Human Service Counseling while working full time at the Men's Shelter of Charlotte. Vickie has worn several hats at the Men's Shelter such as front line shelter staff, shelter supervisor at the main location, Housing Case Manager and Case Management team leader, and currently services as the Director of Shelter Services. Vickie loses herself in whatever she loves to do. However, she found herself at MSC during the process.

Kim Crawford

As the new State of North Carolina ESG / Homeless Program's Coordinator, Kim Crawford brings a wealth of housing and homelessness experience to the program. She holds both a Bachelor's of Science in Business Administration and a Master's of Science in Corporate Communication from Lindenwood College. In addition, she has a Master's of Arts, in Religion and Theology from United Theological

Seminary of the Twin Cities. Kim is a results-driven leader that uses a “hands-on” leadership style to bring value to organizations and foster relationship building. As a change agent, she utilizes her strong business acumen to turnaround underperforming programs. Prior to her arrival at the NC ESG / Homeless Program’s office, Kim was the Executive Director of two homeless centers: Allied Churches of Alamance County (ACAC), a 96-bed homeless shelter, soup kitchen, and food pantry and Life House, Inc., a shelter for at-risk homeless children between the ages of 14 and 20 in Duluth, Minnesota. During Kim’s short 4-year tenure in NC, she has served on or chaired several North Carolina Coalition to End Homelessness (NCCEH) committees including: Coordinated Assessment Council, NC Homeless Management Information System (HMIS) Governance Committee, Balance of State Steering Committee, and the Alamance County Interagency Council for Homeless Assistance – ACHICA (chaired). She also has spearheaded conception and launch of the ACAC Food Pantry and the Alamance County Project Homeless Connect and facilitated the successful execution of the first ACICHA “Bad Building Tour,” highlighting the poor quality of affordable housing in our communities. Through her work, Kim effectively promotes interagency collaboration to develop and sustain a comprehensive system of housing and services designed to maximize the self-sufficiency of individuals and families.

Jeff Dillman

Jeffrey D. Dillman is the Co-Director of the Fair Housing Project at Legal Aid of North Carolina. From 2005-2011, he was the Executive Director of the Housing Research & Advocacy Center, a non-profit fair housing organization in Cleveland, Ohio. Previously, he was an Associate Professor at Case Western Reserve University School of Law, where he taught and supervised students in the civil and immigration law clinics from 2002 to 2005. He has also taught in the clinical program at the University of Dayton School of Law, was a supervising attorney for the Asylum and Refugee Law Project at the University of Michigan School of Law, and for six years, practiced prisoner civil rights litigation. He is licensed to practice law in North Carolina.

Ehren Dohler

Ehren Dohler is a Project Specialist at NCCEH, working on the Balance of State Continuum of Care team. Ehren came to Raleigh from Washington, D.C., where he coordinated special projects for the housing policy team at the Center on Budget and Policy Priorities. Before that, he managed Kansas City's 100,000 Homes Campaign and worked on a PATH team in Chicago. Ehren earned his Master's degree in social work from the University of Chicago School of Social Service Administration.

Ryan Fehrman

Ryan has a B.A. in Political Science and Psychology and a Master’s of Public Administration degree, both from UNC – Chapel Hill. Ryan has spent his entire career in the nonprofit sector with agencies working on issues related to the environment, higher education, and human services. He has worked at Families Moving Forward (formerly Genesis Home) for over 15 years and has been the Executive Director since March 2005. In that time, the agency has more than doubled the number of households being served each year. He is the former chair of the Council to End Homelessness in Durham and is an active supporter of the United Way of the Greater Triangle. He is a member of a variety of community groups focused on affordable housing, poverty, and children’s needs. Ryan is married to Robyn Fehrman who is

the Director of Programs at the Center for the Advancement of Social Entrepreneurship within the Fuqua School of Business at Duke. They have two children and are residents of Trinity Park in Durham. Ryan enjoys spending his free time with his family, cooking, fishing, hiking at the Eno River, and cheering for the Tar Heels' many sports teams. He would like to state for the record that he did show up for his classes at UNC and had to write his own papers.

Mary Gaertner

Mary Gaertner has worked for the City of Charlotte for seven years on the issues of homelessness and affordable housing. As a Neighborhood Program Coordinator, she manages the work of the Housing Advisory Board of Charlotte-Mecklenburg who were responsible for implementing the community's 10-Year Plan to end and prevent homelessness and who also act as the governing board for the Charlotte-Mecklenburg Continuum of Care. She is serving as the liaison to the Mayor's office for Housing our Heroes, the initiative which is the Charlotte-Mecklenburg response to the national Mayor's Challenge to end Veteran homelessness. Mary serves as a partner on the newly formed Piedmont Veterans Coalition. Mary and her husband John have been married for 27 years. Together, they have two sons and a daughter-in-law. She passionately engages in issues of social justice.

Romonda Gaston

For more than 9 years, Romonda Gaston has been working to meet the social and economic needs of Winston-Salem residents and the surrounding area. Since 2000, she has focused her efforts on HAWS and is currently the agency's Director of Housing Choice Vouchers. As a member of HAWS executive staff, Romonda focuses on the organization's long-term plans and strategic goals. She develops, directs, administers, and manages the operations for the Housing Choice Voucher Program (Section 8). HAWS subsidized housing programs include more than 4200 vouchers, approximately 178 units assisted under the Moderate Rehabilitation Programs, the Shelter Plus Care Program, the HOPWA rental subsidy program, and the Project-Based Voucher Program.

Jesse Gerstl

After more than 15 years in Sports and Non-Profit Marketing, Jesse Gerstl started a second career in real estate investment in Durham, NC four years ago. He has built a diverse portfolio of residential and commercial assets and has become an expert in the local rental market. Jesse has worked with non-profit partners and local government to help get more landlords involved in providing access to housing for the homeless.

Elizabeth Goolsby

Elizabeth "Betty" Goolsby is the director of the Fayetteville VA Medical Center. A 32 year plus Army Veteran, with both active and reserve duty, Goolsby brings the skills of a passionate advocate, trained health care professional, and effective administrator to her role as director. Growing up in Binghamton, N.Y., she developed a strong sense of duty and devotion to country in the mid-sized central New York community. After the military helped pay for her education in nursing, she stayed because of the pride she developed in what she was doing. She has spent the bulk of her life in North Carolina, receiving her Master's in Nursing degree from the University of North Carolina at Chapel Hill and later working at the VA Medical Center in Durham from 1994 until 2008. After a stint as associate medical center director at

the Indianapolis VA, she soon returned to her adopted state of North Carolina, to take the helm at Fayetteville.

Talaika Goss-Williams

Talaika Goss-Williams has eight years of experience developing housing resources with a focus on identifying and increasing the community's capacity to welcome citizens with disabilities specifically individuals with mental health issues, substance use issues, and/or intellectual and developmental disabilities. She has assisted in securing more than \$5 million in Federally-funded housing grants for people who are experiencing homelessness. She is currently the Housing Manager of the Housing Department at Trillium Health Resources. Prior to her position as Housing Manager she was a Housing Coordinator for the LME/MCO in the eastern part of the state, was the Lead Career Consultant for the Pitt County JobLink Career Center, and worked as a Youth Career Counselor for several years within the Workforce Development System. Talaika served on the North Carolina Coalition to End Homelessness' Board of Directors for 6 years until March 2017 and currently serves on several committees including the North Carolina HMIS Governance Committee.

Samuel Gunter

Samuel is a native of Texas and a graduate of The University of Texas at Austin (B.A.) and Duke Divinity School (M.Div). He brings several years of policy experience to the table, having worked with the Christian Life Commission, the Texas Criminal Justice Coalition, and Habitat for Humanity of Wake County. Samuel has also served churches in Texas and North Carolina and is a Peace Corps and AmeriCorps VISTA alumnus. He enjoys running at Umstead Park, making music with any instrument, and spending time with his wife and daughter.

Larry Hall

Larry D. Hall is currently serving as the Secretary for the North Carolina Department of Military & Veterans Affairs. Secretary Hall represented Durham County, North Carolina's 29th District in the House of Representatives since 2006, and he has led House Democrats since 2012. Born and raised in his district and a student of public schools, Secretary Hall earned a B.S. with Honors in Political Science and Business from Johnson C. Smith University and a J.D. from the School of Law at The University of North Carolina at Chapel Hill. Upon undergraduate graduation, he was commissioned as an Officer in the United States Marine Corps. A decorated officer, Secretary Hall served 16 years in the United States Marines and Marine Corps Reserves and served in the support of the Operations in the Middle East in Lebanon and Iran. Secretary Hall is an active member of the community. He has served as an Executive Committee Member and Economic Committee Chairman of the Durham Branch of the NAACP, as Secretary and Chairman of the Durham Business and Professional Chain, and served on the Durham Chamber of Commerce Board of Directors.

Angela Holmes

Angela Holmes has been a property manager and community advocate as well as a steadfast and dedicated mother of seven. She serves as the Vice-Chair of the Durham Homeless Services Advisory

Board which provides oversight of Durham's Continuum of Care. She also serves on the board of Urban Ministries of Durham and is a go-to person for the Durham's homeless population seeking assistance.

Reube Holmes

Ruebe Holmes, Angela's daughter, is a graduate of Duke University and a candidate for her Master's in Public Administration from North Carolina Central University. She serves on the Durham County Women's Council as well as the Mt. Level Community Committee.

Nancy Holochwost

Nancy Holochwost is a Project Specialist with the North Carolina Coalition to End Homelessness, a statewide membership organization dedicated to securing resources and advocating for systemic change. She works to coordinate the Balance of State Continuum of Care, with a focus on performance improvement and grantee support. She received her B.A. from Yale University.

Jessa Johnson

Jessa holds a Bachelor's degree in public planning and Master's degree in administration from Northern Arizona University in Flagstaff, AZ (go Lumberjacks), as well as a graduate certificate in Child and Maternal Health Epidemiology from the University of Arizona. Prior to moving to North Carolina in December 2016, she worked in an array of housing positions, including as an escrow officer, in a city housing and development department, serving on the board of a housing authority, and most recently in housing for individuals living with serious mental illness (SMI). As the Housing Administrator for Mercy Maricopa Integrated Care, holder of a fully integrated behavioral and physical health care contract acting on behalf of the State of Arizona, she oversaw a housing department that consisted of approximately 3600 units of housing for people living with Serious Mental Illness as well as associated necessary services related to success in housing. Through expanding housing capacity and supportive services, the State of Arizona was able to complete the settlement agreement related to the 30+ year lawsuit, *Arnold v. Sarn*, which addressed the lack of integrated, community based services for SMI individuals. Jessa is married with 2 daughters, age 14 and 2, and has been spending her free time exploring North Carolina.

Olive Joyner

Olive Joyner is the Executive Director for Housing for New Hope, serving in this capacity since May 2016. With a 22-member staff, Olive is responsible for leading all aspects of the agency, which includes overseeing Federal, state, and locally-funded homeless programs, managing a homeless outreach team, property management for three agency owned affordable housing communities for working families and chronically homeless individuals with disabilities, and managing a homeless prevention program. Prior to joining Housing for New Hope, over an eight-year period, Olive served as Executive Director, Program Director and Sr. Case Management at Durham Interfaith Hospitality Network (merged with Genesis Home in January 2016 to become Families Moving Forward). Olive earned a Master's of Divinity from Duke University in 2005. Prior to returning to Divinity School, she spent 18 years in Los Angeles, California, working 12 years in the aerospace industry and later transitioned to the non-profit sector to work for nonprofit agencies committed to serving emancipated foster youth transitioning from school to permanent jobs and stable housing.

Sarah Kahn

Sarah Kahn is a Senior Analyst with The Cloudburst Group. She works alongside CoCs and communities, providing technical assistance, training, and evaluation support to assist local efforts to prevent and end homelessness. For over 12 years, Sarah has worked with the government, nonprofit, and private sectors to improve homeless policy and service delivery in the US and internationally. She has made progress through advising on service system reforms, evaluating government programs, and mobilizing local communities to implement performance improvement strategies. She has supported local governments and service providers to develop best practices in responding to homelessness and overcome barriers to successful program outcomes.

Branden Lewis

Branden Lewis completed her undergraduate work at Claflin University in Orangeburg, South Carolina with a Bachelor's of Arts degree in Sociology. Branden pursued her graduate work at the University of South Carolina, in Columbia, where she earned a Master's of Social Work degree. Branden's career path reflects her dedication to social services. She began her career participating in internships in the field of adoptions while completing her Master's degree. She was subsequently employed at Barium Springs Home for Children, Barium Springs, North Carolina. Her work experiences continued with employment at Community Link from 2009 to present. She currently serves as Program Director of Veteran Services. At Community Link, she is responsible for the daily operations of the Supportive Services for Veteran Families Program (SSVF) and ensures that the program is running properly and meeting all goals required by the grant which is funded by the Veterans Administration (VA). She provides Housing Case Workers and Housing Coordinators with leadership and direction necessary to provide effective casework services for homeless Veterans and their families in 13 counties in North Carolina. Branden Lewis is involved in community organizations that include, but are not limited to, Member of the Board for Becky Nelson New Beginnings and Community in Schools: Safe Journey/APP Community Advisory Committee.

Tyrone Lindsay

Mr. Lindsey serves on the board of the North Carolina Coalition to End Homelessness. For the past 20 years, he has implemented community economic development and affordable housing strategies throughout the Carolinas. In 2016, he received the Roanoke Chowan News-Herald "Front Page Award" for implementing economic initiatives aimed at rural communities located throughout northeastern, NC. As the one-time Executive Director of the Ahoskie Housing Authority, Mr. Lindsey oversaw an annual operating budget of \$1.5M and developed twelve (12) units of supportive housing valued at \$1.4M. His previous roles include, Director of Property Management and Housing Services where he oversaw the development of fourteen (14) single-family units valued at \$1.5M. As the Housing Development Specialist, he secured more than \$1.5M in homeless funds to assist individuals with Severe and Persistent Mental Illness (SPMI) throughout Durham County, NC. Mr. Lindsey graduated with a BS in Economics from NC A&T and later earned a MS in Community Economic Development from Southern New Hampshire University. Mr. Lindsey resides in Raleigh, NC with his wife and 4 children.

Justin Markel

Justin is formerly homeless and now an advocate for homeless rights and affordable housing. He is a lead member of Helping Homeless to Housing (HHH) and a Charlotte City Council appointee to the Housing Advisory Board, member of Homeless Services Network, advisor to the Mecklenburg County Continuum of Care, review member for Emergency Solutions Grants, review member of HOPWA funding in Mecklenburg County, and Vice President of the Druid Hills Neighborhood Association. Originally from Denver, CO, Justin moved to Charlotte in 2007 and became homeless in 2008. He obtained housing through a Housing First program known as Moore Place. Justin was educated at the University of Colorado and has a professional history as a commercial real estate appraiser.

Melissa McKeown

Melissa began her career in Substance Abuse and Mental Health services in 2002. In 2010, Melissa joined the staff of the Community Shelter as a part time finance employee. In 2012, Melissa moved into a full time Family Case Manager position with the task of creating a comprehensive Homeless Family Program. In 2013, Melissa took on the role of Director of Client Services, managing three case managers and six shift supervisors. Melissa was instrumental in the creation of the Community Shelter's successful Rapid Rehousing Program, Home Again Furniture Donation Program, and Post Housing Case Management Program. Under her leadership, the Community Shelter increased the number of families served and successfully implemented a robust rapid rehousing program that rehoused 107 homeless households in the year 2016. In December 2016, Melissa was promoted to Chief Operating Officer. Her duties include overseeing 18 employees in five agency departments. Likewise, she is responsible for the day-to-day operations of the Community Shelter. Melissa also manages all Federal grants, including the Emergency Solutions Grant. Melissa currently serves on the steering committee for the 79 Balance of State counties that are facilitated by the NC Coalition to End Homelessness. Formerly on the executive committee of our five county Piedmont Region, Melissa currently serves as the secretary for that committee in an ex officio role. Melissa developed the local Union County Homeless partners group that began in 2012 and manages four meetings annually with providers who impact homeless services in Union County. Melissa also is a certified SOAR case worker and an advocate for street outreach. Through this work she is a leader and innovator in rehousing the chronically homeless in Union County.

Deronda Metz

Deronda Metz is a native of Charlotte and works diligently to serve her community as an educator and leader in the fight to end homelessness. Deronda is a graduate of The University of South Carolina, has her Master's Degree in Social Work and is a licensed clinical social worker. As the director of Social Services for The Salvation Army, Deronda has turned a nightly emergency shelter into a national best practice housing-focused program. For more than 25 years, Deronda has been instrumental in the coordination of Mecklenburg County's Continuum of Care as well as an active participant in several strategic plans to address the issue of lack of affordable housing in Mecklenburg County. Currently, she serves on the Social Work Advisory Board for Winthrop University, the board of directors for Mcleod Substance Abuse Services, and Shelter Health Services Inc.

Sheldon Mitchell

Mr. Sheldon Mitchell is a native of South Carolina who moved to the Triangle in 2012. He has worked twenty five years in executive leadership positions for various organizations that include Miracle Hill Ministries, Urban League of the Upstate, and New Foundations Children and Family Services. He takes pride in working collaboratively to build the capacity of organizations to more effectively serve those in need. Prior to joining Urban Ministries of Durham, Mitchell served as Director of Family & Neighborhood Relations for Habitat for Humanity of Wake County, a builder of affordable homes for low to moderate income families. Mitchell has worked to develop community services and build strategic partnerships to assist people in the areas of housing, employment, health and education. He is responsible for leading the day-to-day operations of Urban Ministries of Durham and is excited about the opportunity to positively impact the lives of homeless and impoverished citizens in Durham.

Courtney Morton

Courtney Morton is the Housing and Homelessness Research Coordinator for Mecklenburg County Community Support Services. Courtney's role is to connect actionable data and research with community stakeholders in order to inform and drive decision-making around policy, funding, and programs that address housing instability and homelessness. Courtney received her Master's of Social Work from UNC Chapel Hill and completed her undergraduate studies at Duke University. Prior to working for Mecklenburg County, Courtney worked for a local nonprofit that served families experiencing homelessness.

David Nash

David Nash is the Chief Operating Officer of the Asheville Housing Authority and served for six years as Chair of the Asheville-Buncombe Homeless Initiative Advisory Committee, which guides the local Continuum of Care. In both capacities, he has worked closely with supportive service agencies in collaborative efforts to end chronic and veteran homelessness and to address all forms of homelessness in the community. David previously served as Attorney General of the Eastern Band of Cherokee Indians and as a housing law specialist with Legal Services of North Carolina. He is a current board member of the North Carolina Coalition to End Homelessness.

Denise Neunaber

Denise Neunaber is the Executive Director of the North Carolina Coalition to End Homelessness (NCCEH). As a statewide membership nonprofit, NCCEH works to secure resources, encourage public dialogue, and advocate for public policy change to end homelessness. A native of Austin, Texas, and a graduate of Warren Wilson College in North Carolina, Denise began working to find an end to homelessness as a Crisis Intervention Counselor in Asheville, assisting homeless individuals access resources and services. For the past fourteen years, Denise has worked at the state and federal levels as an advocate, assisting the state and communities in designing, funding, and implementing programs. NCCEH serves as the collaborative applicant for the Balance of State Continuum of Care and HMIS staff for Balance of State, Durham, Orange, and Wake Continuums of Care.

Jennifer Olson

With over ten years of experience in community development, housing and homelessness policy coordination, and project management, Jennifer has worked at the non-profit level, NC DHHS Office of Housing & Homelessness, and currently at the NC Housing Finance Agency in the newly created area of Community Living. Jennifer understands the housing components of the state's Olmstead Agreement, and in partnership with NC DHHS, is coordinating a permanent supportive housing plan. Jennifer moved to NC via the Americorps VISTA program eighteen years ago and enjoys living close to downtown Raleigh with her husband, two small children, and dog.

Rebecca Pfeiffer

Rebecca Pfeiffer serves as the Continuum of Care Coordinator for the Charlotte-Mecklenburg CoC. Rebecca works for the City of Charlotte and over the past 26+ years she has held multiple housing assistance and policy roles ranging from relocating households from substandard housing, overseeing the City's ESG, HOPWA and HOME/Tenant Based Rental Assistance Programs to writing HUD required reports. In July 2013 when the City of Charlotte was chosen as the CoC Lead, Rebecca accepted the opportunity to work on CoC activities full-time. She currently is serving as Chair of the Charlotte-Mecklenburg Coordinated Assessment Oversight Committee and NCHMIS Governance Committee. Rebecca earned a Bachelor's of Social Work from the University of North Carolina-Charlotte and her Master's of Social Work from the University of North Carolina-Chapel Hill.

Jeffrey Rawlings

Jeffrey Rawlings first came to Johnston Lee Community Action in 1982, which was later expanded to include Harnett County as well. He started as a summer youth employee working as assistant groundskeeper, then later progressing into the front office. Leaving in 1984 to pursue studies at NC State, Rawlings also became involved with church-based outreach ministry while a student. He ended up working there for 8 years providing access to health care, nutritional guidance, clothing, housing and financial assistance. He then returned to Johnston Lee Harnett Community Action accepting a position with Crisis Intake, assisting persons with heating and cooling expenses. Since , he has moved to his current position with Rapid Rehousing for Lee and Harnett counties.

Shanna Reece

Shanna Reece has spent the last 20+ years serving non-profit and government agencies throughout Greensboro, North Carolina. She has assisted these entities with program development, implementation and analysis of needs assessments, program evaluation, partnership development, and grant writing. Currently, Shanna serves as the Executive Director of The Servant Center where she manages five programs, is the co-Chair of the Stand Down Committee, a co-founder of the Triad Veterans Coalition, serves as Board member for the Guilford County Continuum of Care, and serves on the Nonprofit Management Advisory Board for UNCG's MPA program. In addition, she is on the Homeless Steering Committee for the Healthcare for Homeless Veterans program at the Salisbury VA. Shanna earned a Master's degree in Public Affairs from the University of North Carolina at Greensboro in 1995 and holds a Bachelor's degree in Criminal Justice from Western Carolina University. In 2013 Shanna graduated

from the Center for Creative Leadership's Executive Director's Academy. Shanna lives in Greensboro, NC with her husband and daughter. Her son Wilson is a Marine stationed in Twentynine Palms, California.

Lisa Rowe

Lisa Rowe, Executive Director at Families Together, has 25 years of management experience focusing on creating, implementing, and improving programs. Much of her work has involved collaboration with community partners and stakeholders, planning, and developing service programs for economically disadvantaged populations. Several positions, in particular, have hinged on working in partnership to achieve common goals and included bringing together entities that, in some instances, were in competition. Through her positions as Wake County's first Homeless Services Coordinator, Director of CapitalCare Collaborative, National Services Manager with Habitat for Humanity International, Director of Community Relations, and Executive Director of Families Together, she has done much work around moving homeless individuals and families toward self-sufficiency. In addition, as Homeless Services Coordinator, she was responsible for the opening of Cornerstone – at the time an innovative multi-service center for homeless adults – and served as Liaison for the Housing and Homelessness Work Group, which worked to put together priorities that eventually led to the opening of The Healing Place and the South Wilmington Street Center. Lisa has led a number of teams and work groups and has developed and presented on numerous topics including homelessness and affordable housing, the Affordable Care Act, annual data review and impact/return-on-investment, and community issues. Lisa has a BA in Psychology and an MPA – both from NCSU. She lives in West Raleigh with her 2 kids and their 2 dogs.

Bill Rowe

Bill Rowe first came to NC in 1979 as a VISTA organizer with the Carolina Brown Lung Association in Roanoke Rapids. After attending Northeastern University School of Law, Bill returned to NC in 1985 to work as a staff attorney with Legal Services of Southern Piedmont (LSSP) in Concord and subsequently with East Central Community Legal Services (ECCLS) in Raleigh. Bill represented low-income clients in a wide array of civil cases, including impact litigation, evictions, and poor housing quality, employment, unemployment compensation, consumer rights, Social Security, public benefits, domestic violence, and community economic development. Bill came to the Justice Center's predecessor organization, the N.C. Legal Services Resource Center in 1992 and has been with the Justice Center since its inception in 1996. He served as executive director of the Justice Center from 2001 to 2004. Currently, Bill serves as the Justice Center's General Counsel and Deputy Director of Advocacy. Bill is a committed anti-poverty advocate with three decades experience. He has served as counsel in class action lawsuits concerning consumer rights, education, public benefits, and housing law. In addition, Bill has represented members of the state's low-income communities before the NC legislature, state and Federal agencies and local governments on issues related to housing, employment, civil rights, consumer rights, tax fairness, reentry, judicial procedures, access to the courts, and environmental justice.

Joe Savage

Joe is a recognized leader with over 15 years of experience in the fields of homelessness, social policy, economic development, and human services administration. His prior work experience encompasses

positions in which he was responsible for overseeing transitional and permanent supportive housing programs, Continuum of Care funding, strategic planning, and coalition building. His passion for this work has cultivated years of skills and expertise that have helped bring over \$150 million of funding to support housing and services for homeless and community development projects. Joe's commitment to this work is rooted in his belief in the dignity of human life. He received Masters' degrees in social work and urban planning from the University of Pennsylvania and a PhD in Urban Affairs and Public Policy from the University of Delaware.

Kristi Schulenberg

Kristi Schulenberg is a Senior Technical Assistance Specialist at the Alliance. Kristi has more than twenty years of experience in the non-profit sector focused on organizational planning and development, community outreach/capacity building, government relations, and program implementation/evaluation. As a Technical Assistance Specialist, Kristi develops and delivers training and technical assistance on best practices on ending homelessness, including re-designing emergency shelter, diversion, rapid rehousing, system performance measures, and redesigning and building capacity for coordinated crisis response systems. Immediately prior to joining the Alliance, Kristi served as the Staff Attorney/Project Manager for the Veterans Legal Assistance Project at the Neighborhood Legal Services Program in DC, where she provided legal services to Veterans experiencing homelessness or at-risk of homelessness. From 2014 to 2016, Kristi served as the Deputy Director of Federal Programs and as a Staff Attorney at HomeBase, The Center for Common Concerns, a national nonprofit public interest law firm dedicated to combating and ending homelessness. Previously, she served as Assistant Director of Operations & Administration at the California Nurses Association, Executive Director at the Hawaii Bicycling League, and Director of the National Training Program of Amnesty International USA. She holds a B.A. in Religious Studies from the University of Dayton, and a J.D. from Golden Gate University School of Law.

Stephanie Shatto

Stephanie has had the privilege of working with men experiencing homelessness in Charlotte North Carolina for the past four years. Although she has had many roles in her tenure at the Men's Shelter of Charlotte, all have focused on working to secure more appropriate housing for the men served by MSC. During her time at MSC, Stephanie and her teams have implemented a diversion program, expanded the rapid re-housing program for guests of the Men's Shelter, and is currently working to streamline and improve the intake process for men seeking shelter. Stephanie recently presented at the National Housing First Conference on Starting with Emergency Shelter. Stephanie continues to work to bring her understanding of trauma informed care to the staff and guests of MSC. Her understanding of trauma informed care comes from her work in sexual violence and child advocacy centers in South Carolina. Stephanie grew up in Ohio and moved south more than 20 years ago. She completed her undergraduate degree at the College of Charleston in Sociology and received her MSW from the University of South Carolina. She has called Charlotte home for the past four years.

Tiana Terry

Tiana started her career working with America's most vulnerable early on, which she determined as being purely a part of God's plan. With her Bachelor's Degree in Communications in hand she began

employment at a large data management company, but when her son became ill, she had to leave the position. The situation inspired her to become interested in Black Infant Mortality Reduction (BIM) that led her to join the team project at the hospital where her son was treated. While working with the families, Tiana discovered a trend in housing needs amongst the families. Tiana continued to express empathy and compassion to the clients and staff until moving on to another path, working with the homeless population. A Transitional Housing program in her hometown of N.J for homeless women and children was her next step to assisting a population and circumstances that needed attention and is where Tiana provide direct services that exhibited case management, team work, and collaborative skills. Tiana later moved from New Jersey to North Carolina with a goal to continue her calling in helping those most in need. Once in North Carolina, she began employment with the Homelessness Prevention and Rapid Rehousing Program (HPRP). Tiana took this time to become familiar with the population, program, and policies and procedures that were needed to become qualified in a well-rounded field. She knew this was the place she was destined to be. A few years later and a great deal of hard work the opportunity arose at Volunteers of America of The Carolinas as a Team Lead for the Supportive Services for Veteran families (SSVF). She quickly made several career advancements, which is currently the Program Director which she is managing three offices in the Carolinas. In her roles at VOAC she has been a trailblazer in the homeless community, collaborating with community partners in various concentrations while putting Volunteers of America Carolinas (SSVF) at the forefront. Tiana has been able to not only meet her professional goals of VOA Carolinas becoming one of the most well-known agencies leading the battle on ending Veteran Homelessness but also her personal goal of being spiritually stable, a wife, a mother, and have job satisfaction!

Jennifer Tisdale

Jennifer Tisdale received her MSW and MPH with a concentration in Maternal and Child Health Care from UNC-CH. She began her work over 20 years ago working with the homeless in Washington DC. She currently directs Project CATCH (Community Action Targeting Children who are Homeless) a program of the Salvation Army of Wake County, a collaborative of shelter providers which provides holistic services to over 400 children a year experiencing homelessness with a focus on their early education and socio-emotional health. CATCH has been instrumental in introducing and sustaining Trauma Informed Care practices and concepts to the Wake County community by conducting trainings multiple times a year to homeless providers and community agencies on trauma informed care. Over 1000 providers have been trained on TIC, and she has spoken at numerous national and state conferences on TIC, Vicarious Trauma, and Self-Care.

Sam Whitted

Sam Whitted serves as a tenant advocate and crisis counselor for Housing for New Hope in Durham. Born and raised in Durham, Whitted attended Durham Public Schools and North Carolina Central University. He currently serves on the Board of Directors of Urban Ministries of Durham and previously served on the the boards of Housing for New Hope and as the Vice-Chair of the North Carolina Coalition to End Homelessness. Whitted ran track in college and is currently a state champion powerlifter.

Stephanie Williams

Stephanie L. Williams is a focused and highly motivated program administrator who believes in helping individuals and families affected by family violence, mental illness, intellectual and developmental disabilities, substance use disorders, low-income, and homelessness to acquire the skills and resources needed to be mentally, emotionally, economically, and socially self-sufficient. She earned her BA in psychology from the University of North Carolina at Chapel Hill and Master's of Public Administration from DeVry University's Keller Graduate School of Management. She has worked in the human service field for over 20 years in positions with Durham County Department of Social Services, Durham Interfaith Hospitality Network, and The Durham Center/Alliance Behavioral Healthcare, promoting and advancing services, programs and policies that build and support healthy family units and access to affordable housing. She currently works as the Housing Manager for North Carolina Department of Health and Human Services Targeting Program to ensure individuals with disabling conditions have access to decent, safe, and affordable housing across the state. Consistent with her passion and dedication to promoting healthy, safe, and prosperous communities you will find her actively involved with local non-profit boards, homeless councils, and mental health first aid trainings.

Laressa Witt

Laressa Witt has served the military and their families for over 25 years. She was the North Carolina Regional Program Manager funded through the Department of Veterans Affairs to rapidly rehouse and prevent homelessness among Veterans. Over 2000 Veterans were served during her tenure. Through community collaboration, Cumberland County reached functional zero for homeless Veterans; the first in the state and the sixth in the nation to achieve this recognition. She worked for CREDO Europe, conducting marriage and personal growth retreats for military families throughout Europe. As a Domestic Violence Prevention Educator, she deployed ten times on US Naval vessels and educated over 18,000 service members. Laressa was the program manager for the Navy's Leadership and Life Skill Pilot Program, which significantly reduced domestic violence and sexual assault. Today, her curriculum is used on many surface ships and was recently added to the Air Force's suicide prevention programs in Japan. As the Director of Outreach and Support Services for a behavioral health center, she directed teen parenting programs, homeless and runaway youth programs, counseling services, medical case management, and home visiting programs. Currently, she works with displaced survivors of Hurricane Matthew. Laressa has undergrad degrees in Business Management and Social Sciences from Bethany University and an MA in Human Relations from the University of Oklahoma. She lives near Fayetteville, NC with her husband who served in the Navy for 30 years and now is the Chief of Chaplain Services at the Fayetteville VA Medical Center. They have two wonderful grown children and a new precious grandbaby.

Shirley Wong

Shirley Wong is a Division Director in the HUD Greensboro Office of Public Housing. She joined HUD in August 2008 as a Presidential Management Fellow and served as a Program Analyst in the HUD Chicago Office of Public Housing prior to her current role. During her time at HUD, she has worked on several initiatives including the Dedicating Opportunities to End Homelessness (DOEH) initiative, Hurricane Sandy disaster response and recovery efforts, housing authority receivership and oversight, etc. She

holds a Bachelor's of Arts degree in Political Science from Rutgers University and a Master's of Public Policy degree from the University of Chicago.

Janet Xiao

Janet Xiao is a Co-Director of the Community Empowerment Fund (CEF) in Durham. CEF offers flexible goal-oriented one-on-one support and savings/financial coaching opportunities for people experiencing housing crisis. She grew tired of hearing endless 'no's' from landlords in an growing-inaccessible rental market and is working with non-profits in the Council to End Homelessness in Durham to cultivate greater partnerships between the Durham Housing Authority and local landlords, in order to better support households to sustainably end their homelessness.