

SOAR Dialogue Highlights

1/22/19

Attendees: Emily Carmody, Trish Noel, Carla McKenzie, Kathy Walker, Pamalia Davis, Connie Ness, Elizabeth Lewin, Hillary Jones, Christian Chambers, Kathryn Coiner-Collier, Charita McCollers, Monica Foster

Introductions

- Emily Carmody, NCCEH, Raleigh- Gearing up for the first training of 2019
- Trish Noel, Durham County DSS, Durham- Looking to get started again on SOAR
- Carla McKenzie, WakeMed, Raleigh- Joining first SOAR Dialogue call
- Kathy Walker, Pisgah Legal, Asheville- no SOAR updates
- Pamalia Davis, Housing for New Hope, Durham- 1 approval and 2 cases pending
- Elizabeth Lewin, 5th Street Ministries, Iredell- been out for 3 months and ready to get back to work
- Hillary Jones and Christian Chambers, Homeward Bound, Asheville- Hillary finishing first case and got a signature from a medical provider on the MSR using the outreach tool
- Connie Ness, Southlight, Raleigh- 3 approvals
- Kathryn Coiner-Collier, Atrium Health, Charlotte- no updates, starting a new case

Announcements

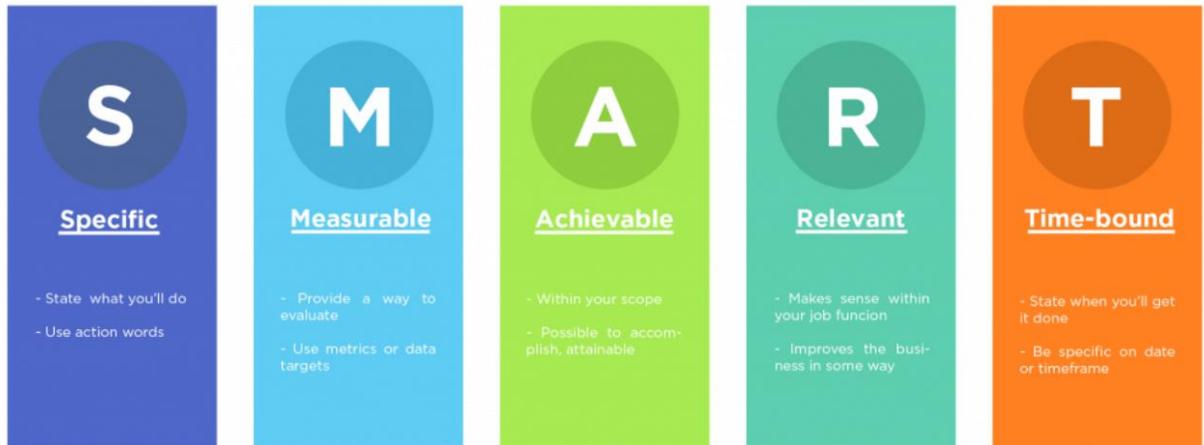
- NCCEH is scheduling the next two-day SOAR training in late March. People who are interested in attending the training should email soar@ncceh.org

Setting Goals for SOAR in 2019

Overview

The beginning of the year can provide a great time to reflect on what you want to grow or change in your SOAR work. SOAR caseworkers can set goals about personal performance (number of cases, approval rate goals, etc.) or set goals to create systems and communities that support SOAR casework.

One way of setting goals is using the SMART goals framework. This framework looks to create measurable, actionable goals. The acronym stands for:



Setting Goals

On the call, SOAR caseworkers discussed their goals for 2019. Some examples of these goals are:

- Complete SOAR Caseworker Certification
- Submit first SOAR case
- Increase attendance and participation in Disability Workgroup
 - Reach out to people who are SOAR-trained in the community
 - Create more dedicated SOAR caseworker positions
- See if there are meetings that already exists in the community to include SOAR
- Work on improving work history in reports and/or figure out a resource for helping with getting work history information
- Develop better relationships with 3 mental health agencies in my community

Next SOAR Dialogue Call will be February 19th at 10 AM: <https://www.ncceh.org/events/1318/>