Homelessness Prevention and Rapid Re-Housing Program HPRP

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An innovative program in partnership with the New York City Department of Homeless Services

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Agenda

- Introduction
 - Program Model
- Targeting
 - Risk Assessment
 - Getting to the most "at risk"
- Homelessness Prevention
 - Ideal Client
 - Types of services
 - Creating an Exit Strategy
 - Subsidies
- Prepare vs. Ready for Housing
- Lessons Learned (help motivating clients)
- Useful Forms
- Participant Questions, Feedback, Etc.

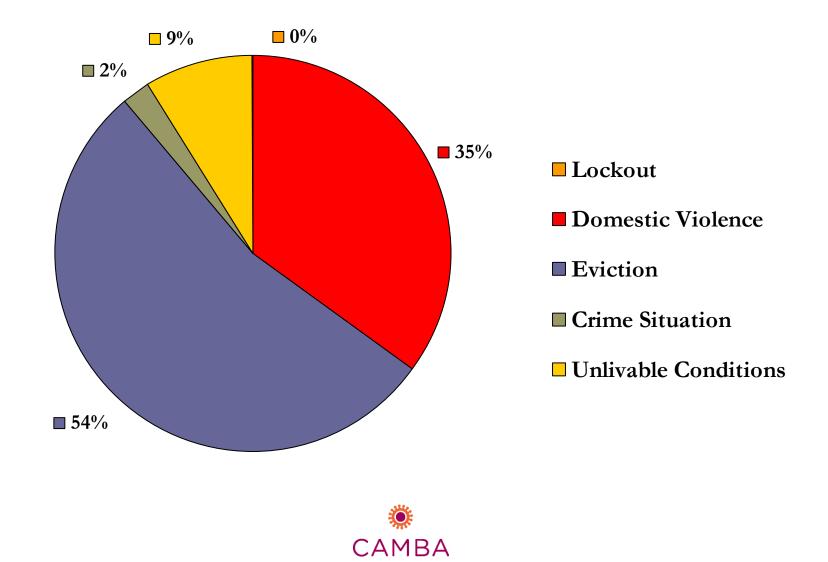


Introduction

This model is a multi-step program, which ensures coordination and access to a range of needed and appropriate health, medical, social, and housing services for the client. The goal of the service related model is to promote and support the independent functioning and living of each client and this model assist clients with overcoming patterns that lead to housing instability.

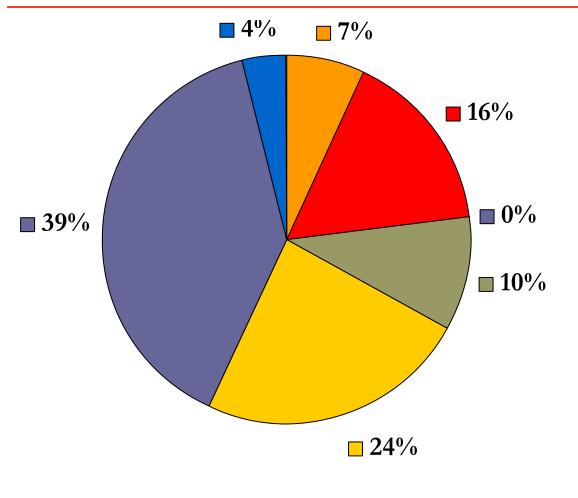


Reasons for Homelessness – Primary Tenants

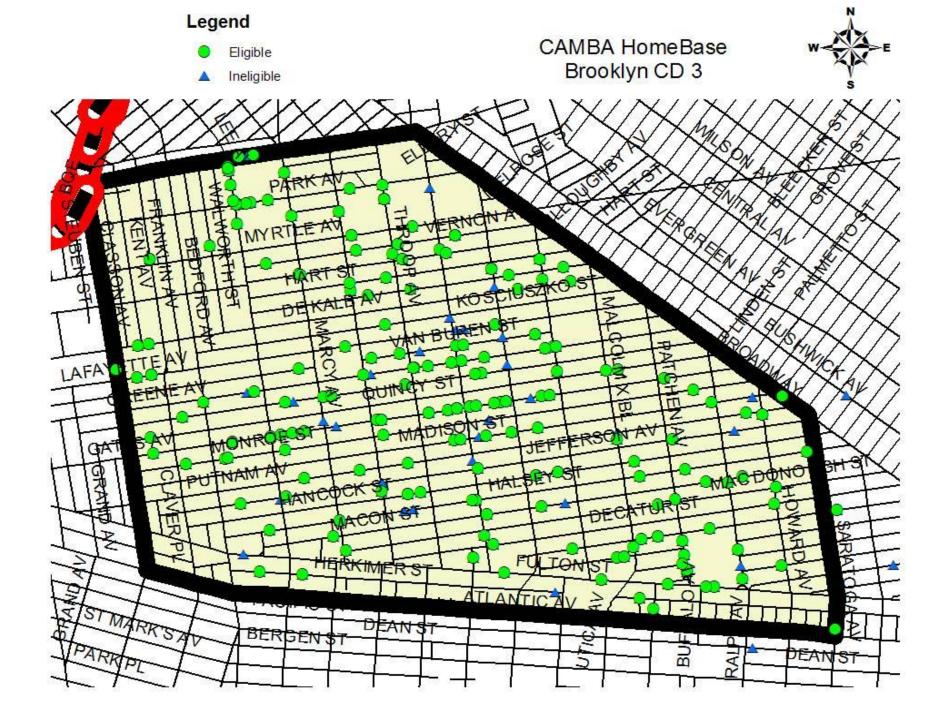


Reasons for Homelessness – Secondary Tenants

CAMBA



- Domestic Violence
- Eviction
- Crime Situation
- Unlivable Conditions
- **Discord**
- Overcrowding
- Financial Strain



Targeting

- Right resources, Right people, Right time
 - Rapid Re-housing
 - Aftercare
 - Community Prevention



Homelessness Prevention

Basic Principles of Prevention:

- "But For This Assistance"
- Individualized
- Minimum assistance necessary for shortest time possible
- Have Future Ability
- Maximize community resources
- Can't Help Everyone



Ideal Client

Motivated
Articulate a plan
Meet Deadlines
Compliance
Sacrifice



Services Provided

- Prescreen
- Assessment
- Intake Eligibility
- Case Management
- Advantage Certification
- Rapid Re-housing
- Referrals and Advocacy
- Individual Counseling
- Support Groups
- Home Visits
- Informal Mediation Services

- Employment Training
- Job Placement Assistance
- Legal Services
- Housing Relocation
- Short-term Financial Assistance
- Long-term Financial Assistance
- Mental health and Substance abuse services
- Locating Child Care Providers
- Budget Counseling or G.O.M.O "Going On My Own"
- Household Leadership training



Creating an Exit Strategy

- Begins at Intake/Assessment
- Service Plan
- Test Compliance
- Deadlines



Subsidies

- Decisions About Program Depth and Breadth
- Least amount necessary to keep a family stable
- Every family/single pays something for rent
- Sample Financial Assistance Request Policy



Prepare vs. Ready for Housing

- Service oriented
 Addressing barriers
 GOMO
 Apartment Search
 Linking to Apartment
 Make sure clients understand 1st
 - impressions and the 8 second rule



Lessons Learned

- Why has this person come to you? What's missing?
- Can't Serve Everyone
- Assess the client and test compliance Success does not look the same for everyone
- Relationship = Retention
- Complete a home visit
- Reinforce expectations and incentivise positive outcomes
- Task Oriented Model



Useful Forms

- HomeBase RRH (Rapid Rehousing) Assessment
- Exit Strategy RRH
- Exit Strategy Dates
- Employment Contract
- Financial Assistance
- GOMO

