# Wake HMIS Users Meeting

**June 2018** 

The Data Center at NCCEH



#### North Carolina Coalition to End Homelessness

securing resources

encouraging public dialogue

advocating for public policy change



### Agenda

- 1. NCCEH Updates & Reminders
  - System Performance Measures done!
  - Disabling Condition
  - APR/CAPER updates
- 2. Communication around HMIS
- 3. Data Questions to Ask Ourselves
  - How/when to use data?
  - Are we Housing First?
  - Who do we serve?
- 4. Parking lot



### NCCEH Updates & Reminders

### System Performance Measures



#### We did it!

Wake submitted System Performance Measures on 5/31. Thank you for your help responding to questions and correcting data!



### We saw better data collection taking place across the board!

- Fewer null/missing Exit Destinations (and only 1 Safe Haven!)
- Fewer 0 day Returns to Homelessness
- Fewer Annual Assessments out of range
- Fewer Overlapping entries





## HUD clarified this week that Disabling Condition is only collected at Entry

- Should always be accurate on the Entry Assessment
- No estimate yet MCAH if any changes in assessments are forthcoming





#### CoC-APR and ESG-CAPER

Updates coming in October

PSH will be included in Housing Move-In date question

#### **SSVF Export**

Updates complete for SSSVF providers.

DQ report only appears on the Repository once a submission is accepted



# Mediware Bootcamp

It happened! (no updates on timelines)



### Communication

Impacts HMIS

### Communication around HMIS

#### Questions

Are you the only provider that is serving this clients? Is anyone else possibly reporting on this client? Is anything missing on HMIS?

• Funding source, Bed inventory, Projects



### Privacy and Security

Third party HMIS data sharing is prohibited except with sharing agreements and client consent

Before you share, do you have Sharing Agreement documentation in place? Do you have the client's consent to share data with that specific partner?

Locking down information for particular clients after a sharing agreement is in place is available. Have you needed to do that?



### Data Questions to Ask

Ourselves and each other

### How/When to use data from HMIS

#### Workflow

How is intake data collected? What information is consistently missing or flagging?

How is your agency collecting Exit Destination?

Does everyone collecting data for HMIS entry understand what/why data is collected?



### How/When to use data from HMIS

#### Outcomes at your agency and within the community

Project Length – what is the length of time in shelter or transitional housing? What is the time it takes to find housing?

Exit Destinations – are we connecting clients to Permanent Housing?



### Are we more and more Housing First?

#### Resources

OrgCode's 10 Critical Questions for Every Shelter and Shelter System

**USICH's Housing First Checklist** 



### What's the data to support that?

### When New Initiatives are Proposed or Resisted

How is the problem identified in current data?



### Parking Lot

What else do you want to discuss?

### NCCEH Data Resources online

License Update forms and Report guides

**User Meeting Archive** 

Partner Resources

Keep NC Safe Privacy Recommendations

Supplemental HMIS Guides



#### ncceh.org/hmis

access local support for Balance of State, Wake, Durham, & Orange CoCs through June 30th

#### 919.410.6997 or <a href="mailto:hmis@ncceh.org">hmis@ncceh.org</a>

helpdesk for local support



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