



# North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

## to End Homelessness

**NC SOAR: SSI/SSDI, Outreach, Access and Recovery**

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www.ncceh.org

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**As of January 9, 2018**

### Mecklenburg County SOAR Outcomes

Total usable outcomes reports received*	378
Total Approved	324
Total Denied	52
Total Death before Decision	2
Average time between completion of application and determination on initial applications	108 days
Median number of days between completion of application and determination on initial applications	93 days
Percentage of caseworkers becoming the 1696	88%
Average length of time homeless	3 years, 8 months
Percentage of applications approved (not including deaths before decisions)	86%
Percentage that required CE	42%
Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$4,788,613.18

\* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Michelle Armstrong-Lavine (79 cases)
- Danielle Arthur (1 case)
- Marcus Boyd (1 case)
- Megan Coffey (1 case)
- Sheila Crump (67 cases)
- James Davis (18 cases)
- Mike Harmon (3 cases)
- Ramona Havas (1 case)
- Christina Heggins (17 cases)
- Christy Howey (1 case)
- Joann Markley (1 case)
- Lisa Marx (8 cases)
- Grace Maynard (125 cases)
- Robert Nesbit (4 cases)
- Zondra Rideout (12 cases)
- Adia Robinson (1 case)
- Nicole Sherrill-Corry (2 cases)
- Loretta Tillman (25 cases)
- Jill Valente (3 cases)
- Allison Winston (3 cases)
- Melissa Zhiss (4 cases)