



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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www.ncceh.org

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As of January 9, 2018

Guilford County SOAR Outcomes

Total usable outcomes reports received*	90
Total Approved	62
Total Denied	27
Total Death before Decision	0
Average time between completion of application and determination	94 days
Median number of days between completion of application and determination	73 days
Percentage of caseworkers becoming the 1696	93%
Average length of time homeless	4 years, 9 months
Percentage of applications approved (not including deaths before decisions)	70%
Percentage that required CE	42%
Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$690,786.03

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- VivianArmstrong (2 cases)
- Chase Arredondo (26 cases)
- Holly Beck (10 cases)
- Anne Cunningham (3 cases)
- Mitchell Fryer (13 cases)
- Mareida Grossman (2 cases)
- Bo Johnson (5 cases)
- Caroline Kelly (7 cases)
- Jane McDaniel (3 cases)
- Jennifer Nichols (1 case)
- Thessa Pickett (4 cases)
- Paula Rachal (1 case)
- Mariea Shean (2 cases)
- Adria Smith (7 cases)
- Erin Spence (3 cases)
- Lora Umberger (1 case)