North Carolina Coalition
securing resources ▪ encouraging public dialogue ▪ advocating for public policy change
to End Homelessness
NCCEH
NC SOAR: SSI/SSDI, Outreach, Access and Recovery
soar@ncceh.org www.ncceh.org 919.755.4393

As of January 9, 2018

No New Cases as of Last Report

Cumberland County SOAR Outcomes

Total usable outcomes reports received*	23
Total Approved	15
Total Denied	8
Total Death before Decision	0
Average time between completion of application and determination on initial applications	147 days
Median number of days between completion of application and determination on initial applications	133 days
Percentage of caseworkers becoming the 1696	96%
Average length of time homeless	3 years, 3 months
Percentage of applications approved (not including deaths before decisions)	65%
Percentage that required CE	65%
Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	$166, 334.66

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Terri Clark (6 cases)
- Jacqueline Hall-Williams (1 case)
- Jasmine Hutchinson (2 cases)
- Tracy Miller (14 cases)