



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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www.ncceh.org

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As of September 30, 2017

Mecklenburg County SOAR Outcomes

Total usable outcomes reports received*	366
Total Approved	313
Total Denied	51
Total Death before Decision	2
Average time between completion of application and determination on initial applications	109 days
Median number of days between completion of application and determination on initial applications	95 days
Percentage of caseworkers becoming the 1696	87%
Average length of time homeless	3 years, 9 months
Percentage of applications approved (not including deaths before decisions)	86%
Percentage that required CE	43%
Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$4,679,468.18

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Michelle Armstrong-Lavine (76 cases)
- Danielle Arthur (1 case)
- Marcus Boyd (1 case)
- Megan Coffey (1 case)
- Sheila Crump (67 cases)
- James Davis (18 cases)
- Mike Harmon (3 cases)
- Ramona Havas (1 case)
- Christina Heggins (8 cases)
- Christy Howey (1 case)
- Joann Markley (1 case)
- Lisa Marx (8 cases)
- Grace Maynard (125 cases)
- Robert Nesbit (4 cases)
- Zondra Rideout (12 cases)
- Adia Robinson (1 case)
- Nicole Sherrill-Corry (2 cases)
- Loretta Tillman (25 cases)
- Jill Valente (3 cases)
- Allison Winston (3 cases)
- Melissa Zhiss (4 cases)