## **Changes to HUD Universal** Data Elements 3.917

**March 2017** 

#### The Data Center at NCCEH



#### North Carolina Coalition to End Homelessness

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## **Privacy & Security Reminders**

Do not send information that identifies clients over email

- Name
- Social Security Number

Notify NCCEH Data Center when staff leave your agency

To deactivate HMIS license

#### 2016 Universal Data Elements

- Name
- Social Security Number
- Date of Birth
- Race
- Ethnicity
- Veteran Status
- Project Entry Date
- Project Exit Date
- Personal ID
- Household ID
- Relationship to Head of Household
- Client Location

#### **UDEs with changes in 2016**

- Gender
- Disabling Condition
- Living Situation



#### **MEASURING CHRONIC HOMELESSNESS**

## Defining Chronic Homelessness



Disability



Homeless for:

1 year+

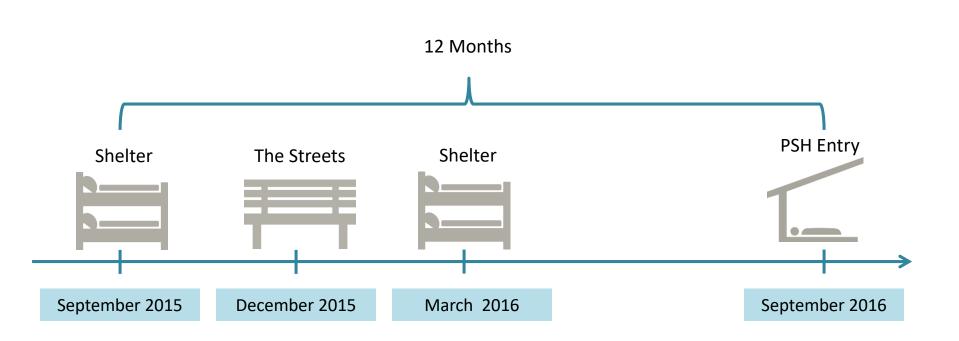
or

4+ times in the last
3 years totaling 12

months

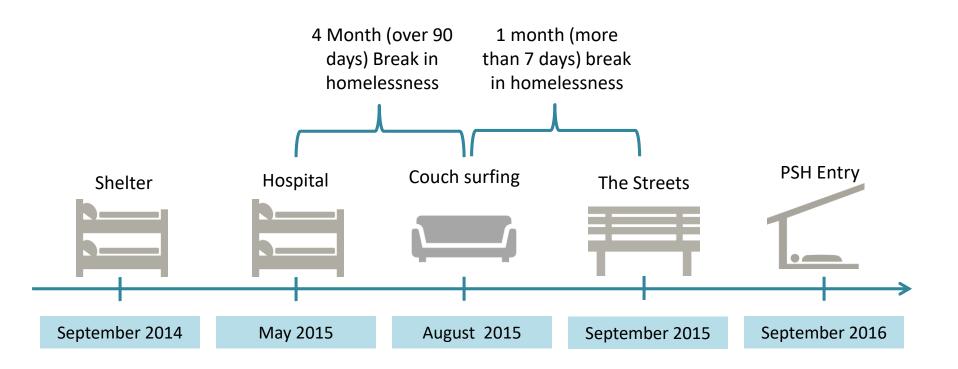


# What does a client with chronic homeless history look like?



## What does a break in homeless history look like?

- Institutional stays of 90 days or more
- Stays in "housed" environments more than 7 nights



# What about Transitional Housing and Rapid Re-Housing?

#### **Transitional Housing**

- Clients entering TH projects will lose their chronic homeless status.
- Exception: VA funded TH (like Grant Per Diem projects) will maintain chronic homeless status if:
  - The client was chronically homeless before they entered the project
  - AND the time in VA TH doesn't determine their chronically homeless status

#### Rapid Re-Housing

 RRH is considered Permanent Housing, but clients are allowed to transfer to PSH.

#### 3.917 LIVING SITUATION

### Living Situation is required for all HoH & adults

Purpose	Used to identify the type of living situation and length of stay in that situation just prior to project entry
When do I collect this data?	Project entry
Who do I collect this data for?	Head of household and adults
Special Notes/ Changes	<ul> <li>Assists in determining the number of chronically homeless individuals and families</li> <li>An update is needed for any child who turns 18 during enrollment</li> <li>A series of questions</li> <li>Questions are based on project type (ex. ES, SO, PSH, etc.)</li> </ul>

### A child turns 18 during a project stay



Must update the data for 3.917 for any child who turns 18 during enrollment

Update must occur on the Entry/Exit tab

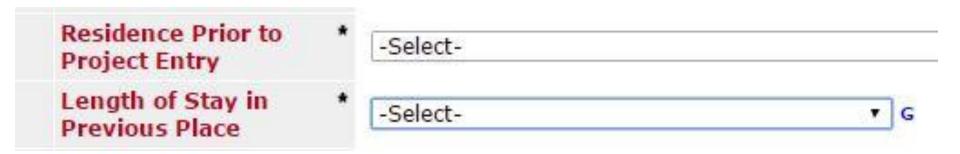
### 3.917 Living Situation set-up in HMIS

Presented as a series of 7 possible questions to determine if a client is chronically homeless.

Some clients will not be asked all 7 questions depending on:

- Type of project client is entering
- Clients responses to questions in the series

### First 2 questions are required for all HoH & adults



## 3 response categories for Residence Prior

Examples of residences in each category



#### Literally homeless Situation

Place not meant for habitation Emergency Shelter Interim Housing (next slide)



#### Institutional Situation

Hospital Foster care Jail/Prison



Permanent supportive housing
Transitional housing
Rental by client
Includes Missing/Don't Know/Refused responses

### Interim Housing is not a type of housing

It is a housing situation

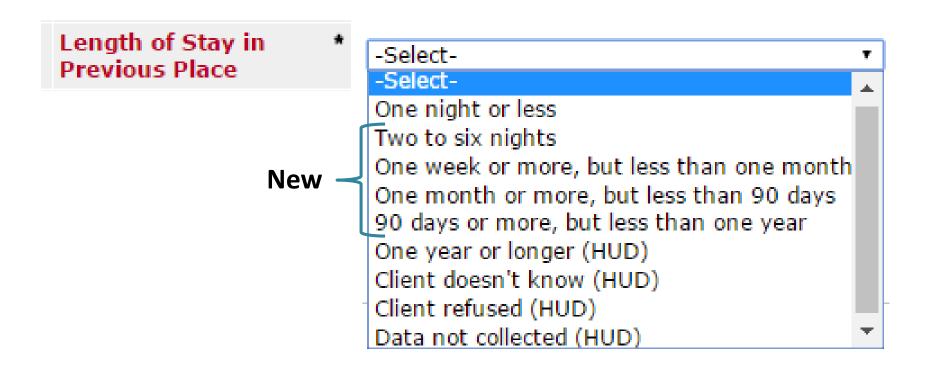
Client identified as chronically homeless has: **applied** for permanent housing, been **accepted**, a unit/voucher has been **reserved** for them, but for some reason the **cannot move in** immediately

This is not a substitute for a waiting list

### New Residence Prior dropdown in HMIS

Residence Prior to -Select-Project Entry -Select----- HOMELESS SITUATION -----Place not meant for habitation (HUD) Emergency shelter, including hotel or motel paid for with emergency shelter voucher (HUD) Safe Haven (HUD) New Interim Housing ---- INSTITUTIONAL SITUATION -----Foster care home or foster care group home (HUD) Hospital or other residential non-psychiatric medical facility (HUD) Jail, prison or juvenile detention facility (HUD) Long-term care facility or nursing home (HUD) Psychiatric hospital or other psychiatric facility (HUD) Substance abuse treatment facility or detox center (HUD) ---- TRANSITIONAL AND PERMANENT HOUSING SITUATION -----Hotel or motel paid for without emergency shelter voucher (HUD) Owned by client, no ongoing housing subsidy (HUD) Owned by client, with ongoing housing subsidy (HUD) Permanent housing for formerly homeless persons (HUD) Rental by client, no ongoing housing subsidy (HUD) Rental by client, with VASH subsidy (HUD) Rental by client, with GPD TIP subsidy (HUD) Rental by client, with other ongoing housing subsidy (HUD) Residential project or halfway house with no homeless criteria (HUD) Staying or living in a family member's room, apartment or house (HUD) Staying or living in a friend's room, apartment or house (HUD) Transitional housing for homeless persons (including homeless youth) (HUD) Client doesn't know (HUD) At Bottom of lis Client refused (HUD) Data not collected (HUD) 16

## New Length of Stay in Previous Place dropdown in HMIS



#### Some clients will not be asked all questions

#### All clients are asked the first 2 questions:

- Residence prior to project entry
- Length of stay in previous place

#### Presentation of remaining questions based on:

- Type of project client is entering (next slide)
  - 3.917A
  - 3.917B
    - Clients responses to questions in the series

### Entry project type impacts questions asked

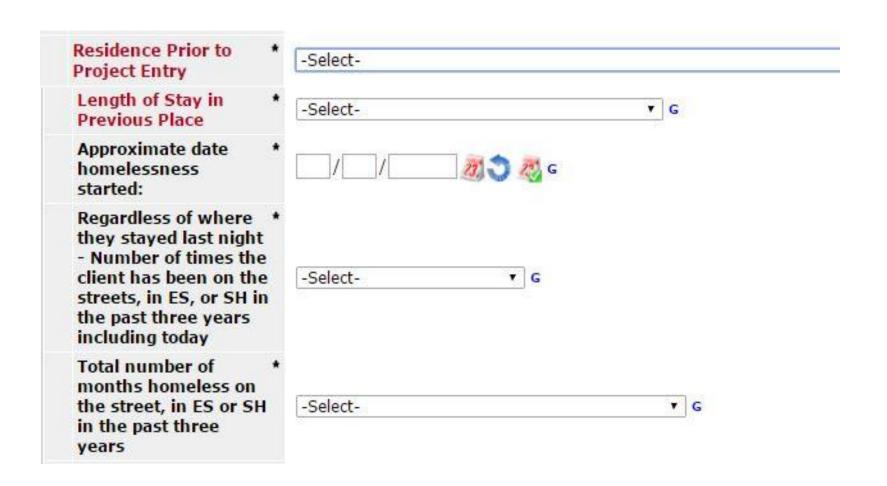
3.917 A	3.917 B
Emergency Shelter	Rapid Rehousing
Safe Haven	Permanent Supportive Housing
Street Outreach	Transitional Housing
	All other project types

## The next 3 slides explain 3.917A. These slides are for the following project types:

Emergency Shelter
Street Outreach
Safe Haven

### Living Situation in HMIS

Required for ES, SH, SO



## Addie enters Emergency Shelter on 10/02/16

Question	Addie's Response	
Residence Prior to project entry?	Streets	
Length of stay in prior living situation?	1 year or longer	
Approximate date started?	9/1/2015	
Total # times homeless in past 3 years?	4 or more times	
Total # months homeless in past 3 years?	More than 12 months	



The next group of slides explain 3.917B. These slides are for all other project types.

i.e. NOT - Street Outreach, Emergency Shelter, or Safe Haven

## Clients entering all other HMIS projects (NOT ES, SH, SO)

3.917B is presented as a series of questions

#### Questions are based on clients' responses

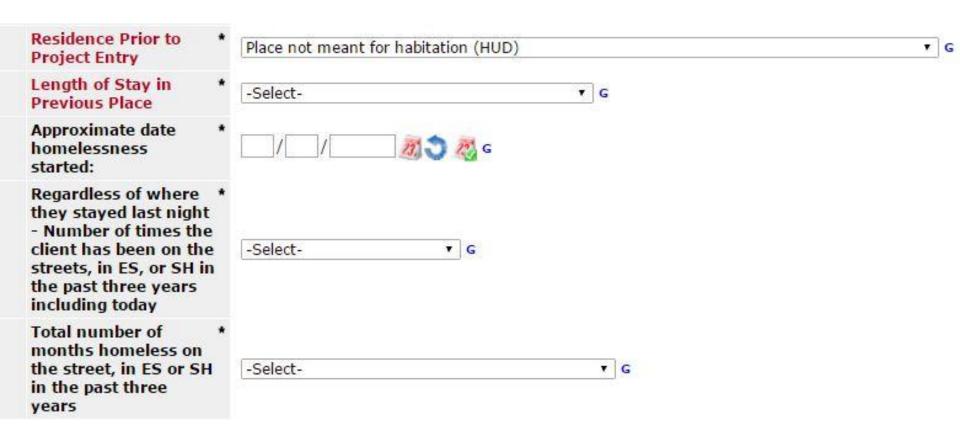
- Avoid asking for information which is irrelevant or inappropriate in HMIS
- Paper forms include all questions

## Residence Prior and Length of Stay in Previous Place

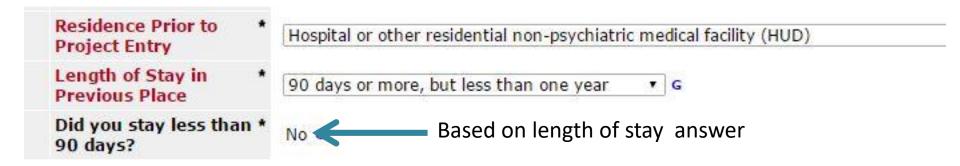
The responses to these question will determine the next questions presented in the assessment



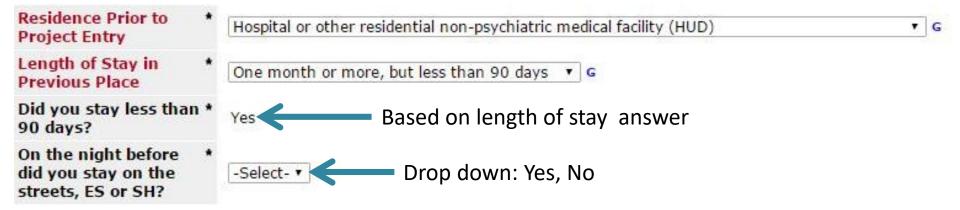
## Example - Literally Homeless Yes



## Example - Institutional Situation Less than 90 days? No



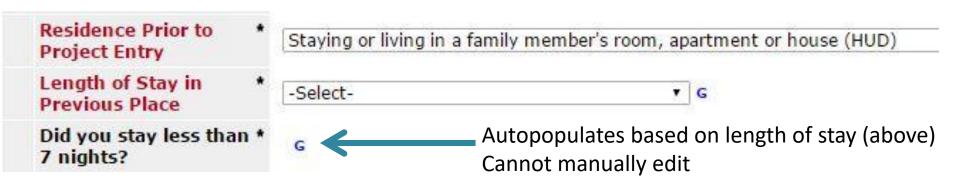
## Example - Institutional Situation Less than 90 days? Yes



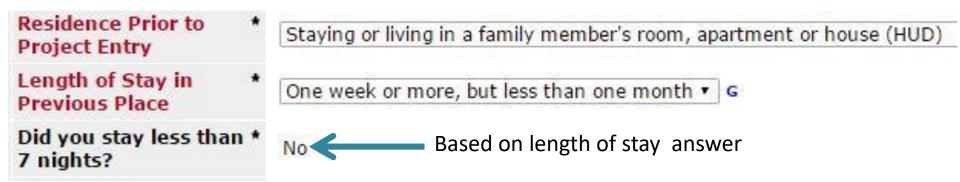
## Example - Institutional Situation Yes, homeless the night before institutional situation

Residence Prior to * Project Entry	Hospital or other residential non-psychiatric medical facility (HUD)	▼](	G
Length of Stay in * Previous Place	One month or more, but less than 90 days ▼ G		
Did you stay less than * 90 days?	Yes G		
On the night before * did you stay on the streets, ES or SH?	Yes ▼ G		
Approximate date * homelessness started:	//		
Regardless of where * they stayed last night - Number of times the client has been on the streets, in ES, or SH in the past three years including today	-Select- ▼ G		
Total number of * months homeless on the street, in ES or SH in the past three years	-Select- ▼ G		

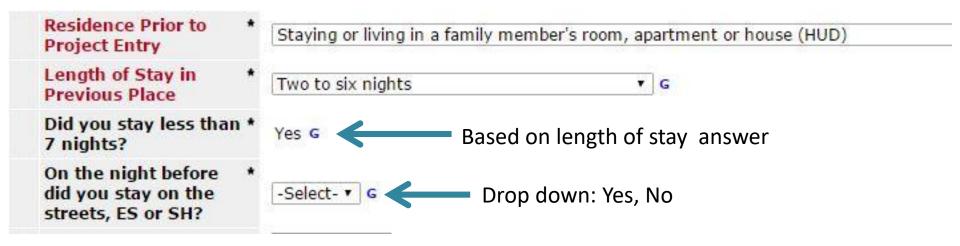
## Example – TH or PH Situations Was the Stay less than 7 days?



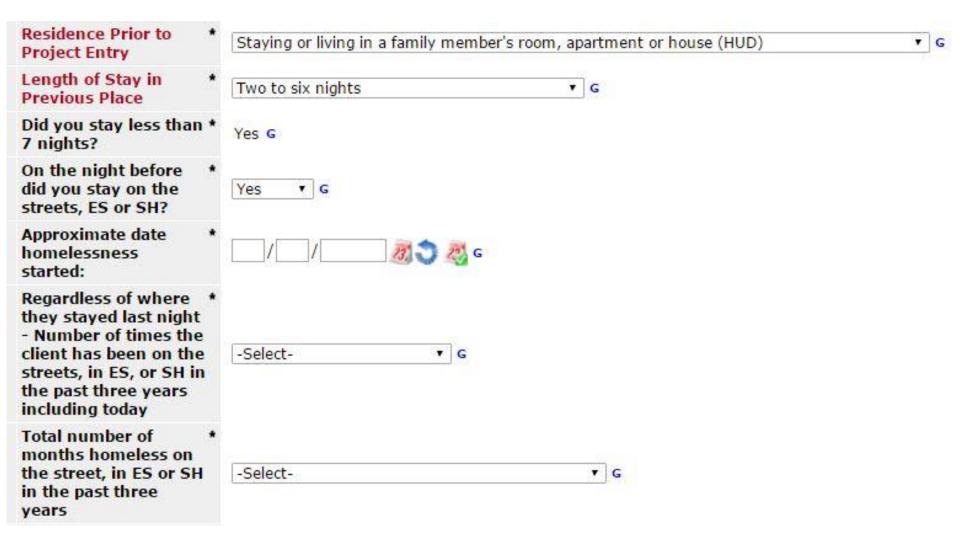
## Example – TH or PH Situations Less than 7 days? No



## Example – TH or PH Situations Less than 7 days? Yes



## Yes, homeless the night before TH or PH situation



## **Changes to HUD Universal** Data Elements 3.15: Relationship to Head of Household

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#### 2016 Universal Data Elements

- Name
- Social Security Number
- Date of Birth
- Race
- Ethnicity
- Veteran Status
- Project Entry Date
- Project Exit Date
- Personal ID
- Household ID
- Relationship to Head of Household
- Client Location

#### **UDEs with changes in 2016**

- Gender
- Disabling Condition
- Living Situation

#### **RELATIONSHIP TO HEAD OF HOUSEHOLD**

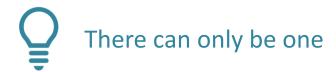
# What is the Relationship to Head of Household?

Only required if more than 1 client is presenting for services

Households are not created for single clients

### Choose from the options in HMIS

- Self (for Head of Household); Daughter;
   Husband; Nephew; etc.
- Head of Household is the primary recipient of services within the group of clients

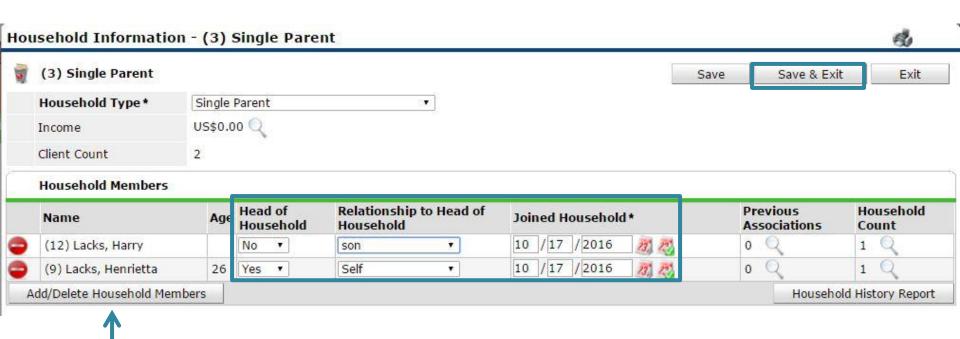


# Why is this important?

Understanding your project's demographic data can help you demonstrate your impact and improve your program

Identifying the Relationship to Head of Household allows HUD (and you) to analyze data by Household or Household Type

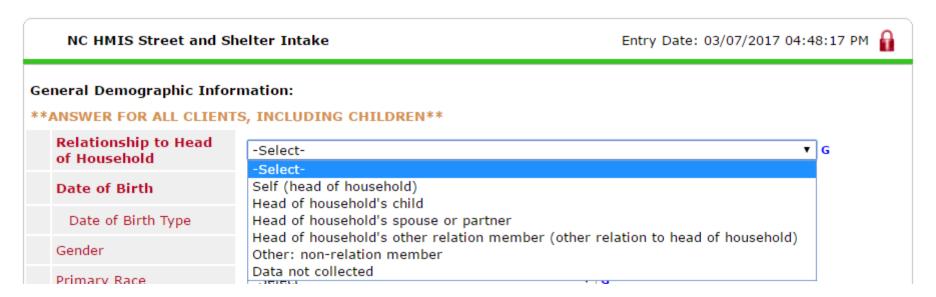
# How to choose Relationship to Head of Household?



Add new clients or remove household members

# How to choose Relationship to Head of Household?

#### First question on the Entry Assessment



# **HUD Universal Data** Element 3.16: Client Location

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## 2016 Universal Data Elements

- Name
- Social Security Number
- Date of Birth
- Race
- **Ethnicity**
- Veteran Status
- **Project Entry Date**
- **Project Exit Date**
- Personal ID
- Household ID
- Relationship to Head of Household
- Client Location



#### **UDEs with changes in 2016**

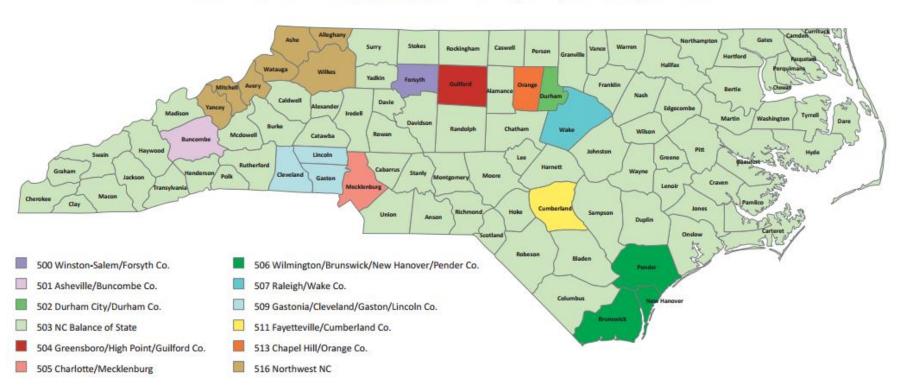
- Gender
- **Disabling Condition**
- **Living Situation**

### **CLIENT LOCATION**

# What is the Client Location

 This is the CoC code where clients are being served at the time of project entry

North Carolina Continuum of Care (CoC) Primary Areas

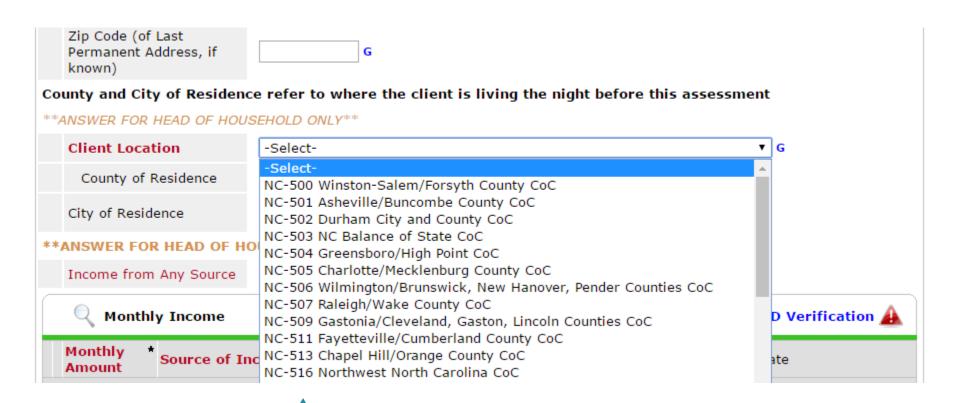


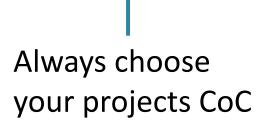
# Why is this important?

Understanding the geographic data across the state/country can help the entire system demonstrate our impact

Without the Client Location data, your hard work to shelter or house this client could be left out of our system-wide data

## How to choose the Client Location?





# **HUD Universal Data Element: Sub-assessments**

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# Disability, Income, Non-Cash Benefits and Insurance Sub-Assessments

- 1. Begin with Gateway question
  - Yes/No question before specifying the details
- 2. Then add types or sources
- HUD Verification button verifies that information has been recorded according to HUD specifications
  - Must answer "Yes" or "No" for each type
  - Red = incomplete

### 3.8 DISABLING CONDITION



# Disability Sub-assessment

Collection Point	Project entry, project exit, updates as information changes
Subject	All clients
Special Notes	<ul> <li>Questions within the sub-assessment:</li> <li>Expected to be of long-continued and indefinite duration</li> <li>Substantially impairs ability to live independently</li> <li>Documentation of the disability and severity on file*</li> </ul>

<sup>\*</sup>more details are in MCAH's <a href="Chronic Homelessness Final Rule">Chronic Homelessness Final Rule</a> training

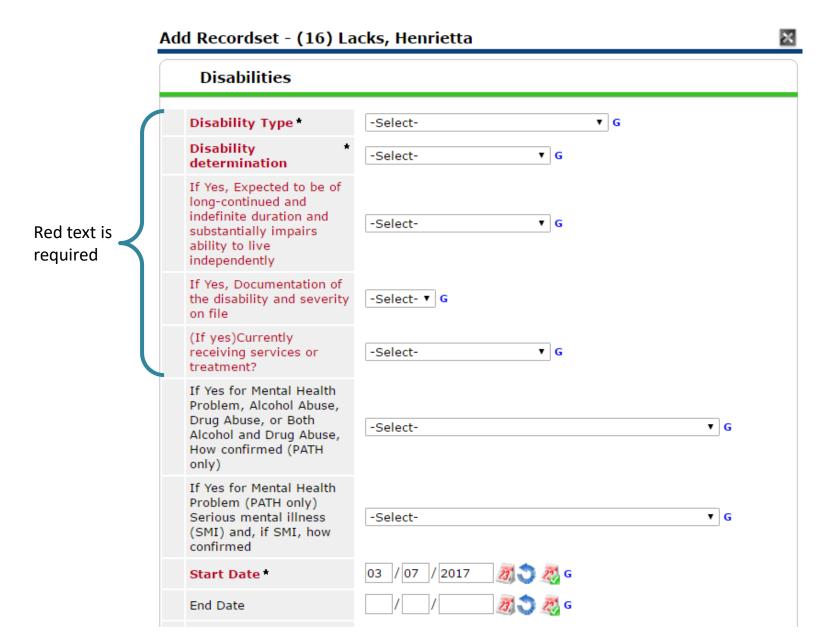
# Disability in ServicePoint

1 Gateway question

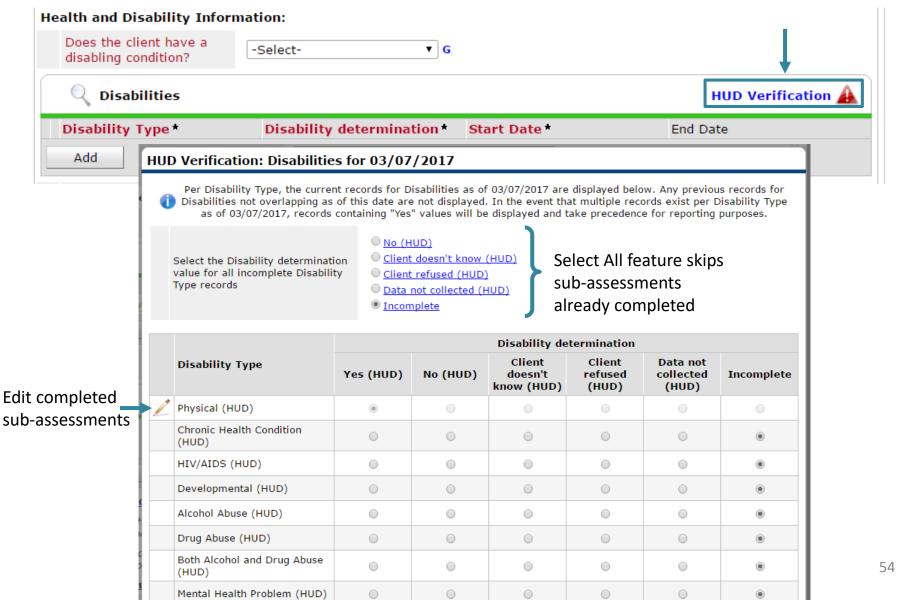


2 Add the type of disability

# Disability Sub-assessment

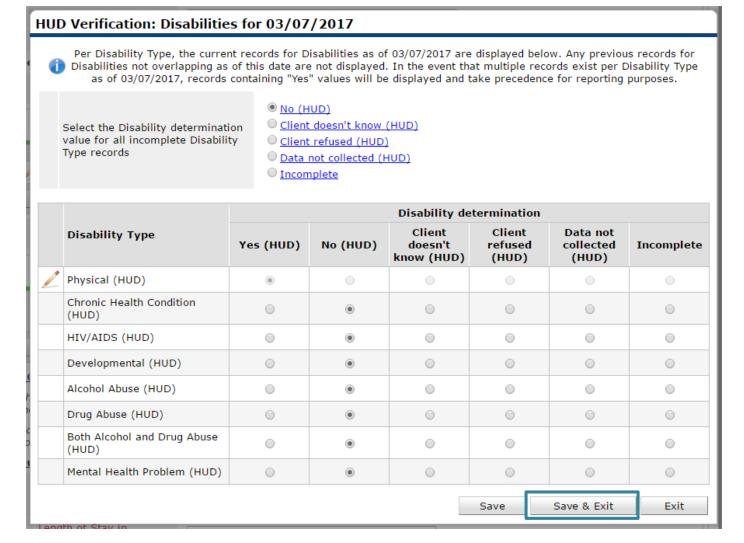


# Disability HUD Verification

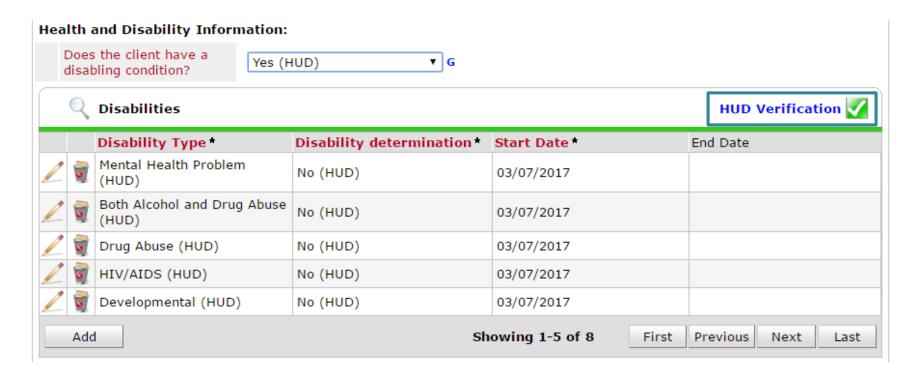


# Disability HUD Verification

#### **Example of completed pop-up:**



# Completed Disability HUD Verification



# Completed Disability HUD Verification



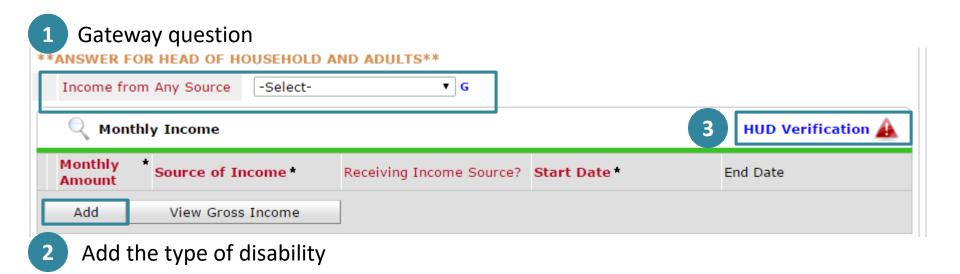
Click "Next" to scroll through all of the sub-assessment responses

### **4.2 INCOME**

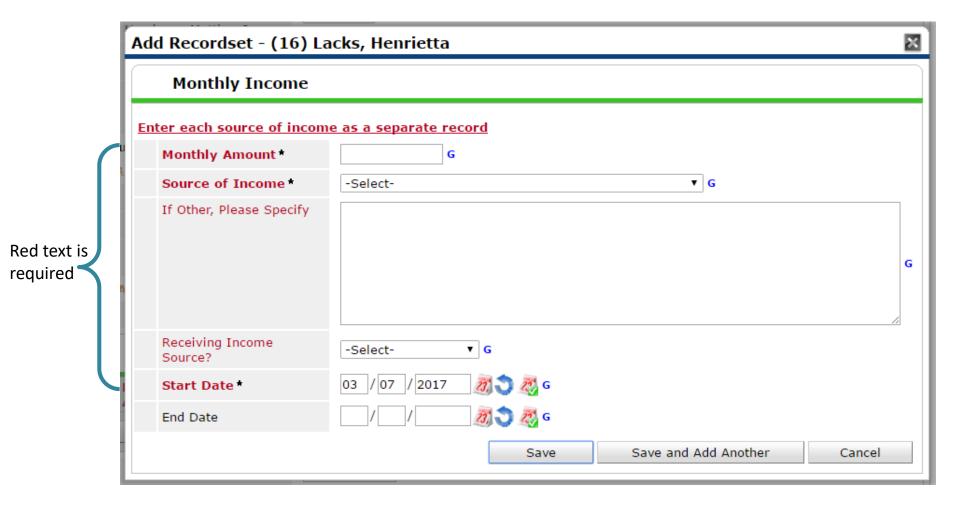
# Income Sub-assessment

Collection Point	Project entry, annual assessment, project exit, update as income and/or sources change
Subject	Head of household and adults
Special Notes	<ul> <li>Income received by or on behalf of a minor child should be recorded as part of household income under the Head of Household, unless the federal funder in the HMIS program specific manual instructs otherwise</li> <li>Information should be recorded only for sources of income that are current as of the information date.</li> <li>Annual assessment required for clients who have stays of 365+ days or more even if there is no change in income/sources</li> <li>If client does not know the exact amount, select "Yes" for overall income questions, and estimate income amount</li> <li>Must update responses for children who turn 18 during project stay</li> </ul>

## Income in ServicePoint



# Income Sub-assessment



# Income HUD Verification

#### **HUD Verification: Monthly Income for 03/07/2017**

0

Per Source of Income, the current records for Monthly Income as of 03/07/2017 are displayed below. Any previous records for Monthly Income not overlapping as of this date are not displayed. In the event that multiple records exist per Source of Income as of 03/07/2017, records containing "Yes" values will be displayed and take precedence for reporting purposes.

Select the Receiving Income Source? value for all incomplete Source of Income records

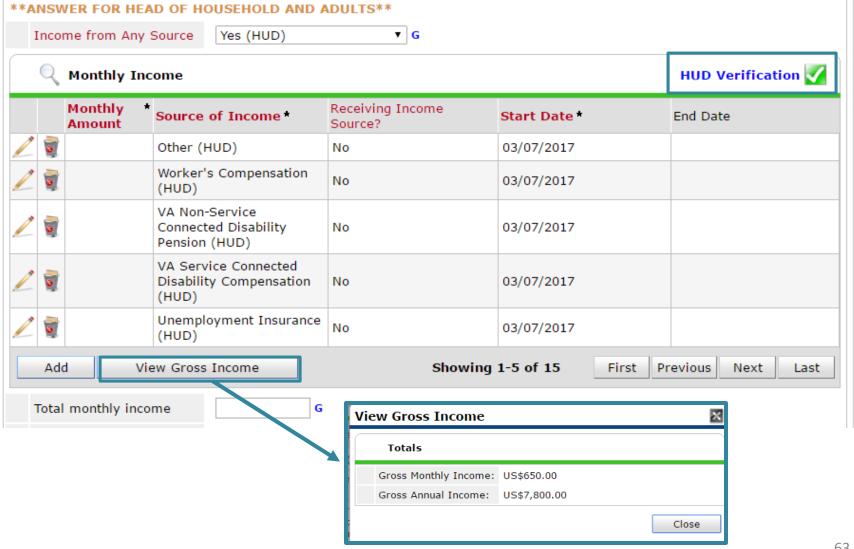
- No
- Data Not Collected
- Incomplete

Select All feature skips sub-assessments already completed

Edit completed sub-assessment

	Receiving Income Source?			
Source of Income	Yes	No	Data Not Collected	Incomplete
Alimony or Other Spousal Support (HUD)	0	0		•
Child Support (HUD)		0		•
Earned Income (HUD)	•			0
General Assistance (HUD)	0	0	0	•
Pension or retirement income from another job (HUD)		0		•
Private Disability Insurance (HUD)	0	0		•
Retirement Income From Social Security (HUD)				•
SSDI (HUD)	0	0		•
SSI (HUD)				•
TANF (HUD)		0		•
Unemployment Insurance (HUD)				•
VA Service Connected Disability Compensation (HUD)	0		0	•
VA Non-Service Connected Disability Pension (HUD)				•
Worker's Compensation (HUD)	0	0	0	•
Other (HUD)				•

# Completed Income HUD Verification

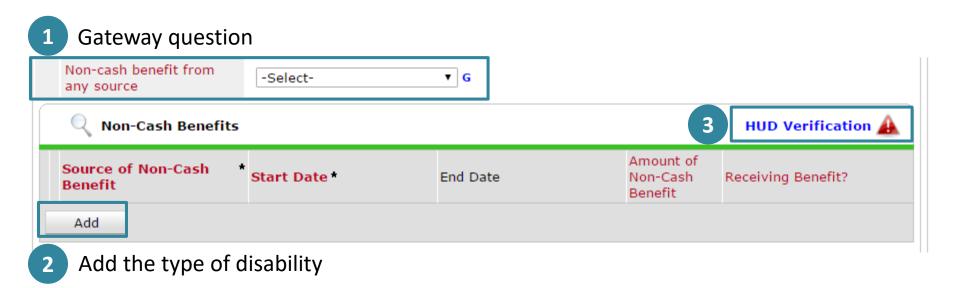


### **4.3 NON-CASH BENEFITS**

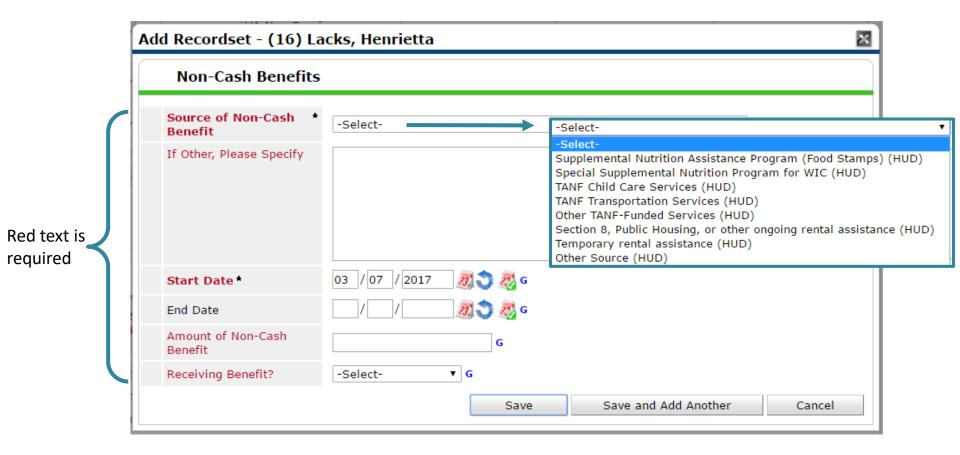
### Non-cash Benefits Sub-assessments

Collection Point	Project entry, annual assessment, update as benefits and/or sources change, project exit
Subject	Head of household and adults
Special Notes	<ul> <li>Only collect information on benefits that are expected to be ongoing</li> <li>"Yes" should only be recorded for current benefits</li> <li>Annual assessment required for clients who have stays of 365+ days or more even if there is no change in benefits/sources</li> <li>Must update responses for children who turn 18 during project stay</li> </ul>

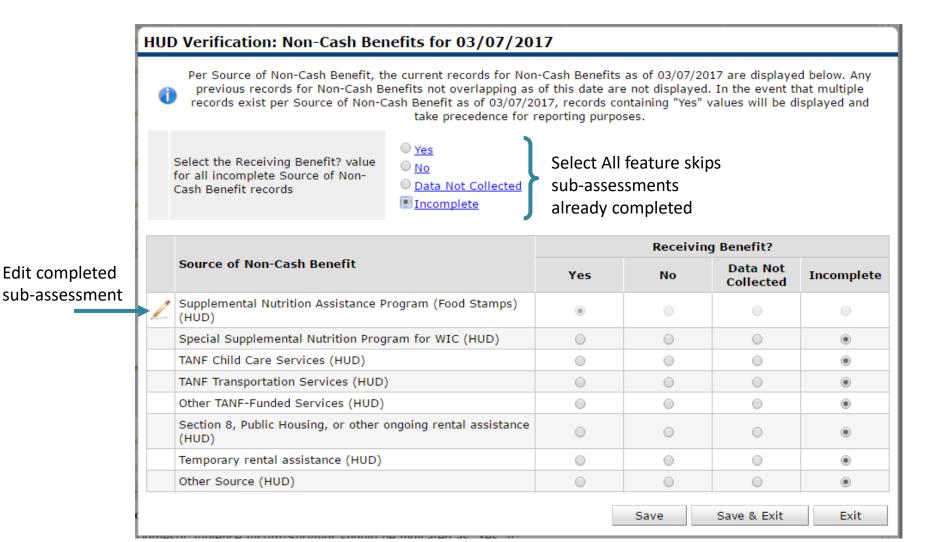
# Non-cash Benefits in ServicePoint



# Non-Cash Benefits Sub-assessment



### Non-Cash Benefits HUD Verification



### Non-Cash Benefits HUD Verification



### **4.4 HEALTH INSURANCE**

# Health Insurance Sub-assessment

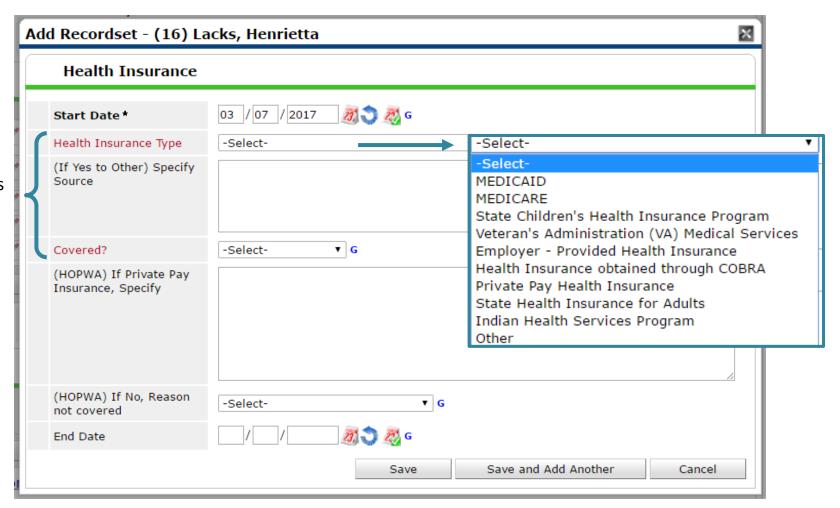
Collection Point	Project entry, annual assessment, updates as health insurance change, project exit
Subject	All clients
Special Notes	Annual assessment required for clients who have stays of 365+ days or more even if there is no change in health insurance

# Health Insurance in ServicePoint

Gateway question Covered by Health -Select-▼ G Insurance **HUD Verification Health Insurance** (HOPWA) If No, Health Insurance (HOPWA) If Private Pay Covered? Start Date \* Reason not End Date Insurance, Specify Type covered Add

2 Add the type of disability

## Health Insurance Sub-assessment



Red text is required

### Health Insurance HUD Verification

#### **HUD Verification: Health Insurance for 03/07/2017**

0

Per Health Insurance Type, the current records for Health Insurance as of 03/07/2017 are displayed below. Any previous records for Health Insurance not overlapping as of this date are not displayed. In the event that multiple records exist per Health Insurance Type as of 03/07/2017, records containing "Yes" values will be displayed and take precedence for reporting purposes.

Select the Covered? value for all incomplete Health Insurance Type records

- Yes
- <u>No</u>
- Data Not Collected
- Incomplete

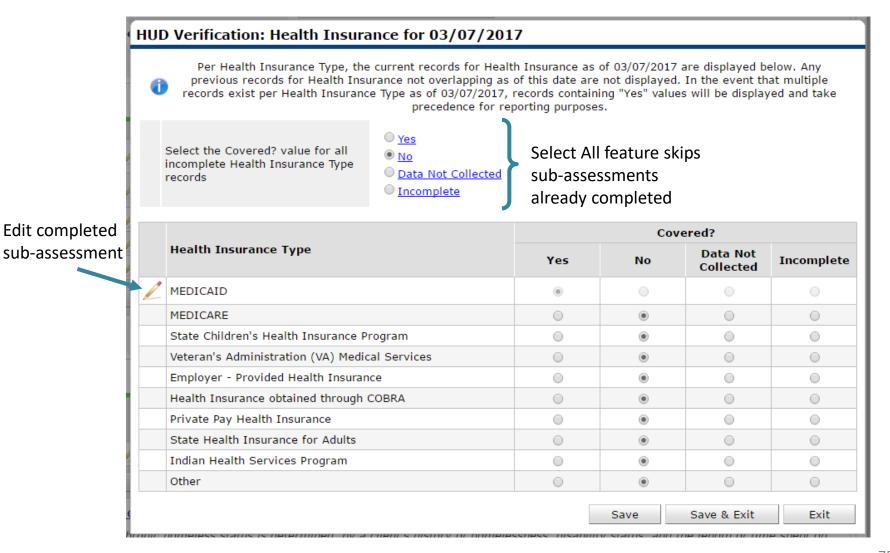
Health Insurance Type	Covered?			
	Yes	No	Data Not Collected	Incomplete
MEDICAID	•			
MEDICARE	0	0	0	•
State Children's Health Insurance Program				•
Veteran's Administration (VA) Medical Services	0		0	•
Employer - Provided Health Insurance	0		0	•
Health Insurance obtained through COBRA	0		0	•
Private Pay Health Insurance	0		0	•
State Health Insurance for Adults	0		0	•
Indian Health Services Program	0		0	•
Other		0	0	•

Complete for all types

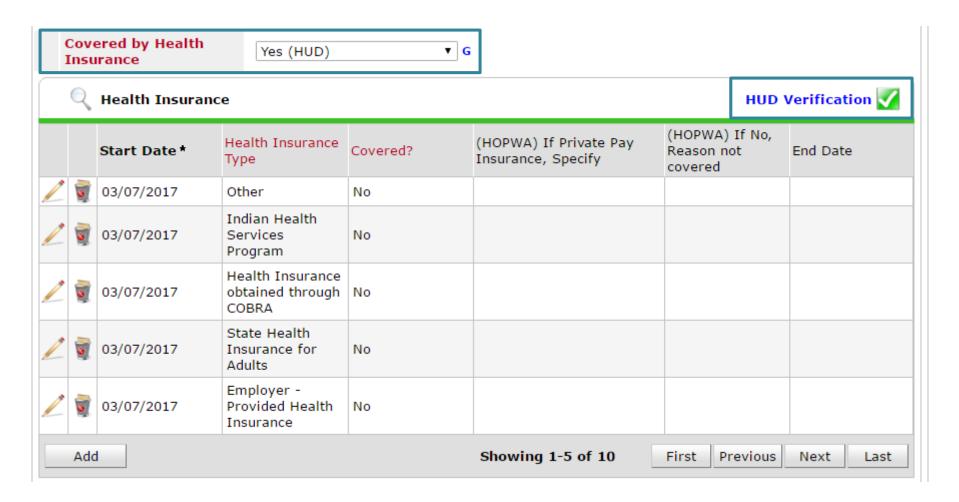
Exit

Save & Exit

## Health Insurance HUD Verification



## Completed Health Insurance HUD Verification



## **HUD Project Specific Data Element 4.17: Residential Move-In Date March 2017**

The Data Center at NCCEH



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## There are 5 data collection points in HMIS

Record Creation



Project Entry



Update



Annual Review



Project Exit



When client record is created

At every project entry

At multiple points during project enrollment

Recorded no more than 30 days before or after the anniversary date of the client's Project Entry Date At every project exit

## Data collected during enrollment

#### **Updates**

Information that is collected at multiple points during project enrollment in order to track changes over time or entered to record activities as they occur.

#### **Annual Review**

Required for clients enrolled in a single project for 365+ days. Must be recorded no more than 30 days before or after the anniversary of the client's Project Entry Date.

Information must be accurate as of the *Information Date* 

## When to complete an Annual Review

Date Type	Date
Client Entry Date	10/17/2016
Client Anniversary Date	10/17/2017
30 days before Anniversary Date	09/17/2017
30 days after Anniversary Date	11/16/2017

Annual review window: 09/17/2017 - 11/16/2017

# RRH Projects must add an Update when client moves into Permanent Housing

Program Entry 06/01/16

**Move-In Date** 06/29/16



Program Exit 09/01/16

Residential Move-In Date= 06/29/2016

Updates allow you to enter the date

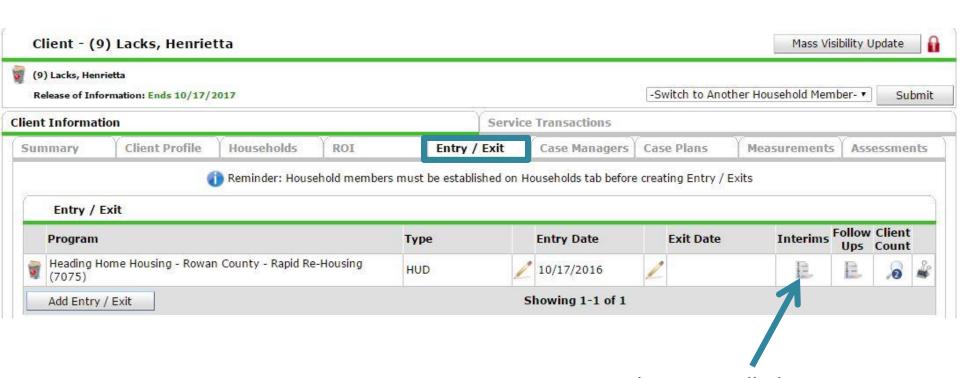
Residential Move-in Date







## Updates in ClientPoint

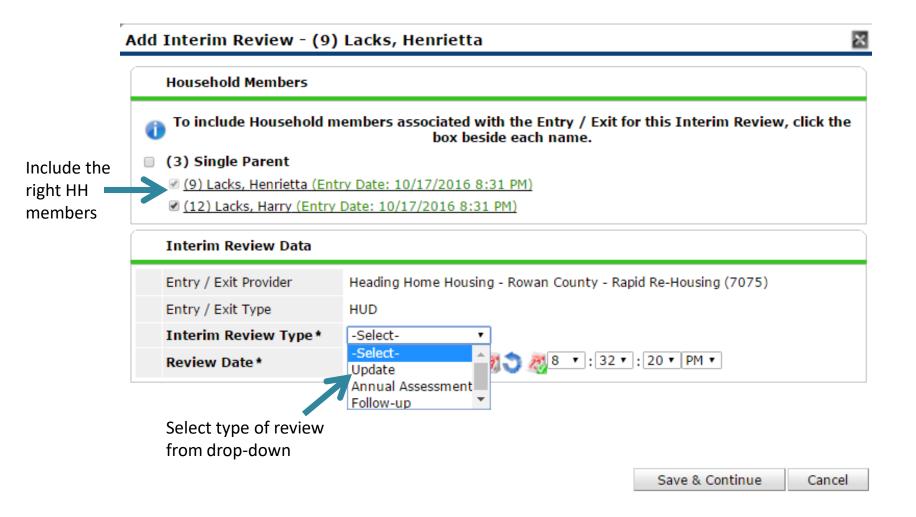


Updates are called "Interims" in ClientPoint

## Adding an Interim Review



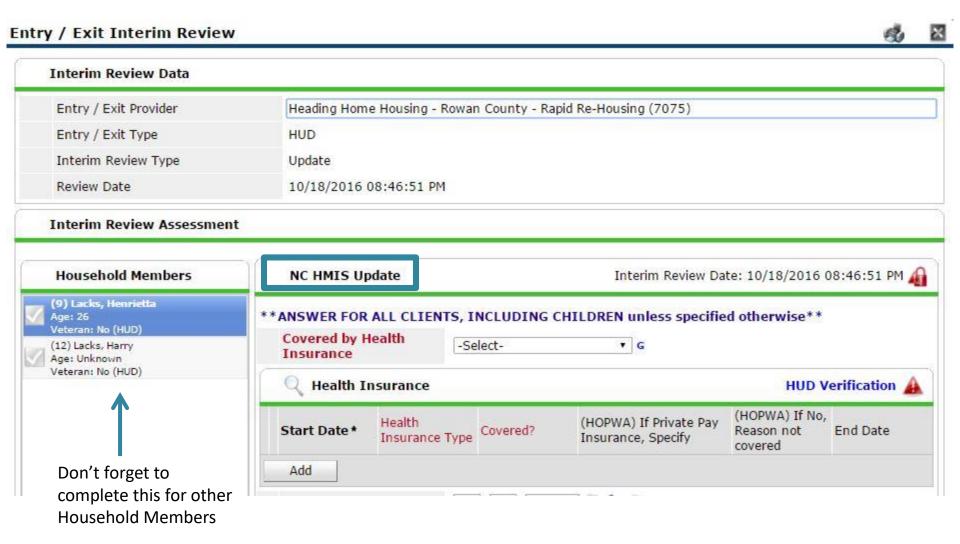
## Select the Review Type



#### Enter Review Date + Save & Continue



## Complete Update data entry



#### ncceh.org/hmis

access local support for Balance of State, Wake, Durham, & Orange CoCs

#### 919.410.6997 or hmis@ncceh.org

helpdesk for local support

#### Executive Director

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