



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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www.ncceh.org

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As of April 10, 2016

Mecklenburg County SOAR Outcomes

Total usable outcomes reports received*	307
Total Approved	270
Total Denied	35
Total Death before Decision	2
Average time between completion of application and determination on initial applications	109 days
Median number of days between completion of application and determination on initial applications	93 days
Percentage of caseworkers becoming the 1696	97%
Average length of time homeless	4 years, 6 months
Percentage of applications approved (not including deaths before decisions)	89%
Percentage that required CE	44%
Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$4,057,986.94

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Megan Coffey (1 case)
- Sheila Crump (61 cases)
- James Davis (18 cases)
- Mike Harmon (3 cases)
- Ramona Havas (1 case)
- Christy Howey (1 case)
- Joann Markley (1 case)
- Lisa Marx (5 cases)
- Grace Maynard (118 cases)
- Robert Nesbit (4 cases)
- Zondra Rideout (12 cases)
- Michelle Roberts (50 cases)
- Nicole Sherrill-Corry (2 cases)
- Loretta Tillman (23 cases)
- Jill Valente (3 cases)
- Allison Winston (2 cases)
- Melissa Zhiss (1 case)