

#### NC Balance of State Continuum of Care

Steering Committee Meeting February 2, 2016 10:30 AM

#### Welcome

- Roll Call
- Reminders
  - \*6 to mute/unmute line
  - Please do not put us on hold
    - Hold music is disruptive



# Agenda and Minutes

#### Today's agenda

- Ending veteran homelessness in BoS
- Coordinated assessment
- ESG update
- Point-in-Time Count update
- NCCEH Data Center & HMIS update
- CABHI grant funding available
- Regional Lead elections & Regional Lead in-person meeting
- Upcoming meetings & reminders



#### Review & Approve Minutes

- January minutes
  - ncceh.org/files/6544



# Ending Veteran Homelessness in BoS

# USICH outlined criteria & benchmarks to end veteran homelessness in 2015

- US Interagency Council on Homelessness (USICH) is charged with coordinating federal guidelines and goals
  - Opening Doors, federal strategic plan to end homelessness
  - www.usich.gov/opening-doors
- In October 2015 USICH released criteria and benchmarks on what it looks like when a community has ended veteran homelessness
  - <u>www.usich.gov/tools-for-action/criteria-for-ending-veteran-homelessness</u>



# USICH criteria & benchmarks enumerate rare, brief, & non-recurring

- Homeless veterans identified, can access shelter, and are moved swiftly into permanent housing
- Community has capacity if veterans become homeless or are at risk of homelessness



# USICH 10 strategies to end veteran homelessness

- 1. Recruit Mayors to join challenge
- 2. Identify all veterans who are homeless
- 3. Housing First system orientation
- 4. Set and meet short-term housing placement goals
- 5. Coordinated outreach and engagement
- 6. Implement coordinated entry
- 7. Deploy HUD-VASH and SSVF effectively
- 8. Improve TH performance/reallocate to PSH
- 9. Increase connections to employment
- 10. Coordinate with legal service



# Operation HOME Task Force created to end veteran homelessness in NC

- Committee of the Governor's Working Group on Veterans, Service Members, and Their Families
- Mission: Address and end veteran homelessness in NC by 2016
  - Taking to scale successful work in NC
  - Highly coordinated & resourced network of support
    - Elected leaders
    - State agencies
    - Federal agencies
    - Local & regional service providers
    - Veteran service organizations



# Operation HOME Task Force created to end veteran homelessness in NC

- By 2016, Operation HOME will:
  - End veteran chronic homelessness
  - Develop plan, resources and timeline for vets to access permanent housing
  - Ensure resources for housing stability
  - Be certified by USICH as ending veteran homelessness
- Rapid Results Institute coming to NC in February to work with select communities on ending veteran homelessness
  - Onslow & Rowan Counties in Balance of State selected
  - Leadership will bring lessons learned to other BoS areas



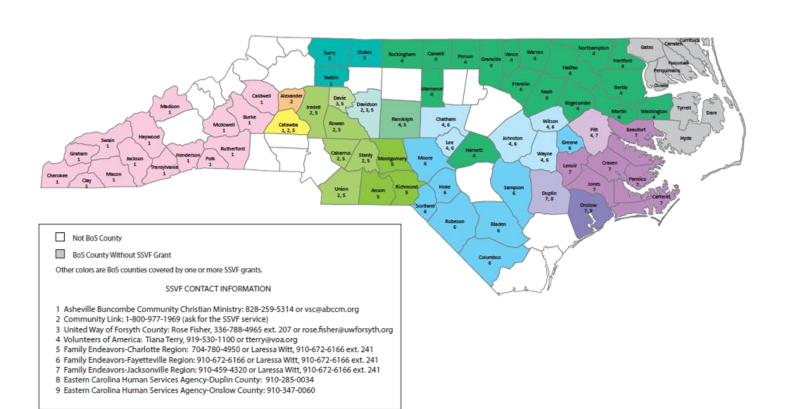
### BoS CoC is also participating in some HUD TA related to vet homelessness

- Vets@Home
  - Help for BoS CoC to reach USICH criteria and benchmarks to end veteran homelessness
    - Learn from other CoCs across the country
    - Connect with information and experts
  - Coordinating work with SSVF providers
- Multi-family Public Housing Authorities establishing a preference for homeless veterans
  - Working with NC Housing Finance Agency to pilot owner recruitment strategy and process
  - Lists of multi-family units in each Regional Committee
  - Landlord recruitment and retention info & tools



#### Updated SSVF coverage map available

• ncceh.org/files/6684





#### Letters of Support / Consistency

- Form for applicants
  - http://bit.ly/1DEJypG
- Precedent: BoS Steering Committee gave approval for Letters of Support and Letters of Consistency meeting these conditions
  - Renewal project
  - Within mission of NC BoS
  - Grantee agrees to participate in Regional Committee activities and Coordinated Assessment



#### Coordinated Assessment

#### Here's the big picture re: plan review

- Expecting 27 plans
  - 22 approved by Steering Committing/implementing
    - AHRMM, Alamance, Beaufort, Burke, Caswell, Catawba, DISSY, Down East, Foothills, Henderson, Johnston, Kerr Tar, Lee Harnett, Neuse Trent, Onslow, Pitt, Randolph, Rockingham, Southeast, Southwest, Twin County, Wilson-Greene
  - 3 for Steering Committee approval today
    - Chatham, Hertford, Piedmont
  - 2 for CAC review/re-review
    - Rutherford Polk, Transylvania



#### Hertford Regional Committee Coordinated Assessment Plan

- Small community, few resources still have 24/7 coverage
- Nice transportation options, law enforcement involvement
- Taking initiative to involve VA services
- Proactive in reaching out to jails/institutions for discharge planning



#### Piedmont Regional Committee Coordinated Assessment Plan

- Most complex Regional Committee in BoS
  - 5 counties, large geographic area
  - Many resources, many people who are homeless
- Set up system of counties operating with some independence, oversight by Regional Committee
- Lots of agencies participating, good coverage
- Using paperless solutions, Google docs
- Nice listing of community resources and how they connect to CA
- Use of secure email system



# Chatham County Regional Committee Coordinated Assessment Plan

• Simple, streamlined plan for county with few resources

Discussion of plans, motion to approve



# Second outcome report due Jan. 15, reporting on Oct.-Dec.

- All Regional Committees implementing coordinated assessment December 2015 or earlier
  - Missing reports from 8 Regional Committees
    - AHRMM, Beaufort, Burke, Caswell, Catawba, Johnston, Randolph, Southwest
  - Submit ASAP or contact bos@ncceh.org
- Reporting form
  - http://goo.gl/forms/QESzakx4xH



# NC 211 updates from your Regional Committee due Jan. 31

- Info received from Pitt, Twin County and Wilson-Greene
  - All other Regional Committees, please complete form ASAP
    - <a href="http://goo.gl/forms/cmeOEPeqZw">http://goo.gl/forms/cmeOEPeqZw</a>



#### Coordinated Assessment Exchange, Tues., February 9, 3:00-4:00 pm

- Monthly on the second Tuesday, 3:00-4:00 p.m.
  - Register on the NCCEH website
  - ncceh.org/events/947



# ESG Application

# State ESG Office finalized 2016 ESG funding awards

- All Lead Agencies notified in January
- Contracts are in process
- Contact Michael Leach at State ESG Office with questions
  - 919-855-4991
  - Michael.Leach@dhhs.nc.gov



# Point-in-Time Count

#### Point-in-Time Count - thanks! And next steps...

- Congrats on completing the 2015 PIT Count, and thank you for all your hard work!
- Next steps for local PIT coordinators:
  - Sheltered Count
    - Collect forms from all agencies (ES, TH, RRH, PSH)
    - Contact any agencies that did not report & get their forms
    - Check forms for accuracy/completeness
  - Unsheltered Count
    - Collect PIT Count Survey forms (from interviews with unsheltered people)
    - Remove any duplicates
    - Compile unsheltered count (separate by county)



### There are a few differences in PIT process for agencies using HMIS

- Agencies on HMIS must run HMIS PIT & HIC reports to get their count
  - Bowman still working on updating reports now expected in mid-February
  - MCAH & NCCEH Data Center will alert users when available
  - Wait for reports before submitting PIT count
- In the meantime data clean-up



#### Send Point-in-Time Count data to NCCEH

- PIT Forms: <a href="www.ncceh.org/2016pit/">www.ncceh.org/2016pit/</a>
- Submit forms to NCCEH:
  - Unsheltered Homeless Count: 1 from each county
  - Sheltered Homeless Count (ES & TH): 1 from each program
  - Rapid Re-Housing Count: 1 from each program
  - Permanent Supportive Housing Count: 1 from each program
- Programs on HMIS: also submit HMIS PIT & HIC Reports
- Deadline for non-HMIS agencies & unsheltered: Friday, Feb. 19
- Deadline for HMIS agencies: TBA
  - Email (preferred): data@ncceh.org
  - Fax: 1-888-742-3465



#### Let's talk about your local Point-in-Time Count

- How was your community's PIT Count?
  - Successes? Methods or partnerships that worked well?
  - Challenges?
  - Lessons learned for next year?



# NCCEH Data Center & HMIS Update

# HUD accepted an additional shell for AHAR – 5 of 6 accepted

AHAR Reporting Categories	Bed Coverage Rates	Average Util. Rates	Accepted by HUD
Emer. Shelter - Family	66%	73%	Yes
Emer. Shelter – Individual	65%	102%	Yes
Trans. Housing – Family	85%	55%	Yes
Trans. Housing – Individual	36%	85%	No
PSH – Family	100%	103%	Yes
PSH - Individual	100%	100%	Yes



#### **BoS AHAR Usability History**

Reporting Category	2013	2014	2015
Emergency Shelters- Families	✓	$\checkmark$	$\checkmark$
Emergency Shelters- Individuals	X	✓	<b>√</b>
Transitional Housing- Families	✓	✓	✓
Transitional Housing- Individuals	X	X	X
Permanent Supportive Housing- Families	✓	✓	<b>√</b>
Permanent Supportive Housing- Individuals	✓	✓	<b>√</b>
Summary of the reporting categories	X	X	X

# Changes to BoS reps on the HMIS Governance Committee

Seat	Rep	Alternate
BoS	Corey Root	Beth Bordeaux
Region 1	Brian Alexander	David Jacklin
Region 2	Kim Crawford	OPEN
Region 3	Nicole Dewitt	Branden Lewis



#### Update on implementation of NC HMIS

- NCCEH has contracted with Michigan Coalition Against Homelessness (MCAH) as HMIS Administrator through June 2016
- In process of negotiating July 2016 June 2017 contract
- Key decision points being discussed:
  - Relationship with NC HMIS Governance Committee and Bowman (software vendor)
  - MCAH training library
  - MCAH technical assistance
  - Statewide data analysis and reporting



# Contact the NCCEH Data Center with questions, etc.

- ncceh.org/hmis
- Helpdesk
  - hmis@ncceh.org
  - (919) 410-6997
- Team Members
  - System Administrators: Amber Peoples, Jasmin Volkel, Thurston Alexander-Smith
  - Data Analyst: Tia Sanders-Rice



#### **CABHI Grant Funding Available**

# Cooperative Agreements to Benefit Homeless Individuals (CABHI) app.

- Grants from SAMHSA (Substance Abuse and Mental Health Services Administration)
  - Applications due March 15, 2016
  - Grants awarded for up to 3 years
  - <a href="http://www.samhsa.gov/grants/grant-announcements/sm-16-007">http://www.samhsa.gov/grants/grant-announcements/sm-16-007</a>
- Increase capacity to provide services
  - Treatment services
    - Accessible, effective, comprehensive, coordinated, integrated, evidencebased
  - Permanent supportive housing
  - Peer supports
  - Other critical services



# CABHI has specific eligible populations for grant funding

- Individuals
  - Chronically homeless
  - Substance use disorders (SUD), serious mental illness (SMI), serious emotional disturbance (SED), co-occurring mental and substance use disorders (COD)
- Veterans
  - Homeless or chronically homeless
  - SUD, SMI, or COD
- Families
  - Homeless
  - SUD, SMI, or COD
- Youth
  - Homeless
  - SUD, SMI, SED, or COD



# CABHI estimates up to 30 awards granted to eligible applicant agencies

Max. Annual Award	Eligible Applicants
\$1,500,000	State Mental Health Authority or Single State Agency for Substance Abuse
\$800,000	Local governments
\$400,000	Nonprofits, tribal organizations, urban Indian organizations, universities/colleges, community- and faith-based organizations



# Regional Lead/Regional Committee Information

#### Regional Lead Elections

- NC BoS staff use Regional Lead elections and other info to create list of 2016 Regional Committees
  - Online form for contact info
  - Have info from:
    - Alamance, Burke, Catawba, Down East, Henderson, Johnston, Onslow, Piedmont, Rockingham, Southeast, and Transylvania
  - All other Regional Committees please send info by end of the day Wed., Feb. 3
    - <a href="http://goo.gl/forms/bvmtye8930">http://goo.gl/forms/bvmtye8930</a>



#### Regional Lead In-Person Meeting

- Friday, Mar. 4, 10:00 a.m. 4:00 p.m.
- Raleigh, NC
- Registration info will be emailed to Regional Leads and alternates
  - Please register by Friday, Feb. 12
  - Please contact bos@ncceh.org if you are unable to attend
  - Otherwise staff will monitor registration info



# Two BoS documents updated in January

- Roles & responsibilities for Regional Leads, Coordinated Assessment Leads and Regional Committees
  - ncceh.org/files/3117/
- 2016 BoS meeting schedule
  - ncceh.org/files/6685/



#### Meetings & Reminders

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- Coordinated Assessment Leads: Please register for and attend BoS Coordinated Assessment Exchange
  - Tues., Feb. 9, 3:00-4:00 p.m.
  - ncceh.org/events/947
- **Regional Committees:** Complete NC 211 directory updates and let NCCEH staff know by filling out online form: <a href="http://goo.gl/forms/0gO5dnF6Gh">http://goo.gl/forms/0gO5dnF6Gh</a>
- Regional Committees to send CA Outcomes: Send ASAP
- **PIT Count Leads:** Send all PIT count forms to NCCEH by email (preferred) data@ncceh.org or fax 1-888-742-3465



#### Meetings & Reminders

- Regional Committees: Send Regional Lead, alternate and CA Lead contact info if have not already done so
- 2016 Regional Leads & alternates: Please register for the in-person meeting. Staff will send registration info. Regional Committees are asked to send 2 reps to this meeting.
- **PSH Staff:** Please register for and attend BoS PSH Subcommittee
  - Mon., Feb. 15, 10:30 a.m.
  - ncceh.org/events/954



#### Wrap Up

- Keep in touch
  - bos@ncceh.org
  - (919) 755-4393

