



# North Carolina Balance of State Continuum of Care

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## Coordinated Assessment

### Good Examples of Plan Elements from Regional Committee Plans

**Background:** In the process of reviewing Regional Committee coordinated assessment plans, the BoS Coordinated Assessment Council (CAC) members have identified several good examples of plan elements from approved Regional Committee plans. Regional Committees are encouraged to incorporate these examples into new or existing coordinated assessment plans/implementations.

Category	Regional Committee Plans with Good Examples
Access to System	<ul style="list-style-type: none"><li>• Burke</li><li>• DISSY</li><li>• Onslow</li><li>• Pitt – 24 hour coverage</li><li>• Randolph – no shelter in county</li><li>• Wilson-Greene – 24 hour prevention/diversion screen available</li></ul>
Transportation	<ul style="list-style-type: none"><li>• Burke – agencies travel to perform assessments if necessary and agencies ensure transportation to first appointment</li><li>• Caswell – use volunteers to help with transportation gaps</li><li>• Catawba – bus service + agencies travel to perform assessments if necessary</li><li>• DISSY</li><li>• Onslow – phone option</li></ul>
Links to Systems	<ul style="list-style-type: none"><li>• AHRMM</li><li>• Burke</li><li>• Catawba</li><li>• DISSY</li><li>• Southwest – outreach efforts for DSS</li><li>• Wilson-Greene – many community partners engaged</li></ul>

Category	Regional Committee Plans with Good Examples
Referrals	<ul style="list-style-type: none"> <li>• Alamance (high capacity community) – prioritization, secondary referral, consumer input</li> <li>• Burke</li> <li>• Caswell – formalized referral system to out-of-county shelter</li> <li>• DISSY</li> <li>• Down East – warm handoff</li> <li>• Pitt</li> <li>• Southwest</li> </ul>
Grievance Policies	<ul style="list-style-type: none"> <li>• Alamance - individual</li> <li>• AHRMM – agencies accepting referrals</li> <li>• DISSY – individual and agencies accepting referrals</li> <li>• Henderson – individual and agencies accepting referrals</li> <li>• Onslow – agencies accepting referrals</li> <li>• Southwest – individual</li> </ul>
Waitlist	<ul style="list-style-type: none"> <li>• DISSY</li> <li>• Down East</li> <li>• Onslow</li> <li>• Rockingham</li> <li>• Wilson-Greene</li> </ul>
ID Gaps	<ul style="list-style-type: none"> <li>• Burke</li> <li>• Down East – identification of current gaps</li> <li>• Henderson</li> </ul>
Oversight	<ul style="list-style-type: none"> <li>• AHRMM</li> <li>• DISSY</li> <li>• Onslow</li> <li>• Pitt</li> </ul>
Diagram	<ul style="list-style-type: none"> <li>• Alamance</li> <li>• Burke</li> <li>• Onslow</li> </ul>

