



# North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

## to End Homelessness

**NC SOAR: SSI/SSDI, Outreach, Access and Recovery**

soar@ncceh.org

www.ncceh.org

919.755.4393

**As of July 7, 2015**

### **New Hanover County SOAR Outcomes**

|  |                  |
|--|------------------|
| Total usable outcomes reports received*  | 308              |
| Total Approved   | 225              |
| Total Denied   | 83               |
| Total Death before Decision  | 0                |
| Average time between completion of application and determination on initial applications   | 97 days          |
| Median number of days between completion of application and determination on initial applications                                    | 86 days          |
| Percentage of caseworkers becoming the 1696  | 99%              |
| Average length of time homeless  | 1 year, 9 months |
| Percentage of applications approved (not including deaths before decisions)  | 73%              |
| Percentage that required CE  | 31%              |
| Amount of income brought into county since June 2, 2010<br>(includes first year of annual income and back pay awarded to applicants) | \$ 3,100,950.85  |

\* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Sharon Bundick (1 case)
- Mike Hosick (25 cases)
- Kathryn Winston (282 cases)