



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of January 14, 2015

Durham County SOAR Outcomes

Total usable outcomes reports received*	216
Total Approved	185
Total Denied	30
Total Death before Decision	1
Average time between completion of application and determination on initial applications	79 days
Median number of days between completion of application and determination on initial applications	63 days
Percentage of caseworkers becoming the 1696	98%
Average length of time homeless	2 years, 6 months
Percentage of applications approved (not including deaths before decision)	86%
Percentage that required CE	21%
Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$2,274,682.49

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Stephen Betucker (21 cases)
- Emily Carmody (16 cases)
- Candice Chilton (8 cases)
- Spencer Cook (12 cases)
- Pamalia Davis (31 cases)
- Julia Gamble (11 cases)
- Diedtress Jackson (4 cases)
- Marigny Manson (1 case)
- Charita McCollers (34 cases)
- Elizabeth Lumley McDermott (67 cases)
- John Myklebust (9 cases)
- Jacob Schonberg (1 case)
- Joel Wright (1 case)