



# North Carolina Balance of State Continuum of Care

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## Regional Committee Plan

Regional Committees within the NC Balance of State CoC (NC BoS) will design coordinated assessment plans using this form. Plans are due to the Coordinated Assessment Council of the BoS Steering Committee in fall 2014 (firm deadline to be established once ESG and CoC application timelines are known).

Regional Committee: \_\_\_\_\_

Counties served: \_\_\_\_\_

Elected Coordinated Assessment Lead: \_\_\_\_\_

Regional Lead: \_\_\_\_\_

## ACCESS TO SYSTEM

Regional Committees within the NC BoS will use one of two approved coordinated assessment models. Please indicate your Regional Committee model below (choose one):

\_\_\_\_\_ **Designated agency(s)** administer both emergency response screening and VI-SPDAT assessment tool and make program referrals for the system

\_\_\_\_\_ **All agencies** will uniformly administer both emergency response screening and VI-SPDAT assessment tool and make program referrals

List of agencies administering emergency response screening: \_\_\_\_\_

Agencies acting as coordinated assessment sites within Regional Committee:

| Agency | Administering<br>the Emergency<br>Response<br>Screening | VI-SPDAT for families,<br>individuals or both        | Number of<br>staff for<br>coordinated<br>assessment | Time/week for<br>staff to do<br>coordinated<br>assessment | Schedule of<br>staff available<br>for<br>coordinated<br>assessment<br>(example:<br>Mon-Fri, 8 am<br>– 5 pm) |
|--------|---|--|---|---|---|
|        | YES<br><br>NO   | Families only<br>Individuals only<br>Both<br>Neither |   |   |   |
|        | YES<br><br>NO   | Families only<br>Individuals only<br>Both<br>Neither |   |   |   |
|        | YES<br><br>NO   | Families only<br>Individuals only<br>Both<br>Neither |   |   |   |
|        | YES<br><br>NO   | Families only<br>Individuals only<br>Both<br>Neither |   |   |   |
|        | YES<br><br>NO   | Families only<br>Individuals only<br>Both<br>Neither |   |   |   |
|        | YES<br><br>NO   | Families only<br>Individuals only<br>Both<br>Neither |   |   |   |
|        | YES<br><br>NO   | Families only<br>Individuals only<br>Both<br>Neither |   |   |   |

How will individuals access homeless programs in your community? (Should correspond to diagram for individual access in Appendix C)

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How will families access homeless programs in your community? (Should correspond to diagram for family access in Appendix C)

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Are people required to travel to different locations to access programs and services in your community?

☐ Yes ☐ No

If yes, what happens if a household is unable to access transportation?

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How is coordinated assessment advertised in your community? (check all that apply)

☐ All agencies aware ☐ Posters ☐ Billboards ☐ Media stories ☐ Flyers

☐ Stickers ☐ Community Forum ☐ Other (Please describe: \_\_\_\_\_)

How does your community connect coordinated assessment to existing systems? Please describe what is available locally and how the systems overlap and interact.

Prevention services:

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Veterans Affairs:

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Faith-based poverty programs:

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Mental health services:

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Legal/judicial system, including law enforcement and prisons:

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Department of Social Services (if multiple DSS agencies within Regional Committee, please discuss each agency):

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## REFERRALS

Please describe how the referral process will work in your community. If clients need to transfer agencies in the referral process, please describe how this will be done.

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Are transportation funds/resources provided? ☐ Yes ☐ No

If yes, please describe resources, to whom they are available, and how and when they are accessed.

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Are forms sent with clients and/or included in HMIS? ☐ Yes ☐ No

If yes, please describe:

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Does your Regional Committee use real-time bed availability? ☐ Yes ☐ No

If yes, please describe:

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What is the process for agencies that do not want to accept referrals coming from coordinated assessment?

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What is the grievance process for individuals who do not agree with their referral?

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How does your Regional Committee handle waitlists for programs? Please include information for how this waitlist is created, stored, and updated and the agency/person responsible.

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Please include the full list of program rules for each agency participating in coordinated assessment in Appendix A. Please indicate below which rules are specifically required by funders.

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Coordinated assessment will help communities to identify gaps in services. How will your community address these gaps as they become apparent?

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## OVERSIGHT

The Coordinated Assessment Lead will be tasked with reporting about coordinated assessment on measures set by the Coordinated Assessment Council. Will your Regional Committee engage in further measures (e.g. including weekly case management meeting to case conference, monthly provider meeting to assess system flow, elected group to monitor local grievances)? Please describe below.

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## APPENDICES

Please fill tables in Excel document Coordinated Assessment Plans\_Appendix

- Appendix A – All programs within Regional Committee that serve people who are homeless
- Appendix B – Domestic Violence Resources
- Appendix B – Prevention and Diversion Resources
- Appendix B – Mainstream Resources
- Appendix B – Foreclosure and Prevention Resources

In addition, please attach the following documents:

- Appendix A
  - Full list of program rules for each participating agency
  - MOUs from agencies participating in coordinated assessment in your community
- Appendix B
  - No document attachments
- Appendix C – Diagrams
  - Draw and attach a diagram of how individuals will access homeless services through coordinated assessment in your community
  - Draw and attach a diagram of how families will access homeless services through coordinated assessment in your community

# Example Diagram

