



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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www.ncceh.org

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As of October 3, 2014

Orange County SOAR Outcomes

| | |
|--------------------------------------------------------------------------------------------------------------------------------------|--------------|
| Total usable outcomes reports received* | 32 |
| Total Approved | 27 |
| Total Denied | 4 |
| Total Death before Decision | 1 |
| Average time between completion of application and determination on initial applications | 104 days |
| Median number of days between completion of application and determination on initial applications | 105 days |
| Percentage of caseworkers becoming the 1696 Representative | 94% |
| Average length of time homeless | 9 months |
| Percentage of applications approved (not including deaths before decisions) | 87% |
| Percentage that required CE | 34% |
| Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants) | \$296,086.85 |

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Matthew Ballard (1 case)
- Stephen Betuker (2 cases)
- Robert Gilmore (1 case)
- Randy Glazier (1 case)
- Nick Lemmon (4 cases)
- Adams Wofford (9 cases)
- Scott Zimmerman (14 cases)