



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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www.ncceh.org

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As of July 7, 2014

New Hanover County SOAR Outcomes

Total usable outcomes reports received*	236
Total Approved	173
Total Denied	63
Total Death before Decision	0
Average time between completion of application and determination on initial applications	100 days
Median number of days between completion of application and determination on initial applications	90 days
Percentage of caseworkers becoming the 1696	97%
Average length of time homeless	1 year, 11 months
Percentage of applications approved (not including deaths before decisions)	73%
Percentage that required CE	29%
Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$2,376,400.44

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Sharon Bundick (1 case)
- Mike Hosick (25 cases)
- Kathryn Winston (210 cases)