<u>AGENDA</u>

SNAPS Weekly Focus

- Core critical elements
 - Clients from streets or shelter
 - Clients directly into community-based units
 - Retain after assistance ends
 - Individualized service plans
 - Needs, circumstances and market conditions
 - helping to find and keep housing
 - landlord outreach
 - housing search
 - Mainstream resources
 - Financial assistance to support housing
 - Time limited
 - Flexible and can be adjusted over time
 - Good project administration, tracking, and follow-up

Case Conferencing

- Present a case
 - Successful outcome or currently in progress
 - Anonymous
 - Demographics of family/individual
 - Barriers to housing
 - History of past interventions
 - Effective or ineffective?
 - What is your question or goal for the group?
- Future months: report back

Regular feature of RRH Subcommittee calls?

DISCUSSION

What does time limited mean?

ESG limits to 24 months; national average between 3-6 months of assistance

What about someone who is going to be evicted, can use RRH for this?

No, because not literally homeless – these are the only folks who qualify; have seen RRH as a stabilizer, not just a one-time shot in the arm; use HPRP "but for" factors/qualifiers to determine eligibility

CASE PRESENTATIONS

Kanika Turrentine – single mom with 3 kids, living in car, kids staying with friends and family members, criminal background: successful outcome, housed in a beautiful brick home and doing well.

Chris Battle – young lady staying in car, mother with 1 child; went from hotel to TH to PH within 15 days total; worked with a realtor, criminal background was an issue; used RRH funds to pay back rent; RRH seems too good to be true, gives people hope

Tujuanda Sanders – RRH helped with utility deposits, used to partner with PSH to house client

Robin Hellman – mom with 4 kids, one 6 weeks old, timed out of DV shelter, she was living in the woods with a paraplegic child (wheelchair and all); did housing search and found a landlord (new to program) who wife was homeless in the past and he wanted to help, they are housed and doing well.

Question: what to do about getting referrals of single moms with kids, getting disability check; need multiple bedroom unit and monthly income is \$710?

Shelter+Care funds an option if available in that area

Working with housing authority to get on their list

Establish a preference for homeless, disabled or homeless/disabled on PHA list as a longer term solution; have this in Rocky Mount, Asheville; establish relationship with HA directors and members of their board to discuss this option; NCCEH can help make connections with other PHAs in NC who have done this – this peer conversation can be useful.

Partnering with DSS, although their funds are scarce/dwindling

Nikki Siler – RRH has been great, they are in a rural area and have limited low income housing; she has been looking for housing for 3 months for one client; they use DSS (limited funds) as well as churches.

It can be OK to take a risk on some clients – they are not currently able to sustain rent and bills but you expect something to come through (child care subsidy, new job) and they will just need some money to bridge the gap

Question: will ESG funds really pick back up in October? DHHS is making every effort to get contracts out soon. October contracts will go out first, those that extended until December will get contracts later.

Joe Marks – cut in funding is hard; ESG brought their Regional Committee together, case management is done by a different group, everyone working together; they had a single mom with a lot of arrears; used RRH to pay deposits and first months' rent

Jennifer Flood – young couple, pregnant; were evicted then went to shelter; had to work extensively with PHA (through appeals process) as PHA concerned about the state the couple left their last apartment. They do have a housing preference in Hendersonville; couple had lots of past die bills; case management was the kicked for allowing them to get into housing – have been there 3 weeks (arrived 3 days prior to baby being born).