



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of November 27, 2013

NC SOAR Outcomes

Total usable outcomes reports received*	1,248
Total Approved	1002
Total Denied	240
Total Death Before Decision	6
Average time between completion of application and determination for initial applications	91 days
Median number of days between completion of application and determination on initial applications	78 days
Percentage of caseworkers becoming the 1696	96%
Average length of time homeless	2 years, 8 months
Percentage of applications approved (not including deaths before decisions)	81%
Percentage that required CE	36%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$12,920,841.85

*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	5	100% (5/5)	N
Bladen	1	0% (0/1)	N
Brunswick	3	67% (2/3)	N
Buncombe	235	81% (190/234); 1 Death Before Decision	Y: 3 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Caldwell	1	100% (1/1)	N
Carteret	1	100% (1/1)	N
Catawba	5	60% (3/5)	N
Cumberland	10	80% (8/10);	Y: 1 FTE
Davidson	6	83% (5/6)	N
Durham	176	85% (149/175); 1 Death Before Decision	Y: 2 FTE
Edgecombe	3	33% (1/3)	N
Forsyth	122	86% (105/122)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Granville	1	100% (1/1)	Y: 1 PTE
Guilford	28	68% (19/28)	Y: 1 FTE
Haywood	1	100% (1/1)	N
Henderson	31	53%(16/30); 1 Death Before Decision	Y: 1 FTE
Iredell	33	85% (28/33)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Martin	2	50% (1/2)	Y:2 FTE
McDowell	1	100% (1/1)	N
Mecklenburg	152	85% (129/151); 1 Death Before Decision	Y: 4 FTE, 1 PTE
New Hanover	200	74% (147/200)	Y: 1 FTE
Orange	28	85% (23/27); 1 Death Before Decision	N
Pender	1	0% (0/1)	N
Pitt	58	54% (31/57); 1 Death Before Decision	Y: 1 FTE
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Sampson	1	100%(1/1)	N
Stanly	1	100% (1/1)	N
Surry	3	0% (0/3)	N
Vance	3	100% (3/3)	N
Wake	115	98% (113/115);	Y: 1 FTE
Watauga	2	50% (1/2)	N
Wayne	6	83% (5/6)	Y: 2 FTE