



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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www.ncceh.org

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As of October 1, 2013

New Hanover County SOAR Outcomes

Total usable outcomes reports received*	197
Total Approved	145
Total Denied	52
Total Death before Decision	0
Average time between completion of application and determination on initial applications	99 days
Median number of days between completion of application and determination on initial applications	90 days
Percentage of caseworkers becoming the 1696	96%
Average length of time homeless	2 years, 1 month
Percentage of applications approved (not including deaths before decisions)	74%
Percentage that required CE	29%
Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$2,035,828.38

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Sharon Bundick (1 case)
- Mike Hosick (25 cases)
- Kathryn Winston (171 cases)