

North Carolina Coalition

securing resources = encouraging public dialogue = advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery soar@ncceh.org www.ncceh.org 919.755.4393

As of January 6, 2011

New Hanover County SOAR Outcomes

| Total usable outcomes reports received* | 35 |
|--|------------------|
| Total Approved | 20 |
| Total Pending | 0 |
| Total Denied | 15 |
| Total Death before Decision | 0 |
| Average time between completion of application and determination | 83 days |
| Median number of days between completion of application and determination | 77 days |
| Percentage of caseworkers becoming the 1696 | 97% |
| Average length of time homeless | 3 years, 1 month |
| Percentage of applications approved (not including those pending) | 57% |
| Percentage that required CE | 37% |
| Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants) | \$304,751.76 |

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Sharon Bundick
- Kathryn Winston
- Mike Hosick