



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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www.ncceh.org

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As of January 6, 2011

Durham County SOAR Outcomes

Total usable outcomes reports received*	39
Total Approved	32
Total Pending	0
Total Denied	7
Total Death before Decision	0
Average time between completion of application and determination	98 days
Median number of days between completion of application and determination	67 days
Percentage of caseworkers becoming the 1696	97%
Average length of time homeless	1 year, 9 months
Percentage of applications approved (not including those pending)	82%
Percentage that required CE	15%
Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$131,722.50

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Stephen Betucker
- Spencer Cook
- Emily Carmody
- Elizabeth Lumley