



# North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

## to End Homelessness

**NC SOAR: SSI/SSDI, Outreach, Access and Recovery**

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**As of May 14, 2013**

### NC SOAR Outcomes

Total usable outcomes reports received*	986
Total Approved	789
Total Denied	194
Total Death Before Decision	3
Average time between completion of application and determination for initial applications	92 days
Median number of days between completion of application and determination on initial applications	78 days
Percentage of caseworkers becoming the 1696	95%
Average length of time homeless	2 years, 6 months
Percentage of applications approved (not including deaths before decisions)	80%
Percentage that required CE	35%
<b>Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)</b>	<b>\$10,090,934.06</b>

\*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	5	100% (5/5)	N
Brunswick	3	67% (2/3)	Y: 1 FTE
Buncombe	192	82% (157/191); 1 Death Before Decision	Y: 2 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Caldwell	1	100% (1/1)	N
Carteret	1	100% (1/1)	N
Catawba	1	100% (1/1)	N
Cumberland	8	88% (7/8);	Y: 1 FTE
Davidson	1	0% (0/1)	
Durham	132	86% (114/132)	Y: 2 FTE
Edgecombe	1	0% (0/1)	
Forsyth	105	85% (89/105)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Guilford	21	62% (13/21)	N
Haywood	1	100% (1/1)	N
Henderson	28	50%(14/28)	Y: 1 FTE
Iredell	22	77% (17/22)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
McDowell	1	100% (1/1)	N
Mecklenburg	99	89% (87/98); 1 Death Before Decision	Y: 2 FTE
New Hanover	166	72% (119/166)	Y: 1 FTE
Orange	26	85% (22/26)	N
Pender	1	0%(0/1)	N
Pitt	54	53% (28/53); 1 Death Before Decision	Y: 1 FTE, 2 PTE
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Surry	3	0% (0/3)	N
Vance	2	100% (2/2)	N
Wake	94	99% (93/94);	Y: 1 FTE
Watauga	2	50% (1/2)	N
Wayne	3	100% (3/3)	Y: 1 FTE