



# North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

## to End Homelessness

**NC SOAR: SSI/SSDI, Outreach, Access and Recovery**

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**As of July 13, 2012**

### Durham County SOAR Outcomes

Total usable outcomes reports received*	88
Total Approved	80
Total Pending	0
Total Denied	8
Total Death before Decision	0
Average time between completion of application and determination on initial applications	75 days
Median number of days between completion of application and determination on initial applications	58 days
Percentage of caseworkers becoming the 1696	99%
Average length of time homeless	2 years, 1 month
Percentage of applications approved (not including those pending)	91%
Percentage that required CE	16%
Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$952,252.34

\* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Stephen Betucker (13 cases)
- Emily Carmody (16 cases)
- Spencer Cook (12 cases)
- Diedtress Jackson (4 cases)
- Elizabeth Lumley McDermott (33 cases)
- John Myklebust (9 cases)
- Jacob Schonberg (1 case)