## Before Starting the Exhibit 1 Continuum of Care (CoC) Application

HUD strongly encourages ALL applicants to review the following information BEFORE beginning the FY2011 Exhibit 1 Continuum of Care (CoC) application.

Training resources are available online at: www.hudhre.info/esnaps &nbsp- Training modules are available to help complete or update the Exhibit 1 application, including attaching required forms to the application. &nbsp- The HUD HRE Virtual Help Desk is available for submitting technical and policy questions. &nbsp

#### Things to Remember

- Review the FY2011 Notice of Funding Availability for the Continuum of Care (CoC) Homeless Assistance Program in its entirety for specific application and program requirements. - CoCs that imported their FY2010 information during the CoC Registration process are reminded to carefully review each question in Exhibit 1 to ensure the response imported is appropriate. Questions may have changed from the FY2010 process in which case the imported response may no longer be relevant. Note that not all questions from FY2010 were imported and new questions will require manual responses. Be sure to review the application carefully and verify and update as needed to ensure accuracy.- New CoCs or CoCs that did not apply in FY2010 will not have information pre-populated and must complete all Exhibit 1 forms..

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Applicant: Gastonia/Cleveland, Gaston and Lincoln Co.NC-509Project: Gastonia/Cleveland, Gaston and Lincoln Co. (NC-509)COC\_REG\_2011\_036850

## 1A. Continuum of Care (CoC) Identification

#### **Instructions:**

The fields on this screen are read only and reference the information entered during the CoC Registration process. Updates cannot be made at this time. If the information on this screen is not correct, contact the HUD Virtual Help Desk at www.hudhre.info.

CoC Name and Number (From CoC NC-509 - Gastonia/Cleveland, Gaston, Lincoln

Registration): Counties CoC

**CoC Lead Agency Name:** Reinvestment in Communities, Inc.

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## 1B. Continuum of Care (CoC) Primary Decision-Making Group

#### Instructions:

The following questions are related to the CoC primary decision-making group. The primary responsibility of this group is to manage the overall planning effort for the entire CoC, including, but not limited to:

- Setting agendas for full Continuum of Care meetings
- Project monitoring
- Determining project priorities

- Providing final approval for the CoC application submission.

This body is also responsible for the implementation of the CoC's HMIS, either through direct oversight or through the designation of an HMIS implementing agency. This group may be the CoC Lead Agency or may authorize another entity to be the CoC Lead Agency under its direction.

Name of primary decision-making group: Reinvestment in Communities/Care Connection Indicate the frequency of group meetings: quarterly (once each quarter)

If less than bi-monthly, please explain (limit 500 characters):

The majority of the CoC work is performed within the sub-groups and sub-committees. These committees meet a minimum of bi-monthly. If items require the decision-making group to meet more often than quarterly, special meetings are called (such as those held related to Strategic Planning including changes/updates, funding allocation presentation, etc.) Committees also are open to hold special called meeting in addition to regular bi-monthly meetings on an as needed basis.

Indicate the legal status of the group: 501(c)(3)

Specify "other" legal status:

Indicate the percentage of group members 52% that represent the private sector: (e.g., non-profit providers, homeless or formerly homeless persons, advocates and consumer interests)

* Indicate the selection process of group members: (select all that apply)	
Elected:	

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Assigned: X
Volunteer: X
Appointed: X
Other:

#### Specify "other" process(es):

Briefly describe the selection process of group members. Description should include why this process was established and how it works (limit 750 characters):

Membership is open to any community individual or organization that has an interest in providing services to the homeless in the process of ending homelessness. A person or agency representative may attend a meeting and present a request for membership. Members present vote to accept or reject the request. This open process was selected to ensure the broadest range of participation and insures coordination and collaboration among providers, government, faith-based entities, consumers and private industry. If the selection process is too limited, the ability to have a diverse and broad community support would be limited as well.

\* Indicate the selection process of group leaders: (select all that apply):

Elected: X
Assigned: X
Volunteer: X
Appointed: X
Other:

#### Specify "other" process(es):

If administrative funds were made available to the CoC, will the primary-decision making body, or its designee, have the capacity to be responsible for activities such as applying for HUD funding and serving as a grantee, providing project oversight, and monitoring? Explain (limit to 750 characters):

Yes. Reinvestment in Communities has been and remains the lead agency since 2004. Based on history of the knowledge of the agencies among all the non-profits, Reinvestment in Communities has the continued to maintain the most experience and knowledge pertaining to the administration of the CoC. Staff has experience in project/activity oversite, administration of CoC grants, APR and HMIS data entry review, monitoring funded projects' performance, strategic planning, training and development of CoC, etc. Lead agency staff have been involved in CoC programs for 26 cumulative years (in Gaston, Lincoln, Cleveland Counties of N.C.)

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## 1C. Continuum of Care (CoC) Committees, Subcommittees and Work Groups

#### Instructions:

Provide information on up to five of the CoCs most active CoC-wide planning committees, subcommittees, and workgroups. CoCs should only include information on those groups that are directly involved in CoC-wide planning activities such as project review and selection, discharge planning, disaster planning, completion of the Exhibit 1 application, conducting the point-in-time count, and 10-year plan coordination. For each group, briefly describe the role and how frequently the group meets. If one of more of the groups meet less than quarterly, please explain.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

#### **Committees and Frequency**

Name of Group	Role of Group (limit 750 characters)	Meeting Frequency
Care Connection	Main decision-making body of the CoC. Group makes and approves policy or policy changes, monitors and acts upon sub-committee recommendations, sets and approves goals, determines community and program priorities, nominates leadership of main group as well as sub-committee chairs and co-chairs, sets meetings, agendas, reports activity changes, reports new or discontinued availability of services related to homeless participants, determines and monitors group outcomes.	quarterly (once each quarter)
Housing Support Committee	Coordinates housing availability for homeless and disabled consumers, works to address and develop additional housing options(focusing primarily on permanent and permanent supportive housing). This tri-county committee includes service support agencies that are both profit and non-profit. Committee also coordinates available targeted units through the State Dept. of Health and Human Services.	Bi-monthly
CHIN (HMIS) Support Committee	Monitors local HMIS participation, data quality for each participating agency, addresses system issues, coordinates local training with CHIN staff, plans and implements PIT Counts and CoC Housing Inventory. Chairperson serves on Statewide CHIN Advisory Cmte.	Bi-monthly
Services Committee	Plans and implements all special events including Project Homeless Connect twice yearly, has implemented local technical training for community support workers to assist disabled homeless with SSI and SSDI benefits based on the SOAR concept.	Bi-monthly
Review Committee	Members of the Review Committee visit grantees on site to assess progress on goals as stated in their Exhibit 2. Mid-year, the agencies; performances will be rated using a scorecard created this year which evaluates performance based on HUD goals and objectives. Technical assistance is offered as needed based on the findings of the evaluation. We also restructured our methods of evaluating new project applications which is used by the CoC for project consideration. This tool is aligned with that used by NC Balance of State CoC. This along with the renewal scorecard has greatly enhanced our ability as a CoC to make better decisions based on project priorities and unbiased review of performance.	quarterly (once each quarter)

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## If any group meets less than quarterly, please explain (limit 750 characters):

Care Connection meets quarterly to review progress of each committee and special called meetings throughout the year. Review Cmte meets quarterly to evaluate progress of agencies receiving funding. These are in addition to midyear visits which are based on each agency; sindividual grant year. Strategic Planning Ctme meets as needed during the planning & development stages of the program year. Oversight of the plan is monitored & reported by the lead agency to the full CoC. Ten-Year Planning Ctme; One work group for each county within the CoC because of the diverse nature of each county. At least two members of the main decision-making group attend the planning meetings & report progress to CoC in order to ensure CoC-wide collaboration.

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# 1D. Continuum of Care (CoC) Member Organizations

Identify all CoC member organizations or individuals directly involved in the CoC planning process. To add an organization or individual, click on the icon.

Organization Name	Membership Type	Org aniz atio n type	Organization Role	Subpop ulations
Employment Security Commission	Public Sector	Stat e g	Primary Decision Making Group	NONE
City of Gastonia-Community Development	Public Sector	Loca I g	Attend Consolidated Plan planning meetings during past 12	NONE
City of Shelby	Public Sector	Loca I g	Primary Decision Making Group, Committee/Sub-committee/Wo	NONE
Cleveland County Dept. of Social Services	Public Sector	Loca I g	Committee/Sub-committee/Work Group, Attend 10-year planni	NONE
Gaston County Dept. of Social Services	Public Sector	Loca I g	Primary Decision Making Group	NONE
Pathways MH/DD/SA LME	Public Sector	Loca I g	Primary Decision Making Group, Committee/Sub-committee/Wo	Seriousl y Me
N. C. Dept. of Health & Human Services	Public Sector	Stat e g	Committee/Sub-committee/Work Group	NONE
Gastonia Housing Authority	Public Sector	Publi c	Primary Decision Making Group, Attend Consolidated Plan p	NONE
Gaston County Schools	Public Sector	Sch ool 	Primary Decision Making Group, Committee/Sub-committee/Wo	Youth
Cleveland County Schools	Public Sector	Sch ool 	Committee/Sub-committee/Work Group, Attend 10-year planni	Youth
Lincoln County Schools	Public Sector	Sch ool 	Committee/Sub-committee/Work Group	Youth
City of Gastonia Police Department	Public Sector	Law enf	Committee/Sub-committee/Work Group	NONE
City of Shelby Police Dept.	Public Sector	Law enf	Committee/Sub-committee/Work Group	NONE
Lincoln County Sheriff's Dept.	Public Sector	Law enf	Committee/Sub-committee/Work Group	NONE
U.S. Dept. of Agriculture-Rural Development	Public Sector	Othe r	Primary Decision Making Group, Committee/Sub-committee/Wo	NONE
As One Ministries	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo	Substan ce Abuse

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Cleveland County Abuse Prevention Council	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo		NONE
Cleveland County Health Alliance	Private Sector	Non- pro	Committee/Sub-committee/Work Group, Attend 10-year planni		NONE
Cleveland Vocational Industries	Private Sector	Non- pro	Committee/Sub-commit Attend 10-year planni	tee/Work Group,	NONE
Gastonia Residential Services	Private Sector	Non- pro	Primary Decision Makin Committee/Sub-commit	ig Group, tee/Wo	NONE
Regional HIV/AIDS Consortium	Private Sector	Non- pro	Primary Decision Makin	g Group	HIV/AID S
Reinvestment in Communities, Inc.	Private Sector	Non- pro	Primary Decision Makin Consolidated Plan p	g Group, Attend	NONE
The Shelter of Gaston County	Private Sector	Non- pro	Primary Decision Makin Committee/Sub-commit	g Group, tee/Wo	Domesti c Vio
Cleveland County United Way	Private Sector	Fun der 	Primary Decision Making Group, Committee/Sub-committee/Wo		NONE
Gaston County United Way	Private Sector	Fun der 	Primary Decision Making Group, Committee/Sub-committee/Wo		NONE
Lincoln County United Way	Private Sector	Fun der 	Committee/Sub-committee/Work Group, Attend 10-year planni		NONE
With Friends, Inc.	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo		Youth
Sisters of Mercy-Catherine's House	Private Sector	Faith -b	Primary Decision Making Group, Committee/Sub-committee/Wo		NONE
Hesed House of Hope	Private Sector	Faith -b	Committee/Sub-commit	tee/Work Group	NONE
Shelby Presbyterian Church	Private Sector	Faith -b	Committee/Sub-commit Attend 10-year planni	tee/Work Group,	NONE
Central Methodist Church	Private Sector	Faith -b	Committee/Sub-commit Attend 10-year planni	tee/Work Group,	NONE
The Salvation Army	Private Sector	Faith -b	Primary Decision Makin Committee/Sub-commit	ig Group, itee/Wo	NONE
Saint Vincent de Paul	Private Sector	Faith -b	Primary Decision Makin	g Group	NONE
Insight Human Services-PATH Program	Private Sector	Non- pro			Seriousl y Me
Mercy Center	Private Sector	Faith -b	Primary Decision Makin 10-year planning me	g Group, Attend	NONE
Gaston Interfaith Hospitality Network	Private Sector	Faith -b	Primary Decision Makin Committee/Sub-commit		NONE
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Isothermal Planning Commission	Private Sector	Non- pro	Attend 10-year planning meetings during past 12 months, C	NONE
Cleveland County Community Development Corporation	Private Sector	Non- pro	Committee/Sub-committee/Work Group	NONE
Cornerstone Christian Center	Private Sector	Non- pro	Committee/Sub-committee/Work Group	Seriousl y Me
Footprints Carolina	Private Sector	Busi ness es	Committee/Sub-committee/Work Group	Seriousl y Me
Shelby Housing Authority	Public Sector	Publi c	Committee/Sub-committee/Work Group	NONE
Donna Beal	Individual	Othe r	Committee/Sub-committee/Work Group	NONE
Roberta Taylor Robidoux	Individual	For merl.	Committee/Sub-committee/Work Group	NONE
Dick Shafer	Individual	Othe r	Committee/Sub-committee/Work Group	NONE
Inter-Faith Alliance of Shelby	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo	Veteran s, Su
Veterans Services of Gaston County	Public Sector	Loca I g	Primary Decision Making Group	Veteran s
Catherine's House	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo	Domesti c Vio
NC Department of Corrections	Public Sector	Law enf	Primary Decision Making Group	NONE
Discovery Home Care, Inc.	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo	Youth
Evita Pierce	Individual	For merl.	Primary Decision Making Group, Committee/Sub-committee/Wo	NONE
Legal Aid of North Carolina	Public Sector	Othe r	Primary Decision Making Group, Committee/Sub-committee/Wo	Veteran s, Do
Lincoln County Depart. of Social Services	Public Sector	Loca I g	Primary Decision Making Group	NONE
Off the Street	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo	Seriousl y Me
Salisbury NC VA Medical Center	Public Sector	Loca I g	Primary Decision Making Group	Veteran s
Veterans Community Link	Private Sector	Non- pro	Primary Decision Making Group, Committee/Sub-committee/Wo	Veteran s
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#### 1D. Continuum of Care (CoC) Member Organizations Detail

#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

Type of organization

Organization role in the CoC planning process
 Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Employment Security Commission

Type of Membership:

Public Sector

(public, private, or individual)

Type of Organization:

State government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group (select all that apply)

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: City of Gastonia-Community Development

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization:

Local government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Attend Consolidated Plan planning meetings (select all that apply)

during past 12 months, Committee/Subcommittee/Work Group, Attend Consolidated Plan focus groups/public forums during past 12 months, Authoring agency for Consolidated Plan

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education, Utilities

families: Assistance, Rental Assistance (select all that apply)

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: City of Shelby

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Local government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: F (select all that apply)

Primary Decision Making Group, Committee/Sub-committee/Work Group, Attend 10-year planning

meetings during past 12 months

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and hot Applicable families: (select all that apply)

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Cleveland County Dept. of Social Services

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Local government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend

(select all that apply) 10-year planning meetings during past 12

months

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable

families: (select all that apply)

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Gaston County Dept. of Social Services

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization:

(Content depends on "Type of Membership"

Local government agencies

selection)

Role(s) of the organization: (select all that apply)

Role(s) of the organization: Primary Decision Making Group

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and families: (select all that apply)

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Pathways MH/DD/SA LME

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Local government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

(select all that apply) committee/Work Group, Attend 10-year planning

meetings during past 12 months

Subpopulation(s) represented by the Seriously Mentally III, Substance Abuse organization:

(No more than two subpopulations)

Does the organization provide direct services to homeless people?

**Services provided to homeless persons and** Street Outreach, Prescription Assistance, Mental

families: health, Alcohol/Drug Abuse

(select all that apply)

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

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- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: N. C. Dept. of Health & Human Services

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: State government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

### 1D. Continuum of Care (CoC) Member **Organizations Detail**

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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Gastonia Housing Authority

Type of Membership:

(public, private, or individual)

Public Sector

Type of Organization:

(Content depends on "Type of Membership"

Public housing agencies

selection)

(select all that apply)

Role(s) of the organization: Primary Decision Making Group, Attend

Consolidated Plan planning meetings during past

NC-509

12 months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

### 1D. Continuum of Care (CoC) Member Organizations Detail

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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Gaston County Schools

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: School systems/Universities

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

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(select all that apply) committee/Work Group

**Subpopulation(s) represented by the** Youth organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Cleveland County Schools

Type of Membership:

Public Sector

(public, private, or individual)

School systems/Universities

Type of Organization: (Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend

NC-509

10-year planning meetings during past 12

months

Subpopulation(s) represented by the Youth organization:

(No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Counseling/Advocacy

families: (select all that apply)

### 1D. Continuum of Care (CoC) Member Organizations Detail

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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Lincoln County Schools

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: School systems/Universities

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

**Subpopulation(s) represented by the** Youth organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: City of Gastonia Police Department

Type of Membership:

Public Sector

(public, private, or individual)

Type of Organization:

Law enforcement/corrections

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

NC-509

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: City of Shelby Police Dept.

Type of Membership:

Public Sector

(public, private, or individual)

Law enforcement/corrections

Type of Organization: (Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

NC-509

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a

victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Lincoln County Sheriff's Dept.

Type of Membership: Public Sector

(public, private, or individual)

Law enforcement/corrections

Type of Organization: (Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

Exhibit 1 2011	Page 23	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: U.S. Dept. of Agriculture-Rural Development

Type of Membership:

Public Sector

(public, private, or individual)

Other

Type of Organization: (Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend 10-year planning

NC-509

meetings during past 12 months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

### 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 24	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: As One Ministries

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization: Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend 10-year planning

NC-509

meetings during past 12 months

Subpopulation(s) represented by the Substance Abuse organization:

(No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and families:

Counseling/Advocacy, Street Outreach, Case

Management, Transportation

(select all that apply)

#### 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 25	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Cleveland County Abuse Prevention Council

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend 10-year planning

NC-509

meetings during past 12 months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Case Management, Life Skills families: (select all that apply)

### 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 26	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Cleveland County Health Alliance

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend

NC-509

10-year planning meetings during past 12

months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Healthcare families: (select all that apply)

#### 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 27	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Cleveland Vocational Industries

Type of Membership:

**Private Sector** 

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend

NC-509

10-year planning meetings during past 12

months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 28	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Gastonia Residential Services

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend 10-year planning

NC-509

meetings during past 12 months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Counseling/Advocacy families: (select all that apply)

#### 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 29	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Regional HIV/AIDS Consortium

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization: Non-profit organizations

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Primary Decision Making Group

NC-509

Subpopulation(s) represented by the HIV/AIDS organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and HIV/AIDS families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

Exhibit 1 2011	Page 30	10/26/2011
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- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Reinvestment in Communities, Inc.

Type of Membership:

Private Sector (public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Attend

Consolidated Plan planning meetings during past 12 months, Lead agency for 10-year plan, Attend

NC-509

10-year planning meetings during past 12

months, Committee/Sub-committee/Work Group, Attend Consolidated Plan focus groups/public

forums during past 12 months

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

**Does the organization provide direct services** Yes to homeless people?

Services provided to homeless persons and families:

(select all that apply)

Counseling/Advocacy, Case Management, Utilities Assistance, Life Skills, Rental Assistance

Exhibit 1 2011	Page 31	10/26/2011
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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: The Shelter of Gaston County

Type of Membership: Private Sector

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

(select all that apply) committee/Work Group

**Subpopulation(s) represented by the** Domestic Violence

organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Case Management, Legal Assistance families:

(select all that apply)

Exhibit 1 2011	Page 32	10/26/2011
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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Cleveland County United Way

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Funder advocacy group

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-(select all that apply) committee/Work Group, Attend 10-year planning

meetings during past 12 months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

Exhibit 1 2011	Page 33	10/26/2011
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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Gaston County United Way

**Type of Membership:** Private Sector

(public, private, or individual)

Type of Organization: Funder advocacy group

NC-509

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

(select all that apply) committee/Work Group

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

### 1D. Continuum of Care (CoC) Member **Organizations Detail**

Exhibit 1 2011	Page 34	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Lincoln County United Way

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Funder advocacy group

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend

NC-509

10-year planning meetings during past 12

months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

#### 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 35	10/26/2011
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NC-509 COC\_REG\_2011\_036850

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a

victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: With Friends, Inc.

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization: Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

(select all that apply) committee/Work Group

**Subpopulation(s) represented by the** Youth organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Street Outreach, Case families:

Management

(select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

Exhibit 1 2011	Page 36	10/26/2011
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COC\_REG\_2011\_036850

NC-509

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a

victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Sisters of Mercy-Catherine's House

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Faith-based organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

(select all that apply) committee/Work Group

Subpopulation(s) represented by the NONE organization:

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Case Management, Life

families: Skills

(select all that apply)

# 1D. Continuum of Care (CoC) Member **Organizations Detail**

Exhibit 1 2011	Page 37	10/26/2011
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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Hesed House of Hope

Type of Membership: Private Sector

(public, private, or individual)

Faith-based organizations

Type of Organization: (Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Street Outreach families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

Exhibit 1 2011	Page 38	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Shelby Presbyterian Church

Type of Membership:

(public, private, or individual)

Private Sector

Type of Organization:

Faith-based organizations

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend

NC-509

10-year planning meetings during past 12

months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 39	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Central Methodist Church

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Faith-based organizations

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group, Attend

NC-509

10-year planning meetings during past 12

months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 40	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: The Salvation Army

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Faith-based organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend 10-year planning

NC-509

meetings during past 12 months

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and families:

Street Outreach, Case Management, Utilities

Assistance, Rental Assistance

(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 41	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Saint Vincent de Paul

Type of Membership: Private Sector

(public, private, or individual)

Type of Organization:

Faith-based organizations

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Primary Decision Making Group

NC-509

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Utilities Assistance families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

Exhibit 1 2011	Page 42	10/26/2011
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- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Insight Human Services-PATH Program

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Committee/Subcommittee/Work Group, Attend 10-year planning

NC-509

meetings during past 12 months

**Subpopulation(s) represented by the** Seriously Mentally III, Substance Abuse organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and families:

Counseling/Advocacy, Street Outreach

(select all that apply)

# 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 43	10/26/2011
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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Mercy Center

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization:

Faith-based organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Primary Decision Making Group, Attend 10-year

NC-509

planning meetings during past 12 months, Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 44	10/26/2011
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**Project:** Gastonia/Cleveland, Gaston and Lincoln Co. (NC-509) COC\_REG\_2011\_036850

> Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Gaston Interfaith Hospitality Network

Type of Membership: Private Sector

(public, private, or individual)

Type of Organization:

Faith-based organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

NC-509

(select all that apply) committee/Work Group

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Case Management,

families: Transportation, Employment

(select all that apply)

# 1D. Continuum of Care (CoC) Member **Organizations Detail**

Exhibit 1 2011	Page 45	10/26/2011
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Provide information about each CoC member organization, including individuals that are part of

the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Isothermal Planning Commission

Type of Membership:

Private Sector

NC-509

(public, private, or individual)

Type of Organization: Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Attend 10-year planning meetings during past 12 (select all that apply) months, Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Rental Assistance families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Cleveland County Community Development

Corporation

NC-509

Type of Membership: Private Sector

(public, private, or individual)

Type of Organization: Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

Exhibit 1 2011	Page 47	10/26/2011
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victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Cornerstone Christian Center

Type of Membership:

Private Sector

(public, private, or individual)

Non-profit organizations

Type of Organization: (Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

**Subpopulation(s)** represented by the Seriously Mentally III, Substance Abuse organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Case Management, families:

Mental health, Alcohol/Drug Abuse

(select all that apply)

# 1D. Continuum of Care (CoC) Member **Organizations Detail**

Exhibit 1 2011	Page 48	10/26/2011
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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Footprints Carolina

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization: Businesses

(Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the Seriously Mentally III, Substance Abuse organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Case Management, families:

Mental health, Alcohol/Drug Abuse (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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NC-509

victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Shelby Housing Authority

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Public housing agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

Exhibit 1 2011	Page 50	10/26/2011
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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Donna Beal

Type of Membership: Individual

(public, private, or individual)

Type of Organization: Other

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a

victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Roberta Taylor Robidoux

Type of Membership: Individual

(public, private, or individual)

Type of Organization: Formerly Homeless

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Committee/Sub-committee/Work Group (select all that apply)

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:
- Organization name - Enter the name of the organization or individual. If the individual is a

victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Dick Shafer

Type of Membership: Individual

(public, private, or individual)

Type of Organization: Other

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Commi (select all that apply)

Role(s) of the organization: Committee/Sub-committee/Work Group

Subpopulation(s) represented by the NONE organization:
(No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and families: (select all that apply)

# 1D. Continuum of Care (CoC) Member Organizations Detail

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Inter-Faith Alliance of Shelby

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization: Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

(select all that apply) committee/Work Group

**Subpopulation(s) represented by the** Veterans, Substance Abuse

organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Case Management, Life

families: Skills, Transportation, Alcohol/Drug Abuse,

(select all that apply) Rental Assistance, Employment

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Veterans Services of Gaston County

Type of Membership: Public Sector

(public, private, or individual)

Local government agencies

NC-509

Type of Organization: (Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Primary Decision Making Group

**Subpopulation(s) represented by the** Veterans

organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Case Management families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Catherine's House

Type of Membership:

(public, private, or individual)

Type of Organization: Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

Private Sector

(select all that apply) committee/Work Group

organization:

Subpopulation(s) represented by the Domestic Violence, HIV/AIDS

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Education, Case

families:

(select all that apply)

Management, Utilities Assistance, Legal Assistance, Transportation, HIV/AIDS, Soup Kitchen/Food Pantry, Life Skills, Child Care, Prescription Assistance, Healthcare, Employment

NC-509

### 1D. Continuum of Care (CoC) Member **Organizations Detail**

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#### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

NC-509

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: NC Department of Corrections

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Law enforcement/corrections

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group (select all that apply)

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services No to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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NC-509

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a

victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Discovery Home Care, Inc.

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization: Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

(select all that apply) committee/Work Group

**Subpopulation(s) represented by the** Youth organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

**Services provided to homeless persons and** Education, Case Management, Transportation, families: Employment

(select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Evita Pierce

Type of Membership: Individual

(public, private, or individual)

Type of Organization: Formerly Homeless

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

NC-509

(select all that apply) committee/Work Group

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:
- Organization name - Enter the name of the organization or individual. If the individual is a

victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Legal Aid of North Carolina

Type of Membership: Public Sector

(public, private, or individual)

Type of Organization: Other

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

(select all that apply) committee/Work Group

Subpopulation(s) represented by the Veterans, Domestic Violence

organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Legal Assistance families:

(select all that apply)

# 1D. Continuum of Care (CoC) Member Organizations Detail

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victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Lincoln County Depart. of Social Services

Type of Membership: Public Sector

(public, private, or individual)

Local government agencies

NC-509

Type of Organization: (Content depends on "Type of Membership"

selection)

(select all that apply)

Role(s) of the organization: Primary Decision Making Group

Subpopulation(s) represented by the NONE organization: (No more than two subpopulations)

Does the organization provide direct services to homeless people?

Services provided to homeless persons and Not Applicable families: (select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a

victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Off the Street

Type of Membership:

Private Sector

(public, private, or individual)

Type of Organization: Non-profit organizations

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

(select all that apply) committee/Work Group

Subpopulation(s) represented by the Seriously Mentally III, Substance Abuse organization: (No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Street Outreach, Case Management,

families: Employment

(select all that apply)

## 1D. Continuum of Care (CoC) Member **Organizations Detail**

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:
- Organization name - Enter the name of the organization or individual. If the individual is a

victim of domestic violence, do not enter their actual name.
- Type of membership - Public, private, or individual

- Type of membership - Public - Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Salisbury NC VA Medical Center

Type of Membership: F

**Public Sector** 

(public, private, or individual)

Type of Organization: Local government agencies

(Content depends on "Type of Membership"

selection)

Role(s) of the organization: (select all that apply)

Role(s) of the organization: Primary Decision Making Group

Subpopulation(s) represented by the Veterans organization:

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and families:
(select all that apply)

# 1D. Continuum of Care (CoC) Member Organizations Detail

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Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following: - Organization name - Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.

- Type of membership - Public, private, or individual

- Type of organization

- Organization role in the CoC planning process

- Subpopulations represented - No more than 2 may be selected

- Services provided, if applicable

Name of organization or individual: Veterans Community Link

Type of Membership: Priva

Private Sector

(public, private, or individual)

Non-profit organizations

Type of Organization: (Content depends on "Type of Membership"

selection)

Role(s) of the organization: Primary Decision Making Group, Committee/Sub-

(select all that apply) committee/Work Group

Subpopulation(s) represented by the Veterans organization:

(No more than two subpopulations)

Does the organization provide direct services Yes to homeless people?

Services provided to homeless persons and Counseling/Advocacy, Street Outreach families:

(select all that apply)

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### 1E. Continuum of Care (CoC) Project Review and **Selection Process**

#### Instructions:

The CoC solicitation of projects and the project selection process should be conducted in a fair and impartial manner. For each of the following items, indicate all of the methods and processes the CoC used in the past year to assess the performance, effectiveness, and quality of all requested new and renewal project(s).

In addition, indicate if any written complaints have been received by the CoC regarding any CoC matter in the last 12 months, and how those matters were addressed and/or resolved.

(select all that apply)

**Open Solicitation Methods:** f. Announcements at Other Meetings, a. Newspapers, e. Announcements at CoC Meetings, c. Responsive to Public Inquiries, b. Letters/Emails to CoC Membership, d. Outreach to Faith-Based Groups

Rating and Performance Assessment Measure(s): (select all that apply)

g. Site Visit(s), b. Review CoC Monitoring Findings, q. Review All Leveraging Letters (to ensure that they meet HUD requirements), c. Review HUD Monitoring Findings, r. Review HMIS participation status, p. Review Match, i. Evaluate Project Readiness, e. Review HUD APR for Performance Results, n. Evaluate Project Presentation, o. Review CoC

Membership Involvement, f. Review Unexecuted Grants, a. CoC Rating & Review Committee Exists, m. Assess Provider Organization Capacity, I. Assess Provider Organization Experience

Voting/Decision-Making Method(s): (select all that apply)

a. Unbiased Panel/Review Commitee, e. Consensus (general agreement), d. One Vote per Organization, b. Consumer Representative Has a Vote, f. Voting Members Abstain if Conflict of Interest

Were there any written complaints received No the CoC regarding any matter in the last 12 months?

> If yes, briefly describe complaint(s), how it was resolved, and the date(s) resolved (limit 1000 characters):

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## 1F. Continuum of Care (CoC) Housing Inventory **Count--Change in Beds Available**

For each housing type, indicate if there was a change (increase or reduction) in the total number of beds counted in the FY2011 Housing Inventory Count (HIC) as compared to the FY2010 HIC. If there was a change, please describe the reasons in the space provided for each housing type. If the housing type does not exist in your CoC, please select "Not Applicable" and indicate that in the text box for that housing type.

**Emergency Shelter:** Yes

Briefly describe the reason(s) for the change in Emergency Shelter beds, if applicable (limit 750 characters):

Two agencies' bed counts listed last year did not submit data this year. Nor did they participate in our CoC or enter data in HMIS (both are DV programs). These two agencies account for the decrease of 34 beds. These agencies are still functioning and have these beds. Otherwise, number of beds would have changed. We are working closely with these two agencies to report their bed counts and participate in PIT.

**HPRP Beds**: Yes

Briefly describe the reason(s) for the change in HPRP beds or units, if applicable (limit 750 characters):

Gaston County HPRP accounted for additional beds count this year.

Safe Haven: Not Applicable

Briefly describe the reason(s) for the change in Safe Haven beds, if applicable (limit 750 characters):

Transitional Housing: Yes

Briefly describe the reason(s) for the change in Transitional Housing beds, if applicable (limit 750 characters):

Three additional Transitional Housing programs (non-funded)were successfully recruited to participate in this year's PIT count, increasing TH beds by 35. Also, one funded agency adjusted their bed count to 8 rather than 11 as previously reported. This changed the overall increase of 32 TH beds. We will work with them this year to get them entering data in HMIS.

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Permanent Housing: Yes

Briefly describe the reason(s) for the change in Permanent Housing beds, if applicable (limit 750 characters):

Eleven additional beds were added this year to the PH category.

CoC certifies that all beds for homeless Yes persons were included in the Housing Inventory Count (HIC) as reported on the Homelessness Data Exchange (HDX), regardless of HMIS participation and HUD funding:

### 1G. Continuum of Care (CoC) Housing Inventory **Count - Data Sources and Methods**

#### Instructions:

Complete the following items based on data collection methods and reporting for the Housing Inventory Count (HIC), including Unmet need determination. The information should be based on a survey conducted in a 24-hour period during the last ten days of January 2011. CoCs were expected to report HIC data on the Homelessness Data Exchange (HDX).

Did the CoC submit the HIC data in HDX by Yes May 31, 2011?

If no, briefly explain why the HIC data was not submitted by May 31, 2011 (limit 750 characters).

**Indicate the type of data sources or methods** HMIS plus housing inventory survey used

to complete the housing inventory count: (select all that apply)

Indicate the steps taken to ensure the accuracy of the data collected and included in inventory information, Confirmation, Training, the housing inventory count: (select all that apply)

Follow-up, Instructions, Updated prior housing **HMIS** 

Must specify other:

Indicate the type of data or method(s) used to Unsheltered count, HUD unmet need formula,

(select all that apply): Stakeholder discussion

**determine unmet need:** HMIS data, Other, Housing inventory,

Specify "other" data types:

Review of subpopulations and beds not utilized during PIT Count.

If more than one method was selected, describe how these methods were used together (limit 750 characters):

We began with the PIT unsheltered count, identified unsheltered counts subpopulations by individual, discussed with stakeholders the type of housing needed for each subpopulation, reviewed unsheltered that did not fall into any subpopulation and then we subtracted under-utilized bed space for each housing type.

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## 2A. Homeless Management Information System (HMIS) Implementation

#### Intructions:

All CoCs are expected to have a functioning Homeless Management Information System (HMIS). An HMIS is a computerized data collection application that facilitates the collection of information on homeless individuals and families using residential or other homeless services and stores that data in an electronic format. CoCs should complete this section in conjunction with the lead agency responsible for the HMIS. All information should reflect the status of HMIS implementation as of the date of application submission.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

**Select the HMIS implementation coverage** Regional (multiple CoCs)

Select the CoC(s) covered by the HMIS:

(select all that apply)

NC-507 - Raleigh/Wake County CoC, NC-509 -Gastonia/Cleveland, Gaston, Lincoln Counties CoC, NC-504 - Greensboro/High Point CoC, NC-513 - Chapel Hill/Orange County CoC, NC-501 -Asheville/Buncombe County CoC, NC-502 -

Durham City & County CoC, NC-506 -Wilmington/Brunswick, New Hanover, Pender

Counties CoC, NC-508 - Anson, Moore,

Montgomery, Richmond Counties CoC, NC-511 -Fayetteville/Cumberland County CoC, NC-503 -North Carolina Balance of State CoC, NC-516 -

Northwest North Carolina CoC, NC-500 -Winston Salem/Forsyth County CoC

Is the HMIS Lead Agency the same as the No **CoC Lead Agency?** 

Does the CoC Lead Agency have a written Yes agreement with the HMIS Lead Agency?

Has the CoC selected an HMIS software Yes product?

If "No" select reason:

If "Yes" list the name of the product: ServicePoint

What is the name of the HMIS software Bowman Systems, Inc. company?

Does the CoC plan to change HMIS software No within the next 18 months?

Indicate the date on which HMIS data entry 05/01/2006

started (or will start): (format mm/dd/yyyy)

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Indicate the challenges and barriers impacting the HMIS implementation: No or low participation by ESG funded providers, No or low participation by non-HUD funded providers

If CoC indicated that there are no challenges or barriers impacting HMIS implementation, briefly describe either why CoC has no challenges or how all barriers have been overcome (limit 1000 characters).

NA.

If CoC identified one or more challenges or barriers impacting HMIS implementation, briefly describe how the CoC plans to overcome them (limit 1000 characters).

We are improving data quality through standardized & customized reporting, end user certification & refresher training, and focused technical assistance. The Carolina Homeless Information Network (CHIN) produces a monthly data quality report that shows the quality of data at the program and agency level. We struggle most with coverage in our small, rural programs. Most of the agencies who do not receive McKinney-Vento funding are small, volunteer-run organizations that do not have the resources, staff, or capacity to enter data into our HMIS. Without the requirement to participate for funding, these agencies are resistant to put financial or volunteer hours into HMIS. We will continue to educate these facilities about statewide and program benefits of HMIS. We are also exploring regional staff to assist with data entry for these agencies in order to compensate for inadequate resources.

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# 2B. Homeless Management Information System (HMIS) Lead Agency

Enter the name and contact information for the HMIS Lead Agency. This is the organization responsible for implementing the HMIS within a CoC. There may only be one HMIS Lead Agency per CoC.

Organization Name North Carolina Housing Coalition

Street Address 1 118 St. Mary's Street

**Street Address 2** 

City Raleigh

State North Carolina

**Zip Code** 27605

Format: xxxxx or xxxxx-xxxx

**Organization Type** Non-Profit

If "Other" please specify

Is this organization the HMIS Lead Agency in No more than one CoC?

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# 2C. Homeless Management Information System (HMIS) Bed Coverage

#### Instructions:

HMIS bed coverage measures the level of provider participation in a CoC's HMIS. Participation in HMIS is defined as the collection and reporting of client level data either through direct data entry into the HMIS or into an analytical database that includes HMIS data on an at least annual basis.

HMIS bed coverage is calculated by dividing the total number of year-round beds located in HMIS-participating programs by the total number of year-round beds in the Continuum of Care (CoC), after excluding beds in domestic violence (DV) programs. HMIS bed coverage rates must be calculated separately for emergency shelters, transitional housing, and permanent supportive housing.

The 2005 Violence Against Women Act (VAWA) Reauthorization bill restricts domestic violence provider participation in HMIS unless and until HUD completes a public notice and comment process. Until the notice and comment process is completed, HUD does not require nor expect domestic violence providers to participate in HMIS. HMIS bed coverage rates are calculated excluding domestic violence provider beds from the universe of potential beds.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

Indicate the HMIS bed coverage rate (%) for each housing type within the CoC. If a particular housing type does not exist anywhere within the CoC, select "Housing type does not exist in CoC" from the drop-down menu.

* Emergency Shelter (ES) Beds	86%+
* Safe Haven (SH) Beds	No beds in CoC
* Transitional Housing (TH) Beds	51-64%
* Permanent Housing (PH) Beds	86%+

How often does the CoC review or assess At least bi-monthly its HMIS bed coverage?

If bed coverage is 0-64%, describe the CoC's plan to increase this percentage during the next 12 months:

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The CoC's Carolina Homeless Information Network (CHIN) staff are working with individual regional committees and agencies to provide training and specific technical assistance and support to assist agencies in entering their beds into the inventory. The NC Balance of State CoC Steering Committee has increased the scoring incentives for HMIS participation for project applicants in CoC competitions. The NC BOS Permanent Housing and Transitional Housing Committees review and will continue to review progress of existing grantees closely in their quarterly performance reviews. The CoC has also formed an HMIS Review Committee to review HMIS data quality, identify agencies in need of technical assistance, and engage agencies that are not currently using HMIS.

Our Transitional Housing Bed Coverage is low largely due to small, unfunded programs that are in our region. The 35 beds that are not covered by HMIS are located in 2 agencies that are not funded by McKinney-Vento. Of these 2 agencies, both have 20 or fewer beds. Many of them are volunteer run and do not have staff or other necessary resources or capacity to participate in HMIS. Without the requirement to participate in HMIS for funding, these agencies are resistant to put financial or volunteer hours into a computer system that tracks information that many of them are not tracking for their programs. We plan to continue to educate these facilities about the statewide benefits of HMIS and how HMIS data can impact the households they are assisting. We will also explore strategies such as regional staff who can assist with data entry for these agencies in order to effectively compensate for resources that they do not have.

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# 2D. Homeless Management Information System (HMIS) Data Quality

#### Instructions:

HMIS data quality refers to the extent that data recorded in an HMIS accurately reflects the extent of homelessness and homeless services in a local area. In order for HMIS to present accurate and consistent information on homelessness, it is critical that all HMIS have the best possible representation of reality as it relates to homeless people and the programs that serve them. Specifically, it should be a CoC's goal to record the most accurate, consistent and timely information in order to draw reasonable conclusions about the extent of homelessness and the impact of homeless services in its local area. Answer the questions below related to the steps the CoC takes to ensure the quality of its data. In addition, CoCs will indicate their participation in the Annual Homelessness Assessment Report (AHAR) for 2010 and 2011 as well as whether or not they plan to contribute data to the Homelessness Pulse project in 2012.

For additional instructions, refer to the Exhibit 1 Detailed Instructions, which can be accessed on the left-hand menu bar.

## Indicate the percentage of unduplicated client records with null or missing values on a day during the last ten days of January 2011.

Universal Data Element	Records with no values (%)	Records where value is refused or unknown (%)
* Social Security Number	0%	3%
* Date of Birth	0%	0%
* Ethnicity	1%	0%
* Race	0%	0%
* Gender	0%	0%
* Veteran Status	0%	0%
* Disabling Condition	0%	0%
* Residence Prior to Program Entry	0%	0%
* Zip Code of Last Permanent Address	0%	2%
* Name	0%	0%

How frequently does the CoC review At least bi-monthly the quality of program level data?

Describe the process, extent of assistance, and tools used to improve data quality for agencies participating in the HMIS (limit 750 characters):

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CHIN uses comparative reporting to assist agencies as they improve their client and program data. The primary report is the monthly Data Quality Report that provides agencies and our CoC with an overview of data completeness, utilization rates, and inventory. Additionally, agencies may request a report at any time during the month. Standardized ServicePoint reports are available continuously including: APR data, clients served, and clients not served. For agencies that need improvement, on-site and on-line data entry technical assistance and training are available at no charge to agencies. In extreme cases, contract data entry assistance is available for agencies to help them catch up on data entry.

Describe the existing policies and procedures used to ensure that valid program entry and exit dates are recorded in the HMIS (limit 750 characters):

A commitment to accurate data entry, including program entry and exit dates, begins when agencies sign their Agency Participation Agreement. In this contract, agencies agree to adhere to CHIN's Standard Operating Policies which explicitly cover all HUD required data elements. Agencies and end users are reminded of the policies again during certification training. Program entry and exit dates are covered specifically in all training materials. Program enrollment figures are included as elements on CHIN's monthly Data Quality Reports. CHIN staff can generate a report for participating agencies that lists all clients with their program entry and exit dates and indications of fields that remain incomplete.

**Indicate which reports the CoC or subset of** 2010 AHAR Supplemental Report on Homeless the CoC submitted usable data: Veterans, 2010 AHAR (Select all that apply)

Indicate which reports the CoC or subset of 2011 AHAR, 2011 AHAR Supplemental Report the CoC plans to submit usable data: on Homeless Veterans (Select all that apply)

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### 2E. Homeless Management Information System (HMIS) Data Usage

#### Instructions:

CoCs can use HMIS data for a variety of applications. These include, but are not limited to, using HMIS data to understand the characteristics and service needs of homeless people, to analyze how homeless people use services, and to evaluate program effectiveness and outcomes.

In this section, CoCs will indicate the frequency in which it engages in the following.

- Integrating or warehousing data to generate unduplicated counts
- Point-in-time count of sheltered persons
- Point-in-time count of unsheltered persons
- Measuring the performance of participating housing and service providers
- Using data for program management
- Integration of HMIS data with data from mainstream resources

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Indicate the frequency in which the CoC uses HMIS data for each of the following:

Integrating or warehousing data to generate Never

unduplicated counts:

**Point-in-time count of sheltered persons:** At least Semi-annually Point-in-time count of unsheltered persons: At least Semi-annually

Measuring the performance of participating

At least bi-monthly housing and service providers:

**Using data for program management:** At least Quarterly Integration of HMIS data with data from At least Annually

mainstream resources:

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# 2F. Homeless Management Information System (HMIS) Data and Technical Standards

#### Instructions:

In order to enable communities across the country to collect homeless services data consistent with a baseline set of privacy and security protections, HUD has published HMIS Data and Technical Standards. The standards ensure that every HMIS captures the information necessary to fulfill HUD reporting requirements while protecting the privacy and informational security of all homeless individuals.

Each CoC is responsible for ensuring compliance with the HMIS Data and Technical Standards. CoCs may do this by completing compliance assessments on a regular basis and through the development of an HMIS Policy and Procedures manual. In the questions below, CoCs are asked to indicate the frequency in which they complete compliance assessment.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

# For each of the following HMIS privacy and security standards, indicate the frequency in which the CoC and/or HMIS Lead Agency complete a compliance assessment:

* Unique user name and password	At least Annually
* Secure location for equipment	At least Annually
* Locking screen savers	At least Annually
* Virus protection with auto update	At least Annually
* Individual or network firewalls	At least Annually
* Restrictions on access to HMIS via public forums	At least Annually
* Compliance with HMIS Policy and Procedures manual	At least Annually
* Validation of off-site storage of HMIS data	At least Annually

How often does the CoC Lead Agency assess compliance with the HMIS Data and Technical Standards?

At least Annually

How often does the CoC Lead Agency aggregate data to a central location (HMIS database or analytical database)?

Never

Does the CoC have an HMIS Policy and Yes Procedures manual?

If 'Yes' indicate date of last review 09/12/2011 or update by CoC:

If 'No' indicate when development of manual will be completed (mm/dd/yyyy):

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Applicant: Gastonia/Cleveland, Gaston and Lincoln Co.NC-509Project: Gastonia/Cleveland, Gaston and Lincoln Co. (NC-509)COC\_REG\_2011\_036850

# 2G. Homeless Management Information System (HMIS) Training

### **Instructions:**

Providing regular training opportunities for homeless assistance providers that are participating in a local HMIS is a way that CoCs can ensure compliance with the HMIS Data and Technical Standards. In the section below, CoCs will indicate how frequently they provide certain types of training to HMIS participating providers.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

## Indicate the frequency in which the CoC or HMIS Lead Agency offers each of the following training activities:

* Privacy/Ethics training	At least Monthly
* Data Security training	At least Monthly
* Data Quality training	At least Monthly
* Using Data Locally	At least Quarterly
* Using HMIS data for assessing program performance	At least Semi-annually
* Basic computer skills training	Never
* HMIS software training	At least Monthly

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### 2H. Continuum of Care (CoC) Sheltered Homeless Population & Subpopulation: Point-In-Time (PIT) Count

NC-509

#### Instructions:

The purpose of the point-in-time count is to further understand the number and characteristics of people sleeping on the streets, including places not meant for human habitation, emergency shelters, and transitional housing. Although CoCs are only required to conduct a point-in-time count every two years, HUD strongly encourages CoCs to conduct a point-in-time count annually.

CoCs are to indicate how frequently they will conduct a point-in-time count and what percentage of their homeless service providers participated. CoCs will also describe if there was an increase, decrease, or no change between the most recent point-in-time count and the one prior. CoCs are to indicate in the narrative which years are being compared.

How frequently does the CoC conduct semi-annually (twice a year) a point-in-time count?

\*Indicate the date of the most recent point-in- 01/26/2011 time count (mm/dd/yyyy):

If the CoC conducted the point-in-time count No outside the last 10 days in January, was a waiver from HUD obtained prior to January 19, 2011?

Did the CoC submit the point-in-time count Yes data in HDX by May 31, 2011?

If no, briefly explain why the point-in-time data was not submitted by May 31, 2011 (limit 750 characters).

> Enter the date in which the CoC plans 01/25/2012 to conduct its next point-in-time count: (mm/dd/yyyy)

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Indicate the percentage of homeless service providers supplying population and subpopulation data for the point-in-time count that was collected via survey, interview, and/or HMIS.

Emergency Shelter: 100% Transitional Housing: 100%

Comparing the most recent point-in-time count to the previous point-in-time count, describe any factors that may have resulted in an increase, decrease, or no change in both the sheltered and unsheltered population counts (limit 1500 characters).

Comparing 2010 to 2011 PIT count, we saw an increase of 105% in adults and a decrease of 32% in homeless children. The majority of the increase was in unsheltered individuals without dependent children. In 2011 more agencies participated in the service-based count as has been in the last few years. We plan to add an unsheltered street count in 2012. To adequately plan for our housing needs, our efforts are to better express the real unmet needs in our three county CoC. Through the Housing Support Committee a concentrated outreach effort to identify street homeless with disability income, refer them to services, and identify housing units targeted for persons with disabilities. Housing Committee Chairperson alerts via e-mail of housing availability as it occurs. With the security deposit program, tenant-based rental assistance, and assisting disabled people with securing disability benefits, the CoC continues to ensure people move quickly to permanent and permanent supportive housing.

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# 2I. Continuum of Care (CoC) Sheltered Homeless Population & Subpopulations: Methods

#### Instructions:

Accuracy of the data reported in point-in-time counts is vital. Data produced from these counts must be based on reliable methods and not on "guesstimates." CoCs may use one or more method(s) to count sheltered homeless persons. This form asks CoCs to identify and describe which method(s) were used to conduct the point-in-time counts. The description should demonstrate how the method(s) was used to produce an accurate count.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

Indicate the method(s) used to count sheltered homeless persons during the last point-in-time count: (Select all that apply):

Survey Providers: X
HMIS: X
Extrapolation:
Other:

If Other, specify:

Describe the methods used by the CoC, as indicated by the above selected method(s), to collect data on the sheltered homeless population during the most recent point-in-time count. Response should indicate how the method(s) selected above were used in order to produce accurate data (limit 1500 characters):

As with the prior year, homeless clients can opt out of having their information entered into HMIS so it is important to survey providers to ensure a 100% sheltered count. All agencies were provided with count sheets for clients without consent for entry into HMIS. When count sheets were retrieved from agencies a follow-up telephone survey was conducted with each agency to ensure accuracy. Our percentage of clients opting into the HMIS system increased significantly due to the education efforts and follow up procedures that had been implemented.

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### 2J. Continuum of Care (CoC) Sheltered Homeless Population and Subpopulation: Data Collection

NC-509

#### Instructions:

CoCs are required to produce data on seven subpopulations. These subpopulations are: chronically homeless, severely mentally ill, chronic substance abuse, veterans, persons with HIV/AIDS, victims of domestic violence, and unaccompanied youth (under 18). Subpopulation data is required for sheltered homeless persons and, with the exception of chronically homeless and veterans, optional for unsheltered persons. Sheltered chronically homeless persons are those living in emergency shelters only.

The definition of chronically homeless persons is an unaccompanied invididual with a disabling condition, or an adult member of a family with a disabling condition, who meets all other requirements for chronic homeless designation. CoCs may use a variety of methods to collect subpopulation information on sheltered homeless persons and may utilize more than one in order to produce the most accurate data. This form asks CoCs to identify and describe which method(s) were used to gather subpopulation information for sheltered populations during the most recent point-in-time count. The description should demonstrate how the method(s) was used to produce an accurate count.

For additional instructions, refer to the Exhibit 1 Detailed Instructions which can be accessed on the left-hand menu bar.

Indicate the method(s) used to gather and calculate subpopulation data on sheltered homeless persons (select all that apply):

HMIS	Χ
HMIS plus extrapolation:	
Sample of PIT interviews plus extrapolation:	
Sample strategy:	
Provider expertise:	
Interviews:	Χ
Non-HMIS client level information:	Χ
None:	
Other:	
If Other, specify:	

Describe the methods used by the CoC, based on the selections above, to collect data on the sheltered homeless subpopulations during the most recent point-in-time count. Response should indicate how the method(s) selected above were used in order to produce accurate data on all of the sheltered subpopulations (limit 1500 characters):

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CoC used HMIS for all sub-population counts plus manual counts for those without consent to be entered into HMIS. Service providers used a combination of one-on-one interviews with clients staying in the shelter on the night of the count as well as referring to client records to insure accuracy of information. Ongoing efforts by the CoC to keep agencies abreast of HUD element updates needed for CHIN entry have progressed and are included in the bi-monthly data quality meetings. CoC funded agencies utilize the intake data form provided by CHIN to ensure that all required data is collected.

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### 2K. Continuum of Care (CoC) Sheltered Homeless **Population and Subpopulation: Data Quality**

NC-509

#### Instructions:

The data collected during point-in-time counts is vital for CoCs and HUD. Communities need accurate data to determine the size and scope of homelessness at the local level to plan services and programs that will appropriately address local needs and measure progress in addressing homelessness. HUD needs accurate data to understand the extent and nature of homelessness throughout the country and to provide Congress and OMB with information regarding services provided, gaps in service, performance, and funding decisions. It is vital that the quality of data reported accurate and of high quality. CoCs may undertake once or more actions to improve the quality of the sheltered population data.

For additional instructions, refer to the Exhibit 1 Detailed Instructions which can be accessed on the left-hand menu bar.

Indicate the method(s) used to verify the data quality of sheltered homeless persons: (select all that apply)

Instructions:	Х
Training:	Х
Remind/Follow-up	Х
HMIS:	Х
Non-HMIS de-duplication techniques:	Χ
None:	
Other:	

### If Other, specify:

If selected, describe the non-HMIS de-duplication techniques used by the CoC to ensure the data quality of the sheltered persons count (limit 1000 characters).

Client intials and date of birth were used to compare across the board of reporting agencies in all three counties. Where date of birth was the same, first name and last inital were then used. We felt that we eliminated a number of duplicated individuals who may have shown up at one shelter and later in the same day at a soup kitchen.

Describe the methods used by the CoC, based on the selections above, to collect data on the sheltered homeless subpopulations during the most recent point-in-time count. Response is to indicate how the method(s) selected above were used in order to produce accurate data on all of the sheltered subpopulations (limit 1500 characters):

CoC used HMIS for data quality and communicate thoroughly with those agencies that participated in the manual counts of those that opted out of HMIS. Training was offered on an as needed basis. The CoC used strategies to ensure that each sheltered homeless person was not counted more than once during the point-in-time.

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### 2L. Continuum of Care (CoC) Unsheltered Homeless Population and Subpopulation: **Methods**

NC-509

#### Instructions:

Accuracy of the data reported in point-in-time counts is vital. Data produced from these counts must be based on reliable methods and not on "guesstimates." CoCs may use one or more methods to count unsheltered homeless persons. This form asks CoCs to identify which method(s) they use to conduct their point-in-time counts.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

	Indicate the method(s) used during the most
	recent point-in-time count of unsheltered homeless
	persons: (select all that apply)
	Public places count:
	Public places count with interviews:
Х	Service-based count:
Х	HMIS:
	Othor

### If Other, specify:

Describe the method(s) used by the CoC based on the selections above, to count unsheltered homeless populations during the most recent pointin-time count. Response should indicate how the method(s) selected above were used in order to obtain accurate data (limit 1500 characters).

A manual count was done on this population group; service providers were supplied with count sheets for clients without consent for entry into HMIS. When count sheets were retrieved from agencies a follow-up telephone survey was conducted with each agency to ensure accuracy. The CoC interviewed people using non-shelter services, such as soup kitchens and drop-in centers, screened for homelessness, and counted those that self-identified as unsheltered homeless persons. In order to obtain an unduplicated count, every person interviewed in a service-based count were asked where they were sleeping on the night of the most recent point-in-time count.

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## 2M. Continuum of Care (CoC) Unsheltered Homeless Population and Subpopulation: Level of Coverage

#### Instructions:

CoCs may utilize several methods when counting unsheltered homeless persons. CoCs need to determine what area(s) they will go to in order to count this population. For example, CoCs may canvas an entire area or only those locations where homeless persons are known to sleep. CoCs are to indicate the level of coverage incorporated when conducting the unsheltered count.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

Indicate where the CoC located the Non-Shelter Services unsheltered homeless persons (level of coverage) that counted in the last point-in-time count: If Other, specify:

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# 2N. Continuum of Care (CoC) Unsheltered Homeless Population and Subpopulation: Data Quality

#### Instructions:

The data collected during point-in-time counts is vital for CoCs and HUD. Communities need accurate data to determine the size and scope of homelessness at the local level to plan services and programs that will appropriately address local needs and measure progress in addressing homelessness. HUD needs accurate data to understand the extent and nature of homelessness throughout the country and to provide Congress and OMB with information regarding services provided, gaps in service, performance, and funding decisions. It is vital that the quality of data reported is accurate and of high quality. CoCs may undertake one or more actions to improve the quality of the sheltered population data.

All CoCs should engage in activities to reduce the occurrence of counting unsheltered persons more than once during the point-in-time count. The strategies are known as de-duplication techniques. De-duplication techniques should always be implemented when the point-in-time count extends beyond one night or takes place during the day at service locations used by homeless persons that may or may not use shelters. CoCs are to describe de-duplication techniques used in the point-in-time count. CoCs are also asked to describe outreach efforts to identify and engage homeless individuals and families.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

Indicate the steps taken by the CoC to ensure the quality of the dat
collected for the unsheltered population count:
(select all that apply)
·

Training:	Χ
HMIS:	Х
De-duplication techniques:	Х
"Blitz" Count:	
Unique Identifier:	
Survey Question:	
<b>Enumerator Observation:</b>	
Other:	

### If Other, specify:

Describe the techniques, as selected above, used by the CoC to reduce the occurrence of counting unsheltered homeless persons more than once during the most recent point-in-time count (limit 1500 characters):

With the service-based count we used de-duplication factors, which are: person's full initials, age, race, gender, familial status, grade completed in school and location where they stated they slept on the night of the count. Our CoC captures 85%+ unsheltered homeless data in HMIS through their use of the local day center in Gastonia; therefore, we compared HMIS data with unsheltered counts.

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# Describe the CoCs efforts to reduce the number of unsheltered homeless households with dependent children. Discussion should include the CoCs outreach plan (limit 1500 characters):

Outreach is through the day center for homeless, the local hospitals, local emergency shelters, local homeless prevention programs and the local school system social workers and counselors. Reinvestment in Communities administers a comprehensive TBRA program that has been used to quickly rehouse families who have the potential to become self-sufficient quickly. The Gastonia Housing Authority gives preference to families with children. In Cleveland County, the local housing authority works with the local shelter to rehouse families quickly. In Lincoln County, the Dept. of Social Services has a program to quickly re-house homeless families with children. Gaston/Lincoln and Cleveland Counties applied and were granted HPRP funds over a three-year period to help reduce unsheltered homeless households with children.

# Describe the CoCs efforts to identify and engage persons that routinely sleep on the streets or other places not meant for human habitation (limit 1500 characters):

Through the regional MH/DD/SA Area Authority (Pathways LME), street outreach has been a high priority to meet, identify and connect homeless individuals with services. Additionally, Pathways LME have staff that work in the local jail system to ensure those released have appropriate meds and housing when they are released. The Gastonia day shelter is a low demand program that provides the opportunity to identify homeless, their disabilities and connect them with services. Through CoC members there has been a concentrated effort to identify street homeless with disability income, refer them to services, identify housing units targeted for persons with disabilities and work toward housing placement.

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# 3A. Continuum of Care (CoC) Strategic Planning Objectives

## Objective 1: Create new permanent housing beds for chronically homeless persons.

#### Instructions:

Ending chronic homelessness continues to be a HUD priority. CoCs can do this by creating new permanent housing beds that are specifically designated for this population. In the FY2010 NOFA, chronically homeless persons were defined an unaccompanied homeless individual with a disabling condition, or a family where at least one adult member had a disabling condition, who has either been continuously homeless for at least a year OR has had at least four episodes of homelessness in the past three (3) years.

CoCs are to describe the short-term and long-term plans for creating new permanent housing beds for chronically homeless persons who meet the definition of chronically homeless. CoCs will also indicate the current number of permanent housing beds designated for chronically homeless persons. This number should match the number of beds reported in the FY2011 Housing Inventory Count (HIC) and enter into the Homeless Data Exchange (HDX). CoCs will then enter the number of permanent housing beds expected to be in place in 12 months, 5 years, and 10 years. These future estimates should be based on the definition of chronically homeless.

For additional instructions, refer to the 'Exhibit 1 Detailed Instructions' which can be accessed on the left-hand menu bar.

- How many permanent housing beds are 40 currently in place for chronically homeless persons?
- In 12 months, how many permanent housing 43 beds designated for chronically homeless persons are planned and will be available for occupancy?
- In 5 years, how many permanent housing 55 beds designated for chronically homeless persons are planned and will be available for occupancy?
  - In 10 years, how many permanent housing 71 beds designated for chronically homeless persons are planned and will be available for occupancy?

Describe the CoC's short-term (12 month) plan to create new permanent housing beds for persons who meet HUD's definition of chronically homeless (limit 1000 characters):

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The CoC is making application for funding to both U.S. Dept. of HUD and the State of N.C. to construct housing with rental subsidy and to advocate with other funding sources to provide leasing assistance for market rate apartments. HOME Set-Aside for CHDO's will be used to leverage public and private dollars to create housing opportunities for homeless. The planning initiatives will be coordinated through the Housing Support Committee and the Main Decision-Making Group. In addition and as an alternative, CoC will continue to advocate to public housing authorities to make homelessness a preference.

Describe the CoC's long-term (10 year) plan to create new permanent housing beds for persons who meet HUD's definition of chronically homeless (limit 1000 characters):

Pathways LME has committed to provide pre-development costs on proposed construction and/or rehabilitation projects developed for persons with disabilities. Tenant preference will be given to homeless and chronically homeless. Local CHDO for Gaston Consortium uses HOME funds to increase rental units for disabled, giving preference to homeless and chronic homeless. CoC will continue to apply for S+C units and Housing First Units. CoC is developing private partnerships with profit corporations to build affordable housing units.

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# 3A. Continuum of Care (CoC) Strategic Planning Objectives

Objective 2: Increase the percentage of participants remaining in CoC funded permanent housing projects for at least six months to 77 percent or more.

#### Instructions:

Increasing self-sufficiency and stability of permanent housing program participants is an important outcome measurement of HUD's homeless assistance programs. Each SHP-PH and S+C project is expected to report the percentage of participants remaining in permanent housing for more than six months on its Annual Performance Report (APR). CoCs then use this data from all of its permanent housing projects to report on the overall CoC performance on form 4C. Continuum of Care (CoC) Housing Performance.

In this section, CoCs are to describe short-term and long-term plans for increasing the percentage of participants remaining in all of its CoC-funded permanent housing projects (SHP-PH or S+C) to at least 77 percent. CoCs will indicate the current percentage of participants remaining in these projects, as indicted on form 4C. as well as the expected percentage in 12 months, 5 years, and 10 years. CoCs that do not have any CoC-funded permanent housing projects (SHP-PH or S+C) for which an APR was required should indicate this by entering "0" in the numeric fields and note in the narratives.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

- What is the current percentage of 94 participants remaining in CoC-funded permanent housing projects for at least six months?
  - In 12 months, what percentage of participants will have remained in CoC-funded permanent housing projects for at least six months?
- In 5 years, what percentage of participants 79 will have remained in CoC-funded permanent housing projects for at least six months?
  - In 10 years, what percentage of 81 participants will have remained in CoC-funded permanent housing projects for at least six months?

Describe the CoCs short-term (12 month) plan to increase the percentage of participants remaining in CoC-funded permanent housing projects for at least six months to 77 percent or higher (limit 1000 characters):

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CoC exceeded HUD national objective with 94% for participants remaining in PH at least six months. Through the Main Decision-Making Group stakeholders and PH providers ensure that all actions that may cause eviction are addressed with tenants prior to entry and reinforced frequently by tenant's community support worker. Strong community support is key and will continue to be a key success component. As backup, CoC members are proactive in advocacy issues with landlords and rental subsidy sources as well as maintain open dialogue with providers. The CoC has also included Legal Aid and Fair Housing experts into the stakeholder group.

Describe the CoCs long-term (10 year) plan to increase the percentage of participants remaining in CoC-funded permanent housing projects for at least six months to 77 percent or higher (limit 1000 characters):

CoC will continue to engage and educate landlords/property owners that are supportive of success in permanent housing for homeless populations. CoC will continue to ensure strong community support for tenants in permanent housing. CoC will continue to maintain policy of reinforcement with tenants on need to remain housed and ensure good tenant/landlord relations. CoC will continue to maintain strong and open dialogues with providers, consumers, and landlords/property owners through special events and forums.

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# 3A. Continuum of Care (CoC) Strategic Planning Objectives

Objective 3: Increase the percentage of participants in CoC-funded transitional housing that move into permanent housing to 65 percent or more.

### Instructions:

The transitional housing objective is to help homeless individuals and families obtain permanent housing and self-sufficiency. Each SHP-TH project is expected to report the percentage of participants moving to permanent housing on its Annual Performance Report (APR). CoCs then use this data from all of the CoC-funded transitional lousing projects to report on the overall CoC performance on form 4C. Continuum of Care (CoC) Housing Performance.

In this section, CoCs are to describe short-term and long-term plans for increasing the percentage of transitional housing participants who move from SHP-TH projects into permanent housing to at least 65 percent or more. CoCs will indicate the current percentage of SHP-TH project participants moving into permanent housing as indicated on from 4C. as well as the expected percentage in 12 months, 5 years, and 10 years. CoCs that do not have any CoC funded transitional housing projects (SHP-TH) for which an APR was required should enter "0" in the numeric fields below and note in the narratives.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

- What is the current percentage of 71 participants in CoC-funded transitional housing projects will have moved to permanent housing?
- In 12 months, what percentage of 68 participants in CoC-funded transitional housing projects will have moved to permanent housing?
- In 5 years, what percentage of participants 70 in CoC-funded transitional housing projects will have moved to permanent housing?
  - In 10 years, what percentage of 72 participants in CoC-funded transitional housing projects will have moved to permanent housing?

Describe the CoCs short-term (12 month) plan to increase the percentage of participants in CoC-funded transitional housing projects that move to permanent housing to 65 percent or more (limit 1000 characters).

|--|

CoC has exceeded HUD threshold to 71%. CoC Monitoring Committee shall provide courtesy reviews of TH programs every six months and maintain open dialogue with providers and stakeholders to address any challenges or barriers. Additionally, TH program providers ensure an appropriate screening process for potential participants to determine motivation for success. CoC members and stakeholders also consider the challenge of difficult populations in determining success potential. These multiple steps shall assure a degree of success that will increase the percentage moving to permanent housing.

Describe the CoCs long-term (10 year) plan to increase the percentage of participants in CoC-funded transitional housing projects that move to permanent housing to 65 percent or more (limit 1000 characters):

The CoC members and stakeholders shall maintain open dialogues, working as a team to refine existing programs and implement best national practices within transitional housing programs. As a long-term goal, CoC members may consider transitioning to all permanent supportive housing in lieu of transitional housing programs.

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# 3A. Continuum of Care (CoC) Strategic Planning Objectives

Objective 4: Increase percentage of participants in all CoC-funded projects that are employed at program exit to 20 percent or more.

#### **Instructions:**

Employment is a critical step for homeless persons to achieve greater self-sufficiency, which represents an important outcome that is reflected both in participants' lives and the health of the community. Each CoC-funded project (excluding HMIS dedicated only projects) is expected to report the percentage of participants employed at exit on its Annual Performance Report (APR). CoCs then use this data from all of its non-HMIS projects to report on the overall CoC performance on form 4D. Continuum of Care (CoC) Enrollment in Mainstream Programs and Employment Information.

In this section, CoCs are to describe short-term and long-term plans for increasing the percentage of all CoC-funded program participants that are employed at program exit to 20 percent or more. CoCs will indicate the current percentage of project participants that are employed at program exit, as reported on 4D, as well as the expected percentage in 12 months, 5 years, and 10 years. CoCs that do not have any CoC-funded non-HMIS dedicated projects (SHP-PH, SHP-TH, SHP-SH, SHP-SSO, or Sac TRA/SRA/PRA/SRO) for which an APR was required should enter "0" in the numeric fields below and note in the narratives.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

- What is the current percentage of 29 participants in all CoC-funded projects that are employed at program exit?
- In 12 months, what percentage of 21 participants in all CoC-funded projects will be employed at program exit?
- In 5 years, what percentage of participants 23 in all CoC-funded projects will be employed at program exit?
- In 10 years, what percentage of 25 participants in all CoC-funded projects will be employed at program exit?

Describe the CoCs short-term (12 month) plan to increase the percentage of participants in all CoC-funded projects that are employed at program exit to 20 percent or more (limit 1000 characters).

With unemployment peaking at 13.8% for this CoC area (September 2011 result is 11.8%), CoC managed to exceed the HUD threshold to 29%. Programs will improve access to job opportunities and increase access to job training, career services, etc. through information sharing and coordination with federal, state, and local entities and other means. All HMIS agencies ytd APRs will be monitored bi-monthly. Lead agency will work with agencies who are having difficulty finding employment for clients.

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Applicant: Gastonia/Cleveland, Gaston and Lincoln Co.NC-509Project: Gastonia/Cleveland, Gaston and Lincoln Co. (NC-509)COC\_REG\_2011\_036850

Describe the CoCs long-term (10 year) plan to increase the percentage of participants in all CoC-funded projects who are employed at program exit to 20 percent or more (limit to 1000 characters):

CoC member agencies and stakeholders are concerned with creating sustainable community benefits for low income residents of HUD-assisted housing. The CoC will continue to partner with Federal, State, and Local entities to improve transportation access and to research other economic development organizations and by leveraging federal and private resources. Program participants will continue to be challenged with certain requirements that must be accomplished as part of the program criteria. This includes job readiness training and job search. CoC members and stakeholders shall provide participants receiving disability (SSI, SSDI, VA) with information on SSA Ticket to Work Program since 38% of participants are disabled.

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# 3A. Continuum of Care (CoC) Strategic Planning Objectives

### Objective 5: Decrease the number of homeless households with children.

#### Instructions:

Ending homelessness among households with children, particularly for those households living on the streets or other places not meant for human habitation, is an important HUD priority. CoCs can accomplish this goal by creating new beds and/or providing additional supportive services for this population.

In this section, CoCs are to describe short-term and long-term plans for decreasing the number of homeless households with children, particularly those households that are living on the streets or other places not meant for human habitation. CoCs will indicate the current total number of households with children that was reported on their most recent point-in-time count. CoCs will also enter the total number of homeless households with children they expect to report on in the next 12 months, 5 years, and 10 years.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

- What is the current total number of homeless households with children as reported on the most recent point-in-time count?
- In 12 months, what will be the total number 14 of homeless households with children?
  - In 5 years, what will be the total number 12 of homeless households with children?
  - In 10 years, what will be the total number 10 of homeless households with children?

# Describe the CoCs short-term (12 month) plan to decrease the number of homeless households with children (limit 1000 characters):

HPRP and other resources continue to create a decrease in homeless households with children. Through the HPRP grant awarded through the CoC, members and stakeholders shall utilize funds to reduce the number of homeless families with children. Additionally, the CoC shall look at longer term solutions as alternative funds for the HPRP.

## Describe the CoCs long-term (10 year) plan to decrease the number of homeless households with children (limit 1000 characters):

CoC members and stakeholders consider alternative ways to provide homeless prevention activities that will reduce the number of homeless families entering shelters and/or living in places not meant for human habitation. Members and stakeholders advocate with current homeless prevention programs to re-define existing programs and monitor effectiveness.

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## 3B. Continuum of Care (CoC) Discharge Planning

#### Instructions:

The McKinney-Vento Act requires that State and local governments have policies and protocols in place to ensure that persons being discharged from publicly-funded institutions or systems of care are not discharged immediately into homelessness. To the maximum extent practicable, Continuums of Care should demonstrate how they are coordinating with and/or assisting in State or local discharge planning efforts to ensure that discharged persons are not released directly to the streets, emergency homeless shelters, or other McKinney-Vento homeless assistance programs (SHP, S+C, SRO). For each system of care, CoCs are to address the following:

What: Describe the efforts that the CoC has taken to ensure that persons are not routinely discharged into homelessness. In the case of Foster Care, CoCs should specifically address the discharge of youth ageing out from the foster care system. If there is a State mandate that requires publicly funded institutions to ensure appropriate housing placement, that does not include homelessness, indicate this in the narrative.

Where: Indicate where persons routinely go upon discharge. Response should identify alternative housing options that are available for discharged persons other than the streets, emergency homeless shelters, and/or McKinney-Vento homeless assistance programs.

Who: Identify stakeholders and/or collaborating agencies that are responsible for ensuring that persons being discharged from system of care are not routinely discharged into homelessness.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

For each system of care identified below describe the CoC's efforts in coordinating with and/or assisting in the development of local discharge planning policies that ensure persons are not routinely discharged into homelessness, including the streets, emergency homeless shelters, or other McKinney-Vento homeless assistance housing programs. Review ALL instructions to ensure that each narrative is fully responsive (limit 1500 characters).

Foster Care (Youth Aging Out):

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Foster children who are aging out of service often need housing supports from the local community. The State of North Carolina mandates that the local governmental units administering the foster care program begin preparing foster care children to become self-sufficient prior to age 18. The N.C. Children's Policy Review Committee, within the Department of Health and Human Services Division of Social Services has developed protocols for Transitional Living Plans for youth being discharged from the foster care systems. Components of these protocols include the requirement that each youth will have a stable place to live upon discharge, with a primary and backup discharge plan to minimize the likelihood of homelessness resulting from a disrupted plan. Therefore, it is the policy of CoC member agencies that all due diligence should be exercised by the local foster care programs to ensure that persons aging out of the foster care system are not rendered homeless. Through MOU's with local Dept. of Social Services and the CoC agencies, the agreement is not to accept applicants into their federally-funded housing programs for homeless consumers who have become homeless as a direct result of local governmental unit releases from foster care. Particularly, VPA¿s are utilized to extended placement of foster care youth up to age 21. A plan is being developed to assist post-VPA youth with permanent housing options.

#### **Health Care:**

Because hospitals are independent and do not fall under a state office, it is impossible to develop written formal protocols. However, the local hospitals, with member representation in the local CoC, has established protocols to address the need for continuing care, treatment and services after discharge to ensure patients are not discharged to homelessness. Through the combined resources of the hospital emergency social work staff and the non-profit providers appropriate housing is located. The CoC members agree that emergency prevention measures shall be taken for appropriate placement so that no person is discharged into a federally-funded homeless program. Additionally, through hospital emergency social work staff, persons receiving emergency room care who are identified as homeless are provided with a list of housing and service resources to address their need for permanent housing.

#### **Mental Health:**

N.C. Administrative Code (10A NCAC 28F .0209) requires housing discharge planning for individuals in state psychiatric hospital and alcohol and drug abuse treatment centers for anyone remaining in treatment 31 days or more. Formal MOU's have been implemented with state mental health institutions and substance abuse treatment centers and the CoC to ensure strategies to identify appropriate permanent housing for persons being discharged. The local mental health system also maintains a transitional program facility to ensure no one is discharged to homelessness. The transitional program has protocols in place that ensure permanent supportive housing for persons discharged from the program. This program is funded through local, state and other federal resources apart from the U.S. Dept. of HUD. Therefore, homeless housing programs within the CoC agree they will not accept persons coming directly from a state mental institution or the local mental health transitional program into federally-funded homeless housing programs. The mental health discharge to family, friends, or their own home is 82.2%.

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Applicant: Gastonia/Cleveland, Gaston and Lincoln Co.NC-509Project: Gastonia/Cleveland, Gaston and Lincoln Co. (NC-509)COC\_REG\_2011\_036850

#### **Corrections:**

The CoC has developed a written protocol that CoC participating agencies that receive HUD McKinney-Vento funds will not accept participants into their program directly from state prisons or local jails. State prisons in NC are not allowed to sign MOU's with local CoC's; instead all MOU's must be coordinated with the Dept. of Corrections itself. Final protocols between the DOC are under development at this time. Locally, the Sheriff or his liasion, who operate the jail, are members of the CoC. FY20010 data indicates that 91% of offenders are discharged to family, friends, or their own home.

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### 3C. Continuum of Care (CoC) Coordination

#### Instructions:

A CoC should regularly assess its local homeless assistance system and identify gaps and unmet needs. CoCs can improve their communities through long-term strategic planning. CoCs are encouraged to establish specific goals and implement short-term action steps. Because of the complexity of existing homeless systems and the need to coordinate multiple funding sources and priorities, there are often multiple long-term strategic planning groups. It is imperative for CoCs to coordinate, as appropriate, with each of these existing strategic planning groups to meet local needs.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

**Does the Consolidated Plan for the** Yes jurisdiction(s) that make up the CoC include the CoC strategic plan goals for addressing homelessness?

If yes, list the goals in the CoC strategic plan that are included in the Consolidated Plan:

City of Gastonia/Gastonia Consortium: 1. Reduce the number of chronically homeless living on the streets; 2. Increase the percentage of homeless persons retaining permanent housing; and 3. Increase the availability of services for homeless persons. STATE OF NORTH CAROLINA Objectives: 1. Utilitize ESG to support homeless prevention and emergency shelters.

NC-509

Describe how the CoC is participating in or coordinating with the local Homeless Prevention and Rapid re-housing Program (HPRP) initiative, as indicated in the substantial amendment to the Consolidated Plan 2008 Action Plan (1500 character limit):

The CoC was heavily involved with the planning portion of the application and developed HPRP team members to work with the agencies to apply and to implement the HPRP programs designed. The CoC wrote letters of endorsement of the application. The CoC application was awarded \$1.5 million over a three year period. The funds are being administered locally by The Salvation Army for Gaston & Lincoln Counties and by the Isothermal Planning Commission for Cleveland County (they administer the Housing Choice Vouchers in Cleveland County). To date, over 70 families have been housed from the two programs in the CoC service area. Supportive Services activities are a major component of the supportive housing and there have been a number of ¿graduates¿ who have obtained jobs and transitioned off of rental assistance.

Describe how the CoC is participating in or coordinating with any of the following: Neighborhood Stabilization Program (NSP) initiative, HUD VASH, or other HUD managed American Reinvestment and Recovery Act programs (2500 character limit)?

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**Applicant:** Gastonia/Cleveland, Gaston and Lincoln Co. **Project:** Gastonia/Cleveland, Gaston and Lincoln Co. (NC-509)

> The CoC agencies make referrals to the local ESC for funds received to assist older workers to return to the work force and to Dept of Social Services so homeless people may access any federal programs funded by the ARRA. The City of Gastonia has been awarded NSP-1, NSP-2, and NSP-3 funds, makes referrals to the CoC to assist with homeless prevention of households in threat of losing their housing. The City of Gastonia's community development division works with partner agencies to help homeowners maintain existing homes, or purchase through a first-time homebuyer program, affordable housing. NSP funds have been leveraged through LIHTC projects to rehab several historic multi-family buildings and have units reserved for participants who have graduated from CoC agency programs. The CoC lead agency also serves on the local EFSP board and participated in the Phase 29 funding cycle, which receives ARRA funding.

Indicate if the CoC has established policies Yes that require homeless assistance providers to ensure all children are enrolled in school and connected to appropriate services within the community?

If yes, please describe the established policies that are in currently in place.

The CoC had adopted the language of the McKinney-Vento act and required that all participating CoC agencies include this language in their individual intake and service plans. No agency would be permitted to apply for CoC competition funding without these policies in place before application. This is identified in the CoC scoring mechanism for New and Renewal funding requests.

Describe the CoC's efforts to collaborate with local education agencies to assist in the identification of homeless families and inform them of their eligibility for McKinney-Vento education services. (limit 1500 characters)

The CoC has undertaken a process of working with the three county school system as McKinney-Vento coordinators by meeting with the coordinators in a round-table format to share and discuss the schools; efforts. The CoC lead agency meets with the individual system is social workers in group settings to describe the CoC agencies service outlines and connect the social workers to the CoC agencies for referrals. The outcome of these meetings is to provide coordination and time-saving mechanisms to quickly provide services in the local communities. Exceptional Children, s programs have also been included in this process as an outcome of these meetings.

Describe how the CoC has, and will continue, to consider the educational needs of children when families are placed in emergency or transitional shelter. (limit 1500 characters)

Families entering emergency or transitional shelters are assigned an agency cass manager or case worker to attend to the educational needs of the child. Each CoC agency will continue direct contact with the particular school system socal worker from which the child was attending prior to becoming homeless, or a different location requested by the parent.

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**Applicant:** Gastonia/Cleveland, Gaston and Lincoln Co. **Project:** Gastonia/Cleveland, Gaston and Lincoln Co. (NC-509)

Describe the CoC's current efforts to combat homelessness among veterans. Narrative should identify organizations that are currently serving this population, how this effort is consistent with CoC strategic plan goals, and how the CoC plans to address this issue in the future.(limit 1500 characters)

This year, 2 new organizations were identified locally that currently serve individual veterans. Off The Streets serves women, and Veterans Community Link-Gastonia serves men and women. These agencies were engaged through the CoC goal of increasing stakeholder agencies and with coordination by a local VA staff representative to the CoC. The CoC agencies and the Lead Agency participated in the Salisbury VA office¿s 5 year planning effort and have undertaken specific sections of the VA 5-Year plan. The VA¿s CHALLENG data identified 1000 homeless veterans in the Salisbury catchment area, and the goal is to reduce the number of homeless veterans by 40%. The CoC has undertaken capacity building exercises to assist interested current agencies and continue to recruit new agencies to the CoC. The Lead Agency has also collaborated with a local private foundation, the James Worthy Foundation to provide capacity building support to these agencies.

Describe the CoC's current efforts to address the youth homeless population. Narrative should identify organizations that are currently serving this population, how this effort is consistent with the CoC strategic plan goals, and the plans to continue to address this issue in the future (limit 1500 characters):

The CoC has three agencies that serve the homeless youth age category, With Friends Youth Shelter, Loray Girls; Home, and the Flynn Fellowship Home. Additionally, the Gaston County DSS has a program, called LINKS, that works with children in foster care. The CoC strategic plan of increasing stakeholder engagement to the process of collaboration includes helping agencies increase their capacity to share their information and ¿stories; with the communities within the continuum. In November of 2010, the continuum collaborated with the Abuse Prevention Council in a educational program for the citizens in Cleveland County called the ¿Southern Dis-Comfort Tour; hosted by Pat LaMarche. This event is planned for Gaston County in 2012. The CoC has undertaken the effort to work with local departments of Social Services to identify children aging out of Foster Care programs and link those youth to permanent housing options.

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### 3D. Hold Harmless Need (HHN) Reallocation

#### Instructions:

Continuum of Care (CoC) Hold Harmless Need (HHN) Reallocation is a process whereby an eligible CoC may reallocate funds in whole or in part from SHP renewal projects to create one or more new permanent housing projects and/or a new dedicated HMIS project. A CoC is eligible to use HHN Reallocation if its Final Pro Rata Need (FPRN) is based on its HHN amount or if it is a newly approved merged CoC that used the Hold Harmless Merger process during the FY2011 CoC Registration process.

The HHN Reallocation process allows eligible CoCs to fund new permanent housing or dedicated HMIS projects by transferring all or part of funds from existing SHP grants that are eligible for renewal in Fy2011 into a new project. New reallocated permanent housing projects may apply under SHP (one, two, or three years), S+C (five or ten years), and Section 8 Moderate Rehabilitation (ten years). New reallocated HMIS projects may be for one, two, or three years.

A CoC whose FPRN is based on its Preliminary Pro Rata Need (PPRN) is not eligible to reallocate existing projects through this process and should therefore always select "No" to the questions below.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

Does the CoC want to reallocate funds from one or more expiring SHP grant(s) into one or more new permanent housing or dedicated HMIS project(s)?

Is the CoCs Final Pro Rata Need (FPRN) Yes
based on either its Hold
Harmless Need (HHN) amount or the Hold
Harmless Merger process?

CoCs who are in PPRN status are not eligible to reallocate projects through the HHN reallocation process.

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## 4A. Continuum of Care (CoC) 2010 Achievements

#### Instructions:

In the FY2010 CoC application, CoCs were asked to propose numeric achievements for each of HUD's five national objectives related to ending chronic homelessness and moving individuals and families to permanent housing and self-sufficiency through employment. CoCs will report on their actual accomplishments since FY2010 versus the proposed accomplishments.

In the column labeled FY2010 Proposed Numeric Achievement enter the number of beds, percentage, or number of households that were entered in the FY2010 application for the applicable objective. In the column labeled Actual Numeric Achievement enter the actual number of beds, percentage, or number of households that the CoC reached to date for each objective.

CoCs will also indicate if they submitted an Exhibit 1 in FY2010. If a CoC did not submit an Exhibit 1 in FY2010, enter "No" to the question. CoCs that did not fully meet the proposed numeric achievement for any of the objectives should indicate the reason in the narrative section.

For additional instructions, refer to the 'Exhibit 1 Detailed Instructions' which can be accessed on the left-hand menu bar.

Objective	FY2010 Proposed Numeric Achievement:		Actual Numeric Achievemen	it
Create new permanent housing beds for the chronically homeless.	29	Beds	40	B e d s
Increase the percentage of homeless persons staying in permanent housing over 6 months to at least 77%.	85	%	94	9/
Increase the percentage of homeless persons moving from transitional housing to permanent housing to at least 65%.	76	%	71	%
				•
Increase the percentage of homeless persons employed at exit to at leas 20%	25 t	%	29	%
Decrease the number of homeless households with children.	20	Households	15	H o u s e h o I d s

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## Did the CoC submit an Exhibit 1 application in Yes FY2010?

If the CoC was unable to reach its FY2010 proposed numeric achievement for any of the national objectives, provide a detailed explanation (limit 1500 characters)

CoC exceeded four of the five HUD national objectives. Even though the CoC goal for moving TH participants into PH was not met by 5%, we exceeded the actual HUD minimum requirement of 65% by 6%. Fifteen young men were in the TH program this year. Of the seven who left the program, 5 were placed in permanent housing. Of the other two,one of these young men who suffered mental illness was exited due to criminal activity/violence and was subsequently placed in emergency shelter. The other was placed in foster care after non-compliance with program rules/guidelines.

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# 4B. Continuum of Care (CoC) Chronic Homeless Progress

#### Instructions:

HUD tracks each CoCs progress toward ending chronic homelessness. In the FY2011 CoC NOFA, chronically homeless is defined as an unaccompanied homeless individual with a disabling condition, or a family with at least one adult member who has a disabling condition, who has either been continuously homeless for at least a year OR has had at least four episodes of homelessness in the last three (3) years.

CoCs are to track changes from one year to the next in the number of chronically homeless persons as well as the number of beds available for this population. CoCs will complete this section using data reported for the FY2009, FY2010, and FY2011 (if applicable) point-in-time counts as well as the data collected and reported on the Housing Inventory Counts (HIC) for those same years. For each year, indicate the total unduplicated point-in-time count of chronically homeless as reported in that year. For FY2009 and FY2010, this number should match the number indicated on form 2J of the respective years Exhibit 1. For FY2011, this number should match the number entered on the Homeless Data Exchange (HDX).

# Indicate the total number of chronically homeless persons and total number of permanent housing beds designated for the chronically homeless persons in the CoC for FY2009, FY2010, and FY2011.

Year	Number of CH Persons	Number of PH beds for the CH
2009	24	21
2010	40	25
2011	76	44

Indicate the number of new permanent housing beds in place and made available for occupancy for the chronically homeless between February 1, 2010 and January 31, 2011.

Identify the amount of funds from each funding source for the development and operations costs of the new permanent housing beds designated for the chronically homeless, that were created between February 1, 2010 and January 31, 2011.

Cost Type	HUD McKinney- Vento	Other Federal	State	Local	Private
Development	\$0	\$0	\$0	\$0	\$0
Operations	\$68,000	\$20,000	\$20,000	\$0	\$7,000
Total	\$68,000	\$20,000	\$20,000	\$0	\$7,000

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If the number of chronically homeless persons increased or if the number of permanent beds designated for the chronically homeless decreased, please explain (limit 750 characters):

Beds increased this year increased 76% for chronic homeless; however, the number of identified CH individuals increased by 90%. In part this is attributed to a more intense PIT particularly at service based agencies outside of shelters, etc. As well, there are times when people who are released from various institutions with permanent housing in place often end up on the streets anyway because of lack of skills to gain employment in a highly competitive market with 13+% unemployment and/or insufficient resources to maintain independent living.

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## 4C. Continuum of Care (CoC) Housing Performance

#### Instructions:

All CoC funded non-HMIS projects are required to submit an Annual Performance Report (APR), or Transition APR (TAPR) within 90 days of a given operating year. To demonstrate performance on participants remaining in permanent housing for more than six months, CoCs must use data on all permanent housing projects that should have submitted an APR, or TAPR, for the most recent operating year. Projects that did not submit an APR, or TAPR, on time must also be included in this calculation.

Complete the table using data entered for Question 12(a) and 12(b) for the most recent submitted APR, Q27 from the TAPR, for all permanent housing projects (SHP-PH, or Sac TRA/SRA/SRO/PRA) within the CoC that should have submitted one. Enter totals in fields a-e. The Total PH percent will auto-calculate by selecting "Save." The percentage is calculated as: c+d, divided by a+b, multiplied by 100. the last field, e., is excluded from the calculation.

CoCs that do not have SHP-PH or S+C projects for which and APR, or TAPR, was required should select "No" if the CoC did not have ANY CoC-funded permanent housing projects operating within their CoC that should have submitted an APR, or TAPR.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

Does the CoC have any permanent housing Yes projects (SHP-PH or S+C) for which an APR was required to be submitted?

Participants in Permanent Housing (PH)	
a. Number of participants who exited permanent housing project(s)	19
b. Number of participants who did not leave the project(s)	67
c. Number of participants who exited after staying 6 months or longer	16
d. Number of participants who did not exit after staying 6 months or longer	65
e. Number of participants who did not exit and were enrolled for less than 6 months	7
TOTAL PH (%)	94

#### Instructions:

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HUD will also assess CoC performance in moving participants in SHP transitional housing programs into permanent housing. To demonstrate performance, CoCs must use data on all transitional housing projects that should have submitted an APR, or TAPR, for the most recent operating year. Projects that did not submit an APR, or TAPR, on time must also be included in this calculation.

Complete the table below using cumulative data entered for Question 14 on the most recent submitted APR, Q29 on the TAPR, for all transitional housing projects (SHP-TH) within the CoC that should have submitted one. Once amounts have been entered into a. and b. selection "Save." The Total TH will auto-calculate. The percentage is auto-calculated as: b. divided by a, multiplied by 100. CoCs that do not have SHP-TH projects for which an APR was required should select "No" to the question below. This only applies to CoCs that do not have any CoCfunded transitional housing projects currently operating within their CoC that should have submitted an APR.

## Does CoC have any transitional housing Yes projects (SHP-TH) for which an APR was required to be submitted?

Participants in Transitional Housing (TH)	
a. Number of participants who exited TH project(s), including unknown destination	7
b. Number of SHP transitional housing participants that moved to permanent housing upon exit	5
TOTAL TH (%)	71

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# 4D. Continuum of Care (CoC) Enrollment in Mainstream Programs and Employment Information

#### Instructions:

HUD will assess CoC performance in assisting program participants with accessing mainstream services to increase income and improve outcomes such as health, education, safety, and/or economic outcomes of homeless persons. To demonstrate performance, CoCs must use data on all non-HMIS projects (SHP-PH, SHP-SH, SHP-SSO, S+C TRA/SRA/PRA/SRO) that should have submitted an APR (either the HUD-40118 or the HUD APR in e-snaps) for the most recent operating year. Projects that did not submit an APR on time must also be included in this calculation.

Complete the table below using cumulative data entered for question 11 on the most recent submitted HUD-40118 APR or Q26 for the HUD APR in e-snaps for all non-HMIS projects within the CoC that should have submitted one. Each CoC shall first indicate the total number of exiting adults. Next, enter the total number of adults who exited CoC non-HMIS projects with each source of income. Once amounts have been entered, select "Save" and the percentages will auto-calculate. CoCs that do not have any non-HMIS projects for which an APR was required should select "No" to the question below. This only applies to CoCs that do not have any CoCfunded non-HMIS projects currently operating within their CoC that should have submitted an APR.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions; which can be accessed on the left-hand menu bar.

**Total Number of Exiting Adults: 150** 

Mainstream Program	Number of Exiting Adults	Exit Percentage (Auto-calculated)	
SSI	36	24	%
SSDI	9	6	%
Social Security	6	4	%
General Public Assistance	53	35	%
TANF	12	8	%
SCHIP	0	0	%
Veterans Benefits	2	1	%
Employment Income	37	25	%
Unemployment Benefits	1	1	%
Veterans Health Care	0	0	%
Medicaid	57	38	%
Food Stamps	102	68	%
Other (Please specify below)	152	5	%
Medicare, child support, medicaid health insurance, WIC, Supplemental Nutritional Programs, Retirement			
No Financial Resources	77	51	%

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The percentage values will be calculated by the system when you click the "save" button.

Value exceeds total number of exiting adults

Does the CoC have any non-HMIS projects for No which an APR was required to be submitted?

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## 4E. Continuum of Care (CoC) Participation in Energy Star and Section 3 Employment Policy

#### **Instructions:**

HUD promotes energy-efficient housing. All McKinney-Vento funded projects are encouraged to purchase and use Energy Star labeled products. For information on the Energy Star Initiative go to: http://www.energystar.gov

A "Section 3 business concern" is one in which: 51% or more of the owners are Section 3 residents of the area of services; or at least 30% of its permanent full-time employees are currently Section 3 residents of the area of services; or within three years of their date of hire with the business concern were Section 3 residents; or evidence of a commitment to subcontract greater than 25% of the dollar award of all subcontracts to businesses that meet the qualifications in the above categories is provided. The Section 3 clause can be found at 24 CFR Part 135.

Has the CoC notified its members of Yes the Energy Star Initiative?

Are any projects within the CoC requesting No funds for housing rehabilitation or new construction?

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## 4F. Continuum of Care (CoC) Enrollment and Participation in Mainstream Programs

It is fundamental that each CoC systematically help homeless persons to identify, apply for, and follow-up to receive benefits under SSI, SSDI, TANF, Medicaid, Food Stamps, SCHIP, WIA, and Veterans Health Care as well as any other State or Local program that may be applicable.

Does the CoC systematically analyze its Yes projects APRs in order to improve access to mainstream programs?

If 'Yes', describe the process and the frequency that it occurs.

Monitoring and compliance committee review APR twice yearly, this includes improvement (by agency) of access to mainstream programs. This year the agencies' ytd APR is monitored bi-monthly with questions/comments addressed one-on-one with agency executive director and at CoC CHIN (HMIS)Committee Meeting.

Does the CoC have an active planning No committee that meets at least 3 times per year to improve CoC-wide participation in mainstream programs?

If "Yes", indicate all meeting dates in the past 12 months.

CoC has 8 dedicated SOAR workers through the various agencies that also help to ensure access to mainstream entitlement benefits which coordinates efforts with agency members and stakeholders. The CoC current strategic planning process recommended that this committee be implemented during the 2011-2012 program year.

Does the CoC coordinate with the State Yes Interagency Council on Homelessness to reduce or remove barriers to accessing mainstream services?

Does the CoC and/or its providers have yes specialized staff whose primary responsibility is to identify, enroll, and follow-up with homeless persons on participation in mainstream programs?

If yes, identify these staff members Provider Staff

Does the CoC systematically provide Your training on how to identify eligibility and program changes for mainstream programs to provider staff.

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If "Yes", specify the frequency of the training. semi-annually (twice a year)

Does the CoC use HMIS as a way to screen No for mainstream benefit eligibility?

If "Yes", indicate for which mainstream programs HMIS completes screening.

Has the CoC participated in SOAR training? Yes

If "Yes", indicate training date(s).

July 18-19, 2007 (Gastonia); December 2-3, 2008 (Morganton). Reinvestment in Communities sponsored training last Dec 9-10, 2009 by NC Coalition to End Homeless. There were follow-up technical trainings May 20th and October 13th. There was follow-up training in November 2010 with 19 designated SOAR workers representing 13 agencies.

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## **4G: Homeless Assistance Providers Enrollment and Participation in Mainstream Programs**

### Indicate the percentage of homeless assistance providers that are implementing the following activities:

promoning are remorning areas and	
Activity	Percentage
1. Case managers systematically assist clients in completing applications for mainstream benefits.  1a. Describe how service is generally provided:	100%
Clients generally meet with an assigned case manager within a reasonable period of time, generally 48 hours. A service plan is generated based on the individual's needs. Application for mainstream benefits are completed on site or at DSS with assistance of provider staff	
2. Homeless assistance providers supply transportation assistance to clients to attend mainstream benefit appointments, employment training, or jobs.	100%
3. Homeless assistance providers use a single application form for four or more mainstream programs: 3.a Indicate for which mainstream programs the form applies:	0%
Dept. of Social Services is very compartmentalized and does not allow one application process	
4. Homeless assistance providers have staff systematically follow-up to ensure mainstream benefits are received.	100%
4a. Describe the follow-up process:	
Clients' progress is monitored via various means, primarily through case manager reviews with client at follow-up appt. If denied, case manager assists consumer with appeal and attends appeal with client.	

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### Continuum of Care (CoC) Project Listing

#### **Instructions:**

IMPORTANT: Prior to starting the CoC Project Listing, CoCs should carefully review the "CoC Project Listing Instructions" and the "CoC Project Listing" training module, both of which are available at www.hudhre.info/esnaps.

To upload all Exhibit 2 applications that have been submitted to this CoC, click on the "Update List" button. This process will take longer based upon the number of projects that need to be located. The CoC can either work on other parts of Exhibit 1 or it can log out of e-snaps and come back later to view the updated list. To review a project, click on the next to each project to view project details.

Project Name	Date Submitted	Grant Term	Applicant Name	Budget Amount	Proj Type	Prog Type	Comp Type	Rank
New Dawn	2011-10- 20 16:06:	1 Year	Cleveland County	7,509	Renewal Project	SHP	PH	F
Supportive Housin	2011-10- 21 21:34:	1 Year	With Friends, Inc.	66,457	Renewal Project	SHP	TH	F
New Start	2011-10- 20 16:44:	1 Year	Cleveland County	69,204	Renewal Project	SHP	PH	F
As One Ministries	2011-10- 20 14:01:	2 Years	As One Ministries	56,322	New Project	SHP	PH	P1
As One Ministries	2011-10- 20 14:15:	1 Year	As One Ministries	70,427	Renewal Project	SHP	PH	F
Gaston County Int	2011-10- 23 19:59:	1 Year	Gaston County Int	38,850	Renewal Project	SHP	SSO	F
As One Ministries	2011-10- 20 14:12:	1 Year	As One Ministries	63,840	Renewal Project	SHP	PH	F
S+C 8910 Merge	2011-10- 20 15:51:	1 Year	Gaston,Lin coln,Cl	453,216	Renewal Project	S+C	TRA	U
Supportive Housin	2011-10- 21 21:38:	2 Years	With Friends, Inc.	22,545	New Project	SHP	TH	F2
Fresh Start	2011-10- 20 16:01:	1 Year	Cleveland County	37,158	Renewal Project	SHP	SSO	F

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### **Budget Summary**

**FPRN** \$375,990

**Permanent Housing Bonus** \$56,322

**SPC Renewal** \$453,216

Rejected \$0

### **Attachments**

Document Type	Required?	Document Description	Date Attached
Certification of Consistency with the Consolidated Plan	Yes	NC-509 Certificat	10/26/2011

### **Attachment Details**

**Document Description:** NC-509 Certificate of Consistency to Consolidated Plan