North Carolina Coalition
securing resources ▪ encouraging public dialogue ▪ advocating for public policy change
to End Homelessness
NCCEH
NC SOAR: SSI/SSDI, Outreach, Access and Recovery
soar@ncceh.org www.ncceh.org 919.755.4393

**As of October 1, 2011**

**Durham County SOAR Outcomes**

| | |
|---|---|
| Total usable outcomes reports received* | 63 |
| Total Approved | 54 |
| Total Pending | 0 |
| Total Denied | 9 |
| Total Death before Decision | 0 |
| Average time between completion of application and determination on initial applications | 82 days |
| Median number of days between completion of application and determination on initial applications | 60 days |
| Percentage of caseworkers becoming the 1696 | 98% |
| Average length of time homeless | 2 years, 1 month |
| Percentage of applications approved (not including those pending) | 86% |
| Percentage that required CE | 14% |
| Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants) | $456,241.82 |

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

## Caseworkers who have completed Outcome Reports:

- Stephen Betucker
- Emily Carmody
- Spencer Cook
- Elizabeth Lumley
- John Myklebust
- Jacob Schonberg