



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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July 2010

NC SOAR Outcomes

| | |
|---|----------|
| Total usable outcomes reports received* | 156 |
| Total Approved | 117 |
| Total Pending | 4 |
| Total Denied | 32 |
| Total Death before Decision | 1 |
| Average time between completion of application and determination | 3 months |
| Percentage of caseworkers becoming the 1696 | 92% |
| Average length of time homeless | 2 years |
| Percentage of applications approved (not including those pending) | 75% |
| Percentage that required CE | 37% |

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable.

NC SOAR Community Scan

| County | # of Outcomes | Approval Rating | Dedicated staff? |
|-------------|---------------|---|------------------|
| Alamance | 2 | 100% (2/2) | N |
| Buncombe | 41 | 95% (39/41, 1 denial and 1 case closed prior to decision due to client death) | Y: 1.5 FTE |
| Burke | 2 | 100% (2/2) | N |
| Cabarrus | 1 | 0% (0/1) | N |
| Catawba | 1 | 100% (1/1) | N |
| Duplin | 2 | 2 Pending | N |
| Durham | 21 | 90% (19/21) | Y: 2 FTE |
| Forsyth | 33 | 63% (21/33) | Y: 2 FTE |
| Gaston | 5 | 100% (5/5) | Y: 1 FTE |
| Guilford | 14 | 64% (9/14) | N |
| Haywood | 1 | 100% (1/1) | N |
| Jackson | 1 | 0% (0/1) | N |
| Lenoir | 1 | 100% (1/1) | N |
| Mecklenburg | 6 | 100% (4/4); 2 Pending | N |
| New Hanover | 3 | 33% (1/3) | Y: 1 FTE |
| Orange | 1 | 0% (0/1) | N |
| Pitt | 7 | 71% (5/7) | Y: 3 PTE |
| Rockingham | 2 | 100% (2/2) | N |
| Surry | 3 | 0% (0/3) | N |

| | | | |
|---------|---|-----------|---|
| Wake | 7 | 86% (6/7) | N |
| Watauga | 1 | 0% (0/1) | N |