### **Performance**

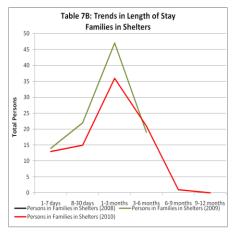


#### Length of Stay

#### Greensboro

# Table 7C: Trends in Length of Stay All in Shelters 900 800 700 600 100 1.7 days 8-30 days 1-3 months 3-6 months 6-9 months 9-12 months Households in Shelters (2008) Households in Shelters (2009)

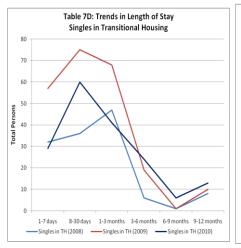
#### Durham

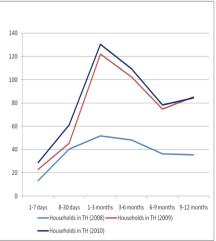


#### Length of Stay

#### Winston Salem

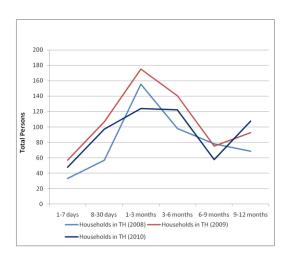
#### Asheville





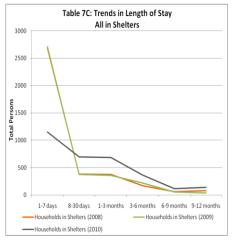
#### Length of Stay

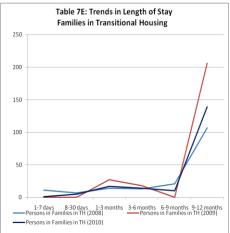
#### Greensboro



Length of Stay

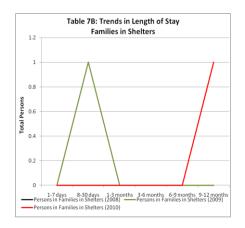
Charlotte – Mecklenburg County

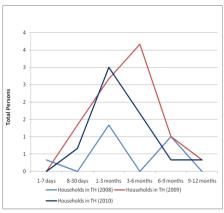




Length of Stay

Chapel Hill – Orange County

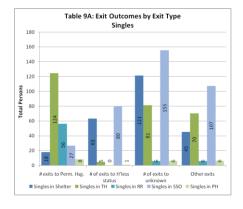


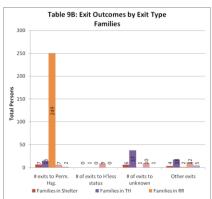


## Average Length of Stay for Permanent Housing Exit

Community	Singles ES	Singles TH	Families ES	Families TH
Asheville	67	305	12****	176
Chapel Hill	111	-	-	324
Charlotte	170	310	344	276
Durham	-	-	-	-
Greensboro	62****	344	111	312
Raleigh	172**	188	88	223
Winston Salem	279	155	154	98

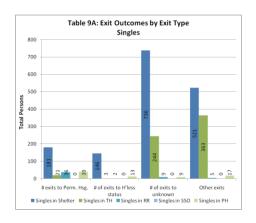
## Exit Outcomes Asheville

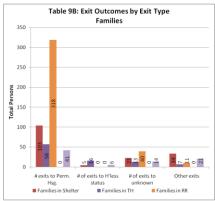




#### **Exit Outcomes**

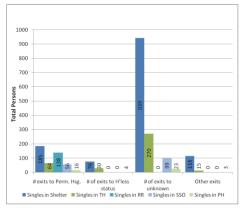
#### Raleigh

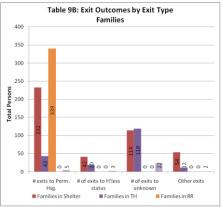




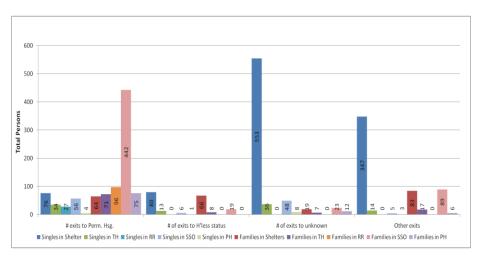
#### **Exit Outcomes**

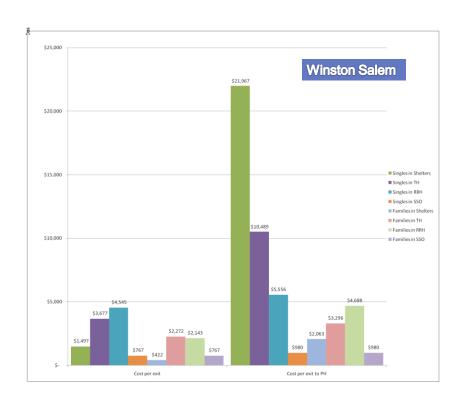
#### Durham





## Exit Outcomes Winston Salem





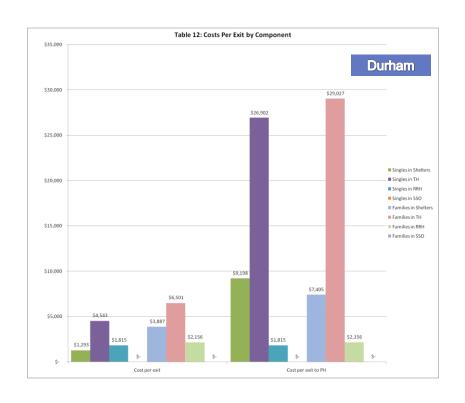
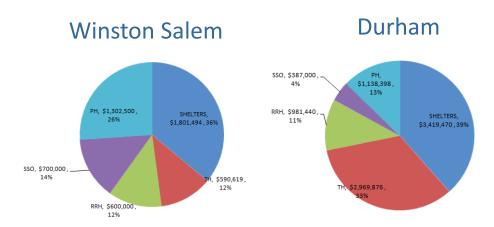
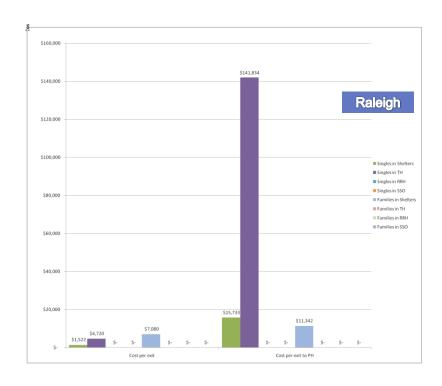


Table 13: Investments by Program Type All Households



## Sample Community



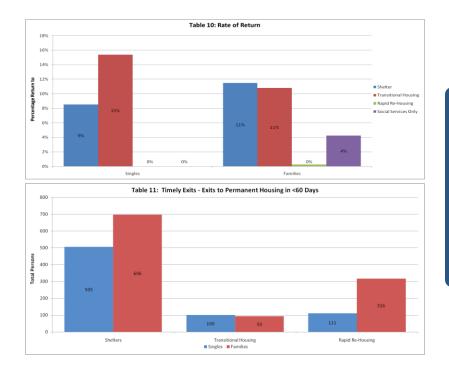


Table 14A: System Entry Analysis Singles

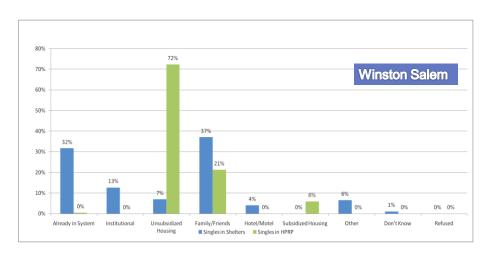
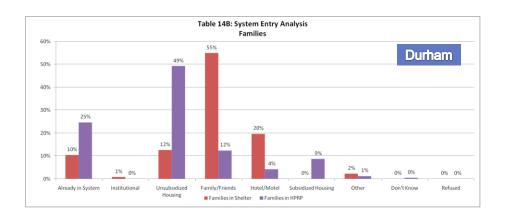


Table 14B: System Entry Analysis Families



#### **Bottom Line**

#### Measure

· Improve your data quality & establish baseline

#### **Analyze**

Consider which programs and activities lead to strong performance

#### **Improve**

- Consider where to adjust your program "portfolio" funding or investments to achieve better performance
- Determine how to reward performance and how to work with poor performing programs
- Consider policies and practices that encourage high quality data

#### **Examples of What to Measure**

