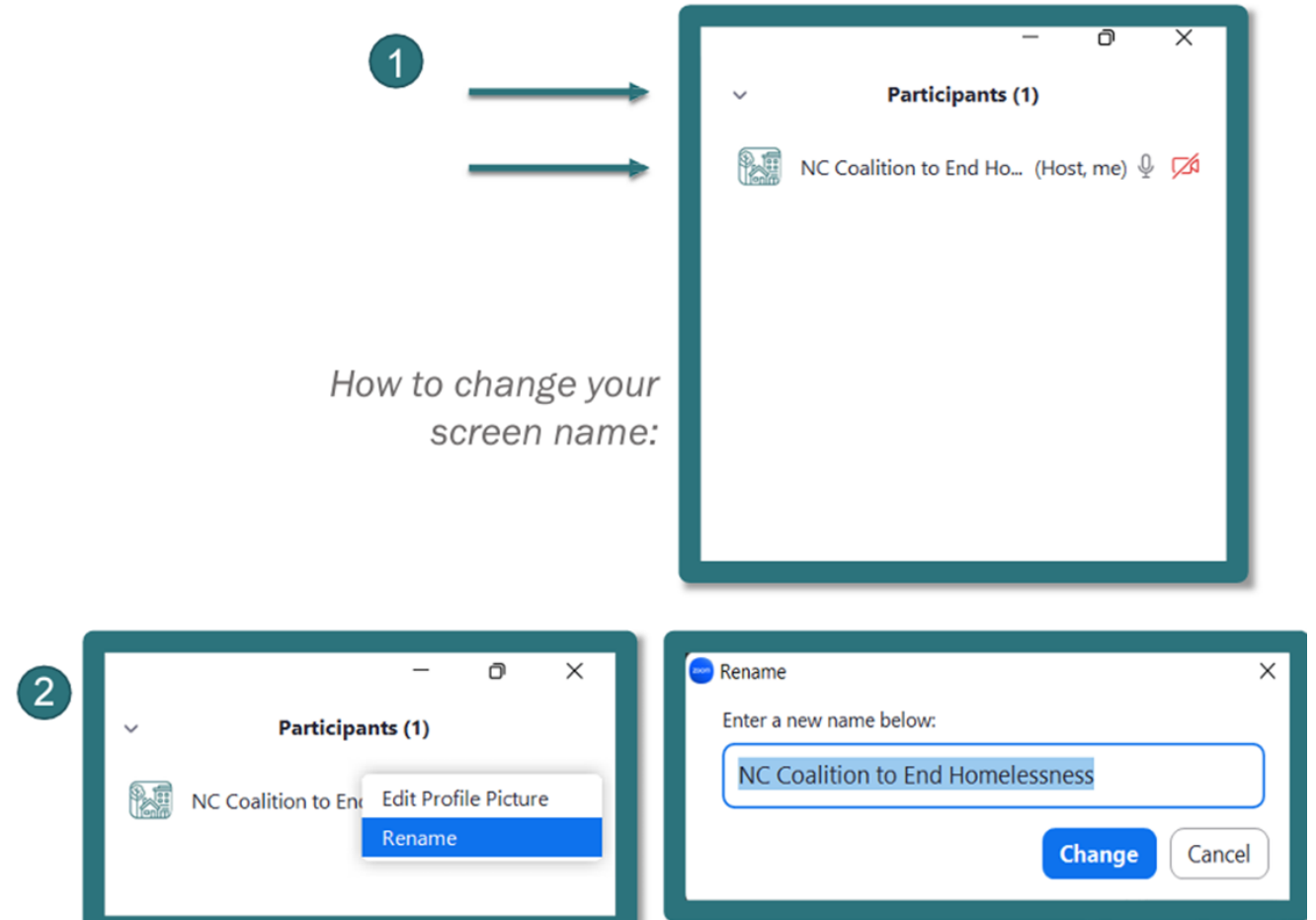


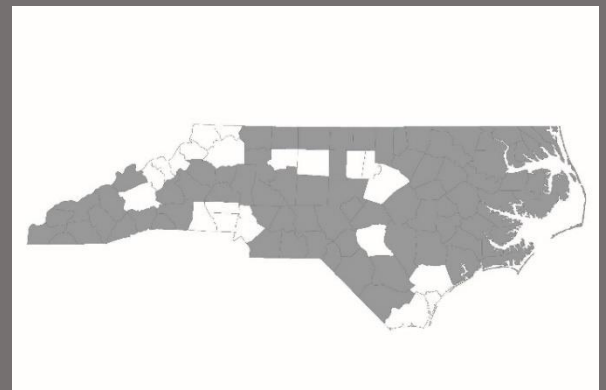
# Coordinated Entry Council Meeting September 18, 2023

# Roll Call

- We will conduct Roll Call for Regional Coordinated Entry Leads.
- All participants should enter their full names, so we can document their participation in the minutes.

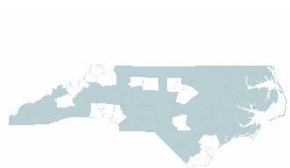


# Agenda

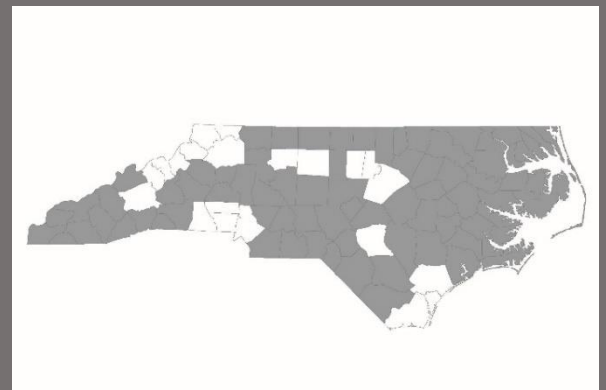


# Agenda

- Unsheltered Access Coordinators
- Case Conferencing and BNL
- Public Housing Authority Initiative
- Next Steps and Reminders



# Unsheltered Access Coordinators



# Unsheltered Access Coordination Framework

- Work to identify, connect, and house people experiencing unsheltered homelessness is a year-round effort!
- Regional Committees need to work collaboratively to meet their goals – no single person or agency can do this work alone.
- UAC should include a mix of assertive & passive outreach at regular intervals
- Identified people should be assessed & referred to the CE system by-name list.
- Someone should be assigned to regularly check-in with each person identified & help them navigate to the services they need.



# Roles in the Region

- Unsheltered Access Coordinators (UACs) facilitate the regional plan to identify & connect people experiencing unsheltered homelessness to services & housing.
- **Regional CE Leads** work closely with UACs to implement the local plan to collect data & connect people experiencing unsheltered homelessness to permanent housing.
- Community partners, including service providers, regional leadership, & volunteers, are crucial to implementing the regional UAC plan.



# Regional BNL Data

- BoS has **210 households** on the by-name list who have not been updated since 2023 PIT (1/25/2023)
- With 2024 PIT QUICKLY approaching, these households need to be exited NOW.
- These household can be easily identified through the Regional By-Name List





# Unsheltered CE Access Workbook

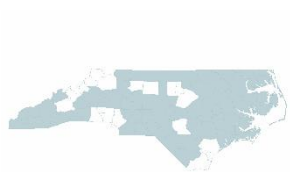
- Regional system mapping
  - Where are the gaps in your region? What barriers exist for people living unsheltered to access services?
- Outreach Planning
  - Is your region engaging in both assertive and passive outreach?
  - How will your region address outreach in counties where the region traditionally has had trouble providing coverage?
- System Navigation Planning
  - How will your region ensure those living unsheltered do not get lost in the homelessness response system?
  - Are households being added to the by-name list without consistent attempts at follow-up?



# Unsheltered CE Access Workbook

Four main parts of the workbook:

- Regional system mapping
- Outreach Planning
- System Navigation Planning
- Training & Evaluation Planning

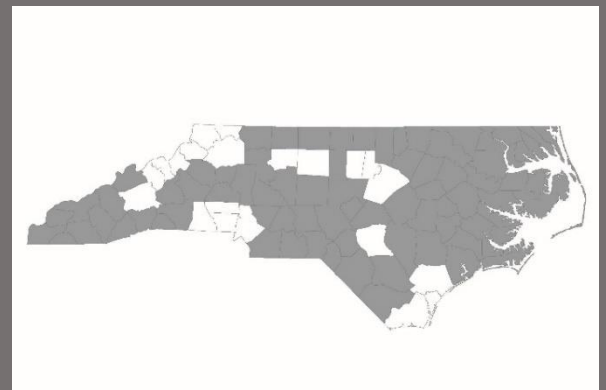


# Unsheltered CE Access Workbook

- Training
  - Do members of the Regional Committee attend the monthly UAC meetings?
  - Who is an expert in Street Outreach? Can they facilitate a training to the Region?
  - Is there a system administrator who can train on data collection and entry?
- Evaluation Planning
  - How do we know if it's working?
    - Examples: Monthly data review of households experiencing unsheltered homelessness connecting to coordinated entry; Quarterly data review of households experiencing unsheltered homelessness exiting to permanent housing



# Case Conferencing and BNL



# Case conferencing

- What is the goal of case conferencing?
  - The primary objective of case conferencing meetings is to house people faster by using the region's by-name list of everyone experiencing homelessness.
  - All participants contribute their experience, ideas, knowledge of clients, and institutional resources to figure out new ways of housing people.
- A successful case conferencing meeting is one in which everyone at the table shares a sense of purpose and community.



# What's Working in Your Case Conferencing?

- BNL sorting?
- Communication with providers?
- Follow up with housing agencies after referral?
- Meeting attendance?
- Overall organization of Case Conferencing?



# Preparing BNL Before Case conferencing

When/How to Request updates from agencies

- Does the BNL show households your agency is no longer serving?
- Does the BNL show a complete list for each of the households your agency is currently serving?
- Does the BNL have correct and updated information for each one of the households your agency is currently serving?
- Does the BNL show households your agency has housed or confirmed are no longer experiencing homelessness?



# By-name list – review and filter

- Permanent housing
  - Highest VI-SPDAT score (individual and family)
    - Sort column R (individual) or S (family) from largest to smallest
  - Longest length of homelessness
    - Filter column O (length of stay: days) or P (length of stay: cumulative)
- PSH criteria
  - Disability
    - Filter column I to yes
  - Chronic homelessness
    - Filter column H to yes
    - If column H is blank, filter for the cumulative length of stay (column P) for over 365 days and disability (column I) to yes





# Special Populations

- Veterans
  - How are Veterans identified during case conferencing?
  - How are Veterans connected to permanent housing agencies?
- Domestic Violence
  - How are Victim Service Providers including their clients in case conferencing and/or BNL?
  - How are DV households identified and connected to permanent housing agencies?

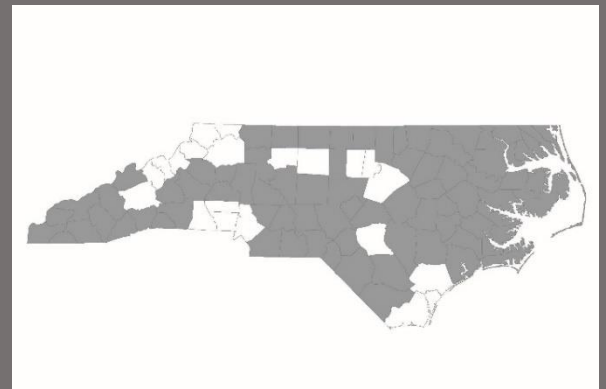


# Tasks After Case Conferencing

- Connection with Front Door Provider and Permanent Housing Agency
- Tracking referral in HMIS
- Exiting households from the coordinated entry project



# Public Housing Authority Initiative



# Pop Quiz!

How many PHAs operate within the NC BoS CoC?

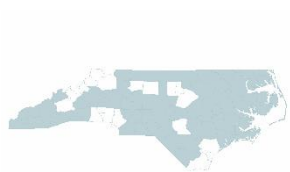
**96**

How many vouchers and units do they operate?

**More than 40,000**

True or False: PHAs can prioritize households experiencing homelessness on their waiting list.

**True!**



# PHA Initiative

- Less than 10 of the 96 PHAs are well-connected to the homeless response system.
- Partnering with PHAs has historically been a challenge, as their regulations and operation standards often differ greatly from those for the CoC. However, there is also great potential to partner with PHAs to end homelessness throughout our communities.
- BoS staff have begun outreach to Regional leadership to gauge current and potential relationships.

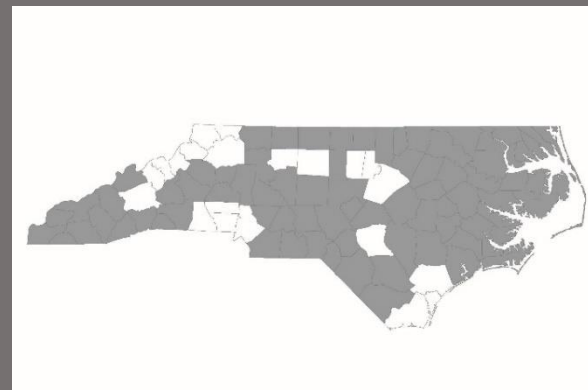


# PHA Initiative Goal

- **With intentional and targeted outreach, NC BoS CoC aims to partner with at least 1 PHA in each of the 13 regions to provide resources to households facing homelessness.**
- Resources can include:
  - Vouchers and/or units specifically set aside for households experiencing homelessness
  - Waiting list preferences for households experiencing homelessness
  - PHA applying for HUD-VASH, FUP, Mainstream or other special purpose vouchers
  - Etc. - Let's get creative!



# Reminders



# Reminders

- Allie Card will join September SSO-CE check-in calls to discuss Veteran integration!
- Next CEC meeting scheduled for October 16, 2023
- The November and December CEC meetings will be combined into one meeting (likely in early December)





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