

## As of February 28, 2021

## **NC SOAR Outcomes**

Total usable outcomes reports received*	3,701	
Total Approved	2,762	
Total Denied	924	
Total Death Before Decision	16	
Average time between completion of application and determination for initial applications	121 days	
Median number of days between completion of application and determination on initial applications	89 days	
Percentage of caseworkers becoming the 1696	98%	
Average length of time homeless	3 years	
Percentage of applications approved (not including deaths before decisions)	75%	
Percentage that required CE	35%	
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$37,440,462.80	

\*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate followup is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	7	100% (7/7)	Ν
Beaufort	1	100% (1/1)	N
Bladen	2	0% (0/2)	N
Brevard	1	100% (1/1)	N
Brunswick	5	60% (3/5)	N
Buncombe		75% (421/560);	Y: 1 FTE, 2 PTE
	562	2 Deaths Before Decision	
Burke	38	97% (37/38)	Y: 1 FTE, 2 PTE
Cabarrus	1	0% (0/1)	N
Caldwell	2	50% (1/2)	N
Carteret	1	100% (1/1)	N
Catawba		80% (47/58);	Y: 1 FTE
	59	1 Death Before Decision	
Chatham	3	67% (2/3)	N
Cleveland	22	59% (13/22)	N
Craven	1	100% (1/1)	N
Cumberland	24	63% (15/24);	N
Davidson	7	86% (6/7)	N
Durham	,	84% (391/463);	Y: 1 FTE, 1 PTE
	464	1 Death Before Decision	
Edgecombe	404	50% (2/4)	N
Forsyth	4	87% (149/171)	N
Gaston	20	95% (19/20)	N Y: 1 PTE
Gaston	3		
	3	67% (2/3)	N
Guilford	220	50% (110/220)	Y: 2 FTE
	220	1 Death Before Decision	
Haywood	1	100% (1/1)	N
Henderson		59%(33/56);	Ν
	57	1 Death Before Decision	
Iredell	86	90% (77/86)	Y: 1 FTE
Jackson	1	0% (0/1)	Ν
Lenoir	1	100% (1/1)	Ν
Macon	1	0% (0/1)	Ν
Madison	1	100%(1/1)	N
Martin	2	50% (1/2)	N
McDowell	3	67% (2/3)	N
Mecklenburg		82% (415/511);	Y: 4 FTE, 1 PTE
	511	2 Deaths Before Decision	
Nash	1	100% (1/1)	N
New Hanover		69% (561/816);	Y: 2 FTE, 1 PTE
	816	5 Deaths Before Decision	
Onslow	2	100% (2/2)	N
Orange		82% (65/79);	Y: 1FTE
	81	2 Death Before Decision	
Pasquotank	2	50%(1/2)	N
Pender	4	25% (1/4)	Ν
Person	1	100% (1/1)	Ν
Pitt		59% (49/83)	Y: 1 PTE
	84	1 Death Before Decision	
Polk	1	100%(1/1)	Ν
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Rutherford	1	100% (1/1)	N
Sampson	1	100%(1/1)	N
Stanly	1	100% (1/1)	N
Surry	6	50% (3/6)	N
Transylvania	6	50% (3/6)	N
Union		100% (4/4)	N
	5	1 Death Before Decision	
Vance	5	100% (5/5)	N
Wake	<u>_</u>	75% (287/381)	Y: 4 FTE
	382	1 Death Before Decision	
Watauga	4	50% (2/4)	N
Wayne	9	89% (8/9)	N
Wilkes	<u>5</u>	100% (1/1)	N
VV11/C3	1	100%(1/1)	14