



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

soar@ncceh.org

www.ncceh.org

919.755.4393

As of January 9, 2012

NC SOAR Outcomes

Total usable outcomes reports received*	541
Total Approved	421
Total Pending	11
Total Denied	106
Total Death before Decision	3
Average time between completion of application and determination for initial applications	100 days
Percentage of caseworkers becoming the 1696	93%
Average length of time homeless	2 years, 6 months
Percentage of applications approved (not including those pending)	79%
Percentage that required CE	38%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$4,659,750.01

*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	2	100% (2/2)	N
Buncombe	101	98% (99/101); 1 Death Before Decision	Y: 1.5 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Catawba	1	100% (1/1)	N
Cumberland	8	83%(5/6); 2 pending cases	Y: 1 FTE
Durham	72	89% (63/71); 1 pending case	Y: 3 FTE
Forsyth	75	79% (59/75)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Guilford	16	69% (11/16)	N
Haywood	1	100% (1/1)	N
Iredell	7	71% (5/7)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Mecklenburg	41	69% (24/35); 1 Death Before Decision, 6 Pending	Y: 3 FTE
New Hanover	89	64% (57/89)	Y: 1 FTE
Orange	24	83% (20/24)	N
Pitt	41	48% (19/40); 1 Death Before Decision, 1 Pending	Y: 1 FTE, 2 PTE
Rockingham	2	100% (2/2)	N
Surry	3	0% (0/3)	Y: 1FTE started 1/2011
Vance	1	100% (1/1)	
Wake	45	98% (43/44); 1 Pending	Y: 1 FTE
Watauga	1	0% (0/1)	N
Wayne	1	100% (1/1)	N