



NC Balance of State Continuum of Care

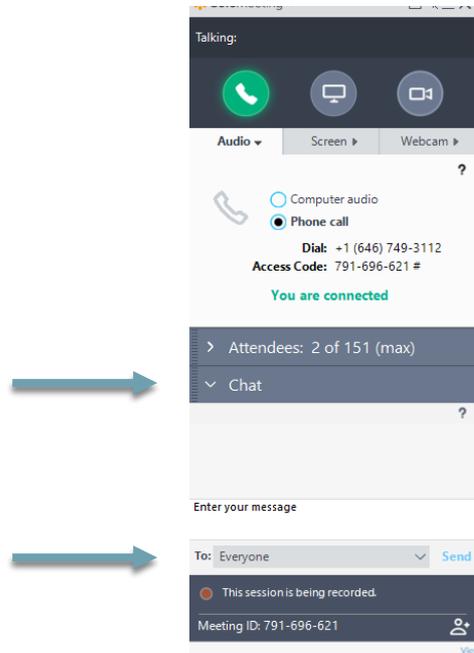
Steering Committee Meeting

March 5, 2019

10:30 AM

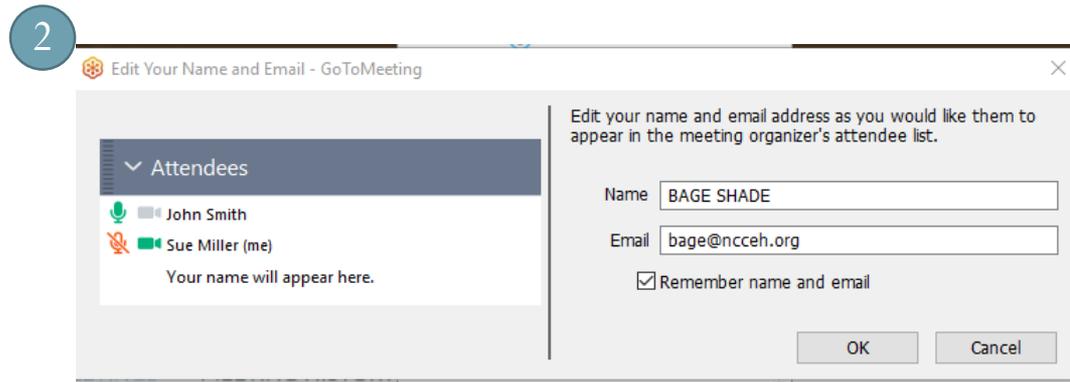
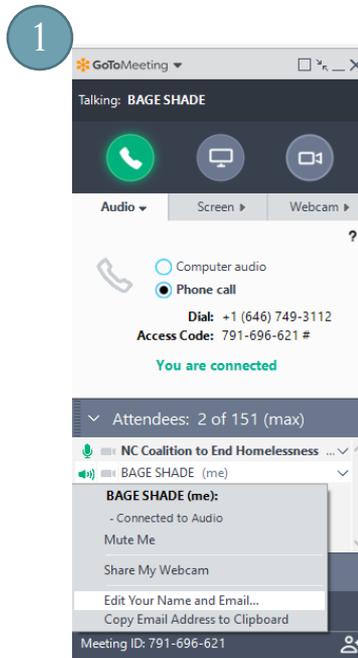
Welcome

- Reminders
 - Your line is muted. We will unmute the line during Q&A pauses.
 - The chat box is available



Roll Call

- We will conduct Roll Call for Regional Leadership and at-large members to ensure quorum for votes
- Other participants should enter their full name so we know they are here and included in the minutes.



Agenda

Agenda

- Consent Agenda
- Coordinated Entry Evaluation
- Healthy Opportunities RFI
- CoC Funding Update
- Point in Time Update
- Letter of Support
- Meetings & Reminders



Consent Agenda

Review & approve consent agenda

- The consent agenda was sent to the Steering Committee prior to the meeting as part of a board packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.



Review & approve consent agenda

- Consent agenda:

<https://www.ncceh.org/files/9972/>

- Changes or discussion?



Annual Coordinated Entry Evaluation Results

First annual NC BoS CoC evaluation of coordinated entry

- Full report posted here:

www.ncceh.org/bos/coordinatedassessment



Methods

- Three elements:
 - Surveys to participating agencies
 - Surveys to people who are enrolled in permanent housing programs (RRH and PSH)
 - Surveys to people currently experiencing homelessness – sheltered and unsheltered



Results Summary

- CE basics are implemented through the CoC.
 - Access points help people find shelter and emergency services, including DV services
 - People are assessed for housing using the same screen tool (VI-SPDAT)
 - Permanent housing referrals are made mainly through the CE system



Results Summary

- Challenges:
 - Diversion is difficult
 - Trouble accessing emergency shelter/DV shelter
 - Lack of street outreach
 - Accuracy of VI-SPDAT
 - Long time between assessment and housing



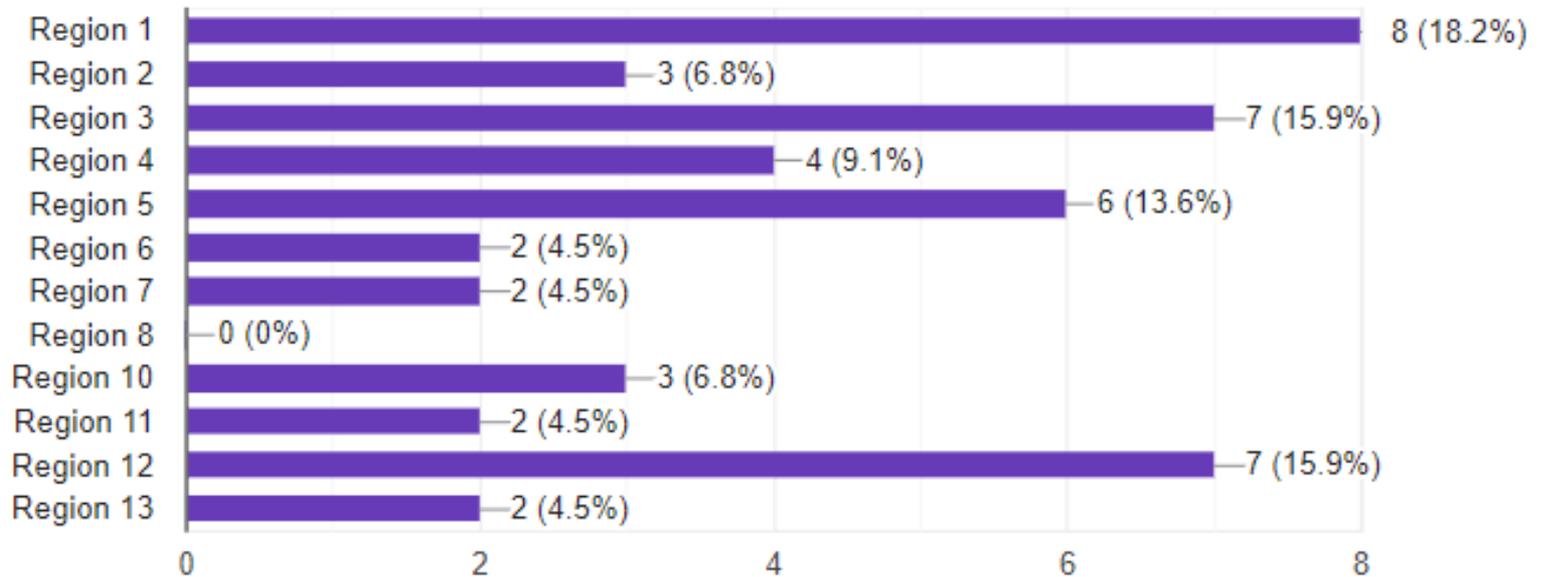
Responses rates were scattered

Provider survey responses:

What Regional Committee are you filling out this survey for?

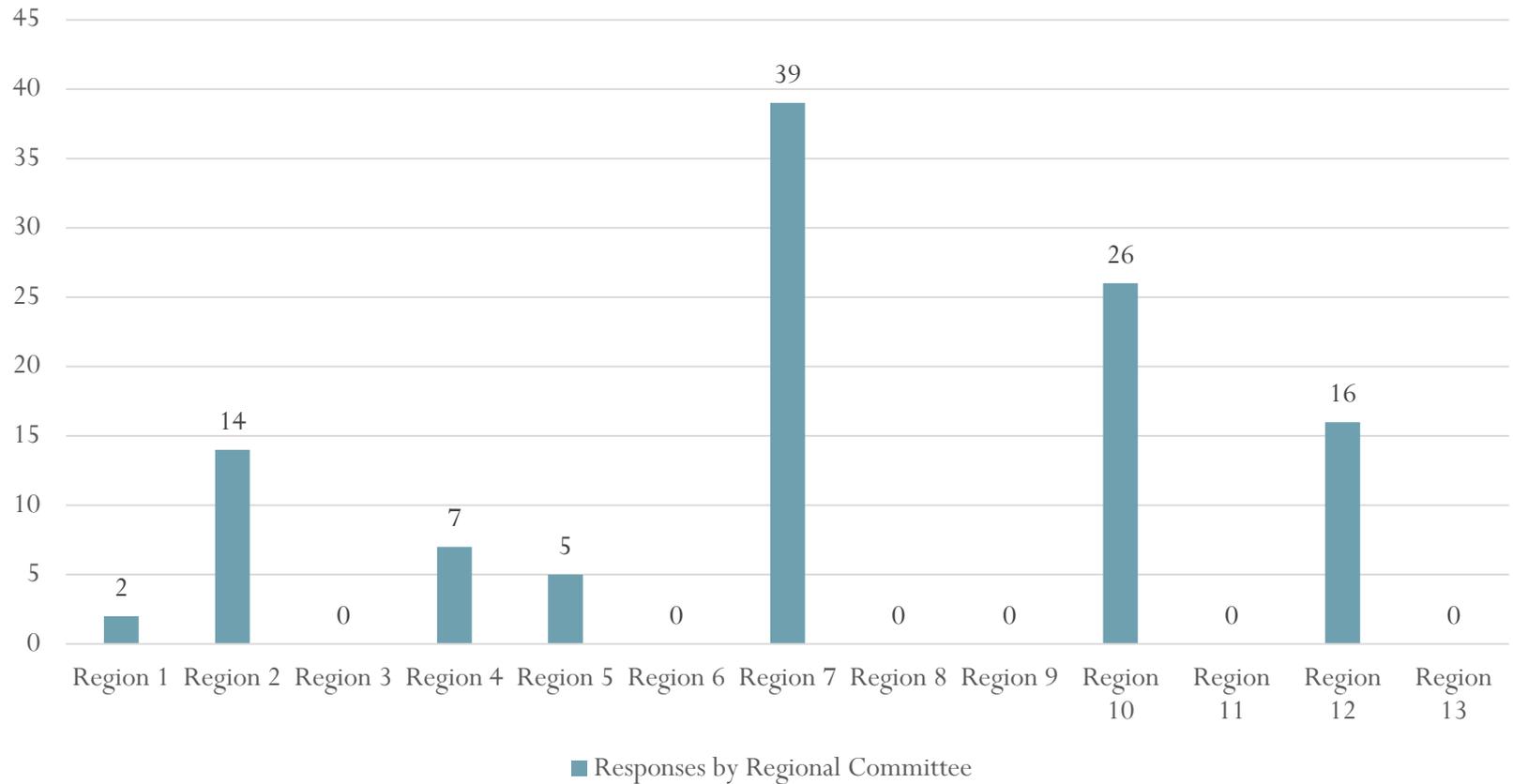


44 responses

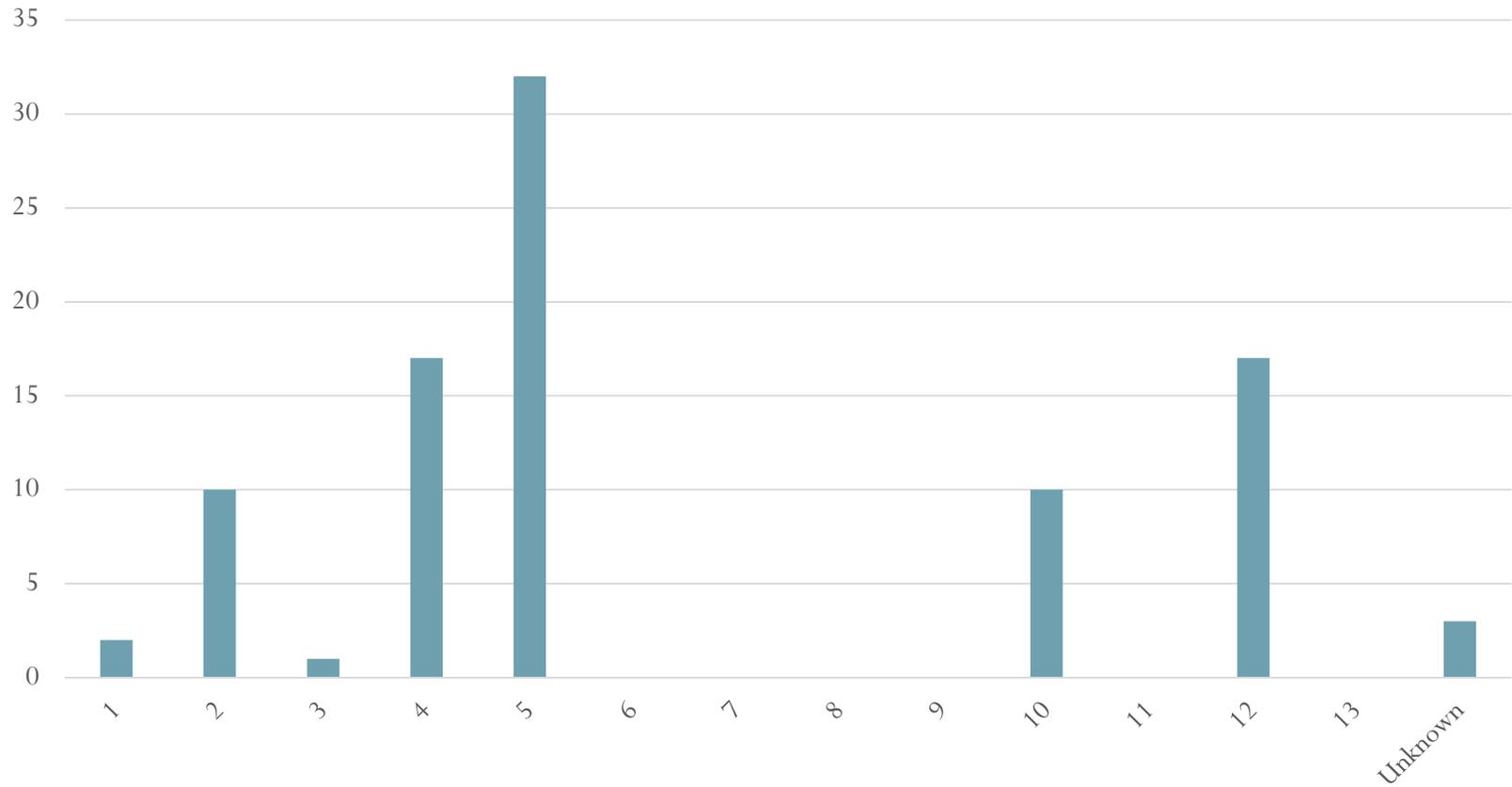


Housed client survey responses

Responses by Regional Committee



Sheltered homeless responses by Regional Committee

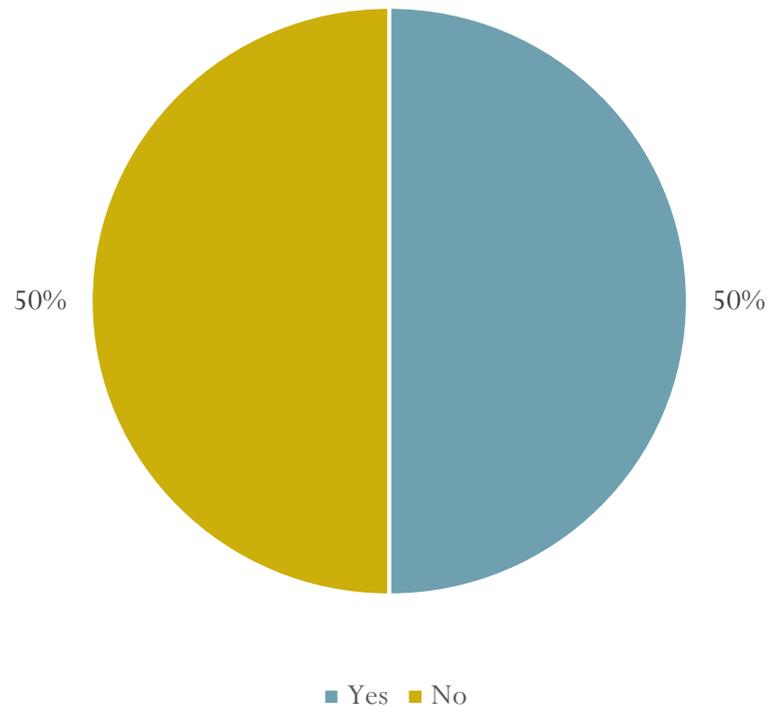


Unsheltered responses from Regions 1, 2, 6, 12



NC BoS CoC should re-think diversion approach

Does the Prevention and Diversion Screen help divert people from homelessness?



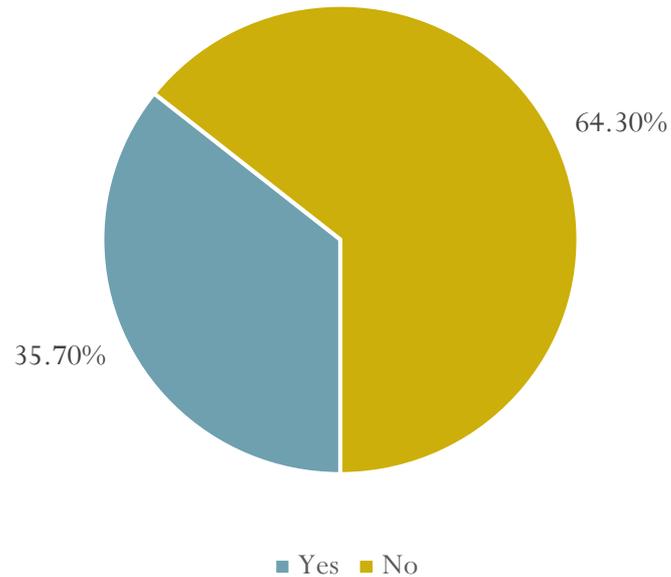
Diversion challenges

- By the time they get to the homeless system, families have exhausted other resources
- Few resources available for diversion
 - 40% of agencies who do P&D screen do not provide mediation



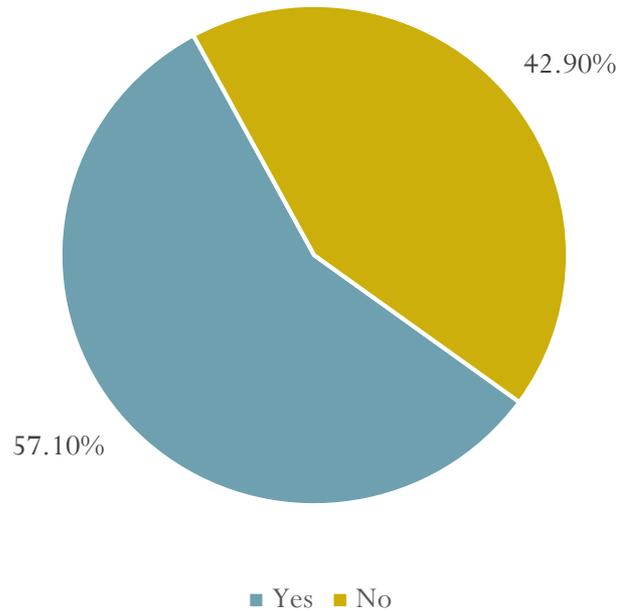
DV Shelter challenges

When you refer a client to a DV shelter, are they always able to get a bed that night?



Emergency shelter challenges

If you cannot divert a household, are shelter options usually available in your community?



Suggestions for improvement

- Diversion funding
- More shelter beds (especially low-barrier beds)
- Transportation funding
- More DV shelter beds



NC BoS CoC may consider changing assessment tools

- VI-SPDAT lacks accuracy, advantages aren't specific to VI-SPDAT



Strengths of the VI-SPDAT

- It prioritizes the most vulnerable for housing
- It guides the community to provide the best resources for the client
- It ensures fairness in prioritization
- It helps the community understand the needs and barriers of the client
- It makes it easy to do a thorough assessment



VI-SPDAT has advantages but lacks accuracy

- The two most cited weaknesses of the VI-SPDAT were:
 - VI-SPDAT underreports problems because clients may not be willing to divulge some information about themselves.
 - Some questions don't accurately measure the needs of a client (for instance, do not take into account the severity of a particular diagnosis)



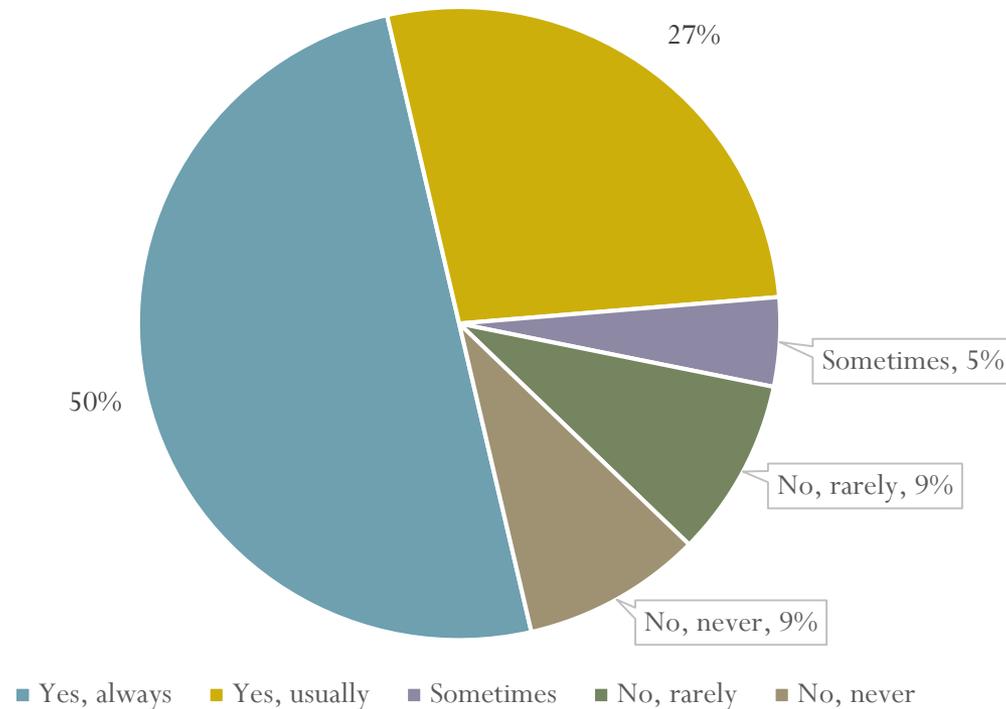
Referrals to permanent housing

- Most referrals are directly through CE, from the by-name list.
- But some providers seem to be less connected to the CE system



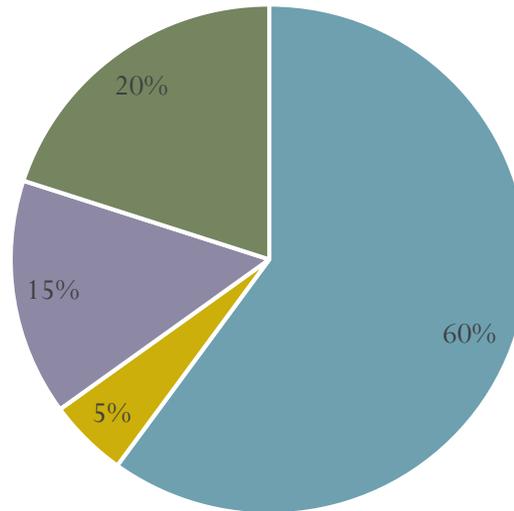
One PH program in most Regions sometimes, rarely, or never receives eligible referrals from CE

Do you receive eligible referrals from CE?



Over 1/3 of PH programs do not receive referrals from the by-name list

Approximately what share of your new admissions in the last year were on the regional by-name list and were referred by the coordinated entry system?



■ All of my new admissions

■ Few (<30%) of my new admissions

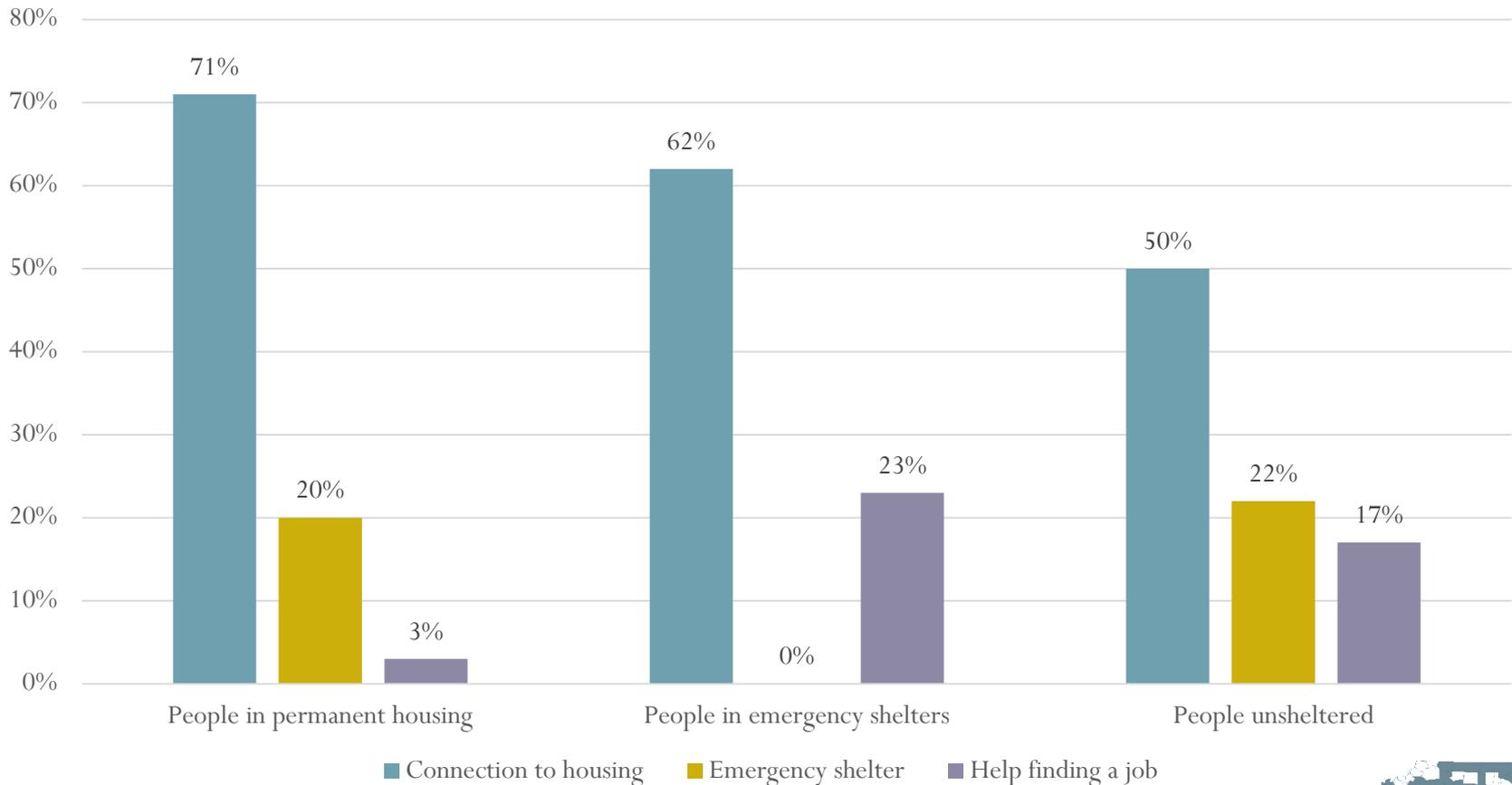
■ Almost all (85% or more) of my new admissions

■ I don't know, I'm not aware of who was on our by-name list



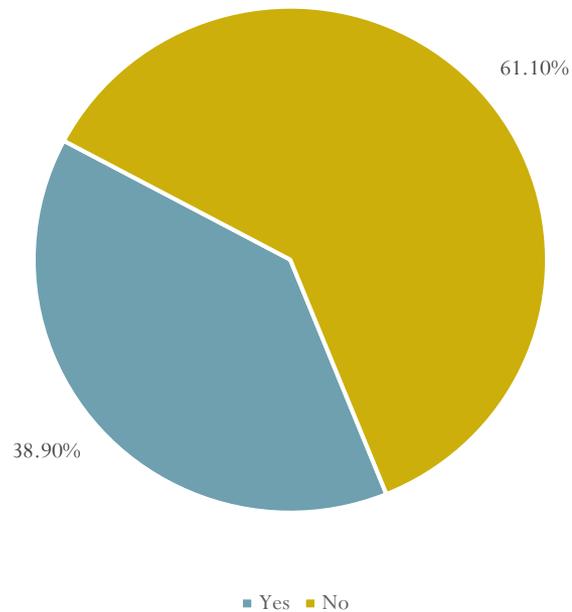
Connections to permanent housing are #1 priority for people experiencing homelessness

Service that is most helpful to survey respondents



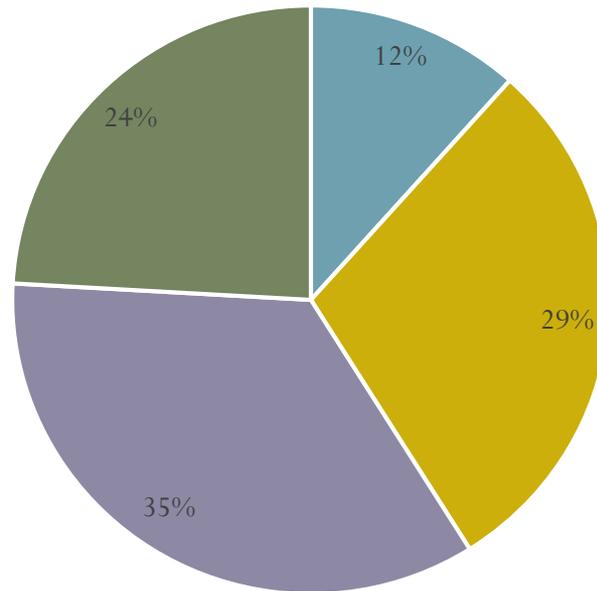
NC BoS CoC needs more street outreach

People living unsheltered who have someone helping them find housing



Most people waited 3 months or more to find permanent housing

About how much time passed between when you were assessed and when you were placed into housing?



■ 1 to 2 weeks ■ 1 to 2 months ■ 3 to 6 months ■ 6 months or more



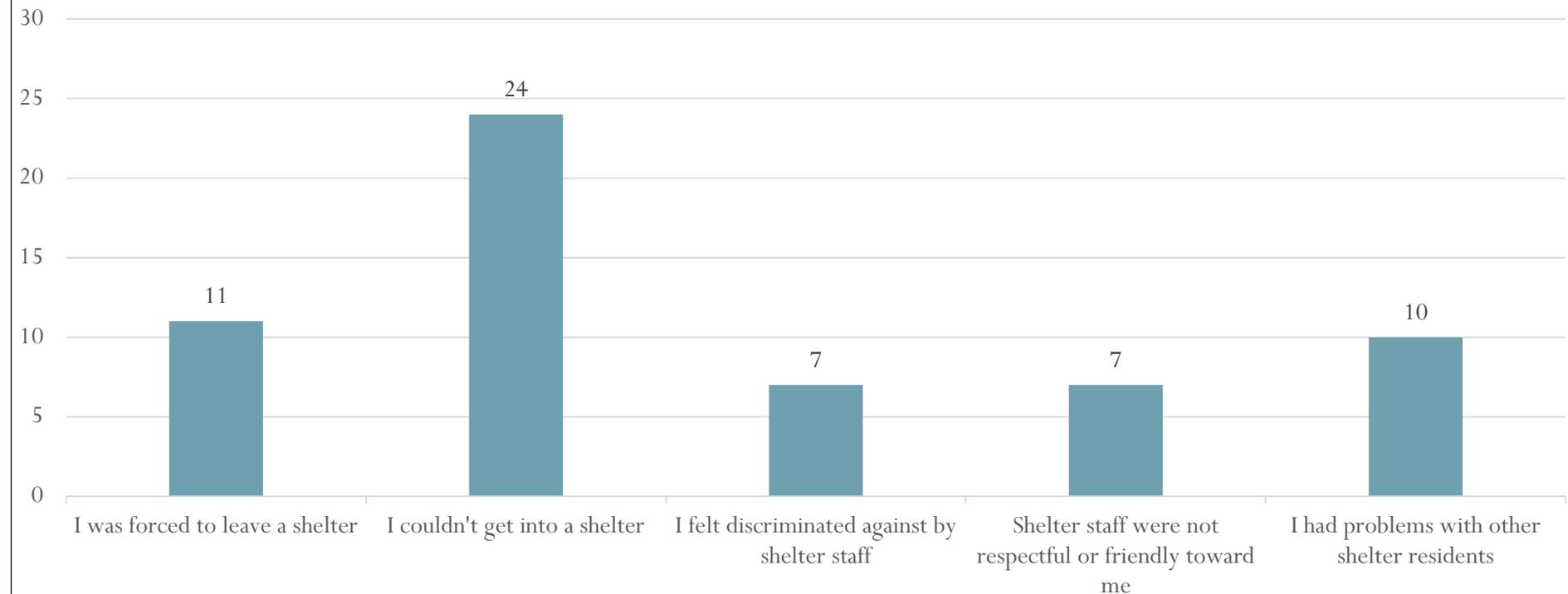
20% of permanent housing providers keep slots open for a month or more before they are filled.



Negative experiences

- A small but sizeable portion of respondents had negative experiences while homeless
- Among those housed:

Did you have any problems at shelter?



Negative experiences

- 12 people currently experiencing homelessness said they are never, rarely, or only sometimes treated respectfully by shelter staff.



No grievances were written on the surveys

- No CE-related grievances have ever made it to the Coordinated Entry Council or NCCEH



Healthy Opportunities Request for Information

Healthy Opportunities Pilots will focus on social determinants of health

- Pilots use Medicaid funding to address housing, interpersonal violence, food, and transportation.
- Pilots will operate in two to four areas of the state, RFP and selection process will happen later this year.
- More information at <https://www.ncdhhs.gov/about/departments/initiatives/healthy-opportunities>
- A paper explaining the pilots is available at: https://files.nc.gov/ncdhhs/documents/Healthy-Opportunities-Pilot_Policy-Paper_2_15_19.pdf



DHHS' request for information on social determinants of health services

- RFI asks organizations providing services that affect social determinants of health (including housing) for information on the services they provide.
- Responses to the RFI will inform the services that are available in these pilots and how they are billed.



This is an opportunity to improve North Carolina's Medicaid policies

- Who should respond to the RFI?
 - *Any permanent housing provider that provides tenancy supports*
 - *Organizations that provide supports on the other social determinants of health should respond as well.*



CoC Competition Update

HUD announced all FY18 CoC awards on February 6

HUD awarded the rest of NC BoS CoC's awards in the FY18 CoC competition.

- Total award amount: \$8,933,958
 - All renewals
 - Three new/expansion projects
 - Pitt County RRH
 - Union County Community Shelter RRH
 - NC BoS CoC SSSO-CE Expansion
 - NC BoS CoC planning grant
- Award did not include DV bonus project or two new projects for reallocated dollars for CL and Eastpointe



Initial phases of the 2019 CoC competition has started!

HUD announced the initial steps of the 2019 CoC competition

Registration – released January 31; awaiting HUD review to verify

GIW

Other activities

NCCEH staff have begun preparations for this year's competition

The Funding and Performance Subcommittee met on Feb. 20

FPS finalized 2019 CoC Competition Funding Priorities recommendation

Overall priorities

Regional component priorities

Steering Committee to consider approval of priorities at April 2019 meeting

Current members of the FPS:

Talaika Williams – Trillium; Joel Rice – Cardinal; Tiana Terry – VOAC; Destri Leger – Jackson County; Melissa McKeown – UCCS; Kristen Martin – Thrive; Cindy Hathcock – My Safe Haven

Intent to Apply form mandatory for all agencies applying for new CoC funds

Intent to Apply form has been posted at:

<http://bit.ly/2Hk6YNs>

Asks for preliminary info about proposed project

NCCEH staff review and follow-up with agency to discuss

Rolling basis, non-binding

Deadline: 2 weeks after NOFA release

CoC needs agencies to apply for funds that can run effective programs

Regional Committee leadership and at-large members can help recruit agencies to apply.

The CoC needs agencies with:

- Capacity to operate CoC programs

- Best practice knowledge

- Willingness to serve most vulnerable people

Staff held a New CoC Applicant Webinar on February 28

Staff held a webinar for agencies interested in applying for CoC funds

- CoC eligible activities

- Overview of NC BoS CoC Application Process

- Thresholds for applying

- Standards applicants should meet

- Next steps

Recording at: <http://bit.ly/2tNCcEU>

Renewal 2019 CoC Applicant Webinar to be held on March 7 at 11 AM

Staff will hold a mandatory webinar for agencies
renewing their CoC grants in 2019

Overview of NC BoS CoC Application Process

Common errors and mistakes

New resources to help with the application

Helpful hints

Next steps

Register at: <https://www.ncceh.org/events/1322/>

Regional Committees need to choose a Scorecard Representative

Scorecard Committee recommends both renewal and new applicant scorecards for the CoC competition

Regional Committees should choose and submit their representative by March 29th

(3) conference calls will be held on consecutive Thursdays in April

April 4 from 2:30-4 PM

April 11 from 2:30-4 PM

April 18 from 2:30-4 PM

Any person in the Regional Committee can represent

Submit your rep at: <https://goo.gl/forms/hPC9DOxm5pnEBgK42>

Regional Committees need to elect their Project Review Committee reps!

The anticipated Partners CoC program transfer requires oversight from the PRC.

Regional Committees that still need a PRC representative:

Region 1: Southwest

Region 8: Southeast

Region 3: Uni5

Region 9: Tar Heel

Region 4: DISSY

Region 11: Northeastern

Region 13: HACC

2019 PIT/HIC Update

NC BoS CoC Deadlines for PIT Data Submission

| | |
|---|--------------------------|
| ✓ <i>Unsheltered Count (Street and Service-based)</i> | <i>February 13, 2019</i> |
| ✓ <i>Non-HMIS Participating Agencies</i> | <i>February 22, 2019</i> |
| ✓ <i>Permanent Housing (HMIS-participating)</i> | <i>March 8, 2019</i> |

*Agencies without submissions are receiving direct contact
from NCCEH staff



PIT Reporting

| Program Type | Submission |
|---|---|
| NON-HMIS PARTICIPATING AGENCIES EMERGENCY SHELTER AND TRANSITIONAL HOUSING ONLY: | https://www.ncceh.org/data/shelteredpithicnonhmis/ |
| NON-HMIS PARTICIPATING AGENCIES RRH AND PSH ONLY: | Detailed instructions to each agency via e-mail by NCCEH Data Center |
| HMIS PARTICIPATING AGENCIES | Reports will be received in inbox, and contact will be made directly by NCCEH Data Center |



NC BoS CoC Deadlines for HIC Data Submission

✓ *Non-HMIS Participating Agencies*

February 22, 2019

✓ *Permanent Housing (HMIS-participating)*

March 22, 2019

*Agencies without submissions are receiving direct contact
from NCCEH staff



HIC Reporting

| Program Type | Submission |
|--|---|
| NON-HMIS PARTICIPATING AGENCIES EMERGENCY SHELTER AND TRANSITIONAL HOUSING ONLY: | https://www.ncceh.org/data/shelteredpithicnonhmis/ |
| NON-HMIS PARTICIPATING AGENCIES RRH AND PSH ONLY: | Detailed instructions to each agency via e-mail by NCCEH Data Center |
| HMIS PARTICIPATING AGENCIES | Reports are currently in process of being prepared by the vendor |



When can you expect to see data for your county and Regional Committee?

- HUD submission deadline is April 30, 2019!



Letter of Support

Hope Station

- NC Housing Finance Agency– Supportive Housing Development Program
- To build family shelter in Wilson County
- Fills gap in Region 10 by providing 12 family shelter beds.



Meetings & Reminders

Meetings & Reminders

- CoC New Applicant Webinar
 - Recording: <http://bit.ly/2tNCcEU>
- CoC Renewal Applicant Webinar
 - March 7, 11:00 AM-12:00 PM
 - Register here: <https://www.ncceh.org/events/1322/>



Meetings & Reminders

- NC ESG 101-2019 Desk Guide Webinar
 - March 7, 11:00 AM- 12:00 PM
 - Register:
<https://attendee.gotowebinar.com/register/9064880031492006403>
- Coordinated Entry Council
 - March 12, 2:00-3:30 PM
 - View the presentation:
<https://global.gotomeeting.com/join/791696621>
 - Phone: (646) 749-3112 pin: 791696621



Meetings & Reminders

- BoS HMIS User Meeting
 - March 21, 1:00-2:30 PM
 - Register here: <https://www.ncceh.org/events/1302/>
- Funding and Performance Subcommittee
 - March 21, 1:00-2:00 PM
 - View the presentation:
<https://global.gotomeeting.com/join/791696621>
 - Phone: (646) 749-3112 pin: 791696621



Meetings & Reminders



- **Bringing it Home Conference – Ending Homelessness in NC**
 - May 21-22, 2019
 - McKimmon Center, Raleigh
 - <https://nchousing.org/bringing-it-home-conference-2019-2/>



Wrap Up

- Next Steering Committee Meeting:
Tuesday, April 2, 10:30 AM – 12:00 PM

- Keep in touch
 - bos@ncceh.org
 - (919) 755-4393



Roll Call

- Other participants should enter their full name so we know they are here and included in the minutes.

