

North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

NC Balance of State CoC Steering Committee Consent Agenda and Updates

March 5, 2019

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Section I. NC BoS CoC Steering Committee Consent Agenda

The following will be voted on at the March 5, 2019 NC BoS CoC Steering Committee meeting:

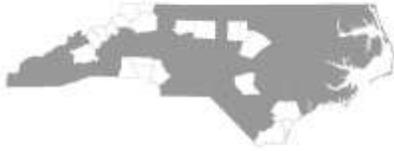
February 5, 2019 Minutes

Available here: <https://www.ncceh.org/files/9957/>

*Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.

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Section II. Updates

HMIS Transition

NC HMIS GC members approved a corrective action plan for the previously mentioned global visibility issues in the NC HMIS. This plan includes communication that will be released to all affected programs in the coming weeks.

WellSky delivered another demo site for HMIS@NCCEH, which had some issues pulling in client records associated with Durham, Orange, and NC BoS CoCs from CoCs remaining in the NC HMIS. NCCEH staff have communicated the errors in the demo site to WellSky. WellSky is currently reviewing the script to create the demo site to determine what happened. The NCCEH Data Center is awaiting the next version of the demo site and will begin quality assurance checks when it arrives. The new system is closer than ever to going live. Right now, the NCCEH Data Center plans to give a two-week notice before going live.

All current end users should continue entering data into NC HMIS until notification is given by the NCCEH Data Center. As soon as NCCEH has more information about the timeline for the transition, staff will send new agency and participation agreements for signature using DocuSign and will indicate when end users should end data entry into NC HMIS and begin entry into the new system.

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Healthy Opportunities Pilots RFI

NC DHHS released a request for information (RFI) on February 15, 2019 regarding their Healthy Opportunities Pilots. These pilots will provide Medicaid funding to address social determinants of health, including housing.

What's an RFI?

A request for information is used as a tool to gather information from stakeholders. This is an opportunity for us to inform NC DHHS policy. The purpose of the RFI is to survey the market for information, not to award contracts.

Why does this matter?

The Healthy Opportunities Pilots are a major building block towards getting Medicaid funding for housing support services.

Medicaid funding will enable our systems to expand resources in our communities and allow our homeless programs to serve more households with rapid re-housing and permanent supportive housing. Imagine having access to a steady funding stream for housing support





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services! That would mean being able to use more HUD funding for housing and being able to provide housing support services to someone in any affordable housing unit.

NC DHHS released [a paper with the RFI that explains the Healthy Opportunity Pilots \(p. 9\) and what housing support services are covered \(p 32\)](#) under these programs.

NC DHHS is looking for accurate information about housing support service provision and the costs of these services from the field so that they can set the payment rate accurately for housing support services. *As housing providers, we are the experts with this knowledge!* Let's give the state the most accurate information so that rates for these pilots and future services can be set fairly.

Who should complete the request for information?

Any housing program that provides tenancy support services, rapid re-housing, and/or permanent supportive housing has valuable information to provide to the state.

How do I complete the RFI?

NC DHHS published [a paper explaining the pilots](#) and the [RFI](#) on their website. Instructions for submitting information be found beginning on page 2 of the RFI.

Written in the instructions, NC DHHS is encouraging you to respond to all questions, but there is no obligation to do so.

Deadline

All responses are due by 2 pm on March 15, 2019.

Thank you in advance for sharing your expertise, and please let us know how we can support you in responding to the request for information. Please feel free to share this information.

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CoC New Applicant Webinar

February 28, 10:00-11:30 a.m.

Register here: <https://www.ncceh.org/events/1321/>

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CoC Renewal Applicant Webinar

March 7, 11:00 a.m.- 12:00 p.m.

Register here: <https://www.ncceh.org/events/1322/>

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NC ESG 101 - 2019 Desk Guide Webinar

March 5, 10:30 a.m.

Register here: <https://attendee.gotowebinar.com/register/232895651218260739>

Or

March 7, 1:30 p.m.

Register here: <https://attendee.gotowebinar.com/register/9064880031492006403>

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Coordinated Entry Council

March 12, 2:00-3:30 p.m.

Attend by clicking: <https://global.gotomeeting.com/join/791696621>

For phone audio: +1 (646) 749-3112, Access Code: 791-696-621

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March BoS HMIS User Meeting

March 21, 1:00-2:30 p.m.

Register here: <https://www.ncceh.org/events/1302/>

Funding and Performance Subcommittee

March 28, 11:00 a.m-12:00 p.m.

Attend by clicking: <https://global.gotomeeting.com/join/791696621>

For phone audio: +1 (646) 749-3112, Access Code: 791-696-621

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NC Bringing it Home Conference

Save the date: May 21-May 22

McKimmon Center, Raleigh

<https://nchousing.org/bringing-it-home-conference-2019-2/>

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Section III. Meeting Minutes and Supporting Materials – Heading 1

Funding and Performance Subcommittee Meeting Minutes

January 16, 2019

Minutes: <https://www.ncceh.org/files/9966>

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Coordinated Entry Council Minutes

February 12, 2019

Coordinated Entry Council Members in attendance:

Stephanie Williams, Jeff Rawlings, Linda Walling, Melissa Eastwood, Monica Frizzell, Christy Whitaker-Smith, , Frederika Cooke, Brooke Hudson, Lenize Patton, Teresa Robinson

NCCCEH staff in attendance:

Ehren Dohler, Bagé Shade

Minutes

The CEC reviewed of Coordinated Entry evaluation. Below are comments from the review.

1. Debrief – what went well? What should we change?

Jeff: January isn't a good time – we often close out clients at the end of the year and foot traffic is lowest in January.

Linda: Hard to get evaluations from people in housing. Better to get evaluations early in the process, possibly on a rolling basis.

2. Discussion of survey results

P&D

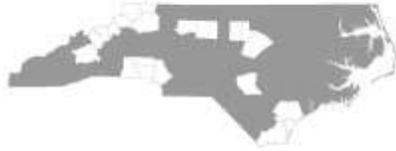
Linda: Prevention dollars were removed from system by limiting it to return prevention. In general, these data are representative of our experience.

DV shelter beds

Why might so many agencies say that DV shelter isn't available?

Jeff: person doesn't qualify for DV shelter so they get sent back to us.





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Linda: if someone has to go to another county, they refuse to relocate. Also possibly people who aren't currently fleeing DV.

VI-SPDAT

Linda: inter-rater reliability is a problem. Give a little more explanation at front of survey to help explain to clients that they don't need to answer in the 'right' way. That it's not a rental application.

Lenize: We need to also make sure those receiving PSH truly need it.

Case conferencing

Lenize: Region 13 has issues with attendance because the region is spread out. Onslow consistently meets, but other counties don't necessarily come. Travel is a problem.

Linda: DV agency doesn't attend case conferencing regularly because Hope Station generally covers the DV clients.

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