

## Before Starting the Exhibit 1 Continuum of Care (CoC) Application

HUD strongly encourages ALL applicants to review the following information BEFORE beginning the 2010 Exhibit 1 Continuum of Care (CoC) Application.

Training resources are available online at: [www.hudhre.info/esnaps](http://www.hudhre.info/esnaps) &nbsp;- Training modules are available to help complete or update the Exhibit 1 application, including attaching required forms. &nbsp;- The HUD HRE Virtual Help Desk is available for submitting technical and policy questions. &nbsp;

### Things to Remember

- Review the 2010 Notice of Funding Availability for the Continuum of Care (CoC) Homeless Assistance Program in its entirety for specific application and program requirements.
- CoCs that applied in the 2009 competition and selected the bring forward option during CoC Registration must be careful to review each question in the Exhibit 1. Questions may have changed or been removed so the information brought forward may or may not be relevant. Not all questions will have information brought forward. For those questions, you must enter response manually. Be sure to review the application carefully. Verify and update as needed to ensure accuracy.
- New CoCs or CoCs that did not apply in 2009 will not have pre-populated information and must complete all Exhibit 1 forms.
- There are character limits for the narrative sections of the application and the amounts are listed accordingly. It is recommended that CoCs first write narrative responses in Microsoft Word and then cut and paste into e-snaps.

## 1A. Continuum of Care (CoC) Identification

**Instructions:**

The fields on this screen are read only and reference the information entered during the CoC Registration process. Updates cannot be made at this time. If the information on this screen is not correct, contact the HUD Virtual Help Desk at [www.hudhre.info](http://www.hudhre.info).

**CoC Name and Number (From CoC Registration):** NC-500 - Winston Salem/Forsyth County CoC

**CoC Lead Agency Name:** City of Winston-Salem

# 1B. Continuum of Care (CoC) Primary Decision-Making Group

### Instructions:

The following questions are related to the CoC primary decision-making group. The primary responsibility of this group is to manage the overall planning effort for the entire CoC, including, but not limited to:

- Setting agendas for full Continuum of Care meetings
- Project monitoring
- Determining project priorities
- Providing final approval for the CoC application submission.

This body is also responsible for the implementation of the CoC's HMIS, either through direct oversight or through the designation of an HMIS implementing agency. This group may be the CoC Lead Agency or may authorize another entity to be the CoC Lead Agency under its direction.

**Name of primary decision-making group:** Winston-Salem/Forsyth County Council on Services for the Homeless

**Indicate the frequency of group meetings:** Monthly or more

**If less than bi-monthly, please explain (limit 500 characters):**

**Indicate the legal status of the group:** Not a legally recognized organization

**Specify "other" legal status:**

**Indicate the percentage of group members that represent the private sector: (e.g., non-profit providers, homeless or formerly homeless persons, advocates and consumer interests)** 67%

**\* Indicate the selection process of group members: (select all that apply)**

<b>Elected:</b>	<input type="checkbox"/>
<b>Assigned:</b>	<input checked="" type="checkbox"/>
<b>Volunteer:</b>	<input checked="" type="checkbox"/>
<b>Appointed:</b>	<input type="checkbox"/>
<b>Other:</b>	<input checked="" type="checkbox"/>

**Specify "other" process(es):**

The Winston-Salem/Forsyth County Council on Services for the Homeless meetings are open to the public.

**Briefly describe the selection process of group members. Description should include why this process was established and how it works (limit 750 characters):**

The Winston-Salem/Forsyth County Council on Services for the Homeless (Council) meetings are open to the public and anyone may attend. The majority of Council members represent organizations that provide services and housing to the homeless. These individuals attend on a voluntary basis or are assigned to represent their organization. Since meetings are open to the public, community members with personal interests or immediate opportunities for collaboration often attend on a limited basis due to the nature of their individual needs.

**\* Indicate the selection process of group leaders: (select all that apply):**

<b>Elected:</b>	<input type="checkbox"/>
<b>Assigned:</b>	<input checked="" type="checkbox"/>
<b>Volunteer:</b>	<input checked="" type="checkbox"/>
<b>Appointed:</b>	<input checked="" type="checkbox"/>
<b>Other:</b>	<input type="checkbox"/>

**Specify "other" process(es):**

**If administrative funds were made available to the CoC, would the primary-decision making body, or its designee, have the capacity to be responsible for activities such as applying for HUD funding and serving as a grantee, providing project oversight, and monitoring. Explain (limit 750 characters):**

The Council (primary decision-making body) and its members work well with the City of Winston-Salem, which is the lead organization designated to apply, serve as grantee, and provide oversight and monitoring for the CoC grant. If additional administrative funds were provided by HUD to the CoC, then it could benefit the local CoC process by freeing up other resources, which could be dedicated to Ten-Year Plan implementation.

## 1C. Continuum of Care (CoC) Committees, Subcommittees and Work Groups

**Instructions:**

Provide information on up to five of the CoCs most active CoC-wide planning committees, subcommittees, and workgroups. CoCs should only include information on those groups that are directly involved in CoC-wide planning activities such as project review and selection, discharge planning, disaster planning, completion of the Exhibit 1 application, conducting the point-in-time count, and 10-year plan coordination. For each group, briefly describe the role and how frequently the group meets. If one of more of the groups meet less than quarterly, please explain.

For additional instructions, refer to the *Exhibit 1 Detailed Instructions* which can be accessed on the left-hand menu bar.

### Committees and Frequency

Name of Group	Role of Group (limit 750 characters)	Meeting Frequency
Winston-Salem/Forsyth County Council on Services for the Homeless and Council Executive Board	The Winston-Salem Forsyth County Council on Services for the Homeless (Council) meets to discuss homeless issues, oversee the CoC's efforts, coordinate services, eliminate duplications, and exchange information. The Council Executive Board addresses current issues, reviews sub-committee work, and sets agendas for full Council meetings. The full Council votes on all official business of the CoC, including the annual new and renewal project submission list recommended by the Project Rating Panel committee. The Council also makes HPRP project funding recommendations.	Monthly or more
Continuum of Care Committee	The CoC Committee reports directly to the Council and meets to facilitate the CoC process, to review progress on CoC action steps, to coordinate trainings for frontline workers and feedback sessions with homeless clients, and to complete essential tasks of the CoC grant application. The CoC Committee also meets to discuss HMIS implementation issues, training, and action items related to CHIN (Carolina Homeless Information Network) and AHAR. The committee reviews CoC and agency-level data quality in CHIN's monthly reports, and uses data to monitor achievement levels for CoC Strategic Planning Objectives. The TYP Services Committee and Council's Families/Children Committee report their business and action items at CoC Committee meetings.	Monthly or more
Ten-Year Plan (TYP) Commission on Homelessness	The TYP Commission meets to discuss TYP efforts and progress. Members are appointed by the City Council and County Commissioners, with staff from United Way, the City and County. Its mission is to provide solutions and services to eliminate chronic homelessness and improve the system for all homeless persons. The Commission reviews the work of its Committees: Services; Advocacy; Housing; Congregational Outreach; Project Homeless Connect; and Housing for Homeless Veterans. Members participate in the Health Department's Mental Health and Homelessness Committee and the Domestic Violence Taskforce. The Commission also receives regular HPRP reports and makes HPRP funding recommendations.	Monthly or more

Shelter Providers Committee	The Shelter Providers Committee reports directly to the Council and meets to discuss issues relating to shelters and their homeless clients. This group also enables shelter staff, law enforcement and service providers an opportunity to collaborate. The Overflow Emergency Shelter Sub-Committee reports to the Shelter Providers Committee and is responsible for the community's annual plan to shelter homeless clients during the cold weather season. Specifically, the Overflow Emergency Shelter Sub-Committee seeks funds, identifies a facility, and organizes volunteers and transportation for the annual implementation of a winter Overflow Emergency Shelter.	Monthly or more
Outreach and Assessment Committee	This group meets to discuss homeless outreach efforts, to coordinate the point-in-time street and shelter counts and quarterly health screenings, and to collaborate with other community organizations. A consumer representative participates regularly in these committee meetings.	Monthly or more

**If any group meets less than quarterly, please explain (limit 750 characters):**

## 1D. Continuum of Care (CoC) Member Organizations

**Identify all CoC member organizations or individuals directly involved in the CoC planning process. To add an organization or individual, click on the icon.**

Organization Name	Membership Type	Organization Type	Organization Role	Subpopulations
Winston-Salem/Forsyth County Council on Service...	Private Sector	Funder...	Primary Decision Making Group, Attend 10-year planning me...	NONE
Adaptables, Inc.	Private Sector	Non-pro..	None	NONE
AIDS Care Service, Inc.	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months, C...	Substance Ab...
Alcoholics Anonymous/Narcotics Anonymous	Private Sector	Non-pro..	None	Substance Abuse
All God's Children	Private Sector	Faith-b...	None	NONE
American Red Cross of NW North Carolina	Private Sector	Non-pro..	Committee/Sub-committee/Work Group	NONE
Baldwin Companies	Private Sector	Businesses	Attend 10-year planning meetings during past 12 months	NONE
BB&T	Private Sector	Businesses	Attend 10-year planning meetings during past 12 months	NONE
Bethany Church Medical Clinic	Private Sector	Faith-b...	None	HIV/AIDS
Catholic Social Services	Private Sector	Non-pro..	None	NONE
Centenary United Methodist Church	Private Sector	Faith-b...	None	NONE
Center for Homeownership	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months	NONE
CenterPoint Human Services (LME)	Public Sector	Local g...	Attend 10-year planning meetings during past 12 months, C...	Seriously Me...
Charles Wilson	Private Sector	Other	Committee/Sub-committee/Work Group, Attend 10-year planni...	NONE

City of Winston-Salem, Housing/Neighborhood Dev...	Public Sector	Local g...	Attend Consolidated Plan planning meetings during past 12...	NONE
City of Winston-Salem, Human Relations Department	Public Sector	Local g...	Attend Consolidated Plan planning meetings during past 12...	NONE
Community Care Center	Private Sector	Hospita..	None	NONE
Consumer Credit Counseling	Private Sector	Non-pro..	None	NONE
Crisis Control Ministry, Inc.	Private Sector	Non-pro..	Committee/Sub-committee/Work Group, Attend 10-year planni...	NONE
CenterPoint Human Services Providers (100+)	Private Sector	Businesses	None	Seriously Me...
David Harold, Council Chair, Council Executive ...	Private Sector	Other	Committee/Sub-committee/Work Group, Attend 10-year planni...	NONE
David Plyler, County Commission Chair and forme...	Private Sector	Other	Committee/Sub-committee/Work Group	NONE
Disability Advocacy and Information Services	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months	NONE
Enrichment Center	Private Sector	Non-pro..	None	NONE
Experiment in Self-Reliance	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months, C...	NONE
Faith Seeds	Private Sector	Non-pro..	None	NONE
Family Services	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months, C...	Domestic Vio...
The Fellowship Home	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months, C...	Substance Abuse
FIRST Line	Public Sector	Local g...	None	NONE
Forsyth County Commissioners	Public Sector	Local g...	None	NONE
Forsyth County Department of Housing	Public Sector	Local g...	Attend Consolidated Plan planning meetings during past 12...	NONE
Forsyth County Department of Public Health	Public Sector	Local g...	Committee/Sub-committee/Work Group	NONE
Forsyth County Department of Social Services	Public Sector	Local g...	Attend 10-year planning meetings during past 12 months, C...	NONE
Forsyth County Sheriff's Department	Public Sector	Local g...	Attend 10-year planning meetings during past 12 months	NONE

Forsyth Jail and Prison Ministries	Private Sector	Non-pro..	None	NONE
Forsyth Medical Center	Private Sector	Hospita..	Attend 10-year planning meetings during past 12 months, C...	NONE
God's Open Hand Outreach	Private Sector	Faith-b...	None	NONE
Forsyth Technical Community College	Public Sector	School...	None	NONE
Goodwill Industries	Private Sector	Non-pro..	Committee/Sub-committee/Work Group	NONE
Hosanna House of Transition	Private Sector	Non-pro..	Committee/Sub-committee/Work Group	Substance Abuse
Hospice and Palliative Care Center	Private Sector	Non-pro..	None	HIV/AIDS
Host Homes of Catholic Social Services	Private Sector	Non-pro..	None	Youth
Housing Authority of Winston-Salem	Public Sector	Public...	Attend Consolidated Plan planning meetings during past 12...	NONE
Ivy House	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months	NONE
Jackie Hundt, CoC Grant Consultant	Private Sector	Other	Committee/Sub-committee/Work Group, Attend 10-year planni...	NONE
Kate B. Reynolds Charitable Trust	Private Sector	Funder...	None	NONE
Legal Aid of North Carolina	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months	NONE
Lloyd Presbyterian Church	Private Sector	Faith-b...	None	NONE
Melynda Dunigan, Neighborhood Advocate/CHANGE (...)	Private Sector	Other	Attend 10-year planning meetings during past 12 months	NONE
MOTHEREAD/FATHEREAD of Forsyth County, Inc. (YM...	Private Sector	Non-pro..	None	Youth
NC Department of Health and Human Services	Public Sector	State g...	None	NONE
National Alliance for the Mentally Ill	Private Sector	Non-pro..	Committee/Sub-committee/Work Group	Seriously Me...
NC Housing Foundation	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months, C...	NONE

Next Step Ministries	Private Sector	Non-pro..	Committee/Sub-committee/Work Group, Attend 10-year planni...	Domesti c Vio...
North Carolina Cooperative Extension Services	Public Sector	Stat e g...	Attend 10-year planning meetings during past 12 months	NONE
North Carolina Housing Coalition (CHIN)	Private Sector	Non-pro..	Committee/Sub-committee/Work Group	NONE
North Carolina Saves	Public Sector	Othe r	None	NONE
Northwest Piedmont Council of Governments, Work...	Public Sector	Loca l w...	Attend 10-year planning meetings during past 12 months	NONE
Northwest Piedmont Council of Governments, Proj...	Public Sector	Loca l g...	Committee/Sub-committee/Work Group, Attend 10-year planni...	NONE
Office of the Mayor	Public Sector	Loca l g...	Attend 10-year planning meetings during past 12 months	NONE
PATH Program (Dept. of Psychiatry & Behavioral ...)	Private Sector	Hos pita..	Attend 10-year planning meetings during past 12 months, C...	Seriousl y Me...
Safe on Seven	Public Sector	Loca l g...	None	NONE
Salem College	Public Sector	Sch ool ...	None	NONE
Samaritan Ministries	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months, C...	Substan ce Abuse
Second Harvest Food Bank of NW NC, Triad Commun...	Private Sector	Non-pro..	Committee/Sub-committee/Work Group	NONE
Piedmont Health Services and Sickle Cell Agency	Private Sector	Non-pro..	None	HIV/AID S
St. Paul's Episcopal Church	Private Sector	Faith -b...	Committee/Sub-committee/Work Group	NONE
Sunnyside Ministry	Private Sector	Non-pro..	None	NONE
The Bethesda Center for the Homeless	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months, C...	NONE
The Salvation Army, Winston-Salem Area Command	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months, C...	NONE
The Shepherd's Center of Greater Winston-Salem	Private Sector	Non-pro..	None	NONE
United Way of Forsyth County, Ten-Year Plan Com...	Private Sector	Fun der ...	Lead agency for 10-year plan, Attend 10-year planning mee...	NONE
Vocational Rehabilitation	Public Sector	Stat e g...	Attend 10-year planning meetings during past 12 months	NONE

Wake Forest University	Public Sector	School ...	None	NONE
Wake Forest University Baptist Medical Center	Private Sector	Hospital..	None	Seriously Me...
Ways to Work, Family Services	Private Sector	Non-pro..	None	NONE
Winston-Salem City Council	Public Sector	Local g...	Attend 10-year planning meetings during past 12 months	NONE
Winston-Salem Police Department	Public Sector	Law enf...	Committee/Sub-committee/Work Group	NONE
Winston-Salem Regional Office of the Department...	Public Sector	Local g...	Committee/Sub-committee/Work Group, Attend 10-year planni...	Veterans
Winston-Salem Rescue Mission	Private Sector	Non-pro..	Committee/Sub-committee/Work Group, Attend 10-year planni...	NONE
Winston-Salem Social Security Administration Di...	Public Sector	Local g...	Attend 10-year planning meetings during past 12 months	NONE
Winston-Salem State University	Public Sector	School ...	None	NONE
Winston-Salem Transit Authority	Public Sector	Local g...	Attend 10-year planning meetings during past 12 months	NONE
Winston-Salem/Forsyth County Schools, Project HOPE	Public Sector	School ...	Committee/Sub-committee/Work Group, Attend 10-year planni...	Youth
Youth Opportunities	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months	Youth
YWCA Hawley House	Private Sector	Non-pro..	Attend 10-year planning meetings during past 12 months	Substance Abuse
Cathy Welch	Individual	Homeles s	Attend 10-year planning meetings during past 12 months, C...	NONE
Bernadette Wilson	Individual	Homeles s	Committee/Sub-committee/Work Group	NONE
Teri Hairston	Individual	Homeles s	Committee/Sub-committee/Work Group, Attend 10-year planni...	NONE
Melinda Burton	Individual	Homeles s	Committee/Sub-committee/Work Group	NONE
Obie Johnson	Individual	Homeles s	Committee/Sub-committee/Work Group	NONE
Family Promise	Private Sector	Non-pro..	Committee/Sub-committee/Work Group	NONE

Eureka House	Private Sector	Non-pro..	Committee/Sub-committee/Work Group	NONE
The Children's Home/My Aunt's House	Private Sector	Non-pro..	None	Youth
Recovery Innovations	Private Sector	Non-pro..	Committee/Sub-committee/Work Group	Substance Abuse
Stepping Stones Ministries of the Triad, Inc.	Private Sector	Faith-b...	Committee/Sub-committee/Work Group	NONE
IMPACT, Inc. (De'Asja's House)	Private Sector	Non-pro..	Committee/Sub-committee/Work Group	NONE

# 1D. Continuum of Care (CoC) Member Organizations Detail

### Instructions:

- Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:
- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
  - Type of membership; Public, private, or individual
  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Winston-Salem/Forsyth County Council on Services for the Homeless

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Funder advocacy group  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Primary Decision Making Group, Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy  
(select all that apply)

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  - Type of organization
  - Organization role in the CoC planning process
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  - Services provided, if applicable

**Name of organization or individual:** Adaptables, Inc.

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy  
(select all that apply)

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  - Type of organization
  - Organization role in the CoC planning process
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  - Services provided, if applicable

**Name of organization or individual:** AIDS Care Service, Inc.

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** Substance Abuse, HIV/AIDS  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Case Management, Life Skills, Utilities Assistance, Mortgage Assistance, Healthcare, HIV/AIDS, Rental Assistance, Employment  
(select all that apply)

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  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Alcoholics Anonymous/Narcotics Anonymous

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** Substance Abuse  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Alcohol/Drug Abuse  
(select all that apply)

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  - Type of organization
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  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** All God's Children

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Faith-based organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Street Outreach, Life Skills, Employment  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** American Red Cross of NW North Carolina

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

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- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Baldwin Companies

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Businesses  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** BB&T

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Businesses  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

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- Type of organization
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- Services provided, if applicable

**Name of organization or individual:** Bethany Church Medical Clinic

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Faith-based organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** HIV/AIDS  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Healthcare, HIV/AIDS  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Catholic Social Services

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Child Care  
(select all that apply)

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- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Centenary United Methodist Church

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Faith-based organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Street Outreach, Utilities Assistance, Mortgage Assistance, Rental Assistance  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Center for Homeownership

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** CenterPoint Human Services (LME)

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** Seriously Mentally Ill, Substance Abuse  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Street Outreach, Case Management, Life Skills, Utilities Assistance, Mental health, Mobile Clinic, Transportation, Alcohol/Drug Abuse, Rental Assistance  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Charles Wilson

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Other  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group, Attend  
(select all that apply) 10-year planning meetings during past 12 months

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** City of Winston-Salem, Housing/Neighborhood Development Department

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend Consolidated Plan planning meetings during past 12 months, Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group, Authoring agency for Consolidated Plan  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Mortgage Assistance, Transportation, Rental Assistance  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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  - Type of membership; Public, private, or individual
  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** City of Winston-Salem, Human Relations Department

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend Consolidated Plan planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Legal Assistance  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Community Care Center

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Hospitals/med representatives  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Healthcare  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Consumer Credit Counseling

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education, Life Skills  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Crisis Control Ministry, Inc.

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group, Attend  
(select all that apply) 10-year planning meetings during past 12 months

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Case Management, Utilities Assistance, Mortgage Assistance, Healthcare, Rental Assistance  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** CenterPoint Human Services Providers (100+)

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Businesses  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** Seriously Mentally Ill, Substance Abuse  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Case Management, Life Skills, Healthcare, Mental health, Alcohol/Drug Abuse  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** David Harold, Council Chair, Council Executive Board Chair, and Interim Director of Disability Advocacy & Information Services

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Other  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group, Attend  
(select all that apply) 10-year planning meetings during past 12 months

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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  - Type of membership; Public, private, or individual
  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** David Plyler, County Commission Chair and former TYP Commission Member

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Other  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Disability Advocacy and Information Services

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Life Skills, Healthcare, Legal Assistance  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Enrichment Center

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Employment  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Experiment in Self-Reliance

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Case Management, Utilities Assistance, Transportation, Rental Assistance, Alcohol/Drug Abuse, Child Care, Life Skills, Mortgage Assistance, Healthcare, Mental health, Employment  
(select all that apply)

### 1D. Continuum of Care (CoC) Member Organizations Detail

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  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Faith Seeds

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education, Life Skills  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Family Services

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** Domestic Violence  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Case Management, Utilities Assistance, Law Enforcement, Legal Assistance, Transportation, Alcohol/Drug Abuse, HIV/AIDS, Rental Assistance, Child Care, Life Skills, Healthcare, Mental health, Employment  
(select all that apply)

### 1D. Continuum of Care (CoC) Member Organizations Detail

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  - Type of membership; Public, private, or individual
  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** The Fellowship Home

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** Substance Abuse  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Case Management, Life Skills, Alcohol/Drug Abuse  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** FIRST Line

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Forsyth County Commissioners

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Forsyth County Department of Housing

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend Consolidated Plan planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Mortgage Assistance  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Forsyth County Department of Public Health

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Case Management, Life Skills, Utilities Assistance, Mortgage Assistance, Healthcare, Law Enforcement, Mental health, Mobile Clinic, HIV/AIDS, Rental Assistance  
(select all that apply)

### 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

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  - Type of membership; Public, private, or individual
  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Forsyth County Department of Social Services

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Case Management, Child Care, Life Skills, Utilities Assistance, Mortgage Assistance, Transportation, Rental Assistance, Employment  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

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  - Type of membership; Public, private, or individual
  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Forsyth County Sheriff's Department

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Law Enforcement, Legal Assistance, Transportation  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Forsyth Jail and Prison Ministries

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

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- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Forsyth Medical Center

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Hospitals/med representatives  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Case Management, Healthcare, Mental health, Transportation, Alcohol/Drug Abuse, HIV/AIDS  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** God's Open Hand Outreach

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Faith-based organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Street Outreach  
(select all that apply)

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- Services provided, if applicable

**Name of organization or individual:** Forsyth Technical Community College

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** School systems/Universities  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education, Life Skills  
(select all that apply)

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**Name of organization or individual:** Goodwill Industries

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education, Life Skills, Transportation, Employment  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Hosanna House of Transition

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** Substance Abuse  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Case Management, Life Skills, Alcohol/Drug Abuse, Employment  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Hospice and Palliative Care Center

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** HIV/AIDS  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Healthcare, HIV/AIDS  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Host Homes of Catholic Social Services

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** Youth  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Rental Assistance  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Housing Authority of Winston-Salem

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Public housing agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend Consolidated Plan planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Case Management, Life Skills, Mortgage Assistance, Rental Assistance  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Ivy House

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Life Skills, Employment  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Jackie Hundt, CoC Grant Consultant

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Other  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group, Attend  
(select all that apply) 10-year planning meetings during past 12 months

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Kate B. Reynolds Charitable Trust

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Funder advocacy group  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

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- Services provided, if applicable

**Name of organization or individual:** Legal Aid of North Carolina

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Legal Assistance  
(select all that apply)

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- Services provided, if applicable

**Name of organization or individual:** Lloyd Presbyterian Church

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Faith-based organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Street Outreach  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Melynda Dunigan, Neighborhood Advocate/CHANGE (Communities Helping All Neighbors Gain Empowerment)

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Other  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

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  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** MOTHEREAD/FATHEREAD of Forsyth County, Inc. (YMCA of NWNC)

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** Youth  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education  
(select all that apply)

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  - Services provided, if applicable

**Name of organization or individual:** NC Department of Health and Human Services

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** State government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Street Outreach, Case Management, Utilities Assistance, Mortgage Assistance, Healthcare, Mental health, Alcohol/Drug Abuse, Rental Assistance  
(select all that apply)

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  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** National Alliance for the Mentally Ill

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** Seriously Mentally Ill  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy  
(select all that apply)

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- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** NC Housing Foundation

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Rental Assistance  
(select all that apply)

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- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Next Step Ministries

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group, Attend  
(select all that apply) 10-year planning meetings during past 12 months

**Subpopulation(s) represented by the organization:** Domestic Violence  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Case Management, Life Skills  
(select all that apply)

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**Name of organization or individual:** North Carolina Cooperative Extension Services

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** State government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education, Life Skills  
(select all that apply)

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- Type of organization
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- Services provided, if applicable

**Name of organization or individual:** North Carolina Housing Coalition (CHIN)

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy  
(select all that apply)

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- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** North Carolina Saves

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Other  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Life Skills  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Northwest Piedmont Council of Governments, Workforce Development Board

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local workforce investment act boards  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education, Employment  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Northwest Piedmont Council of Governments, Project Re-entry

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group, Attend  
(select all that apply) 10-year planning meetings during past 12 months

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Case Management, Life Skills, Transportation, Alcohol/Drug Abuse, Employment  
(select all that apply)

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  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Office of the Mayor

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** PATH Program (Dept. of Psychiatry & Behavioral Medicine, WFUBMC)

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Hospitals/med representatives  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** Seriously Mentally Ill, Substance Abuse  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Street Outreach, Case Management, Life Skills, Mental health, Transportation  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Safe on Seven

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Legal Assistance  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Salem College

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** School systems/Universities  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Samaritan Ministries

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** Substance Abuse  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Case Management, Life Skills, Transportation, Alcohol/Drug Abuse, Employment  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Second Harvest Food Bank of NW NC, Triad Community Kitchen

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education, Employment  
(select all that apply)

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- Organization role in the CoC planning process
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- Services provided, if applicable

**Name of organization or individual:** Piedmont Health Services and Sickle Cell Agency

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** HIV/AIDS  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Healthcare  
(select all that apply)

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- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** St. Paul's Episcopal Church

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Faith-based organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Utilities Assistance, Mortgage Assistance, Transportation, Rental Assistance  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Sunnyside Ministry

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Life Skills, Utilities Assistance, Mortgage Assistance, Healthcare, Rental Assistance  
(select all that apply)

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- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** The Bethesda Center for the Homeless

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Street Outreach, Case Management, Life Skills, Utilities Assistance, Transportation, Alcohol/Drug Abuse, Rental Assistance, Employment  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** The Salvation Army, Winston-Salem Area Command

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Case Management, Utilities Assistance, Transportation, Alcohol/Drug Abuse, HIV/AIDS, Rental Assistance, Street Outreach, Child Care, Life Skills, Mortgage Assistance, Mental health, Employment  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** The Shepherd's Center of Greater Winston-Salem

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Transportation  
(select all that apply)

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  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** United Way of Forsyth County, Ten-Year Plan Commission

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Funder advocacy group  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Lead agency for 10-year plan, Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Mobile Clinic, Rental Assistance  
(select all that apply)

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  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Vocational Rehabilitation

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** State government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Life Skills, Employment  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of organization
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- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Wake Forest University

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** School systems/Universities  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Wake Forest University Baptist Medical Center

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Hospitals/med representatives  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** Seriously Mentally Ill, HIV/AIDS  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Healthcare, Mental health, HIV/AIDS  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Ways to Work, Family Services

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Employment  
(select all that apply)

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- Type of organization
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- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Winston-Salem City Council

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Winston-Salem Police Department

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Law enforcement/corrections  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education, Law Enforcement, Legal Assistance, Transportation  
(select all that apply)

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- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Winston-Salem Regional Office of the Department of Veteran Affairs and Healthcare for Homeless VETS

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group, Attend  
(select all that apply) 10-year planning meetings during past 12 months

**Subpopulation(s) represented by the organization:** Veterans  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Healthcare  
(select all that apply)

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  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Winston-Salem Rescue Mission

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group, Attend  
(select all that apply) 10-year planning meetings during past 12 months

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education, Case Management, Life Skills, Healthcare, Alcohol/Drug Abuse, Employment  
(select all that apply)

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  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Winston-Salem Social Security Administration District Office

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Winston-Salem State University

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** School systems/Universities  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Winston-Salem Transit Authority

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** Local government agencies  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Transportation  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Winston-Salem/Forsyth County Schools, Project HOPE

**Type of Membership:** Public Sector  
(public, private, or individual)

**Type of Organization:** School systems/Universities  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group, Attend  
(select all that apply) 10-year planning meetings during past 12 months

**Subpopulation(s) represented by the organization:** Youth  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Education, Case Management, Child Care, Life Skills, Transportation  
(select all that apply)

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  - Type of organization
  - Organization role in the CoC planning process
  - Subpopulations represented; No more than 2 may be selected
  - Services provided, if applicable

**Name of organization or individual:** Youth Opportunities

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** Youth  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Case Management, Life Skills, Mental health, Alcohol/Drug Abuse  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** YWCA Hawley House

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months  
(select all that apply)

**Subpopulation(s) represented by the organization:** Substance Abuse  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education, Case Management, Life Skills, Alcohol/Drug Abuse  
(select all that apply)

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Cathy Welch

**Type of Membership:** Individual  
(public, private, or individual)

**Type of Organization:** Homeless  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Attend 10-year planning meetings during past 12 months, Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

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- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Bernadette Wilson

**Type of Membership:** Individual  
(public, private, or individual)

**Type of Organization:** Homeless  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

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- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Teri Hairston

**Type of Membership:** Individual  
(public, private, or individual)

**Type of Organization:** Homeless  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group, Attend  
(select all that apply) 10-year planning meetings during past 12 months

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

### Instructions:

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Melinda Burton

**Type of Membership:** Individual  
(public, private, or individual)

**Type of Organization:** Homeless  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Obie Johnson

**Type of Membership:** Individual  
(public, private, or individual)

**Type of Organization:** Homeless  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** No

**Services provided to homeless persons and families:** Not Applicable  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Family Promise

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Case Management, Life Skills, Transportation, Soup Kitchen/Food Pantry  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Eureka House

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Case Management, Life Skills  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** The Children's Home/My Aunt's House

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** None  
(select all that apply)

**Subpopulation(s) represented by the organization:** Youth  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Case Management, Life Skills, Child Care  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Recovery Innovations

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** Substance Abuse  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Education, Case Management, Alcohol/Drug Abuse, Employment  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** Stepping Stones Ministries of the Triad, Inc.

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Faith-based organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy  
(select all that apply)

## 1D. Continuum of Care (CoC) Member Organizations Detail

**Instructions:**

Provide information about each CoC member organization, including individuals that are part of the CoC planning process. For each member organization, provide information on the following:

- Organization name; Enter the name of the organization or individual. If the individual is a victim of domestic violence, do not enter their actual name.
- Type of membership; Public, private, or individual
- Type of organization
- Organization role in the CoC planning process
- Subpopulations represented; No more than 2 may be selected
- Services provided, if applicable

**Name of organization or individual:** IMPACT, Inc. (De'Asja's House)

**Type of Membership:** Private Sector  
(public, private, or individual)

**Type of Organization:** Non-profit organizations  
(Content depends on "Type of Membership" selection)

**Role(s) of the organization:** Committee/Sub-committee/Work Group  
(select all that apply)

**Subpopulation(s) represented by the organization:** NONE  
(No more than two subpopulations)

**Does the organization provide direct services to homeless people?** Yes

**Services provided to homeless persons and families:** Counseling/Advocacy, Case Management, Child Care, Life Skills, Mental health, Transportation, Alcohol/Drug Abuse  
(select all that apply)

# 1E. Continuum of Care (CoC) Project Review and Selection Process

## Instructions:

The CoC solicitation of projects and the project selection process should be conducted in a fair and impartial manner. For each of the following items, indicate all of the methods and processes the CoC used in the past year to assess the performance, effectiveness, and quality of all requested new and renewal project(s).

In addition, indicate if any written complaints have been received by the CoC regarding any CoC matter in the last 12 months, and how those matters were addressed and/or resolved.

### Open Solicitation Methods: (select all that apply)

- a. Newspapers, f. Announcements at Other Meetings, e. Announcements at CoC Meetings, c. Responsive to Public Inquiries, b. Letters/Emails to CoC Membership, d. Outreach to Faith-Based Groups

### Rating and Performance Assessment Measure(s): (select all that apply)

- b. Review CoC Monitoring Findings, g. Site Visit(s), k. Assess Cost Effectiveness, q. Review All Leveraging Letters (to ensure that they meet HUD requirements), c. Review HUD Monitoring Findings, r. Review HMIS participation status, d. Review Independent Audit, j. Assess Spending (fast or slow), p. Review Match, i. Evaluate Project Readiness, e. Review HUD APR for Performance Results, n. Evaluate Project Presentation, h. Survey Clients, o. Review CoC Membership Involvement, a. CoC Rating & Review Committee Exists, m. Assess Provider Organization Capacity, l. Assess Provider Organization Experience

### Voting/Decision-Making Method(s): (select all that apply)

- c. All CoC Members Present Can Vote, a. Unbiased Panel/Review Committee, e. Consensus (general agreement), d. One Vote per Organization, b. Consumer Representative Has a Vote, f. Voting Members Abstain if Conflict of Interest

Were there any written complaints received by the CoC regarding any matter in the last 12 months? No

If yes, briefly describe complaint and how it was resolved (limit 750 characters):

## 1F. Continuum of Care (CoC) Housing Inventory Count--Change in Beds Available

For each housing type, indicate if there was a change (increase or reduction) in the total number of beds counted in the 2010 Housing Inventory Count (HIC) as compared to the 2009 HIC. If there was a change, please describe the reasons in the space provided for each housing type. If the housing type does not exist in your CoC, please select "Not Applicable" and indicate that in the text box for that housing type.

**Emergency Shelter:** Yes

**Briefly describe the reason(s) for the change in Emergency Shelter beds, if applicable (limit 750 characters):**

Family Promise of Forsyth County, part of the Interfaith Hospitality Network, opened 14 ES beds for Households with Dependent Children. Due to facility reconfigurations, the Salvation Army of Winston-Salem increased their ES Households with Dependent Children Bed Count by 4. The Winston-Salem Rescue Mission (WSRM) opened a new building in 2008, and continues to reconfigure its facility and programs. This increased the WSRM ES Households without Dependent Children Bed Count by 11. During the winter months of 2009-2010, the Winston-Salem Rescue Mission provided 18 Seasonal Beds for Households without Dependent Children, which represents a 2 bed decrease. There were no other seasonal beds in the CoC.

**Safe Haven:** Not Applicable

**Briefly describe the reason(s) for the change in Safe Haven beds, if applicable (limit 750 characters):**

**Transitional Housing:** Yes

**Briefly describe the reason(s) for the change in Transitional Housing beds, if applicable (limit 750 characters):**

IMPACT, Inc. opened 10 TH beds for Households with Dependent Children and 2 TH beds for Households without Dependent Children. Stepping Stones Ministries of the Triad, Inc. opened 17 TH beds for Households with Dependent Children. AIDS Care Service had a client population shift, so it increased the Households with Dependent Children Bed Count by 6 and decreased the Households without Dependent Children Bed Count by 2. Hosanna House of Transition relocated and decreased its TH beds (men) for Households without Dependent Children by 4. The Winston-Salem Rescue Mission (WSRM) opened a new building in 2008, and continues to reconfigure its facility and programs. This decreased its TH Households without Dependent Children Bed Count by 13.

**Permanent Housing: Yes**

**Briefly describe the reason(s) for the change in Permanent Housing beds, if applicable (limit 750 characters):**

Several PH providers adjusted their bed counts due to changes in client population (i.e., floating beds). The City of Winston-Salem adjusted SPC1 and SPC2, resulting in a 40-bed increase in PH Households with Dependent Children and a 9-bed decrease in PH Households without Dependent Children, and it opened 3 PH beds for Households without Dependent Children (SPC4). CenterPoint adjusted their SPC programs, resulting in a 3-bed increase in Households with Dependent Children and a 7-bed decrease in Households without Dependent Children. The Winston-Salem Rescue Mission's new facility/program changes increased their PH Households without Dependent Children Bed Count by 7. HDX HIC shows "U" beds. See 4b for chronic bed changes.

**CoC certifies that all beds for homeless persons were included in the Housing Inventory Count (HIC) as reported on the Homelessness Data Exchange (HDX), regardless of HMIS participation and HUD funding:** Yes

## 1G. Continuum of Care (CoC) Housing Inventory Count - Data Sources and Methods

### Instructions:

Complete the following items based on data collection methods and reporting for the Housing Inventory Count (HIC), including Unmet need determination. The information should be based on a survey conducted in a 24-hour period during the last ten days of January 2010. CoCs were expected to report HIC data on the Homelessness Data Exchange (HDX).

**Indicate the type of data sources or methods used to complete the housing inventory count: (select all that apply)** HMIS plus housing inventory survey

**Indicate the steps taken to ensure the accuracy of the data collected and included in the housing inventory count: (select all that apply)** Follow-up, Instructions, Updated prior housing inventory information, Confirmation, Training, HMIS

### Must specify other:

**Indicate the type of data or method(s) used to determine unmet need: (select all that apply):** Unsheltered count, HUD unmet need formula, Other, Housing inventory, Provider opinion through discussion or survey forms

### Specify "other" data types:

Sheltered count

### If more than one method was selected, describe how these methods were used together (limit 750 characters):

The HUD unmet need formula was the only method used for the emergency shelter, transitional housing, and permanent housing unmet need calculations. However, the CoC used all of the other selected methods to obtain the necessary data that is plugged into the HUD unmet need formula. With regards to seasonal unmet need, the CoC determined there was no seasonal unmet need through discussions with providers.

## 2A. Homeless Management Information System (HMIS) Implementation

### Intructions:

All CoCs are expected to have a functioning Homeless Management Information System (HMIS). An HMIS is a computerized data collection application that facilitates the collection of information on homeless individuals and families using residential or other homeless services and stores that data in an electronic format. CoCs should complete this section in conjunction with the lead agency responsible for the HMIS. All information should reflect the status of HMIS implementation as of the date of application submission.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions¿ which can be accessed on the left-hand menu bar.

**Select the HMIS implementation coverage area:** Regional (multiple CoCs)

**Select the CoC(s) covered by the HMIS: (select all that apply)** NC-507 - Raleigh/Wake County CoC, NC-509 - Gastonia/Cleveland, Gaston, Lincoln Counties CoC, NC-513 - Chapel Hill/Orange County CoC, NC-504 - Greensboro/High Point CoC, NC-501 - Asheville/Buncombe County CoC, NC-502 - Durham City & County CoC, NC-506 - Wilmington/Brunswick, New Hanover, Pender Counties CoC, NC-511 - Fayetteville/Cumberland County CoC, NC-516 - Northwest North Carolina CoC, NC-503 - North Carolina Balance of State CoC, NC-500 - Winston Salem/Forsyth County CoC

**Is the HMIS Lead Agency the same as the CoC Lead Agency?** No

**Does the CoC Lead Agency have a written agreement with the HMIS Lead Agency?** Yes

**Has the CoC selected an HMIS software product?** Yes

**If "No" select reason:**

**If "Yes" list the name of the product:** ServicePoint

**What is the name of the HMIS software company?** Bowman Systems, Inc.

**Does the CoC plan to change HMIS software within the next 18 months?** No

**Indicate the date on which HMIS data entry started (or will start): (format mm/dd/yyyy)** 05/01/2006

**Indicate the challenges and barriers impacting the HMIS implementation: (select all the apply):** Inadequate staffing, No or low participation by non-HUD funded providers, Inadequate resources

**If CoC indicated that there are no challenges or barriers impacting HMIS implementation, briefly describe either why CoC has no challenges or how all barriers have been overcome (limit 1000 characters).**

**If CoC identified one or more challenges or barriers impacting HMIS implementation, briefly describe how the CoC plans to overcome them (limit 1000 characters).**

The City of Winston-Salem (CoC Lead) and the HMIS Committee oversee local implementation and work to address issues. The CoC's main challenges with HMIS implementation relate to staffing and resources among small provider organizations. Staffing issues include: turnover of trained users; minimal technical skills among staff members using HMIS; and insufficient resources to hire skilled staff for HMIS data entry. The HMIS Committee addresses these issues through regular review of CHIN Data Quality Reports to evaluate agency participation and discuss data quality. In these meetings, HMIS users provide peer support on data entry issues, and the CoC maintains regular dialog among and between agency directors and HMIS users to continually improve the process. The other major challenge is the CoC has a non-HUD funded provider that does not currently participate in the HMIS and has a sizable bed inventory. As the local HMIS process improves, the CoC hopes this provider will participate.

## 2B. Homeless Management Information System (HMIS) Lead Agency

Enter the name and contact information for the HMIS Lead Agency. This is the organization responsible for implementing the HMIS within a CoC. There may only be one HMIS Lead Agency per CoC.

**Organization Name** North Carolina Housing Coalition

**Street Address 1** 118 St. Mary's Street

**Street Address 2**

**City** Raleigh

**State** North Carolina

**Zip Code** 27605

**Format:** xxxxx or xxxxx-xxxx

**Organization Type** Non-Profit

**If "Other" please specify**

**Is this organization the HMIS Lead Agency in more than one CoC?** Yes

## 2C. Homeless Management Information System (HMIS) Contact Person

Enter the name and contact information for the primary contact person at the HMIS Lead Agency.

**Prefix:** Ms.

**First Name** Laura

**Middle Name/Initial**

**Last Name** McDuffee

**Suffix**

**Telephone Number:** 336-455-7316  
**(Format: 123-456-7890)**

**Extension**

**Fax Number:** 919-881-0350  
**(Format: 123-456-7890)**

**E-mail Address:** lmcduffee@nchousing.org

**Confirm E-mail Address:** lmcduffee@nchousing.org

## 2D. Homeless Management Information System (HMIS) Bed Coverage

### Instructions:

HMIS bed coverage measures the level of provider participation in a CoC's HMIS. Participation in HMIS is defined as the collection and reporting of client level data either through direct data entry into the HMIS or into an analytical database that includes HMIS data on an at least annual basis.

HMIS bed coverage is calculated by dividing the total number of year-round beds located in HMIS-participating programs by the total number of year-round beds in the Continuum of Care (CoC), after excluding beds in domestic violence (DV) programs. HMIS bed coverage rates must be calculated separately for emergency shelters, transitional housing, and permanent supportive housing.

The 2005 Violence Against Women Act (VAWA) Reauthorization bill restricts domestic violence provider participation in HMIS unless and until HUD completes a public notice and comment process. Until the notice and comment process is completed, HUD does not require nor expect domestic violence providers to participate in HMIS. HMIS bed coverage rates are calculated excluding domestic violence provider beds from the universe of potential beds.

For additional instructions, refer to the Exhibit 1 Detailed Instructions which can be accessed on the left-hand menu bar.

**Indicate the HMIS bed coverage rate (%) for each housing type within the CoC. If a particular housing type does not exist anywhere within the CoC, select "Housing type does not exist in CoC" from the drop-down menu.**

* Emergency Shelter (ES) Beds	65-75%
* Safe Haven (SH) Beds	No beds in CoC
* Transitional Housing (TH) Beds	65-75%
* Permanent Housing (PH) Beds	65-75%

**How often does the CoC review or assess its HMIS bed coverage?** At least Quarterly

**If bed coverage is 0-64%, describe the CoC's plan to increase this percentage during the next 12 months:**

## 2E. Homeless Management Information System (HMIS) Data Quality

**Instructions:**

HMIS data quality refers to the extent that data recorded in an HMIS accurately reflects the extent of homelessness and homeless services in a local area. In order for the HMIS to present accurate and consistent information on homelessness, it is critical that an HMIS have the best possible representation of reality as it relates to homeless people and the programs that serve them. Specifically, it should be a CoCs goal to record the most accurate, consistent and timely information in order to draw reasonable conclusions about the extent of homelessness and the impact of homeless services in its local area. Answer the questions below related to the steps the CoC takes to ensure the quality of its data. In addition, CoCs will indicate their participation in the Annual Homelessness Assessment Report (AHAR) for 2009 and 2010 as well as whether or not they plan to contribute data to the Homelessness Pulse project in 2010.

For additional instructions, refer to the [Exhibit 1 Detailed Instructions](#) which can be accessed on the left-hand menu bar.

**Indicate the percentage of unduplicated client records with null or missing values on a day during the last ten days of January 2010.**

Universal Data Element	Records with no values (%)	Records where value is refused or unknown (%)
* Social Security Number	0%	8%
* Date of Birth	0%	0%
* Ethnicity	0%	0%
* Race	0%	0%
* Gender	0%	0%
* Veteran Status	0%	4%
* Disabling Condition	2%	4%
* Residence Prior to Program Entry	1%	2%
* Zip Code of Last Permanent Address	1%	15%
* Name	0%	0%

**How frequently does the CoC review the quality of client level data?** At least Monthly

**How frequently does the CoC review the quality of program level data?** At least Monthly

**Describe the process, extent of assistance, and tools used to improve data quality for agencies participating in the HMIS (limit 750 characters):**

CHIN uses comparative reporting to assist agencies as they improve their client and program data. The main report is the monthly Data Quality Report that provides agencies and CoCs with an overview of data completeness, utilization rates, and inventory. Additionally, agencies may request a report at any time during the month. Standardized ServicePoint reports are available continuously including: APR data; clients served; and clients not served. For agencies that need improvement, on-site and on-line data entry technical assistance and training are available at no charge. In extreme cases, contract data entry assistance is available for agencies to help them catch up on data entry. Our CoC reviews and discusses data quality regularly.

**Describe the existing policies and procedures used to ensure that valid program entry and exit dates are recorded in the HMIS (limit 750 characters):**

A commitment to accurate data entry, including program entry and exit dates, begins when agencies sign their Agency Participation Agreement. In this contract, agencies agree to adhere to CHIN's Standard Operating Policies which explicitly cover all HUD required data elements. Agencies and end users are reminded of the policies again during certification training. Program entry and exit dates are covered specifically in all training materials. Program enrollment figures are included as elements on CHIN's monthly Data Quality Reports. CHIN staff can generate a report for participating agencies that lists all clients with their program entry and exit dates and indications of fields that remain incomplete.

**Indicate which reports the CoC or subset of the CoC submitted usable data:** None  
(Select all that apply)

**Indicate which reports the CoC or subset of the CoC plans to submit usable data:** 2010 AHAR Supplemental Report on Homeless Veterans, 2010 AHAR  
(Select all that apply)

**Does your CoC plan to contribute data to the Homelessness Pulse project in 2010?** No

## 2F. Homeless Management Information System (HMIS) Data Usage

### Instructions:

CoCs can use HMIS data for a variety of applications. These include, but are not limited to, using HMIS data to understand the characteristics and service needs of homeless people, to analyze how homeless people use services, and to evaluate program effectiveness and outcomes.

In this section, CoCs will indicate the frequency in which it engages in the following.

- Integrating or warehousing data to generate unduplicated counts
- Point-in-time count of sheltered persons
- Point-in-time count of unsheltered persons
- Measuring the performance of participating housing and service providers
- Using data for program management
- Integration of HMIS data with data from mainstream resources

For additional instructions, refer to the [Exhibit 1 Detailed Instructions](#) which can be accessed on the left-hand menu bar.

**Indicate the frequency in which the CoC uses HMIS data for each of the following:**

<b>Integrating or warehousing data to generate unduplicated counts:</b>	At least	Semi-annually
<b>Point-in-time count of sheltered persons:</b>	At least	Semi-annually
<b>Point-in-time count of unsheltered persons:</b>	At least	Semi-annually
<b>Measuring the performance of participating housing and service providers:</b>	At least	Semi-annually
<b>Using data for program management:</b>	At least	Annually
<b>Integration of HMIS data with data from mainstream resources:</b>	Never	

## 2G. Homeless Management Information System (HMIS) Data and Technical Standards

**Instructions:**

In order to enable communities across the country to collect homeless services data consistent with a baseline set of privacy and security protections, HUD has published HMIS Data and Technical Standards. The standards ensure that every HMIS captures the information necessary to fulfill HUD reporting requirements while protecting the privacy and informational security of all homeless individuals.

Each CoC is responsible for ensuring compliance with the HMIS Data and Technical Standards. CoCs may do this by completing compliance assessments on a regular basis and through the development of an HMIS Policy and Procedures manual. In the questions below, CoCs are asked to indicate the frequency in which they complete compliance assessment.

For additional instructions, refer to the [Exhibit 1 Detailed Instructions](#) which can be accessed on the left-hand menu bar.

**For each of the following HMIS privacy and security standards, indicate the frequency in which the CoC and/or HMIS Lead Agency complete a compliance assessment:**

* Unique user name and password	At least Annually
* Secure location for equipment	At least Annually
* Locking screen savers	At least Annually
* Virus protection with auto update	At least Annually
* Individual or network firewalls	At least Annually
* Restrictions on access to HMIS via public forums	At least Annually
* Compliance with HMIS Policy and Procedures manual	At least Annually
* Validation of off-site storage of HMIS data	At least Annually

**How often does the CoC Lead Agency assess compliance with the HMIS Data and Technical Standards?** At least Annually

**How often does the CoC Lead Agency aggregate data to a central location (HMIS database or analytical database)?** Never

**Does the CoC have an HMIS Policy and Procedures manual?** Yes

**If 'Yes' indicate date of last review or update by CoC:** 10/11/2010

**If 'No' indicate when development of manual will be completed (mm/dd/yyyy):**

## 2H. Homeless Management Information System (HMIS) Training

### Instructions:

Providing regular training opportunities for homeless assistance providers that are participating in a local HMIS is a way that CoCs can ensure compliance with the HMIS Data and Technical Standards. In the section below, CoCs will indicate how frequently they provide certain types of training to HMIS participating providers.

For additional instructions, refer to the [Exhibit 1 Detailed Instructions](#) which can be accessed on the left-hand menu bar.

**Indicate the frequency in which the CoC or HMIS Lead Agency offers each of the following training activities:**

* Privacy/Ethics training	At least Monthly
* Data Security training	At least Monthly
* Data Quality training	At least Monthly
* Using Data Locally	At least Quarterly
* Using HMIS data for assessing program performance	At least Semi-annually
* Basic computer skills training	At least Monthly
* HMIS software training	At least Monthly

## 2I. Continuum of Care (CoC) Sheltered Homeless Population & Subpopulation: Point-In-Time (PIT) Count

### Instructions:

Although CoCs are only required to conduct a one-day point-in-time count every two years, HUD strongly encourages CoCs to conduct a point-in-time count annually, if resources allow. The purpose of the point-in-time count is to further understand the number and characteristics of people sleeping in shelters, on the streets, or in other locations not meant for human habitation.

Below, CoCs will indicate how frequently they will conduct a point-in-time count and what percentage of their homeless service providers participate. CoCs are also asked to describe whether or not there were differences between the most recent point-in-time count and the one prior. CoCs should indicate in the narrative which years they are comparing.

**How frequently does the CoC conduct a point-in-time count?** semi-annually (twice a year)

**Enter the date in which the CoC plans to conduct its next point-in-time count: (mm/dd/yyyy)** 01/26/2011

**Indicate the percentage of homeless service providers supplying population and subpopulation data for the point-in-time count that was collected via survey, interview, and/or HMIS.**

**Emergency Shelter:** 100%  
**Transitional Housing:** 100%

**Comparing the most recent point-in-time count to the previous point-in-time count, describe any factors that may have resulted in an increase, decrease, or no change in both the sheltered and unsheltered population counts (limit 1500 characters).**

From 2009 to 2010, the CoC unfortunately saw a significant increase in the number of sheltered persons in households with children, which includes those with adults and children, as well as those with only children. For households with at least one adult and one child, the CoC saw an increase of 21 households and 65 persons from 2009 to 2010. This troubling increase is due to the economy and lack of available jobs. In households with only children, the CoC saw a 1 household increase and a 2 person increase. This is likely due to the fact that My Aunt's House, a new program for parenting teens, is becoming more widely known as a resource in the community. On a positive note, the CoC continues to find no unsheltered persons in households with children on the evening of the point-in-time count.

Overall, the CoC noted a decline from 2009 to 2010 in persons in households without children, with the biggest shift being in the unsheltered population. There was a decrease of 27 persons in the unsheltered population of households without children. Among the sheltered population of households without children, emergency shelters counted 3 fewer persons in 2010 as compared to 2009, and transitional housing providers counted 17 more persons. Thus, there was an overall decrease of 13 persons in households without children (sheltered and unsheltered) from 2009 to 2010.

## 2J. Continuum of Care (CoC) Sheltered Homeless Population & Subpopulations:Methods

### Instructions:

Accuracy of the data reported in point-in-time counts is vital. Data produced from these counts must be based on reliable methods and not on *guessimates*. CoCs may use one or more methods to count sheltered homeless persons. This form asks CoCs to identify and describe which method(s) they use to conduct their point-in-time counts. The description should demonstrate how the method(s) was used to produce an accurate count.

For additional instructions, refer to the *Exhibit 1 Detailed Instructions* which can be accessed on the left-hand menu bar.

**Indicate the method(s) used to count sheltered homeless persons during the last point-in-time count:  
(Select all that apply):**

Survey Providers:	<input checked="" type="checkbox"/>
HMIS:	<input checked="" type="checkbox"/>
Extrapolation:	<input type="checkbox"/>
Other:	<input type="checkbox"/>

**If Other, specify:**

**Describe the methods used by the CoC, as indicated above, to collect data on the sheltered homeless population during the most recent point-in-time count. Response should indicate how the method(s) selected above were used in order to produce accurate data (limit 1500 characters).**

The CoC Lead Organization (City of Winston-Salem) distributed and collected a data collection form that was completed by providers, who were asked to compare it to their HMIS client lists for accuracy. The agency data was entered into a spreadsheet, and compiled into a CoC-wide, point-in-time count report.

## 2K. Continuum of Care (CoC) Sheltered Homeless Population and Subpopulation: Data Collection

**Instructions:**

CoCs are required to produce data on seven subpopulations. These subpopulations are the chronically homeless, severely mentally ill, chronic substance abuse, veterans, persons with HIV/AIDS, victims of domestic violence, and unaccompanied youth (under 18). Subpopulation is required for sheltered homeless persons and optional for unsheltered homeless persons, with the exception of chronically homeless persons. Sheltered chronically homeless people are those living in emergency shelters only.

In the 2010 CoC NOFA, the definition of Chronically Homeless Person has been expanded to include families with at least one adult member who has a disabling condition. The family must meet all the other standards for chronic homelessness in Section 4.d. of the 2010 NOFA, Definitions and Concepts. Because the definition of chronically homeless at the time of either the 2009 or 2010 point-in-time count was still limited to individuals, CoCs are only reporting on that data on this section of the Exhibit 1.

CoCs may use a variety of methods to collect subpopulation information on sheltered homeless persons and may employ more than one in order to produce the most accurate data. This form asks CoCs to identify and describe which method(s) they use to gather subpopulation information for sheltered populations during the most recent point-in-time count. The description should demonstrate how the method(s) was used to produce an accurate count.

For additional instructions, refer to the 'Exhibit 1 Detailed Instructions' which can be accessed on the left-hand menu bar.

**Indicate the method(s) used to gather and calculate subpopulation data on sheltered homeless persons (select all that apply):**

HMIS	X
HMIS plus extrapolation:	
Sample of PIT interviews plus extrapolation:	
Sample strategy:	
Provider expertise:	X
Interviews:	
Non-HMIS client level information:	X
None:	
Other:	X

**If Other, specify:**

CoC PIT Sheltered Homeless Population and Subpopulation Survey (data collection tool)

**Describe the methods used by the CoC, as indicated above, to collect data on the sheltered homeless subpopulations during the most recent point-in-time count. Response should indicate how the method(s) selected above were used in order to produce accurate data on all of the sheltered subpopulations (Limit 1500 characters).**

Each year the CoC distributes a PIT survey, which includes instructions and training, to all homeless providers. This survey collects data in all of the CoC Sheltered Homeless Population and Subpopulation categories. The homeless providers conducted the PIT survey on January 27, 2010. Providers used their case management records of individual clients and their expertise to complete the survey and properly count all homeless individuals. Providers were asked to cross-check survey data with HMIS data. Survey results were submitted to the City of Winston-Salem, where they were compiled and submitted to NCCEH. Homeless population data were reconciled with the PIT housing inventory.

## 2L. Continuum of Care (CoC) Sheltered Homeless Population and Subpopulation: Data Quality

### Instructions:

The data collected during point-in-time counts is vital for both CoCs and HUD. Communities need accurate data to determine the size and scope of homelessness at the local level, plan services and programs to appropriately address local needs, and measure progress in addressing homelessness. HUD needs accurate data to understand the extent and nature of homelessness throughout the country, provide Congress and OMB with information on services provided, gaps in service, and performance, and to inform funding decisions. Therefore, it is vital that the quality of data reported is high. CoCs may undertake one or more actions to improve the quality of the sheltered population data. This form asks CoCs to identify the steps they take to ensure data quality.

For additional instructions, refer to the [Exhibit 1 Detailed Instructions](#) which can be accessed on the left-hand menu bar.

**Indicate the steps taken by the CoC to ensure the quality of the data collected for the sheltered population count: (select all that apply)**

<b>Instructions:</b>	<input checked="" type="checkbox"/>
<b>Training:</b>	<input checked="" type="checkbox"/>
<b>Remind/Follow-up</b>	<input checked="" type="checkbox"/>
<b>HMIS:</b>	<input checked="" type="checkbox"/>
<b>Non-HMIS de-duplication techniques:</b>	<input type="checkbox"/>
<b>None:</b>	<input type="checkbox"/>
<b>Other:</b>	<input type="checkbox"/>

**If Other, specify:**

**If selected, describe the non-HMIS de-duplication techniques used by the CoC to ensure the data quality of the sheltered persons count (limit 1000 characters).**

## 2M. Continuum of Care (CoC) Unsheltered Homeless Population and Subpopulation: Methods

### Instructions:

Accuracy of the data reported in point-in-time counts is vital. Data produced from these counts must be based on reliable methods and not on *guesstimates*. CoCs may use one or more methods to count unsheltered homeless persons. This form asks CoCs to identify which method(s) they use to conduct their point-in-time counts.

For additional instructions, refer to the *Exhibit 1 Detailed Instructions* which can be accessed on the left-hand menu bar.

**Indicate the method(s) used to count unsheltered homeless persons: (select all that apply)**

<b>Public places count:</b>	<input type="checkbox"/>
<b>Public places count with interviews:</b>	<input checked="" type="checkbox"/>
<b>Service-based count:</b>	<input checked="" type="checkbox"/>
<b>HMIS:</b>	<input type="checkbox"/>
<b>Other:</b>	<input type="checkbox"/>

**If Other, specify:**

## 2N. Continuum of Care (CoC) Unsheltered Homeless Population and Subpopulation - Level of Coverage

### Instructions:

CoCs may employ numerous approaches when counting unsheltered homeless people. CoCs first need to determine where they will look to count this population. They may canvass an entire area or only those locations where homeless persons are known to sleep for example. This form asks CoCs to indicate the level of coverage they incorporate when conducting their unsheltered count.

For additional instructions, refer to the *Exhibit 1 Detailed Instructions* which can be accessed on the left-hand menu bar.

**Indicate where the CoC located the unsheltered homeless persons (level of coverage) that were counted in the last point-in-time count:** A Combination of Locations

**If Other, specify:**

## 20. Continuum of Care (CoC) Unsheltered Homeless Population and Subpopulation - Data Quality

### Instructions:

The data collected during point-in-time counts is vital for both CoCs and HUD. Communities need accurate data to determine the size and scope of homelessness at the local level, plan services and programs to appropriately address local needs, and measure progress in addressing homelessness. HUD needs accurate data to understand the extent and nature of homelessness throughout the country, provide Congress and OMB with information on services provided, gaps in service, and performance, and to inform funding decisions. Therefore, it is vital that the quality of data reported is high. CoCs may undertake one or more actions to improve the quality of the unsheltered population data. This form asks CoCs to identify the steps they take to ensure data quality.

All CoCs should be engaging in activities to reduce the occurrence of counting unsheltered persons more than once during a point-in-time count. These strategies are known as de-duplication techniques. De-duplication techniques should always be implemented when the point-in-time count extends beyond one night or takes place during the day at service locations used by homeless people that may or may not use shelters. On this form, CoCs are asked to describe their de-duplication techniques. Finally, CoCs are asked to describe their outreach efforts to identify and engage homeless individuals and families.

For additional instructions, refer to the *Exhibit 1 Detailed Instructions* which can be accessed on the left-hand menu bar.

**Indicate the steps taken by the CoC to ensure the quality of the data collected for the unsheltered population count: (select all that apply)**

Training:	X
HMIS:	
De-duplication techniques:	X
Other:	

**If Other, specify:**

**Describe the techniques used by the CoC to reduce the occurrence of counting unsheltered homeless persons more than once during the most recent point-in-time count (limit 1500 characters):**

Teams were assigned to discrete areas to conduct searches on the evening of the point-in-time count. Teams were trained and kept logs indicating location and gender of persons found. Most unsheltered persons found agreed to participate in a short interview, which was recorded by a volunteer. A code was assigned to each person interviewed based on personal information and interview results. During the compilation and analysis of interview forms, codes were reviewed to ensure an unduplicated count of unsheltered persons.

For the service-based count, persons were asked where they slept the evening before and whether or not they were interviewed. If persons slept in a place not meant for human habitation, then similar techniques were used (i.e., codes were assigned upon interview) and the interviewer also confirmed that they did not participate in an interview on the prior evening.

**Describe the CoCs efforts to reduce the number of unsheltered homeless households with dependent children. Discussion should include the CoCs outreach plan (limit 1500 characters):**

Current records, which go back to 1996, show no family with children has been found in an unsheltered count of the homeless. CoC member agencies have arranged to give preference for shelter beds to homeless households with children. Both PATH and shelter agency street outreach provide transportation to shelter for any homeless family or individual.

**Describe the CoCs efforts to identify and engage persons that routinely sleep on the streets or other places not meant for human habitation (limit 1500 characters):**

The PATH program of Wake Forest University Baptist Medical Center (Dept. of Psychiatry) and the Bethesda Center both conduct daily street outreach. Both use a person-centered approach in an attempt to engage persons at a level that is meaningful for the person who is homeless.

### 3A. Continuum of Care (CoC) Strategic Planning Objectives

#### Objective 1: Create new permanent housing beds for chronically homeless persons.

##### Instructions:

Ending chronic homelessness continues to be a HUD priority. CoCs can do this by creating new permanent housing beds that are specifically designated for this population. In the 2010 NOFA, a chronically homeless person is defined as an unaccompanied homeless individual with a disabling condition or a family with at least one adult member who has a disabling condition who has either been continuously homeless for at least a year OR has had at least four episodes of homelessness in the past three (3) years.

On this section, CoCs are to describe their short-term and long-term plans for creating new permanent housing beds for chronically homeless persons that meet the definition in the 2010 CoC NOFA. In addition, CoCs will indicate the current number of permanent housing beds designated for chronically homeless persons. This number should match the number of beds reported in the 2010 Housing Inventory Count (HIC) and entered onto the Homeless Data Exchange (HDX). CoCs will then enter number of permanent housing beds they expect to have in place in 12-months, 5-years, and 10-years. These future estimates should be based on the definition of chronically homeless in the 2010 CoC NOFA.

For additional instructions, refer to the 'Exhibit 1 Detailed Instructions' which can be accessed on the left-hand menu bar.

#### Describe the CoCs short-term (12-month) plan to create new permanent housing beds for persons that meet HUD's definition of chronically homeless (limit 1000 characters).

In the next 12 months, the CoC will create 3 new PH beds for chronically homeless (CH) persons through a Shelter Plus Care project with Experiment in Self-Reliance (ESR) to provide PH with wrap-around services. The CoC also is applying for 3 new CH beds for veterans using the same model. As part of Ten Year Plan (TYP) efforts, CoC members also will expedite placement in SPC beds for CH persons by improved tracking and coordination with the Housing Authority. The CoC also hopes to benefit from innovative uses of SOAR, being promoted by the NC Coalition to End Homelessness, which give persons leaving institutions a head start in SSI and Medicaid applications to increase their income available for housing. Finally, the City, on behalf of the CoC, will conduct an annual solicitation for new PH projects; and the TYP Housing Committee will work to create new permanent housing beds for persons that meet HUD's definition of CH.

#### Describe the CoCs long-term (10-year) plan to create new permanent housing beds for persons that meet HUD's definition of chronically homeless (limit 1000 characters).

The CoC's TYP includes objectives to create 261 PH beds and 69 transition-in-place beds in ten years for CH persons. Also, to address episodic homelessness and preempt CH, the plan calls for 268 additional transition-in-place units for persons and families not yet CH. The CoC will continue to work on these TYP objectives and address the need for transition-in-place group housing over the next ten years. CoC members are collaborating with the NC Housing Foundation and other PH providers to identify strategies and implement solutions to meet these measurable objectives. Other CoC enhancements to complement bed development will include better mainstream service coordination, better discharge planning, enhancement of employment and training services, staff training on best practices, a public awareness campaign on homelessness, increased advocacy, and better performance measurement and use of HMIS. Having joined the 100,000 homes campaign, the CoC will use this to increase PH CH beds.

**How many permanent housing beds do you currently have in place for chronically homeless persons?** 100

**In 12-months, how many permanent housing beds designated for the chronically homeless do you plan to have in place and available for occupancy?** 103

**In 5-years, how many permanent housing beds designated for the chronically homeless do you plan to have in place and available for occupancy?** 130

**In 10-years, how many permanent housing beds designated for the chronically homeless do you plan to have in place and available for occupancy?** 261

### 3A. Continuum of Care (CoC) Strategic Planning Objectives

**Objective 2: Increase the percentage of participants remaining in CoC funded permanent housing projects for at least six months to 77 percent or more.**

**Instructions:**

Increasing the self-sufficiency and stability of permanent housing program participants is an important outcome measurement of HUD's homeless assistance programs. Each SHP-PH and S+C project is expected to report the percentage of participants remaining in permanent housing for more than six months on its Annual Progress Report (APR). CoCs then use this data from all of its permanent housing projects to report on the overall CoC performance on form 4C. Continuum of Care (CoC) Housing Performance.

On this section, CoCs are to describe short-term and long-term plans for increasing the percentage of participants remaining in all of its CoC funded permanent housing projects (SHP-PH or S+C) to at least 77 percent. In addition, CoCs will indicate the current percentage of participants remaining in these projects, as indicated on form 4C, as well as the expected percentage in 12-months, 5-years, and 10-years. CoCs that do not have any CoC funded permanent housing projects (SHP-PH or S+C) for which an APR was required, should indicate this in both of the narratives below and enter 0 in the first numeric field below.

For additional instructions, refer to the Exhibit 1 Detailed Instructions which can be accessed on the left-hand menu bar.

**Describe the CoCs short-term (12-month) plan to increase the percentage of participants remaining in CoC funded permanent housing projects for at least six months to 77 percent or higher (limit 1000 characters).**

Over the last 12 months, the CoC experienced great success, with 93% of participants remaining in CoC-funded permanent housing (PH) for 6 months or longer. The CoC will strive to maintain this current level of PH success through regular client contact and by continuing to focus on meeting clients' needs and delivering the necessary supportive services. The CoC Committee will review quarterly HMIS data for each PH project to monitor housing retention, and the CoC will disseminate successful strategies among all PH providers. As of October 2010, the CoC's Ten Year Plan Commission and Council on Services for the Homeless are reorganizing the Services Committee into subcommittees to cover: 1) Health and Mental Health; 2) Other Services; and 3) Income. These subcommittees will work to develop income and supports for persons in PH. The CoC also continues to consider leased PH with services as an effective alternative to Shelter Plus Care for clients who need more intensive services.

**Describe the CoCs long-term (10-year) plan to increase the percentage of participants remaining in CoC funded permanent housing for at least six months to 77 percent or higher (limit 1000 characters).**

Hands-on supportive services are the key element in PH retention and part of the CoC's long-term plan. Most PH beds in the CoC are funded through SPC and SHP PH with case management. Combining rental or leasing assistance with services are ideal program models for PH retention. Thus, the CoC will pursue the CoC housing bonus funds each year for SPC or SHP PH funding. As the CoC utilizes other funding sources, it will attempt to replicate the supportive housing model. For example, HOME TBRA is used to provide transition-in-place housing and is paired with SHP TH case management. Another critical element is our locally-funded Housing Assurance Fund through United Way, which will pay rent or utilities temporarily for CH persons who are participating in case management, in the event of income changes or other unforeseen circumstances. This fund will provide a long-term safety net to ensure housing retention.

**What is the current percentage of participants remaining in CoC funded permanent housing projects for at least six months?** 93

**In 12-months, what percentage of participants will have remained in CoC funded permanent housing projects for at least six months?** 93

**In 5-years, what percentage of participants will have remained in CoC funded permanent housing projects for at least six months?** 94

**In 10-years, what percentage of participants will have remained in CoC funded permanent housing projects for at least six months?** 95

### 3A. Continuum of Care (CoC) Strategic Planning Objectives

**Objective 3: Increase the percentage of participants in CoC funded transitional housing that move into permanent housing to 65 percent or more.**

**Instructions:**

The ultimate objective of transitional housing is to help homeless families and individuals obtain permanent housing and self-sufficiency. Each SHP-TH project is expected to report the percentage of participants moving to permanent housing on its Annual Progress Report (APR). CoCs then use this data from all of its CoC funded transitional housing projects to report on the overall CoC performance on form 4C. Continuum of Care (CoC) Housing Performance.

On this section, CoCs are to describe short-term and long-term plans for increasing the percentage of transitional housing participants moving from its SHP-TH projects into permanent housing to at least 65 percent. In addition, CoCs will indicate the current percentage of SHP-TH project participants moving into permanent housing as indicated on form 4C, as well as the expected percentage in 12-months, 5-years, and 10-years. CoCs that do not have any CoC funded transitional housing projects (SHP-TH) for which an APR was required, should indicate this in both of the narratives below and enter 0 in the first numeric field below.

For additional instructions, refer to the Exhibit 1 Detailed Instructions which can be accessed on the left-hand menu bar.

**Describe the CoCs short-term (12-month) plan to increase the percentage of participants in CoC funded transitional housing projects that move to permanent housing to 65 percent or more (limit 1000 characters).**

The CoC is above the threshold at 66% and TH projects have a challenge to maintain or exceed this level. In the next 12 months, the CoC Committee will use HMIS and other information to assess barriers that prevent TH participants from moving to PH. The CoC also will work to increase housing case management services and permanent supportive housing services by identifying barriers for agencies and providing technical assistance and education as part of TYP efforts. Finally, the CoC, through the TYP office, will explore creative funding resources and collaboration opportunities to increase supportive services and housing case management for additional PH case management services. The CoC also will discuss the relative needs of chronically homeless and episodically homeless persons, in terms of prevention, length of stay, housing first placement and rapid re-housing.

**Describe the CoCs long-term (10-year) plan to increase the percentage of participants in CoC funded transitional housing projects that move to permanent housing to 65 percent or more (limit 1000 characters).**

The key ingredients to improve PH placement are assistance in housing location and in improving skills and incomes. Three local HPRP projects include housing search and placement services. Having housing location services as a complementary function to case management expedites housing placement. This local "best practice" will impact our housing placement using the Emergency Solutions Grant and other resources. For housing stability, a client needs income. The Winston-Salem/Forsyth County CoC is one of a limited number of communities in NC with two SOAR workers, and this enables the CoC to obtain disability income for clients more quickly. Winston-Salem continues to face challenges in obtaining employment income for clients due to the economy. However, WIA and CSBG Recovery funds have been used to create new training programs (see Obj. 4). The CoC has also placed an HPRP program at our local Prosperity Center to help clients address housing and income issues.

- What is the current percentage of participants in CoC funded transitional housing projects will have moved to permanent housing?** 66
- In 12-months, what percentage of participants in CoC funded transitional housing projects will have moved to permanent housing?** 67
- In 5-years, what percentage of participants in CoC funded transitional housing projects will have moved to permanent housing?** 68
- In 10-years, what percentage of participants in CoC funded transitional housing projects will have moved to permanent housing?** 69

### 3A. Continuum of Care (CoC) Strategic Planning Objectives

#### Objective 4: Increase percentage of participants in all CoC funded projects that are employed at program exit to 20 percent or more.

##### Instructions:

Employment is a critical step for homeless persons to achieve greater self-sufficiency, which represents an important outcome that is reflected both in participants' lives and the health of the community. Each CoC funded project (excluding HMIS dedicated projects only) is expected to report the percentage of participants employed at exit on its Annual Progress Report (APR). CoCs then use this data from all of its non-HMIS projects to report on the overall CoC performance on form 4D. Continuum of Care (CoC) Enrollment in Mainstream Programs and Employment Information.

On this section, CoCs are to describe short-term and long-term plans for increasing the percentage of all CoC funded program participants that are employed at exit to at least 20 percent. In addition, CoCs will indicate the current percentage of project participants that are employed at exit, as reported on 4D, as well as the expected percentage in 12-months, 5-years, and 10-years. CoCs that do not have any CoC funded non-HMIS projects (SHP-PH, SHP-TH, SHP-SH, SHP-SSO, or S+C TRA/SRA/PRA/SRO) which an APR was required, should indicate this in both of the narratives below and enter 0 in the first numeric field below.

For additional instructions, refer to the Exhibit 1 Detailed Instructions which can be accessed on the left-hand menu bar.

#### Describe the CoCs short-term (12-month) plan to increase the percentage of participants in all CoC funded projects that are employed at program exit to 20 percent or more (limit 1000 characters).

The CoC is currently at 33% of persons employed at program exit. This success is due to CoC providers' efforts to stabilize the underlying problem before referring to vocational resources, educational facilities, etc. Five local agencies created the ARRA-funded IMPACT program last year to provide jobs assistance, but the funding has ended. However, the CoC has also placed an HPRP program at our local Prosperity Center to help clients address both housing and income issues. The Ten Year Plan Commission is developing an Income Committee to work on employment and disability income issues. An initial project provides temporary jobs in construction material recycling for homeless persons and ex-offenders. The CoC also will continue to collaborate with city-wide job fairs. Lastly, the CoC will assess HMIS data quarterly and begin to report to local officials the results of sponsors' efforts to increase incomes under the standard performance measures.

#### Describe the CoCs long-term (10-year) plan to increase the percentage of participants in all CoC funded projects that are employed at program exit to 20 percent or more (limit 1000 characters).

The CoC's Ten Year Plan proposes ensuring the availability of employment and training services that improve access to job listings, communication technology, transportation, and workforce development efforts. Over the long term, the CoC will continue to partner with regional and local WIA programs. Under Governor Perdue's JobsNOW initiative, the community colleges and the NC Department of Commerce joined together for "12 in 6", an initiative to serve those who have lost their jobs or seek work. "12 in 6" creates programs in 12 careers, each requiring less than six months to complete, in areas where employment is highest and jobs are available (e.g., construction and healthcare). Locally, CoC agencies will continue to make concerted efforts to develop and maintain relationships with employers and offer employers assurances about specific program participants to accelerate their job placement.

**What is the current percentage of participants in all CoC funded projects that are employed at program exit?** 33

**In 12-months, what percentage of participants in all CoC funded projects will be employed at program exit?** 34

**In 5-years, what percentage of participants in all CoC funded projects will be employed at program exit?** 35

**In 10-years, what percentage of participants in all CoC funded projects will be employed at program exit?** 36

### 3A. Continuum of Care (CoC) Strategic Planning Objectives

**Objective 5: Decrease the number of homeless households with children.**

**Instructions:**

Ending homelessness among households with children, particularly for those households living on the streets or other places not meant for human habitation, is an important HUD priority. CoCs can accomplish this goal by creating new beds and/or providing additional supportive services for this population.

On this section, CoCs are to describe short-term and long-term plans for decreasing the number of homeless households with children, particularly those households that are living on the streets or other places not meant for human habitation. In addition, CoCs will indicate the current total number of households with children that was reported on their most recent point-in-time count. CoCs will also enter the total number of homeless households with children that they expect to be able to report in 12-months, 5-years, and 10-years.

For additional instructions, refer to the [Exhibit 1 Detailed Instructions](#) which can be accessed on the left-hand menu bar.

**Describe the CoCs short-term (12-month) plan to decrease the number of homeless households with children. (limit 1000 characters)**

The CoC has identified several steps over the next 12 months to decrease the number of homeless households with children. The CoC will implement rapid re-housing initiatives with housing agencies and faith-based institutions and increase case management through ARRA funding and other sources. VASH vouchers will house some veterans with dependent children. The CoC will work with the Housing Authority and faith-based organizations to provide housing to homeless households with children and to establish local income-based housing preferences. The CoC will collaborate with businesses to provide job placement opportunities for families with children. While the CoC already collaborates with Project HOPE of the Winston-Salem/Forsyth County Schools, they will work together to ensure that all CoC agencies are in compliance with HEARTH Act requirements. The CoC group also is working with a local nonprofit on a potential housing/services campus project that could house families.

**Describe the CoCs long-term (10-year) plan to decrease the number of homeless households with children. (limit 1000 characters)**

The CoC's TYP Housing Committee will focus on the development of PH projects for chronically homeless persons in households with children. Also, the development of new financial assistance tools to prevent homelessness, like the HPRP, is a key element of the CoC's TYP. Over the next three years, the CoC projects that HPRP will prevent homelessness or re-house homeless households with children in up to 225 cases with over 400 persons. Already, 291 persons in 141 households have been served. The CoC also projects a decreasing need for family overflow shelters in future winters, partly due to availability of the HPRP. The HPRP also is enabling us to implement a rapid re-housing initiative, and hopefully will help the CoC reduce average lengths of stay. The CoC's Family and Children Committee continue to discuss strategies to meet the needs of unaccompanied homeless youth, and a community task force is working on strategies to prevent homelessness at discharge from foster care.

- What is the current total number of homeless households with children, as reported on the most recent point-in-time count?** 55
- In 12-months, what will be the total number of homeless households with children?** 45
- In 5-years, what will be the total number of homeless households with children?** 35
- In 10-years, what will be the total number of homeless households with children?** 30

### 3B. Continuum of Care (CoC) Discharge Planning

#### Instructions:

The McKinney-Vento Act requires that State and local governments have policies and protocols in place to ensure that persons being discharged from a publicly- funded institution or system of care are not discharged immediately into homelessness. To the maximum extent practicable, Continuums of Care should demonstrate how they are coordinating with and/or assisting in State or local discharge planning efforts to ensure that discharged persons are not released directly onto the streets, homeless shelters, or into other McKinney-Vento homeless assistance programs (SHP, S+C, or SRO). For each system of care, CoCs are to address the following:

**What:** Describe the efforts that the CoC has taken to ensure that persons are not routinely discharged into homelessness. For foster care, CoCs should be specifically addressing the discharge of youth aging out of foster care. If there is a State mandate that requires publicly funded institutions to ensure appropriate housing placement, which does not include homelessness, please indicate this in the applicable narrative.

**Where:** Indicate where persons routinely go upon discharge. Response should identify alternative housing options that are available for discharged persons other than the streets, shelters, and/or McKinney-Vento homeless assistance programs.

**Who:** Identify stakeholders and/or collaborating agencies that are responsible for ensuring that persons being discharged from a system of care are not routinely discharged into homelessness.

For additional instructions, refer to the [Exhibit 1 Detailed Instructions](#) which can be accessed on the left-hand menu bar.

**For each system of care identified below, describe the CoC's efforts in coordinating with and/or assisting in the development of local discharge planning policies that ensure persons are not routinely discharged into homelessness, including the streets, shelters, or other McKinney-Vento homeless assistance housing programs. Please review all instructions to ensure that each narrative is fully responsive. (limit 1500 characters)**

#### Foster Care (Youth Aging Out):

Locally, as documented in the Memorandum of Understanding with the CoC, Forsyth County Department of Social Services (DSS) staff provide services and help with housing placement before youth age out of foster care. The Social Services Department utilizes the North Carolina Foster Care Independence Program called NC LINKS (not an acronym). A goal of transition to independent living preparation, including participation in the NC LINKS program, is to ensure that participants in the foster care system are able to move from foster care into permanent housing.

#### Health Care:

Social workers at Forsyth Medical Center and Wake Forest University Baptist Medical Center provide services and help with housing placement before a patient is discharged. A goal of discharge preparation is to ensure that patients in the hospitals are able to transition from the hospital into appropriate housing or treatment programs.

**Mental Health:**

CenterPoint Human Services is the Local Management Entity for mental health services, and it coordinates services and participates in the CoC to prevent homelessness of persons re-entering the community from residential behavioral health care institutions or systems. As documented in the MOU with the CoC, local service coordination includes dedicated staff Care Coordinators and a Jail Liaison that visit inpatient facilities, jails, homeless shelters, and other facilities to coordinate aftercare treatment, including living arrangements, for citizens with a Mental Health, Developmental Disability, or Substance Abuse diagnosis. Living arrangements may be made with residential facilities with which CenterPoint maintains a Contract or MOA, as well as with other facilities identified through coordination with the City and the CoC's Homeless Council. Supporting local efforts, at the state level, it is the policy of the State of North Carolina, Department of Health and Human Services, Division of Mental Health, Developmental Disabilities, and Substance Abuse Services that discharge to homeless shelters or conditions is not appropriate and not in the best interests of patients. As a consequence, suitable housing shall be determined and arranged for each long stay patient as a condition of discharge from a State psychiatric hospital. FY2009 data indicates that 82% of people discharged from mental health institutions go to other outpatient and residential non-state facilities.

**Corrections:**

The NC Interagency Council for Coordinating Homeless Programs (ICCHP) members include representatives from the Department of Correction (DOC). DOC representatives have been participating on the ICCHP's Discharge Planning Workgroup for over 4 years. In addition, representatives from DOC participated in this year's ICCHP co-sponsored trainings on homelessness and discharge planning. Prisons across NC are not allowed to sign MOAs with local CoCs; instead all MOAs must be coordinated with the DOC itself. Final protocols between the CoC and DOC are under final review by DOC attorneys. We anticipate the protocols will be implemented by winter 2010. Locally, as documented in the MOU with the CoC, no person discharged from the Forsyth County Detention Center is to be placed in any HUD McKinney-Vento funded CoC program for the homeless. Currently, housing placement services are provided upon request of persons for whom release is pending. Under discussion is a periodic Housing Resource Center to be brought into the jail under the auspices of the Ten Year Plan. Supporting local efforts, at the state level, the NC DOC uses a multi-staff team approach to aftercare, in which the case manager, mental health social worker (as needed), and probation/parole officer assure that the released inmate has a home plan to ensure housing placement and prevention of homelessness. FY2009 data indicates that approximately 91% of offenders are discharged to family, friends or own home.

### 3C. Continuum of Care (CoC) Coordination

**Instructions:**

A CoC should regularly assess its local homeless assistance system and identify shortcomings and unmet needs. One way in which a CoC can improve itself is through long-term strategic planning. CoCs are encouraged to establish specific goals and then implement short-term action steps. Because of the complexity of existing homeless systems and the need to coordinate multiple funding sources and priorities, there are often multiple long-term strategic planning groups. It is imperative for CoCs to coordinate, as appropriate, with each of these existing strategic planning groups to meet local needs.

For additional instructions, refer to the ¿Exhibit 1 Detailed Instructions¿ which can be accessed on the left-hand menu bar.

**Does the Consolidated Plan for the jurisdiction(s) that make up the CoC include the CoC strategic plan goals for addressing homelessness?** Yes

**If yes, list the goals in the CoC strategic plan that are included in the Consolidated Plan:** In the Consolidated Plan, Goal 3, "Expanding Access and Opportunities" has two specific strategies, which address homelessness and chronic homelessness. They are: 1) Meet the Housing and Service Needs of Homeless Persons. The 10-year plan proposes increased permanent supportive housing and transition in place housing to reduce the need for emergency and transitional shelter. However, during the transition, the needs for shelter and basic services must continue to be met; and 2) Coordinate City, County, State, Federal and Private Funds and Activities To Meet The Needs of The Homeless, Reduce Poverty and Prevent and End Homelessness. Each of these strategies has several programs identified as measures to achieve the overall goal. The Consolidated Plan also has another strategy under Goal 4, "Expanding Economic Opportunities" which is to expand the creation of jobs and employment opportunities with an identified program specific to homeless persons.

**Describe how the CoC is participating in or coordinating with the local Homeless Prevention and Rapid re-housing Program (HPRP) initiative, as indicated in the substantial amendment to the Consolidated Plan 2009 Action Plan (1500 character limit):**

In early development of the HRPP, Winston-Salem/Forsyth County participated in meetings and events sponsored by the N.C. Coalition to End Homelessness and the NAEH. Then, the Ten Year Plan and the City of Winston-Salem worked with the CoC to develop a process to select, fund and implement HPRP projects. We became the only community in NC to receive HPRP grants from both HUD and the state. The CoC Rating Panel was used to select and recommend projects for funding, which then were approved by the CoC, Ten Year Plan Commission and City Council. The HPRP projects are subgranted through the City and the Ten Year Plan at United Way to CoC member agencies, including Crisis Control Ministry, the Salvation Army, the Bethesda Center, Goodwill Industries and Eureka Ministry. The Eureka Ministry project focuses on persons leaving state prisons. All HPRP projects serve households who otherwise would be homeless. As such, the HPRP projects greatly assist both CoC agencies and the Ten Year Plan in meeting local objectives. Collaboration allows the CoC to take advantage of various agencies' strengths and existing relationships, which has resulted in an effective implementation. As of September 30, 2010, 141 households with 291 persons have been served under local HPRP projects. The participating agencies continue to participate together in collaborative HPRP Case Review Team meetings to ensure that HPRP projects are administered consistently within the community.

**Describe how the CoC is participating in or coordinating with any of the following: Neighborhood Stabilization Program (NSP) initiative, HUD VASH, or other HUD managed American Reinvestment and Recovery Act programs (2500 character limit)?**

The City and County, who are CoC members, successfully applied for \$3 million in NSP funds from the state for: (1) a first-time homebuyer program; (2) acquisition-rehab of rental housing supporting the Ten Year Plan; and (3) acquisition of property by Habitat for Humanity. The Housing Authority of Winston-Salem (PHA) received 60 VASH vouchers, and tenants are being selected by Veterans Affairs staff with outreach conducted through the CoC of which VA is a member. CoC members currently are meeting to discuss the latest VASH NOFA. The City also received \$489,198 in CDBG-R funds of which \$150,000 were used to rehabilitate short-term transitional housing for families operated by the Experiment in Self-Reliance (ESR), a key CoC agency. ESR also used ARRA CSBG funds to develop a new job training program which has assisted many homeless persons. Winston-Salem received over \$5 million in ARRA T-CAP funds from the state for a tax credit project, and set aside units will be managed through CenterPoint Human Services, a key CoC member that serves persons from the Shelter Plus Care wait list. Additional ARRA WIA funds granted to the regional council and community college provided other valuable job training resources. The regional council is a member of the CoC. ARRA also provided McKinney-Vento funds to educate youth through the Winston-Salem/Forsyth County Schools (LEA), a key CoC member which serves homeless children. Lastly, the Housing Authority of Winston-Salem (PHA), a CoC member, received ARRA capital funds for public housing.

**Indicate if the CoC has established policies that require homeless assistance providers to ensure all children are enrolled in school and connected to appropriate services within the community?** Yes

**If yes, please describe the established policies that are in currently in place.**

Every homeless assistance provider who serves families with children is required to designate a staff member who is responsible for ensuring all children are enrolled in school and connected with the appropriate community services. Project HOPE of the local school system, a CoC member, has been working toward this end since 1996. Providers are aware of the referral processes to the LEA Homeless Liaison of the WS/FC Schools. Lastly, the LEA Homeless Liaison has distributed posters, which give the definition of homelessness and explain the rights of homeless children/students as it relates to school enrollment, transportation and other educational rights, for all homeless assistance providers to display.

**Describe the CoC's efforts to collaborate with local education agencies to assist in the identification of homeless families and inform them of their eligibility for McKinney-Vento education services. (limit 1500 characters)**

The CoC has collaborated with the Winston-Salem/Forsyth County Schools (our only LEA) for about fifteen years, and the CoC regularly seeks to the input of the LEA to ensure that all homeless children are receiving educational services. As such, the Homeless Liaison (LEA staff person) provides regular guidance and information to CoC members about identifying homeless families and connecting children to educational services for which they are eligible. The Homeless Liaison has an active and regular presence in the CoC's Council on Services for the Homeless meetings, Ten Year Plan Commission meetings, and other subcommittees. The Homeless Liaison continues to disseminate information, flyers and brochures for case managers to use with clients at intake. The CoC has continued to stay up to date on all HEARTH Act requirements, and will work to meet all future HMIS standards.

**Describe how the CoC has, and will continue, to consider the educational needs of children when families are placed in emergency or transitional shelter. (limit 1500 characters)**

The CoC Committee has designated LEA liaison staff within every emergency and transitional shelter. The CoC members have participated in several HEARTH Act compliance sessions, where the LEA's staff have educated members and designated LEA liaison staff about the appropriate measures to take when serving families with children between the ages of 3 and 21. The LEA Homeless Liaison also has plans to give homeless assistance providers an informational brochure for unaccompanied homeless youth, as well as information about children out of foster care who are 21 and under and who are eligible to attend the local LEA. Project HOPE of the local school system refers clients to Head Start on a regular basis; and through a recent grant, Project HOPE will engage in a new collaborative effort to place homeless Pre-K students in Head Start.

**Describe the CoC's current efforts to combat homelessness among veterans. Narrative should identify organizations that are currently serving this population, how this effort is consistent with CoC strategic plan goals, and how the CoC plans to address this issue in the future.(limit 1500 characters)**

The Winston-Salem/Forsyth County CoC has made significant strides in serving homeless veterans over the past year. These efforts have laid the foundation for combating homelessness among veterans and are in alignment with the CoC's strategic plan goals. The VA, alongside SSA, DSS, CenterPoint Human Services (LME), and other agencies, has a regular presence at the local Resource Center, which centralizes services, for homeless persons. The VA and our PHA, both CoC members, have collaborated to implement the HUD/VASH program. HPRP, operated by CoC agencies, has referred many clients to VASH, which is an excellent resource connection for homeless veterans. The Urban League also conducts job fairs and employment training, which assist homeless veterans. Local and regional VA staff work with the four VA medical facilities in our area, and also visit shelters to engage homeless veterans in services. The Plan to End Homelessness Among Veterans in Five Years, announced by VA Secretary Shinseki, is a frontline priority for all VA Medical Centers, including our regional VAMC. To enhance service to homeless veterans, the CoC promulgates information on the VA's National Call Center for Veterans, which provides free, 24/7 access to trained counselors. Lastly, the Ten Year Plan recently received an award for a VA Per Diem Grant which will provide 30 transitional housing beds for homeless veterans, and the CoC is beginning discussion of the VA's latest VASH project-based NOFA.

### 3D. Hold Harmless Need (HHN) Reallocation

**Instructions:**

Continuum of Care (CoC) Hold Harmless Need (HHN) Reallocation is a process whereby an eligible CoC may reallocate funds in whole or in part from SHP renewal projects to create one or more new permanent housing projects and/or a new dedicated HMIS project. A CoC is eligible to use the HHN Reallocation process if it's Final Pro Rata Need (FPRN) is based on it's HHN amount or if it is a newly approved merged CoC that used the Hold Harmless Merger process during the 2010 CoC Registration process.

The HHN Reallocation process allows eligible CoCs to fund new permanent housing or dedicated HMIS projects by transferring all or part of funds from existing SHP grants that are eligible for renewal in 2010 into a new project. New reallocated permanent housing projects may be for SHP (one, two, or three years), S+C (five or ten years), and Section 8 Moderate Rehabilitation (ten years). New reallocated HMIS projects may be for one, two or three years.

A CoC whose FPRN is based on its Preliminary Pro Rata Need (PPRN) is not eligible to reallocate existing projects through this process and should therefore always select "No" to the questions below.

For additional instructions, refer to the 'Exhibit 1 Detailed Instructions' which can be accessed on the left-hand menu bar.

**Does the CoC want to reallocate funds from one or more expiring SHP grant(s) into one or more new permanent housing or dedicated HMIS project(s)?** No

**Is the CoCs Final Pro Rata Need (FPRN) based on either its Hold Harmless Need (HHN) amount or the Hold Harmless Merger process?** Yes

CoCs who are in PPRN status are not eligible to reallocate projects through the HHN reallocation process.

## 4A. Continuum of Care (CoC) 2009 Achievements

### Instructions:

In 2009, CoCs were asked to propose numeric achievements for each of HUD's five national objectives related to ending chronic homelessness and moving families and individuals to permanent housing. In 2010, CoCs will report on their actual accomplishments versus what was proposed in the previous application.

In the column labeled '2009 Proposed Numeric Achievement', enter the number of beds, percentage, or number of households that was entered in the 2009 application for the applicable objective. In the column labeled 'Actual Numeric Achievement', enter the actual number of beds/percentage/number of households that the CoC has reached to date for each objective.

CoCs will also indicate whether or not they submitted an Exhibit 1 in 2009. If a CoC did not submit an Exhibit 1 in 2009, they should enter 'No' to the question below. Finally, CoCs that did not fully meet the proposed numeric achievement for any of the objectives should indicate the reason in the space provided below.

For additional instructions, refer to the 'Exhibit 1 Detailed Instructions' which can be accessed on the left-hand menu bar.

Objective	2009 Proposed Numeric Achievement:		Actual Numeric Achievement	
Create new permanent housing beds for the chronically homeless.	97	Beds	100	Beds
Increase the percentage of homeless persons staying in permanent housing over 6 months to at least 77%.	85	%	93	%
Increase the percentage of homeless persons moving from transitional housing to permanent housing to at least 65%.	66	%	66	%
Increase percentage of homeless persons employed at exit to at least 20%	34	%	33	%
Decrease the number of homeless households with children.	32	Households	55	Households

Did CoC submit an Exhibit 1 application in 2009? Yes

**If the CoC was unable to reach its 2009 proposed numeric achievement for any of the national objectives, provide a detailed explanation.**

The 2009 baseline for objective 4, increase the percentage of homeless persons employed at exit to at least 20%, was 34% for the WS/FC CoC, and the CoC proposed to maintain that level over the 12-month period, due to the fact that it was a high level of achievement. The 1% decrease from 2009 to 2010 for this objective still keeps the CoC above threshold and does not reflect a decline in overall CoC performance. The CoC attributes this slight decrease to its efforts to a declining job market and an increasing unemployment rate.

With regards to objective 5, the CoC began to notice an increase in homeless households with children as the nation's economy began to take a downturn, and for the January point-in-time count, the CoC reported a significant increase in homeless households with children from 2009 to 2010. The CoC is working to address this issue through new rapid re-housing initiatives. Over the next three years, the CoC projects that HPRP will prevent homelessness or re-house homeless households with children in up to 225 cases with over 400 persons.

## 4B. Continuum of Care (CoC) Chronic Homeless Progress

**Instructions:**

HUD must track each CoCs progress toward ending chronic homelessness. In the 2010 NOFA, a chronically homeless person is defined as an unaccompanied homeless individual with a disabling condition or a family with at least one adult member who has a disabling condition who has either been continuously homeless for at least a year OR has had at least four episodes of homelessness in the past three (3) years.

This section asks each CoC to track changes year to year in the number of chronically homeless persons as well the number of beds available for this population. CoCs will complete this section using data reported for the 2008, 2009, and 2010 (if applicable) Point-In-Time counts as well as data collected and reported on for the Housing Inventory Counts (HIC) for those same years. For each year, indicate the total unduplicated point-in-time count of the chronically homeless as reported in that year. For 2008 and 2009, this number should match the number indicated on form 2J of the respective year’s Exhibit 1. For 2010, this number should match the number entered on the Homeless Data Exchange (HDX).

Next, enter the total number permanent housing beds that were designated for the chronically homeless in 2008 and 2009, as well as the number of beds that are currently in place. For 2010, this number of beds should match the number of beds reported in the 2010 HIC and entered onto the Homeless Data Exchange (HDX). CoCs should include beds designated for this population from all funding sources.

For additional instructions, refer to the ‘Exhibit 1 Detailed Instructions’ which can be accessed on the left-hand menu bar.

**Indicate the total number of chronically homeless persons and total number of permanent housing beds designated for the chronically homeless persons in the CoC for 2008, 2009, and 2010.**

Year	Number of CH Persons	Number of PH beds for the CH
2008	141	80
2009	119	87
2010	142	100

**Indicate the number of new permanent housing beds in place and made available for occupancy for the chronically homeless between February 1, 2009 and January 31, 2010.** 13

**Identify the amount of funds from each funding source for the development and operations costs of the new permanent housing beds designated for the chronically homeless, that were created between February 1, 2009 and January 31, 2010.**

Cost Type	HUD McKinney- Vento	Other Federal	State	Local	Private
Development					
Operations	\$270,106				
<b>Total</b>	\$270,106	\$0	\$0	\$0	\$0

**If the number of chronically homeless persons increased or if the number of permanent beds designated for the chronically homeless decreased, please explain (limit 750 characters):**

The CoC opened 13 "new" beds for chronically homeless persons between February 1, 2009 and January 31, 2010. CenterPoint Human Services serves as the applicant for Project New Hope, which serves 7 chronically homeless persons. The City of Winston-Salem serves as the applicant for Project SHOTS, a permanent housing project, and SPC4, Shelter Plus Care project, which together provide 6 beds for chronically homeless persons.

## 4C. Continuum of Care (CoC) Housing Performance

**Instructions:**

All CoC funded non-HMIS projects are required to submit an Annual Progress Report (APR) within 90 days of a given operating year. To demonstrate performance on participants remaining in permanent housing for more than six months, CoCs must use data on all permanent housing projects that should have submitted an APR for the most recent operating year. Projects that did not submit an APR on time must also be included in this calculation.

Complete the table below using data entered for Question 12(a) and 12(b) for the most recently submitted APR for all permanent housing projects (SHP-PH or S+C TRA/SRA/SRO/PRA) within the CoC that should have submitted one. Enter totals in field's a-e. The *Total PH %* will be auto-calculated after selecting *Save*. Please note, the percentage is calculated as c. +d. divided by a. +b. multiplied by 100. The last field (e.) is excluded from the calculation.

CoCs that do not have any SHP-PH or S+C projects for which an APR was required should select *No* to the question below. This only applies to CoCs that do not have any CoC funded permanent housing projects currently operating within their CoC that should have submitted an APR.

For additional instructions, refer to the *Exhibit 1 Detailed Instructions* which can be accessed on the left-hand menu bar.

**Does the CoC have any permanent housing projects (SHP-PH or S+C) for which an APR was required to be submitted?** Yes

Participants in Permanent Housing (PH)	
a. Number of participants who exited permanent housing project(s)	39
b. Number of participants who did not leave the project(s)	153
c. Number of participants who exited after staying 6 months or longer	36
d. Number of participants who did not exit after staying 6 months or longer	143
e. Number of participants who did not exit and were enrolled for less than 6 months	22
<b>TOTAL PH (%)</b>	<b>93</b>

**Instructions:**

HUD will also assess CoC performance in moving participants in SHP transitional housing programs into permanent housing. To demonstrate performance, CoCs must use data on all transitional housing projects that should have submitted an APR for the most recent operating year. Projects that did not submit an APR on time must also be included in this calculation.

Complete the table below using cumulative data entered for Question 14 on the most recently submitted APR for all transitional housing projects (SHP-TH) within the CoC that should have submitted one. Once amounts have been entered into a & b, select *Save*. The *Total TH %* will be auto-calculated. Please note, the percentage is calculated as b. divided by a., multiplied by 100. CoCs that do not have any SHP-TH projects for which an APR was required should select *No* to the question below. This only applies to CoCs that do not have any CoC funded transitional housing projects currently operating within their CoC that should have submitted an APR.

For additional instructions, refer to the *Exhibit 1 Detailed Instructions* which can be accessed on the left-hand menu bar.

**Does CoC have any transitional housing projects (SHP-TH) for which an APR was required to be submitted?** Yes

<b>Participants in Transitional Housing (TH)</b>	
<b>a. Number of participants who exited TH project(s), including unknown destination</b>	662
<b>b. Number of SHP transitional housing participants that moved to permanent housing upon exit</b>	437
<b>TOTAL TH (%)</b>	66

## 4D. Continuum of Care (CoC) Enrollment in Mainstream Programs and Employment Information

**Instructions:**

HUD will assess CoC performance in assisting program participants with accessing mainstream services to increase income and improve outcomes such as health, education, safety, and/or economic outcomes of homeless persons. To demonstrate performance, CoCs must use data on all non-HMIS projects (SHP-PH, SHP-TH, SHP-SH, SHP-SSO, S+C TRA/SRA/PRA/SRO) that should have submitted an APR for the most recent operating year. Projects that did not submit an APR on time must also be included in this calculation.

Complete the table below using cumulative data entered for Question 11 on the most recently submitted APR for all non-HMIS projects within the CoC that should have submitted one. Each CoC shall first indicate the total number of exiting adults. Next, enter the total number of adults that exited CoC non-HMIS project with each source of income. Once amounts have been entered, select "Save" and the percentages will be auto-calculated. CoCs that do not have any non-HMIS projects for which an APR was required should select "No" to the question below. This only applies to CoCs that do not have any CoC funded non-HMIS projects currently operating within their CoC that should have submitted an APR.

For additional instructions, refer to the "Exhibit 1 Detailed Instructions" which can be accessed on the left-hand menu bar.

**Total Number of Exiting Adults: 864**

Mainstream Program	Number of Exiting Adults	Exit Percentage (Auto-calculated)	
SSI	102	12	%
SSDI	48	6	%
Social Security	19	2	%
General Public Assistance	3	0	%
TANF	90	10	%
SCHIP	2	0	%
Veterans Benefits	9	1	%
Employment Income	281	33	%
Unemployment Benefits	25	3	%
Veterans Health Care	11	1	%
Medicaid	260	30	%
Food Stamps	465	54	%
Other (Please specify below)	141	16	%
family/friends, child support, Medicare			
No Financial Resources	123	14	%

**The percentage values will be calculated by the system when you click the "save" button.**

**Does the CoC have any non-HMIS projects for which an APR was required to be submitted?** Yes

## 4E. Continuum of Care (CoC) Participation in Energy Star and Section 3 Employment Policy

### Instructions:

HUD promotes energy-efficient housing. All McKinney-Vento funded projects are encouraged to purchase and use Energy Star labeled products. For information on Energy Star initiative go to: <http://www.energystar.gov>

A "Section 3 business concern" is one in which: 51% or more of the owners are section 3 residents of the area of service; or at least 30% of its permanent full-time employees are currently section 3 residents of the area of service, or within three years of their date of hire with the business concern were section 3 residents; or evidence of a commitment to subcontract greater than 25% of the dollar award of all subcontracts to businesses that meet the qualifications in the above categories is provided. The "Section 3 clause" can be found at 24 CFR Part 135.

**Has the CoC notified its members of the Energy Star Initiative?** Yes

**Are any projects within the CoC requesting funds for housing rehabilitation or new construction?** No

## 4F. Continuum of Care (CoC) Enrollment and Participation in Mainstream Programs

**It is fundamental that each CoC systematically help homeless persons to identify, apply for, and follow-up to receive benefits under SSI, SSDI, TANF, Medicaid, Food Stamps, SCHIP, WIA, and Veterans Health Care as well as any other State or Local program that may be applicable.**

**Does the CoC systematically analyze its projects APRs in order to improve access to mainstream programs?** Yes

**If 'Yes', describe the process and the frequency that it occurs.**

The CoC systematically analyzes APR data for its projects each year and discusses the results of the analysis with project sponsors to identify barriers and strategies for improvement. APR data is used annually as part of the CoC's project priority rating process. Over the past year the Council and TYP Commission mutually agreed to have the Council create a new Services Committee, which will assume responsibility for analyzing the CoC's mainstream enrollment and participation on a regular basis.

**Does the CoC have an active planning committee that meets at least 3 times per year to improve CoC-wide participation in mainstream programs?** Yes

**If "Yes", indicate all meeting dates in the past 12 months.**

The most recent TYP Mainstream/Public Benefits Sub-Committee meeting was held on 9/11/08. Since that time, as part of TYP implementation, the homeless council and TYP Commission have been involved in reorganizing services planning and seeking chairs for various subcommittees. As of October 2010, the Services Committee is being reorganized into three subcommittees: 1) Health and Mental Health; 2) Other Services; and 3) Income. These subcommittees will work to develop income and supports for homeless persons, including working to ensure participation in mainstream programs.

**Does the CoC coordinate with the State Interagency Council on Homelessness to reduce or remove barriers to accessing mainstream services?** Yes

**Does the CoC and/or its providers have specialized staff whose primary responsibility is to identify, enroll, and follow-up with homeless persons on participation in mainstream programs?** Yes

**If yes, identify these staff members** Provider Staff

**Does the CoC systematically provide training on how to identify eligibility and program changes for mainstream programs to provider staff.** Yes

**If "Yes", specify the frequency of the training.** annually (every year)

**Does the CoC use HMIS as a way to screen for mainstream benefit eligibility?** No

**If "Yes", indicate for which mainstream programs HMIS completes screening.**

**Has the CoC participated in SOAR training?** Yes

**If "Yes", indicate training date(s).**

Ten members of the CoC, representing eight organizations, participated in SOAR training this past year. Trainings were held on December 9-10, 2009, April 26-27, 2010, and July 21-22, 2010. Also, the CoC has two trained SOAR caseworkers housed at Disability Advocates and Recovery Innovations. Through their efforts, the CoC is becoming better at using SOAR to obtain disability income for clients more quickly.

## 4G: Homeless Assistance Providers Enrollment and Participation in Mainstream Programs

**Indicate the percentage of homeless assistance providers that are implementing the following activities:**

Activity	Percentage
<b>1. Case managers systematically assist clients in completing applications for mainstream benefits.</b> <b>1a. Describe how service is generally provided:</b>	100%
Case managers provide individualized services that include assessing eligibility, preparing referral letters, completing applications, assembling documentation, making phone calls to mainstream providers, transporting clients to appointments, setting and monitoring outcome goals, and conducting follow-up to ensure enrollment and receipt of mainstream benefits.	
<b>2. Homeless assistance providers supply transportation assistance to clients to attend mainstream benefit appointments, employment training, or jobs.</b>	91%
<b>3. Homeless assistance providers use a single application form for four or more mainstream programs:</b> <b>3.a Indicate for which mainstream programs the form applies:</b>	27%
For those providers using a single application form, the form applies for SSI, SSDI, TANF, Medicaid, Food Stamps, SCHIP, WIA, Veterans Health Care, HUD Housing, Workforce Development, JobLink, WIC, Childcare, Children's Education, Vocational Rehab, and Consumer Credit Counseling.	
<b>4. Homeless assistance providers have staff systematically follow-up to ensure mainstream benefits are received.</b> <b>4a. Describe the follow-up process:</b>	100%
Case managers meet with clients on a weekly or biweekly basis to review each client's progress toward achieving goals/objectives in his/her case plan, which includes the receipt and utilization of mainstream benefits. The case manager also will contact the mainstream agency to assess status of application process and ensure its completion.	

## Continuum of Care (CoC) Project Listing

**Instructions:**

IMPORTANT: Prior to starting on the CoC Project Listing, CoCs should carefully review the CoC Project Listing Instructions and the CoC Project Listing training module, both of which are available at [www.hudhre.info/esnaps](http://www.hudhre.info/esnaps).

To upload all Exhibit 2 applications that have been submitted to this CoC, click on the "Update List" button. This process will take longer based upon the number of projects that need to be located. The CoC can either work on other parts of Exhibit 1 or it can log out of e-snaps and come back later to view the updated list. To review a project, click on the next to each project to view project details.

Project Name	Date Submitted	Grant Term	Applicant Name	Budget Amount	Proj Type	Prog Type	Comp Type	Rank
BC Case Management	2010-11-08 20:22:...	1 Year	City of Winston-S...	46,475	Renewal Project	SHP	TH	F
BC Women's Services	2010-11-08 20:26:...	1 Year	City of Winston-S...	18,355	Renewal Project	SHP	TH	F
Project Cornerstone	2010-11-08 21:34:...	1 Year	City of Winston-S...	56,829	Renewal Project	SHP	TH	F
Project HOPE	2010-11-09 13:32:...	1 Year	City of Winston-S...	90,511	Renewal Project	SHP	SSO	F
Project SHOTS	2010-11-09 20:29:...	1 Year	City of Winston-S...	26,413	Renewal Project	SHP	PH	F
Shelter Plus Care...	2010-11-09 13:27:...	1 Year	City of Winston-S...	186,372	Renewal Project	S+C	TRA	U
CPHS Shelter Plus...	2010-11-08 20:32:...	1 Year	CenterPoint Human...	114,924	Renewal Project	S+C	TRA	U
Project PATHS	2010-11-09 20:24:...	1 Year	City of Winston-S...	56,889	Renewal Project	SHP	PH	F
Shelter Plus Care...	2010-11-09 13:20:...	1 Year	City of Winston-S...	184,560	Renewal Project	S+C	TRA	U
ESR Case Management	2010-11-08 21:05:...	1 Year	City of Winston-S...	98,122	Renewal Project	SHP	TH	F
Project Transform...	2010-11-09 20:38:...	1 Year	City of Winston-S...	17,670	Renewal Project	SHP	TH	F
TSA Mental Health...	2010-11-09 13:01:...	1 Year	City of Winston-S...	47,545	Renewal Project	SHP	TH	F

Supportive Services	2010-11-09 08:16:...	1 Year	Next Step Ministr...	37,800	Renewal Project	SHP	TH	F
Shelter Plus Care...	2010-11-09 13:15:...	1 Year	City of Winston-S...	76,164	Renewal Project	S+C	PRA	U
FS Hispanic Services	2010-11-08 21:19:...	1 Year	City of Winston-S...	14,663	Renewal Project	SHP	TH	F
CPHS SPC	2010-11-08 21:00:...	1 Year	CenterPoi nt Human...	226,512	Renewal Project	S+C	TRA	U
Project Homemak er	2010-11-09 20:17:...	1 Year	CenterPoi nt Human...	51,373	Renewal Project	SHP	PH	F
FS Case Managem ent	2010-11-08 21:15:...	1 Year	City of Winston-S...	49,614	Renewal Project	SHP	TH	F
Homeless Managem e...	2010-11-08 21:28:...	1 Year	City of Winston-S...	25,000	Renewal Project	SHP	HMIS	F
TSA Case Managem ent	2010-11-09 13:09:...	1 Year	City of Winston-S...	70,206	Renewal Project	SHP	TH	F
ESR PSH Case Mana...	2010-11-08 21:10:...	1 Year	City of Winston-S...	22,575	Renewal Project	SHP	PH	F
Veterans Shelter ...	2010-11-14 17:00:...	5 Years	City of Winston-S...	103,860	New Project	S+C	PRA	P1
HIV Shelter Plus ...	2010-11-08 21:24:...	1 Year	City of Winston-S...	127,968	Renewal Project	S+C	TRA	U

## Budget Summary

<b>FPRN</b>	\$730,040
<b>Permanent Housing Bonus</b>	\$103,860
<b>SPC Renewal</b>	\$916,500
<b>Rejected</b>	\$0

## Attachments

Document Type	Required?	Document Description	Date Attached
Certification of Consistency with the Consolidated Plan	Yes	NC-500 Certificat...	11/05/2010

## Attachment Details

**Document Description:** NC-500 Certification of Consistency with the Consolidated Plan